

UPDATE

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AULD LANG SYNE

ON MONDAY, NOVEMBER 17, James W. Rizzi announced his resignation as Director of Financial Services effective December 8. Mr. Rizzi has accepted a position as Director of Financial Services for an eleven-hospital system in St. Louis, Missouri. He will be joining the Central Office Staff, which acts as a consultive service assisting, advising and counseling member hospitals in a variety of financial and accounting matters.

Taking over as Director of Financial Services here at the Center will be Richard Manges, presently employed as Associate Controller at Elmhurst Hospital Center in Long Island. Mr. Manges will officially begin on December 1. His first week will be spent with Mr. Rizzi, who will aid in familiarizing him with current activities to assist in a smooth transition. Mr. Manges, a graduate of Adelphi University, holds his Masters in Health Care Administration from CW Post Center of Long Island University. He will be living at the Center until his wife and three children can relocate to this area.

We wish the very best of luck to Mr. Rizzi and would like to extend a warm welcome to Mr. Manges.

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MEDICAL EXPLORER POST #916

THE MEDICAL EXPLORER POST #916 met on November 10 for their third official meeting. The Post has progressed tremendously since its conception September 29. In six weeks, they have organized themselves into a body of 102 registered members, represented and governed by their own officers. Elected as officers at the October 27 meeting were: President, Mary Weis from Emmaus High School; Secretary, Mary Ann Hebelka from Salisbury and Treasurer, Cindy Bilous from Parkland. Although the Vice President was forced to resign because of conflict with a job, the Post members did elect a Public Relations person, Mary Ann Shena from Parkland High.

Last Saturday, November 15, the Medical Explorers sponsored a bake sale at the Crest Plaza. The sale, to raise money for operational expenses, was a great success, netting the group \$90.

November 24 is the date of the next Medical Explorer Post meeting. Guest lecturer will be Respiratory Therapist, Eric Bakow, who will utilize a pig's lung to demonstrate the use of a mechanical ventilator.

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PARKING NO NOS

COME ON! There are 680 convenient, close and well lit parking spaces for employees in front of the Center. There is no reason for parking in any other location. The lots are safe and patrolled by our guards.

Parking is absolutely prohibited to employees in the loading dock area. This restriction is intended for all vehicles including motorcycles and small trucks.

Signs have been posted at the loading dock area prohibiting employee parking.

Abuse of this regulation will lead to stricter action.

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GET IN SHAPE!

THE HOSPITAL CENTER is pleased to announce a special arrangement with the Vantage Point Racquet Club on behalf of Hospital Center employees. The following rates have been negotiated:

Health Club - a 15% discount will be offered to Allentown And Sacred Heart Hospital Center, Inc. employees. Upon payment of the \$11.50 monthly fee or \$128 annual fee, members have unlimited use of the exercise room, sauna, steam room, whirlpool, as well as the racketball and handball courts. Each member also has the opportunity to participate in an organized exercise program with professional instruction. If enough additional people join the Health Club, the rates may be reduced further.

Indoor Tennis Membership

Option 1: \$25 membership (half the normal price), employee reserves court time. Court fees not included and depend on time reserved.

Option 2: \$25 membership (half the normal price), employee reserves block of time for entire season. Court fees would depend upon time of day but would be reduced \$1 per hour.

Special arrangements have been made for evening and night shift personnel. Employees may play from 11:00 p.m. Friday to 8:00 a.m. Saturday with no membership fee, paying only \$7 per hour court costs. Reservations should be made in advance.

Blocks of time have also been reserved solely for Hospital Center employees. The times and days are as follows:

Monday and Wednesday:	8:00 a.m. - 9:30 a.m.
Tuesday and Thursday:	10:30 p.m. - 12:00 a.m.
Friday:	8:30 p.m. - 10:00 p.m.
Saturday:	3:30 p.m. - 5:00 p.m.
Sunday:	1:00 p.m. - 3:00 p.m.

The Center hopes to be able to make more arrangements as the outdoor tennis and swimming seasons approach.

If you have any questions or wish to join, stop by the Personnel Department . . . And Enjoy!

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PATIENT QUESTIONNAIRE

THE CENTER ADMINISTRATIVE STAFF has recently completed a trial run of a Patient Questionnaire.

500 Questionnaires were distributed to patients at the time of discharge asking them to comment about varying aspects of their stay in the hospital.

A 50% response was received on the Questionnaires, which is considered to be high and an accurate source for sampling.

There were 12 items including such things as asking for comments about cleanliness, comfort of the rooms, level of quiet, satisfaction with meals, nursing care and allied health services.

Patients were also quizzed on their length of stay and the name of the unit they were on.

The total response indicated a very positive feeling by the patients about all the services at the Center. In every question the majority of responses fell into the strongly agree or agree category.

John Motto of the Administrative Office indicated that a comprehensive analysis of both the responses and the appropriateness of the Questionnaire will be made before a permanent Questionnaire is instituted for each and every patient.

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