Lehigh Valley Health Network

LVHN Scholarly Works

Clinical Nutrition Service

No Patient Left Behind

Courtney Bloom RD, LDN
Lehigh Valley Health Network

Melissa Faura RD, LDN
Lehigh Valley Health Network, Melissa.Faura@lvhn.org

Ann Flickinger MS, RD, LDN
Lehigh Valley Health Network, Ann.Flickinger@lvhn.org

Karen A. Yerger RD, LDN
Lehigh Valley Health Network, Karen_A.Yerger@lvhn.org

Follow this and additional works at: https://scholarlyworks.lvhn.org/clinical-nutrition-service

Part of the Dietetics and Clinical Nutrition Commons, Human and Clinical Nutrition Commons, and the Other Food Science Commons

Let us know how access to this document benefits you

Published In/Presented At

Bloom, C., Faura, M., Flickinger, A., & Yerger, K. (2014, April 24). *No patient left behind.* Poster presented at: The Pennsylvania Academy of Nutrition & Dietetic, Annual Meeting & Exhibition, Bethlehem, PA.

No Patient Left Behind

Courtney Bloom, RD, LDN, Melissa Faura, RD, Ann Flickinger, MS, RD, LDN, Karen Yerger, RD, LDN

Lehigh Valley Health Network, Allentown, Pennsylvania

Department Mission Statement: Creating Health through Nutrition

- To develop and provide personalized and innovative nutrition services to improve the quality of life for the community in which we serve.
- To provide medical nutrition therapy along the continuum of care using technology, interdisciplinary collaboration, research and evidenced based practice, as well as community outreach.

Background:

Nutrition Services Department identified that nutrition consults were generated 50% of the time by nursing. This puts the facility at risk for regulatory deficiency and delays nutrition intervention.

Objective:

The Nutrition Services Department's goal was to evaluate the nutrition screening process to ensure compliance with regulatory standards and to improve computer generated notification of a patient's risk for malnutrition. These notifications alert the dietitian to assess and implement a nutrition plan of care.

Methods:

Nutrition Services held a Kaizen which identified missed opportunities for nutrition consults. Team identified other disciplines to place nutrition consults such as case management, speech therapy and churn nurses. Team determined that the nutrition screening policy needed to be streamlined to reduce the number of screening criteria based on evidence based literature. Time of On-base nutrition reports were changed to earlier in the day. This allowed for a more accurate list of patients admitted to the facility.

Results/Conclusions:

Two countermeasures were implemented. Timing of OnBase report printing was changed to earlier which resulted in 62.5% time reduction in checking and printing reports. Churn nurse collaboration was initiated which resulted in 200% improvement in computer generated referrals. Key to success was collaboration with interdisciplinary team to aid with identification of patients requiring nutrition intervention. Nutrition Services is pursuing implementation of an evidence based malnutrition screening tool.

sodexo
Quality of Daily Life Solutions

A PASSION FOR BETTER MEDICINE.™

Lehigh Valley Health Network