

LVHN WEEKLY | SCHUYLKILL

Your wrap-up of the week's news from LVHN.



Getting Lean in the New Year

At LVHN, eliminating waste and improving efficiency remains a priority.

LVH-Schuykill graduated its first group of Lean-certified students this past week at a brief ceremony during the monthly leadership meeting.

Six LVH-Schuykill colleagues are now among 173 Lean-certified graduates network wide. Sixteen additional LVH-Schuykill colleagues are working toward Lean certification. There are currently more than 400 participants throughout LVHN.

“We need everyone rowing in the same direction,” says Lean Coach Michael Bailey. “We use tools and concepts to help improve processes, services and ultimately the patient experience.” Bailey

and LVHN Director of Lean Dale Lucht presided over the ceremony, introduced and congratulated the graduates on a job well done, and highlighted their projects.

Among LVH-Schuykill’s graduates are:

- ▶ Maria Eisenhart, Director of Diagnostic Imaging
- ▶ Patricia Gregas, Director of Therapy, LVHN Rehabilitation Center-Schuykill
- ▶ Matthew Hoppel, Director of Physical Therapy
- ▶ Erica Kane, Clinical Nurse Manager, Stine Acute Rehab
- ▶ Renee Magdeburg, Director of Maternal/Child Health
- ▶ Kathryn Schane, Program Director of Behavioral Health Services

Lean students must attend four, four-hour classes and complete a project. It takes students up to three months to complete a graduation project, which often address a departmental process that can be changed or improved, or eliminate waste. Projects at LVH-Schuykill addressed patient transport delays, patient satisfaction, improved communications and patient safety.

Eisenhart and Schane gave brief presentations about their projects. The other colleagues in the Lean program continue to advance their projects. Additional graduation events are being planned.

CALENDAR OF EVENTS

Learn About Vestibular Therapy

Free Community Lecture
 Wednesday, Jan. 24, 6 p.m.
 LVHN Rehabilitation Center-Schuykill
 300 Schuykill Medical Plaza, Pottsville

“Little Red Dress” Event

Promoting Heart Health Awareness
 Sunday, Feb. 11, 12:30-5 p.m.
 Ramada Inn, Pottsville

Welcome New Colleagues

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|----------------|-----------------|
| Tonya Butler | Jean Kalochie |
| John Cray | Betsey MacBride |
| Rose Crochunis | Danielle Miller |
| Ashley Fink | |



DAISY Comes to LVH-Schuylkill

LVH-Schuylkill is now part of the health network's DAISY Award program and joins more than 2,700 hospitals worldwide that recognize the legacies of exceptional nurses with DAISY. Each quarter, one registered nurse will be chosen to receive the DAISY Award for his or her excellent clinical skills, compassionate care and exemplary service.

Kick-off events were held this week at each hospital with cake and plenty of information about the origin of DAISY and its implementation at LVH-Schuylkill. "We had many colleagues view our displays and learn about DAISY in a relaxed, informal setting," says Melissa Williams, RN, Clinical Manager of Maternal Child Health Services. Williams and Erica Kane, RN, Clinical Manager of the Stine Acute Rehab Unit, are serving as co-coordinators of DAISY at LVH-Schuylkill. A DAISY Award selection committee made up of staff nurses from all units will review all nominations. The first ceremony is planned for early April.

Nominations are now being accepted and can be submitted by colleagues, patients, families and/or volunteers. Nominating



materials and boxes are located on clinical units at both hospitals and in the hospital lobbies. All units designed their own nomination boxes. A team of retired nurses chose the box created by the Family Birth and Newborn Center in a friendly contest among units. Nominations can also be submitted online at LVHN.org/daisyaward.

In 2000, the family of the late J. Patrick Barnes created the DAISY Foundation in his memory. Barnes had an immune disorder that required high-tech care during the last eight weeks of his young life. His family wanted a way to honor and keep his memory alive while recognizing the exemplary clinical skills and heartwarming compassionate care each of his nurses provided. Little did they know this idea would launch a foundation, as well as national and international recognition of outstanding nursing care. Today the program is administered by the DAISY Foundation. DAISY is an acronym for Diseases Attacking the Immune System.

Do you know someone who deserves a DAISY Award? Nominate him or her today.



Gifting for the Holidays

“It was my pleasure to serve Lehigh Valley Hospital–Schuylkill.” So says Bud Koch, proprietor of Pinecrest Tree Farms in New Ringgold. Pinecrest donated the 12-foot Douglas fir that was displayed at the front of LVH–Schuylkill E. Norwegian Street. Maintenance Manager Mike Kandratavich also deserves thanks for submitting this photo.



Help Stop Tailgaters

Chances are you take the time to hold the door for the person behind you. That’s just good manners and a way of showing respect for others. Yet in some situations, allowing a stranger to enter behind you puts others at risk. It’s called tailgating. And it’s a problem that’s happening on hospital campuses and in other health care settings across the country. As a result, health care workers have been injured.

Tailgating occurs when an unauthorized person gains access to a restricted area by trailing behind a colleague. It can happen on any locked unit, at physician and administrative buildings, or any area where access is restricted. Often, the unauthorized person enters behind you without your knowledge or when you’re distracted. It can also happen when you hold the door for a stranger, giving them access to a secure building or area.

“Colleagues are reminded to be aware of their surroundings, especially when entering secured areas,” says Jack Brobst, Director of Public Safety and Security. “We want colleagues to report anything suspicious and prevent unauthorized people from following them into secured areas.”

SAFETY IS EVERYBODY’S BUSINESS

When we stop tailgating before it occurs, we make LVHN safer for everyone. Below are four new behaviors you can adopt to keep our campuses safe for everyone.

- 1. Don’t allow tailgating.** Don’t let anyone in the door who doesn’t have access. That includes colleagues, visitors and patients.
- 2. Wait for automatic doors to close.** The Joint Commission and other governing bodies require doors to stay open for a set period of time to meet regulatory standards. Stop and wait for doors to close before moving on to your destination.
- 3. Direct individuals to the visitor desk.** Inform visitors that a pass or escort is required for entry. Help guide visitors who may need assistance.
- 4. When in doubt call security.** If an individual is acting suspiciously, or you feel uncomfortable about their behavior, call security.

At LVHN, colleague safety is our top priority. We want you to feel comfortable coming to work so you can continue to provide excellent care to our community. When we’re aware of our surroundings and stop problems before they occur, we make LVHN safer for everyone.

Watch this video to learn more about [preventing tailgating](#).