

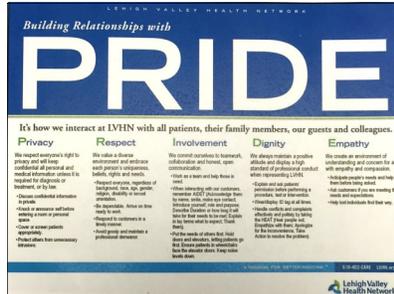
# FridayFACTS

JUNE 10, 2016

THIS IS A LEHIGH VALLEY HEALTH NETWORK INTERNAL PUBLICATION ABOUT HAZLETON

## Show Your PRIDE

At Lehigh Valley Hospital (LVH)–Hazleton, we're ready to show our PRIDE. PRIDE stands for Privacy, Respect, Involvement, Dignity and Empathy. PRIDE was created in 1997 by a team of service excellence champions, based on what research tells us is important to patients. At Lehigh Valley Health Network (LVHN) we believe in building relationships with PRIDE. It's how we treat our patients, their families, our guests and each other. **Behavior matters.**



Beginning next week, all Hazleton colleagues will have training on PRIDE behaviors and begin holding ourselves, as well as each other, accountable to demonstrate these behaviors on a daily basis.

PRIDE training is mandatory. We understand that it's difficult to get away from your daily work to attend training. Please speak with your manager to assist you in making this happen. Sessions are currently scheduled at LVH–Hazleton in the first floor lobby conference room (old Subway) and at the Health & Wellness Center at Hazleton.

To confirm your seat for your desired training, please register in one of two ways: call extension 4846, 4326 or 4906, or email [rose.jevit@lvhn.org](mailto:rose.jevit@lvhn.org), [jessica.hertzog@lvhn.org](mailto:jessica.hertzog@lvhn.org) or [mich-ele.cassic@lvhn.org](mailto:mich-ele.cassic@lvhn.org) in the LVH–Hazleton education department. Questions about the training can also be addressed to our education colleagues.

The schedule for June is below. There will be additional training sessions in July and August. Register now and be among the first to “show your PRIDE” at LVH–Hazleton.

LVH–Hazleton first floor lobby conference room

### Monday, June 13

8 a.m., 9:30 a.m., 11 a.m., 1 p.m., 2:30 p.m., 4 p.m.

### Wednesday, June 15

1 a.m., 2:30 a.m., 7 a.m., 8 a.m., 9:30 a.m., 11 a.m., 1 p.m., 2:30 p.m., 4 p.m.

### Friday, June 17

8 a.m., 9:30 a.m., 11 a.m., 1 p.m., 2:30 p.m., 4 p.m.

### Monday, June 20

1 a.m., 2:30 a.m., 7 a.m., 8 a.m., 9:30 a.m., 11 a.m., 1 p.m., 2:30 p.m., 4 p.m., 6 p.m., 7:30 p.m., 9 p.m.

### Wednesday, June 22

8 a.m., 9:30 a.m., 11 a.m., 1 p.m., 2:30 p.m., 4 p.m.

### Friday, June 24

8 a.m., 9:30 a.m., 11 a.m., 1 p.m., 2:30 p.m., 4 p.m., 6 p.m., 7:30 p.m., 9 p.m.

Hazleton Health and Wellness Center

### Monday, June 27

8:30 a.m., 9:30 a.m., 1 p.m., 2:30 p.m.

### Wednesday, June 29

8:30 a.m., 9:30 a.m., 1 p.m., 2:30 p.m.

### Thursday, June 30

8:30 a.m., 9:30 a.m., 1 p.m., 2:30 p.m.

More sessions to follow.

## LVH–Hazleton Honored at United Way Meeting

LVH–Hazleton was recently honored at the United Way of Greater Hazleton's annual meeting as one of the top 10 employer campaigns, coming in at No. 5. Thank you to all colleagues who participated in this past year's campaign. Your donation made a significant impact in our community.

A special thank you to Mary “Marfy” Yanac, LVH–Hazleton's campaign coordinator, and Jane Harding for their consistent dedication to the United Way.

Congratulations to this year's LVH–Hazleton's incentive winners, Hipolito Madera, winner of a year's membership to the YMCA/YWCA, and John McClure, winner of a year's worth of Boy Scout popcorn.

## Colleague Retires

Congratulations to Randy Smith, security guard supervisor, who retired this week after 14 years of service. A former retired police officer, Smith was a familiar face around the LVH–Hazleton campus.

Colleagues wished Smith a happy retirement at a cake and punch reception.

Smith expressed he enjoyed working with all of his colleagues and will miss everyone.



## CONTACT US

Call Lisa Marie Halecky (x4249 or email [Lisamarie\\_E.Halecky@lvhn.org](mailto:Lisamarie_E.Halecky@lvhn.org)) to contribute information.

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