

AMERICA'S #3 LEADING CAUSE OF DEATH
IS ITS OWN HEALTH CARE SYSTEM

TO ERR IS HUMAN

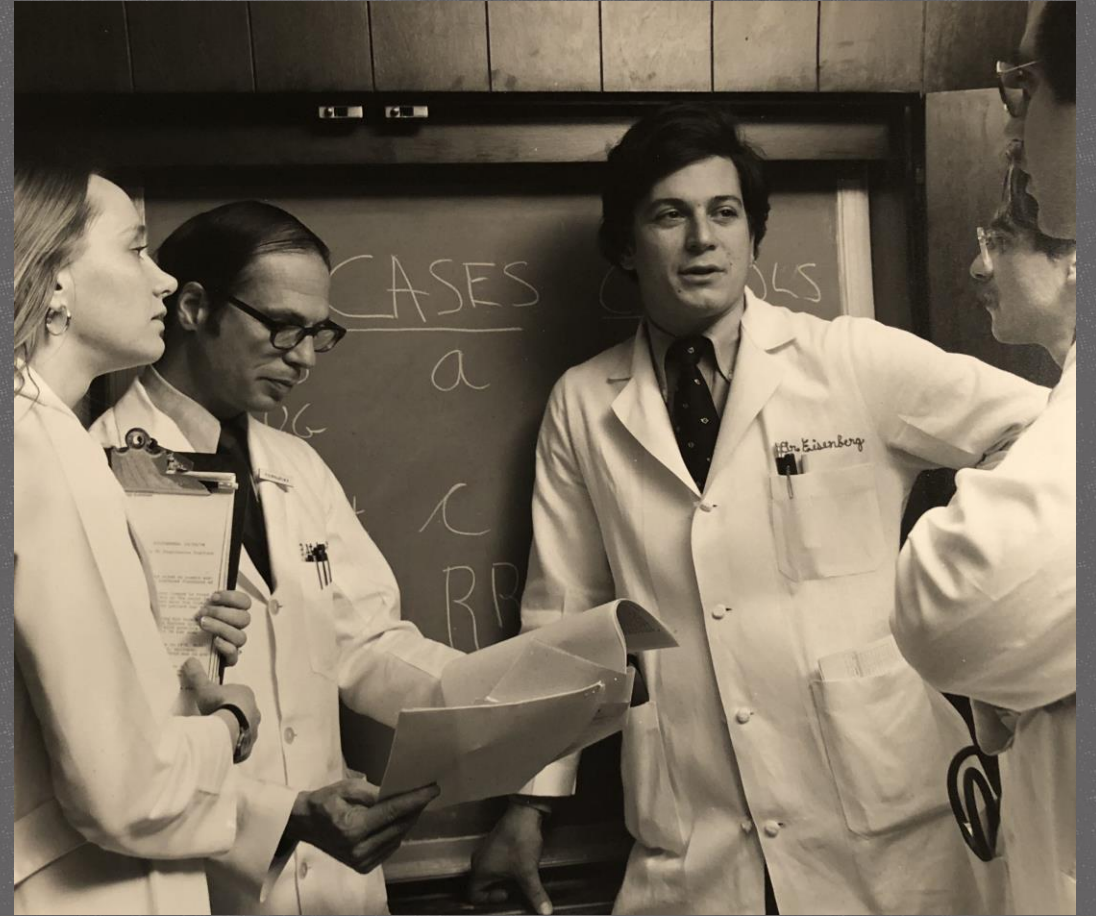
A PATIENT SAFETY DOCUMENTARY

A stylized illustration of a hand holding a white envelope. The envelope is tilted and has red text printed on it. The text reads '0 DAYS SINCE LAST PREVENTABLE MISTAKE'. The background is dark grey with a fine halftone dot pattern.

0
DAYS
SINCE LAST
PREVENTABLE MISTAKE

A DOCUMENTARY FILM BY 3759 FILMS IN ASSOCIATION WITH TALL TALE PRODUCTIONS DIRECTED AND EDITED BY MIKE EISENBERG
DIRECTOR OF PHOTOGRAPHY MATT DOWNE PRODUCED BY KAILEY BRACKETT MIKE EISENBERG MATT DOWNE
MUSIC BY TEDDY BLASS

John Eisenberg













THE SECOND

SECOND OF ALL YOU NEED IS COMPASSION

- People care about the world's heart.

• Knowledge comes

• The world's heart

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Is There Anything New To Say?



The Simpsons, FOX

Car Safety

A dark-colored Lexus SUV is shown from a front-quarter perspective on a city street. The car's headlights are on, and its distinctive spindle grille is visible. In the foreground, a person in a dark suit is walking away from the camera, their back to the viewer. To the right, another dark car is partially visible. The background shows a blurred city street with buildings and trees. At the bottom of the image, there is a line of small text.

Distraction. The Pre-Collision Detection System and Auto Braking are not substitutes for safe and attentive driving practices. See Owner's Manual for details and limitations.

Learning About Error Through Sports

Baseball

In baseball statistics, an error is defined as...

“An act, in the judgment of the official scorer, of a fielder misplaying a ball in a manner that allows a batter or baserunner to advance one or more bases or allows an at bat to continue after the batter should have been put out.”

Baseball

What if baseball players were required to report their own errors?



Patient Safety Is A Team Sport

The Roster

(in no order)

Doctors

Nurses

Surgeons

Techs

Residents

Pharmacists

Specialists

Administrators

Support Staff

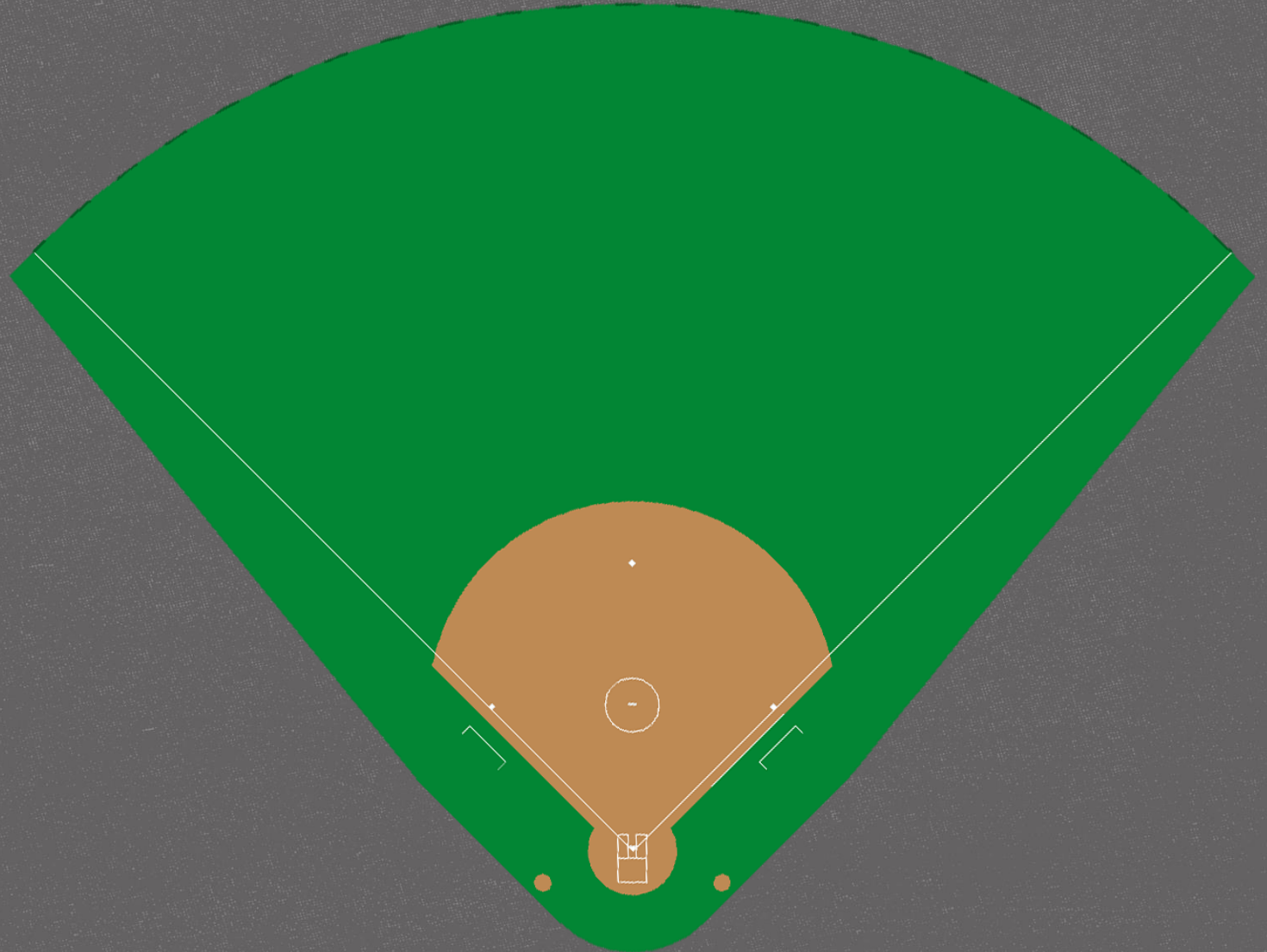
Risk Managers

Executives

Custodians

Cafeteria

IT



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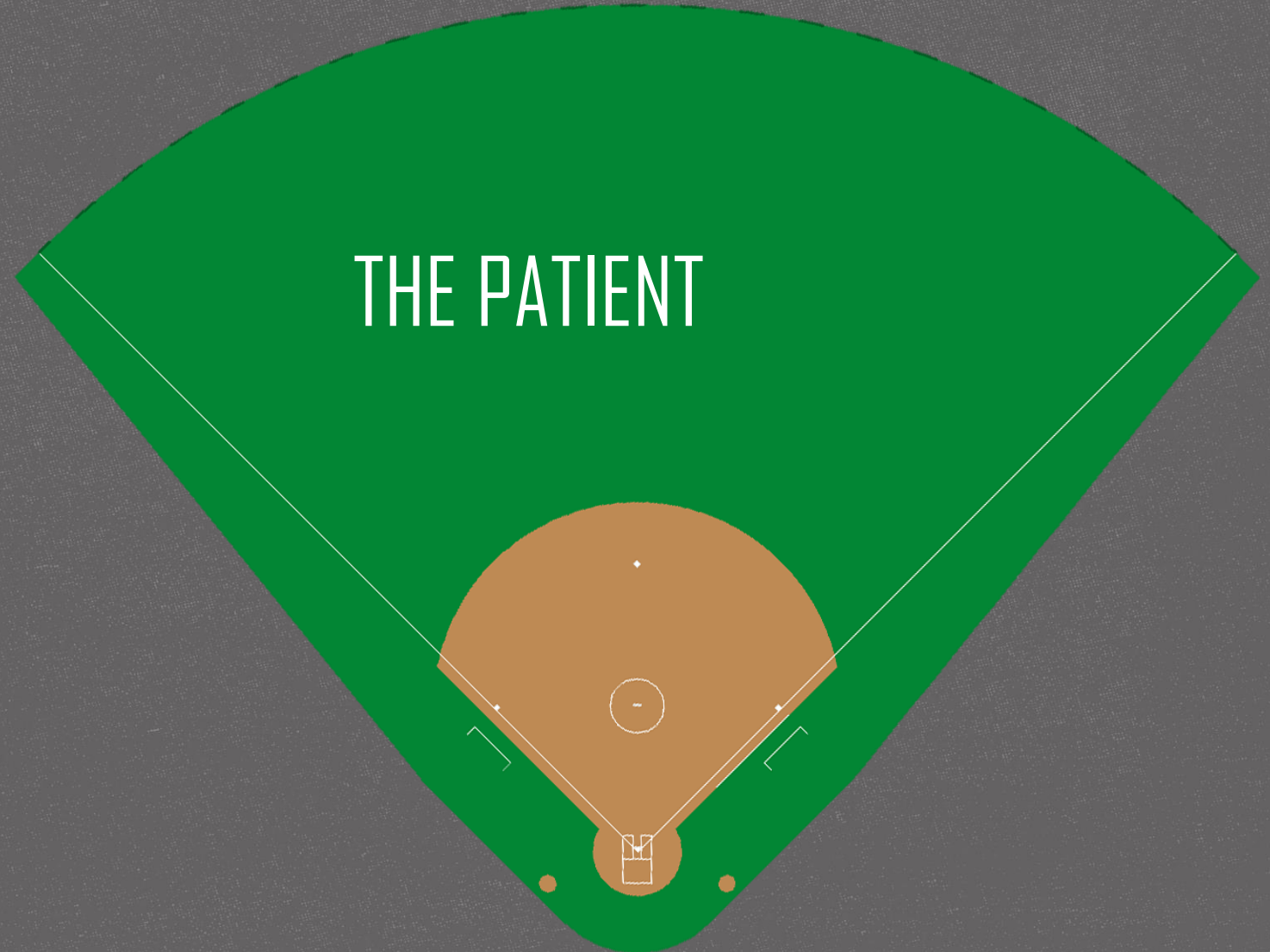
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"What we call experience is often
a dreadful list of ghastly mistakes."

- J. Chalmers de Costa

(from The Trials and Triumphs of the Surgeon)

"Good judgement comes from experience.
Experience comes from bad judgement."

- Kerr White

"Experience is the name everyone gives to their mistakes."

- Oscar Wilde