

# Friday FACTS

JAN. 15, 2016

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## LVH-Hazleton Service Stars

**On a very hot Aug. 18, 2015, the cardiac diagnostics staff at the Health & Wellness Center at Hazleton was notified a woman had passed out in the center's lower level lobby.**

Cardiac diagnostics director **Mary T Alimecco, RN, Karen Fuchs, RN, and Joan Carrelli, RN**, raced to the scene. When they arrived, the patient was unresponsive, and they were unable to locate a strong pulse. Alimecco quickly obtained the automated external defibrillator (AED), while Fuchs and Carrelli got the woman positioned correctly and began to administer care. They notified another colleague to call for the ambulance. They also had a pacemaker clinic going on at the same time in the cardiac testing area and made sure these patients were aware there would be a delay. The three responding nurses applied the AED. However, the woman did not need to be shocked. She eventually started to respond.

While they were tending to this woman, another woman came in from the parking lot and stated that her husband was in the car and could not breathe. This man had just left the pacemaker clinic and had become very short of breath. The ambulance arrived at that time for the woman in the lobby, so the nurses ran to help the man in the car. They could see he was in distress. They got supplies to deliver more oxygen to him and took his pulse-oxygen level, which was very low. Simultaneously, they asked the first ambulance crew to have another ambulance dispatched to come for the gentleman in the car. They cared for him, ensuring he had enough oxygen and keeping him and his wife calm until the second ambulance arrived. Both of these individuals received the appropriate medical care thanks to the quick actions of these three colleagues.

"Mary T, Karen and Joan are always willing to take over in medical emergency situations and do so in a calm manner, no matter what area of the Health & Wellness Center needs assistance," says Melissa Curto, Health & Wellness Center administrator. "They handle the immediate situation, but still remember there are daily operations occurring, and minimize disruptions as much as possible. They are assets to the Health & Wellness Center."



(L-r) Health & Wellness Center administrator **Melissa Curto, Karen Fuchs, RN, cardiac diagnostics director Mary T Alimecco, RN, Joan Carrelli, RN** and Lehigh Valley Hospital (LVH)-Hazleton president **John Fletcher**.

Please congratulate the other nominees for January's Service Star:

**Mary Beth Gallucci**, surgical services

PACU team (**Janet Drumn, RN, Mary Tedesco, RN, John Woodring, RN, Al Adomitis, CRNA, Diane Butkus, CRNA, and Pattie Moro, RN.**)

**Joyce Thompson and Patti Peters**, Health & Wellness Center at Hazleton

## Phone Etiquette/Customer Service Training

**Phone Etiquette/Customer Service Training is mandatory for anyone whose primary job is to answer a phone or first engage with our customers.** Schedulers, operators, registration clerks, admissions and front desk staff are required to attend. Though it is not mandatory for colleagues in other areas of operation to attend, you are welcome to do so, as it contains information that would be beneficial to all. See training dates below:

Health and Wellness Center – large conference room

**Friday, Jan. 15 and Friday Jan. 29**

Noon-1:30 p.m., 2-3:30 p.m., 4-5:30 p.m.

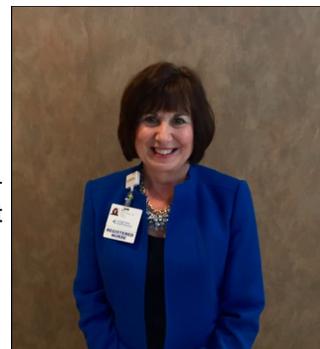
LVH-Hazleton – 3<sup>rd</sup> floor Employment and Technology Center

<b>Monday, Jan. 18</b>	<b>Tuesday, Feb. 9</b>	<b>Monday, Feb. 29</b>
7-8:30 a.m.	7-8:30 a.m.	7-8:30 a.m.
9-10:30 a.m.	9-10:30 a.m.	9-10:30 a.m.
11 a.m.-12:30 p.m.	11 a.m.-12:30 p.m.	11 a.m.-12:30 p.m.
1-2:30 p.m.	1-2:30 p.m.	1-2:30 p.m.
3-4:30 p.m.	3-4:30 p.m.	No 3 p.m. class

## Mary T Alimecco Retires After 41 Years

**Congratulations to Mary T Alimecco who will retire on Jan. 15 after a 41-year nursing career.**

Mary T, as everyone lovingly calls her began her career at St. Joseph Hospital in 1974 as a medical-surgical and intensive care unit RN. She continued her career at Hazleton State General Hospital until 1991. In 1991, she then became the cardiac testing supervisor at St. Joseph's Medical Hospital, which led to her current position as the director of cardiac services at the Health & Wellness Center. Alimecco leaves behind a legacy of commendable leadership and service to our organization.



### CONTACT US

Call Jane Danish (x6205 or email [jane.danish@lvhn.org](mailto:jane.danish@lvhn.org)) to contribute information.

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