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#### To Uniform or Not to Uniform? That is the Question...

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# **To Uniform or Not to Uniform?**

#### That is the Question...

#### Nicole M. Hartman, MSN, RN DJ Butz, MSN, RN, CNRN

A PASSION FOR BETTER MEDICINE."



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### Background



History of nursing uniforms
 19<sup>th</sup> Century
 1960's
 1980's

**1990's** 

### **Statement of the Problem**

- Varity of professionals
- Multidisciplinary teams
- Patient perception
- Family perceptionStaff perception

- Conflicting views about the effects of uniforms
- Individualization
- Uniform color
- Organizational decisions
- "Just do it"

# Significance of the Study

- Why?
  - To determine if we can provide better ways for patients and families to identify Registered Nurses (RNs) and enhance the professional image of nursing
  - Assess patient preferences



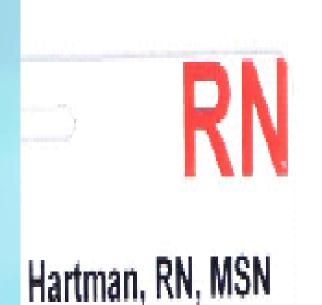
### What's Been Done So Far?

- Formed team in early January 2011
  Completed Literature Review
  Discussed personal feelings/biases
- Reviewed current dress code policy
- Discussed the color coded ED team
- Completed staff survey regarding attire
- Completed IRB application
- Next... perform nursing research study

#### **Literature Review**

- Key words: Staff identity, professional attire, nurse dress, nursing + professionalism, nurse identification
- Literature spanned 1987-2009
- Sixteen articles accepted for review
- Most were descriptive or exploratory, single meta-analysis on professional identity
- Minimal information in the literature regarding the effectiveness of uniforms to improve identity or image

### Literature Review: IDENTITY



# Nurse Image ScaleScrub uniforms

- All white
- Solid color
- Print tops
- Combinations
- Stethoscope

Generations"RN" badge

#### Literature Review: IMAGE

- Professional image
   State identification requirement
- Multifactorial
  - Uniform variability
  - Short length of stay
  - 12-hour shifts



### **Some Interesting Findings**

For overall images, the white uniform was paradoxically the uniform most often selected as the nurse that patients would "not like to take care of you" but also most often selected as being "easiest to identify as a nurse."

#### **Staff Survey Results**

Ask RN staff member, "Do you feel patients can easily identify the different types of staff on your unit?" 62%

Ask TP staff member, "Do you feel patients can easily identify the different types of staff on your unit?" 56%

## **Staff Survey Comments**

- I don't think they care
- No one wears name tags
- We need a different uniform
- Nobody ever reads a name tag
- Badges flip, no special uniforms

- Pt's not told difference
- LVH sweatshirt seems inappropriate for work, too casual
- Some staff seem not to care how they lookwrinkled cloths, beat up sneakers, overkill on jewelry sloppy hair

### **Research Questions: Aim #1**

- Research Question 1: Is there a relationship between a standardized scrub uniform color for RNs and the patient perception of being able to correctly identify the RN?
- Research Question 2: Is there a relationship between a standardized scrub uniform color for RNs and the patient perception of the professional image of nurses?

#### **Research Questions:** Aim #2

Research Question 3: Does the patient express a preference on how they preferred to be addressed by the RN in the hospital setting?

#### **Research Questions: Aim #3**

Research Question 4: What characteristics of the unit, site or patient are associated with nurse image, nurse identity and preference for address?

### **Definition of Terms**

- AIDET Training
- Control units
- Current unit
- Intervention units
- Non-standardized scrub uniform color
- Nurse identity

- Patient preference
- Previous admission
- Professional image
- Standardized scrub uniform color
- Scrub uniform standardization

# **Study Design**



Descriptive
Comparative
Cross-sectional
Non-equivalent groups
Windel scale

# **Sample and Setting**

#### Intervention

- RNs will wear navy blue scrubs
- Embroidered with LVHN logo
- Embroidered with unit's name
- 2 sets provided

- Units involved:
  - Intervention units
    - 7T
    - 7B
    - 2-South EAU
    - EAU
  - Control units
    - 5T
    - 7C

# **Subject Eligibility**

- General inclusion criteria
- Intervention unit inclusion criteria
- Control unit inclusion criteria
- Exclusion criteria
- Sample size



#### Instrumentation

Appendix C Nurse Identification

#### Instructions:

Thank you for participating in this research study. Remember, your answers are confidential and anonymous. Please complete the following information:

General Questions

Your age:

Sex: O Male O Female

Please rate each statement on a scale of 1 to 10, where 1 is strongly disagree and 10 is strongly agree.

1.	Strongly Disagree									Strongly Agree	
	I was able to identify the Registered Nurse (RN) responsible for my care during this hospital stay	01	02	03	04	05	06	07	08	09	O10
2.	My Registered Nurse (RN) was dressed in a manner that helped me feel confident in his or her ability to care for me	01	02	03	04	05	06	07	08	09	O10
3.	In this hospital, it's easy to identify the Registered Nurse (RN).	01	02	03	04	05	06	07	08	09	O10
4.	In this hospital, the Registered Nurse (RN) appears to be skilled.	01	02	03	04	05	06	07	08	09	O10

 Nurse Image Scale (Windel)

- Demographic data
- Identity questions
- Image questions
- Patient preferences
- Scoring
  - 14-items scored on a 10-point Scale

5. In this hospital, the Registered Nurse (RN)

## Subject Recruitment

- Study participants will be identified by unit Director, PCS, or a Primary Investigator
  - Taking inclusion/exclusion criteria into consideration

 Study survey will be administered and collected by unit Director, PCS, or a Primary Investigator

#### **Benefits**

#### For participants:

- Voice in LVHN Patient Centered Experience
- Assist future patients to more easily identify RN
- WIIFM??
  - Easily identified
  - Professionalism

### **Next Steps**

- IRB approval
- Education for intervention and control unit staff
- Enroll, enroll, enroll!!
- Analyze, analyze, analyze!!
- Disseminate

## Summary

#### Uniform

- Professional image
- Professional identity
- Not necessary
- Research is fun!
- Essential to have great team
  - Carolyn Davidson & Courtney Vose
  - Nursing leadership and staff from all units involved

# **Questions?**

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