



On June 30, an LVHN colleague was assaulted while working in LVH–Muhlenberg's emergency department. The colleague is recovering from his injuries. It was an isolated incident, and the Bethlehem Police have arrested the suspect. In light of this incident, LVHN's Executive Vice President and Chief Operating Officer sends this message to colleagues.

Your Safety Means Everything at LVHN

On behalf of LVHN, I'd like to express our heartfelt thanks to the entire staff at the LVH–Muhlenberg emergency department (ED) –

including physicians, clinical staff, psychiatric evaluation service, public safety, emergency management, leadership ... and countless other colleagues who came to offer their support – for their quick response and intervention in this unfortunate situation.

I want every colleague to be assured that the safety of each LVHN colleague, patient and visitor is the primary concern at all times for all of us at our health network. We seem to live in a time where the unthinkable occurs more often around the world than we could ever expect. Please remember we are family here at LVHN. Health care is more than a job. We are committed

to our patients and to each other.

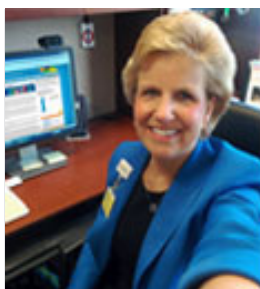
Since this incident occurred, many suggestions have been brought to our attention by concerned colleagues, and we appreciate their feedback. We will review all suggestions in our efforts to enact short- and long-term changes that will enhance the security standards at all of our EDs.

I can tell you additional security will be patrolling the LVH–Muhlenberg campus throughout this week and beyond. But we also ask for your help in our efforts to prevent the unthinkable. If at any time you encounter something or someone who is concerning or suspicious, please contact security immediately and report it. Don't hesitate. The safety of our colleagues, patients and visitors may depend on it.

I ask every colleague to maintain

“situational awareness,” which means simply knowing what is happening around you. For example, when entering a locked, secure area, make sure no one is walking in right behind you. It's one of those things that you may not give a second thought during the course of a busy work shift. We're human. But all of us need to make the effort, to try to give it that second thought. Again, you may make a real difference.

You all do wonderful work every day, and we value every person that wears an LVHN badge. We're here for you and we know you are here for our community. As always, thank you for all you do for LVHN.



Terry Ann Capuano

About me: My name is Terry Capuano, RN and I am the executive vice president and chief operating officer at Lehigh Valley Health Network (LVHN). I have worked at LVHN for 30 years serving as COO for the last five years. I greatly enjoy meeting colleagues, sharing stories and enhancing relationships throughout the network.



Give Blood July 19

LVHN and Miller-Keystone Blood Center make it easy for you to give the gift of life. Visit giveapint.org/LVHN to sign up online for an upcoming blood drive at various LVHN locations.

By signing up online, you save time and are rewarded by earning points for each donation you make through the LifeSaver Rewards Program. These points can be redeemed for a variety of gifts at the online shop. You also can attend a blood drive without signing up online; registration will be done at the time of donation. Here is an upcoming opportunity at LVH-Hazleton for you to save a life in July.

July 19: LVH-Hazleton, first floor lobby conference room (former Subway)

To reserve an appointment, visit giveapint.org/LVHN or call Lisa Marie Halecky at 570-501-4249. Walk-ins also are welcome. Each donor will receive a \$5 cafeteria voucher.

Service Anniversaries

Congratulations to the following colleagues celebrating milestone service anniversaries:

5 years

Jessica Emrick, LVH-H laboratory; **Ashley Ide**, LVH-H physical therapy; **Andrew Marinock**, LVH-H information systems; **Karen Olivia**, LV home care; **Ralph Richards**, LV home care; **Kyle Smith**, LVH-H information systems; **Jeffrey Waite**, LVH-H food and nutrition services

10 years

James Caggiano, MD, LVPG Pediatrics; **Heather Garcia**, RN, LVH-H Family Birth and Newborn Center; **Constance Garzio**, HWC imaging services; **Mary Frances Hornak**, Gunderson Center for Inpatient Rehabilitation; **Cynthia Maylath**, LVH-H patient financial services; **Tina Vogtman**, LVH-H laboratory

15 years

Robert Bozylinski, HWC physical therapy; **Joyce Glahn**, RN, LVH-H telemetry/MS5; **Bonnie Hoda**, LVH-H medical records; **Amber Kaminsky**, LVH-H respiratory; **Judy Skinner**, HWC imaging services

20 years

Lynn Bevans, LVH-H patient registration; **Melissa Curto**, LVH-H/HWC administration; **Anthony Palina**, LVH-H plant operations; **Joyce Thompson**, HWC patient access center; **Michele Tirpak**, LVH-H MS4

30 years

Rhonda Koscuk, LVH-H administration; **Heidi Porreca**, LVH-H medical records

35 years

Mary Susan Stauffer, LVH-H laboratory; **Mary Tedesco**, LVH-H PACU

Leadership Rounds Continue

Location	Date and Time	Leader
7th floor	July 13 at 10 a.m.	Melissa Curto
6th floor	July 10 at 6 a.m.	John Fletcher
5th floor	July 13 at 6 a.m.	Anthony Valente, MD
3rd floor	July 14 at 8 a.m.	Michele Konitzer, RN
2nd floor	July 11 at 7 p.m.	Michael Golden, RN
ED	July 13 at 10:30 a.m.	Murray Swim

Get Started on Third Quarter Mandatory Education Bundle

The third quarter mandatory education bundle was released on July 1 and will need to be completed by Sept. 30. Please take note of completion due dates with all assignments pursuant to Administrative Policy HW-030 Mandatory Education. To access the next bundle of mandatory education programs, go to the LVH-Hazleton intranet and click the "Annual Mandatory Education" link. For assistance, contact your manager or the education department at extensions 4326 or 4906.

Your PRIDE is Showing

Recently, while Melissa Curto, Vice President of Ambulatory Services, was conducting leadership rounds on the seventh floor, the collective night shift nursing staff requested that Kim Collum, environmental services, be recognized for the great work she does in keeping the unit clean. They said Kim is friendly to all patients and they can tell a difference in the cleanliness when she is off because she does an extra good job and takes pride in her work. Thank you, Kim, for demonstrating your PRIDE each and every day.

The following compliment recently was emailed to John Fletcher, LVH-Hazleton President:

"On June 17, my mother-in-law, a 96-year-old resident at a local nursing home, was sent to the emergency room at LVH-Hazleton. My husband and I were notified of this and came to the ER to be with her. When you probably only hear the negative comments, I wanted to share with you the very positive and pleasant experience it was. Her nurse, Courtney (Wilson, RN), was wonderful to her. She was so cheerful and kind to her and us, as was the doctor on duty, Dr. Gary Bonfante.

He was very friendly and stopped to talk to us several times, always willing to take time and answer all our questions. My mother-in-law's outcome was good, her blood sugar had dropped extremely low and by 11 p.m. she was responding well. As a member of the LVHN Board of Associates (Hazleton), I wanted to be sure to let you know the fine job your staff is doing."

Welcome New Colleagues

Welcome these new colleagues to the LVHN family:

LVH-Hazleton

Farrah Sulkevich, RN, pediatrics/MS7; **Lauren Hoffman, RN**, pediatrics/MS7; **Michele Karchner**, pediatrics/MS7; **Karlie Oamil**, housekeeping aide, environmental services; **Lisa Hoepelman**, patient access center representative, HWC

Community Events

Bariatric/Weight-loss Management Information Session

Monday, July 17: 6-8 p.m.
Best Western Plus Genetti Hotel, Wilkes Room
77 E. Market St., Wilkes-Barre
Call 570-501-4LVH to register or for more information.

Miller-Keystone Blood Drive
Wednesday, July 19: noon-5 p.m.
LVH-Hazleton, first floor lobby conference room
Register online at giveapint.org or call 570-501-4249 for a donation time.

Bariatric Support Group

Wednesday, July 19: 7-8 p.m.
LVH-Hazleton, Business and Education Center
Call 570-501-6322 for more information.

Parkinson's Disease Information Session

Guest speaker: J. Gabriel Hou, MD, PhD, LVPNG Neurology
Thursday, July 20: 6-7 p.m.
Health & Wellness Center at Hazleton, lower level
Call 570-501-6717 to register or for more information.

Colleague and Community Engagement



Plant operations and maintenance colleagues have been busy sprucing up our campuses for the summer and still found time to help out in the community. Over the past several weeks, crews spruced up the Health and Wellness Trail at the Health & Wellness Center at Hazleton campus, as well as the Rails to Trails grounds for June's community Hike and Bike event. Currently, the crew is working on replacing the retaining wall at the hospital campus. Nice work guys!

Hazleton colleagues recently were invited to participate in the Hazleton Integration Project's (HIP) "Health Heroes" day at the Hazleton One Community Center. LVH-Hazleton "Health Heroes" demonstrated health care skills to children, grades K-8.

Colleagues who participated in the event were: Alexandra Malenka, RN, Melissa Curto, Barbara Hunsinger, RN, Laura Jones, RN, Nichole Ditzler, RN, Michele Leibig, Vesna Aquilina, and Marfy Yanac, RN.

