

9-21-2018

LVHN Weekly-Pocono

Lehigh Valley Health Network

Follow this and additional works at: <https://scholarlyworks.lvhn.org/lvhn-weekly-pocono>

LVHNWEEKLY

POCONO

Your wrap-up of the week's news from LVHN.

New HR/Payroll Management System

Get ready for launch and register for training.

Info Session With Mountain Valley Orthopedics

Community learns about elbow and arm pain care.

Colleague Flu
Shot Clinic
Schedule

[Learn More](#)



[LVH-Pocono Comments on New PulsePoint App](#)

App to arrive in Monroe County to help save lives.

[Meet September's Service Star](#)

Colleagues save the life of a man having a stroke.

[Phoenix Rose at LVPG Transplant Surgery - Photos](#)

Meet colleagues who achieved an Epic milestone.

['Updates in Children's Surgery' Symposium](#)

Register for the Oct. 10 event.

[Get 76ers and Phantoms Tickets](#)

Recreation committee has tickets for numerous games.

[Kelly Clarkson Presale Tickets](#)

The presale ends Sunday, Sept. 23.

[Monster Triple Jam Presale Tickets](#)

Five shows will be held in February at PPL Center.

[Art Auction Will Create Nursing Scholarship](#)

Bid on the works of retired surgeon Abdul Wahhab, MD.

Get
Dorney Park
Tickets

[Learn More](#)



Register for
Urology
Symposium

[Learn More](#)



LVHN news

Preventing Obesity in
Children

Understanding Esophageal
Cancer

Shape Up for Fall

Information on LVHN Weekly is for LVHN colleagues only and cannot be accessed on smartphones or computers outside of LVHN's network.

Lawson Human Resources/Payroll Management System Launch and Kronos Upgrade at LVH–Pocono

BY [HOLLY YACYNYCH](#) · SEPTEMBER 21, 2018

On Oct. 21, LVH–Pocono will launch the Lawson Human Resources (HR) Management System along with an upgraded Kronos time and attendance system. Together, these systems represent an integrated, network-wide platform where HR and payroll information will be stored and maintained. The systems also makes it easy for you to access your information. Here is an overview of the changes, along with what managers and colleagues can expect in the coming weeks.

Why are the Lawson HR and Kronos Time and Attendance systems important to me?

Lawson is an interactive system giving all colleagues the ability to access, view and manage their own HR and payroll information. You'll be able to perform the following functions without contacting HR or payroll for assistance:

- View your pay stubs each pay period.
- View your time-off balances and benefits.
- Update your demographic information (i.e., address, phone number, W4, etc.).
- View your job description and much more.

The Kronos time and attendance system is primarily used to track employees' hours. In addition, the system offers managers a tool for managing and maintaining employee schedules. Effective Oct. 21, colleagues will now also have access to view their personal timecard and schedule information in Kronos. You will now be able to:

- View your timecard and schedule.
- Request time off.
- Approve your timecard.

How can I access this information?

Beginning Oct. 21, the features of the Lawson system will be conveniently located and easily accessible through the new online Colleague Resource Center (CRC). Accessible from your SSO toolbar by clicking the icon shown here, the Colleague Resource Center is a "one-stop shop" for all of your HR-related information. (Please do not click the icon before Oct. 21.)

The Kronos icon will be available in your SSO Apps effective Oct. 21 and will log you directly into your personal Kronos account.



Beginning Oct. 1: Employee Kronos Training Modules Available in myNetLearning

LVH–Pocono colleagues are encouraged to log into myNetLearning and complete the courses in their learning path by Oct. 21. [Get instructions](#) on how to access the courses, as well as which learning path should be followed.

Beginning Oct. 4: Manager Training Sessions

LVH–Pocono managers are invited to register for one of the training sessions to be held Oct. 4, 5, 8 and 9. [Click here to register](#). Sessions will be held in LVH–Pocono’s conference rooms. All directors, managers and supervisors with payroll and HR responsibilities must attend one of the training sessions to become familiar with the features of the new systems and learn how to access and manage this information. Each manager training session will be six hours in length.

Oct. 10-17: Colleague Training

In addition to the myNetLearning training sessions, all non-management colleagues are strongly encouraged to attend a training session to learn how to access their HR/payroll-related information through the CRC and Kronos system. [Click here to register](#). Each colleague training session will be up to one hour in length and colleagues should schedule a time that is convenient for them and their

department activities.

Lawson/Kronos Training

Date	Time	Audience	Location
Oct. 4	8 a.m.-2 p.m.	Managers	Tranquility
Oct. 5	7 a.m.-1 p.m.	Managers	Serenity/Tranquility
Oct. 8	9 a.m.- 3 p.m.	Managers	Stroud
Oct. 9	9 a.m.-3 p.m.	Managers	Tranquility
Oct. 10	8 a.m.-9 a.m.	All Colleagues	Serenity/Tranquility
	9:30 a.m.-10:30 a.m.	All Colleagues	Serenity/Tranquility
	11 a.m.-12 p.m.	All Colleagues	Serenity/Tranquility
Oct. 11	7:30 a.m.-8:30 a.m.	All Colleagues	Mountain HC
	10 a.m.-11 a.m.	All Colleagues	Serenity/Tranquility
	1 p.m.-2 p.m.	All Colleagues	Serenity/Tranquility
Oct. 12	7:30 a.m.-8:30 a.m.	All Colleagues	West End
	10 a.m.-11 a.m.	All Colleagues	Serenity/Tranquility
	11:30 a.m.-12:30 p.m.	All Colleagues	Serenity/Tranquility
	1:30 p.m.-2:30 p.m.	All Colleagues	Serenity/Tranquility
	3 p.m.-4 p.m.	All Colleagues	Serenity/Tranquility
Oct. 15	11:30 a.m.-12:30 p.m.	All Colleagues	Stroud/Brodhead
	12:30 p.m.-1:30 p.m.	All Colleagues	Stroud/Brodhead
	2 p.m.-3 p.m.	All Colleagues	Stroud/Brodhead
	4 p.m.-5 p.m.	All Colleagues	Stroud/Brodhead
	5:30 p.m.-6:30 p.m.	All Colleagues	Tranquility
Oct. 16	7:30 a.m.-8:30 a.m.	All Colleagues	Bartonville HC
	9:30 a.m.-10:30 a.m.	All Colleagues	Stroud/Brodhead
	11 a.m.-12 p.m.	All Colleagues	Stroud/Brodhead
	1 p.m.-2 p.m.	All Colleagues	Stroud/Brodhead
Oct. 17	7:30 a.m.-8:30 a.m.	All Colleagues	Tranquility
	9:30 a.m.-10:30 a.m.	All Colleagues	Serenity/Tranquility
	11 a.m.-12 p.m.	All Colleagues	Serenity/Tranquility
	1:15 p.m.-2:15 p.m.	All Colleagues	Serenity/Tranquility

Colleagues and managers need to attend one session. Select any session.

Go Live: Oct. 21

Integrating the HR and payroll functions and providing you with the opportunity to access, view and manage your own information is one more way we are creating a great work experience for you. Please talk with your manager or contact human resources at 570-476-3360 with your questions.

LVH–Pocono Hosts Info Session With Mountain Valley Orthopedics

BY [HOLLY YACYNYCH](#) · SEPTEMBER 17, 2018

LVH–Pocono hosted a free orthopedic information session on elbow and arm pain at the Dale and Frances Hughes Cancer Center with guest speaker Brian Powers, MD, of Mountain Valley Orthopedics.

Powers discussed the causes and treatments of elbow and arm pain while members of the community enjoyed a complimentary dinner.

Powers specializes in arm, hand, wrist, elbow and shoulder pain as well as general orthopedics and sports medicine.



[□ Share](#)

[Print Email](#)

LVH–Pocono Comments on New PulsePoint App

BY [HOLLY YACYNYCH](#) · SEPTEMBER 12, 2018

A new smartphone app called PulsePoint was approved by Monroe County Commissioners for the region. The app sends an alert to connect an individual who is trained and certified in CPR and the use of an AED with a nearby individual in cardiac arrest. It connects every day citizens to provide help until paramedics arrive.

“It is going to be a phenomenal, cutting-edge application that’s going to save more lives than people actually think,” says Steven Kulick, EMT Educator for LVH--Pocono.

Kulick invited local media from Blue Ridge Channel 13 to demonstrate just how critical CPR and using an AED are in a medical emergency. [Watch their coverage](#). With more calls for help than there are paramedics in Monroe County, additional help on the scene by someone trained in CPR and in the use of an AED could save lives.



Service Star of the Month—September 2018

BY [EMILY SHIFFER](#) · SEPTEMBER 20, 2018

SEPTEMBER SERVICE STARS OF THE MONTH



During a holiday weekend, the husband of colleague Terry Ward started to experience unusual vision loss and floating waves in his eyesight. She knew it was serious and started making calls to numerous ophthalmology offices to get her husband an appointment, to no avail.

She then called LVPG Ophthalmology—17th Street and explained her husband's symptoms to colleagues from the practice's triage staff, Deirdre Ward and April Esposito. They advised her to bring her husband into the office immediately.

Ophthalmologist Alexandra Mercurio-Woch, OD, performed an examination and advised him to go to the ER right away. "She was extremely thorough and very caring to his needs," says Terry Ward, who nominated the trio for the Service Star Award. "She was very concerned when test results showed there was nothing going on in his eyes that would cause the symptoms he was experiencing."

Mercurio-Woch believed Ward's husband was experiencing a stroke. She and her team called ahead to the ER. They provided all the pertinent triage information to expedite the process upon the couple's arrival to ensure the fastest treatment possible.

ER colleagues informed the man that if he would have waited much longer, it would have been a much worse medical outcome. “He may have died or suffered a severely debilitating stroke from which there would have not been much hope of returning to a normal life,” Ward says. “I cannot thank these three individuals or praise their practice enough, as all the people there are so very caring, concerned and professional in all they do.”

Next Steps

Nominate a Service Star.

Congratulate these PRIDE Award recipients. The PRIDE Award is part of our expanded [Service Star Award program](#).

Allison Froehlich, MD, Sharron Gallop, Lynn Garris, Timothy Clark, Janice Hewitt and Christine Nary, LVH–Pocono

During a community educational event, a man fell and hit his head. Froehlich examined him and determined he was in cardiac arrest. The team started CPR and chest compressions in rotation and used an AED on the man before he was transported to the hospital. Thanks to heroic teamwork, the man survived and suffered no neurological affects.

Louise DeFranco, LVH–Cedar Crest

DeFranco saw a man struggling to walk near Fish Hatchery Road. She went to him and learned he was going to the hospital for cancer treatment. She called a cab to transport the patient. While waiting with him, she learned he was homeless. DeFranco contacted an oncology navigator to discuss the patient and ensure he had resources upon leaving his treatment.

Lori Steinhart, MSN, John Steinhart, RN, LVH–Schuylkill

While at a gas station, Lori and John saw a man slumped over a steering wheel in his car. With the help of police, they broke the car window to reach him. The man was not breathing, but had a pulse. The duo opened his airway while waiting for EMS personnel to arrive. One minute later, the man sat up and was cooperative, but very emotional. Lori consoled him.

Inpatient rehabilitation colleagues Beth Stepanczuk, MD, Melissa Mee, Heather Faust, Simone Rubero, Katy Denault, Nathalie Larose, Paulette Guzy, Candice Veale and Steven Haas; guest services and security colleagues Scott Parry and Anthony DeMilio, LVH–Muhlenberg

A woman exited her car outside the Family Health Pavilion and shouted that her passenger was bleeding. Colleague arrived to find a pale man bleeding from a severe laceration. The patient had gone through glass and lacerated an artery. The team applied a tourniquet and provided care. EMS arrived to

bring the patient to the emergency department, where he was assessed before going directly to the operating room for a successful surgery.

3 [Share](#)

[Print Email](#)

How Phoenix Rose at LVPG Transplant Surgery–1250 Cedar Crest – PHOTOS

BY [MARCIANN ALBERT](#) · SEPTEMBER 17, 2018

If you've ever participated in an Epic module go live, you know successful implementation doesn't just happen with a flip of a switch. Colleagues work months in advance with Epic implementation support teams (made up of multidisciplinary stakeholders) to outline pragmatic strategies, review workflows, identify education and resources, and preferred types of practice support.

trans-1



[◀ Back](#)

Picture 1 of 9

[Next ▶](#)

On Aug. 1, colleagues at LVPG Transplant Surgery–1250 Cedar Crest went live with Phoenix, Epic's transplant module. This was no small feat. The region's transplant center – with more than 900 kidney transplants to date – was ready for the challenge. By collaborating with the following support teams, colleagues moved successful through the integration process:

- Chief Medical Information Officer Donald Levick, MD, MBA, and the entire CMIO team

Lehigh Valley Physician Group (EMR operations, practice support specialists, process improvement and access strategy, clinical services, revenue cycle)

- Division of education
- Clinical informatics
- Information services (I/S)
- Epic teams from Wisconsin

According to Ashley Follweiler, Director of LVPG EMR Optimization, the collaboration of multidisciplinary teams working together toward a common goal led to implementation success. “Teams came together to ensure the transplant department had the correct type of Epic build needed, were operationally and technically prepared for an EMR system, and that colleagues received full support during the entire implementation process,” she says.

Practice colleagues prepared for bumps in the road and potential challenges that could arise while working within a different system. One of the keys to success was addressing issues as they were identified and in real time. Patient Services Representative Jane D’Onofrio says, “As we’ve had issues during our go live, they have been corrected quickly and efficiently.”

Medical Secretary Melanie Qureshi agrees. “The Epic team is helping our transition go at a fast and furious pace,” she says. “The process has been easier than expected thanks to LVPG EMR Operations Process Coordinators Lori Frei and Carla Miller.”

By embedding support teams throughout the office before and after the go-live date, colleagues felt more at ease adapting and moving through the new central system. They also understood Epic would enhance the accuracy of a patient’s EMR and optimize patient care. Transplant Assistant Brandi Kolokas summarizes her enthusiasm for the Phoenix by saying, “It’s nice being in the system to see everything for the patients and having everything in one place instead of utilizing multiple systems.”

Software Education Analyst Karen Toback believes the collaborative team approach was integral. “Colleagues in the transplant office are amazing,” she says. “They worked together to help figure out the best workflows and how they can use Epic to enhance patient care. Congrats to you all.”

Speaking of workflows, Transplant Assistant April Liskowack says, “I like the rooming process a lot better. It’s easier to review the mediations and discuss them with the patient. All of the chart is available, so information is at our fingertips. The Epic team and EMR operations totally rocked this go live for us and with us.”

The sentiment that everyone was engaged and demonstrated willingness and motivation to let Phoenix rise rings true across the practice. Enhanced team partnerships and opportunities allow many colleagues to feel blessed to be part of this project. Clinical Informaticist Jeannine Miller, MSN, and Application Developer and SUPP Expert Barbara Oravec felt this was a truly incredible experience. “We could not have been more blessed than to have been part of this project with the entire staff,” Miller says. “Every single person in that office has been amazing since this project kicked off. Because of the great LVPG

elbow support angels, the training that Karen Toback provided to the department, and because of their commitment to each other and to their patients, they navigated through Epic like it was second nature even on their first day of go-live. Thank you transplant department.”

Oravec concurs. “The staff was extremely engaging with all the go-live support,” she says. “They were open to suggestions on how to use Epic more efficiently and in their various roles. Congratulations.”

So what’s the provider perspective on the rising of Phoenix at LVPG Transplant Surgery–1250 Cedar Crest? Practice Leader Michael Mortiz, MD, simply believes it is “the best EMR in this office.”

Special thanks and congratulations to all practice colleagues and support teams that made this transition to Phoenix an “Epic” adventure. Learn more about LVPG Transplant Surgery–1250 Cedar Crest on LVHN.org.

1 [□ Share](#)

[Print Email](#)

Attend ‘Updates in Children’s Surgery’ Symposium Oct. 10

BY [EMILY SHIFFER](#) · SEPTEMBER 20, 2018

Lehigh Valley Children’s Hospital will host an evening educational event for pediatricians and family practitioners on Wednesday, Oct. 10, from 5-8 p.m. called “Updates in Children’s Surgery.” Key topics in children’s surgery, management plans and treatment options will be discussed. At the event, you’ll [get to know providers](#) from [LVPG’s pediatric surgical specialties](#) and the many services they provide.

The event will be held in LVH–Pocono’s Dale and Frances Hughes Cancer Center (181 E. Brown Street, East Stroudsburg), Serenity conference room, second floor.

You can [register online now](#) before Oct. 1, or on the day of the event if space permits.

[Read the full symposium agenda.](#)



[□ Share](#)
[Print Email](#)

Get 76ers and Phantoms Tickets

BY [EMILY SHIFFER](#) · SEPTEMBER 19, 2018

The LVHN Recreation Committee is offering discounted tickets to 76ers and Phantoms games for all LVHN colleagues.

76ers tickets:

The following games are available for the 2018-2019 season at the Wells Fargo Center in Philadelphia.

Wednesday, Dec. 19 vs. New York Knicks at 7 p.m.

Tickets: \$110 each, Corner Club Box #22.

Each ticket holder will receive a 76ers water bottle.

Reserve by Friday, Oct. 12.

Friday, Jan. 11 vs. Atlanta Hawks at 7 p.m.

Tickets: \$110 each, Corner Club Box #22.

Each ticket holder will receive a 76ers drawstring bag.

Reserve by Friday, Nov. 9.



To order tickets, complete [this form](#) and send with payment to:

Kelly Beachamps, Patient Safety Department
1251 S. Cedar Crest Blvd. Suite 204
Allentown, PA 18103

Phantoms tickets:

The following games are available for the Phantoms 2018-2019 season at the PPL Center in Allentown.

Friday, Oct. 19 vs. Wilkes Barre/Scranton

Penguins at 7:05 p.m.

Tickets: \$23 each, Section 112 and 113

The first 6,500 fans receive a Phantoms hat.

To purchase tickets, click [here](#).



Saturday, Dec. 8 vs. Cleveland Monsters at 7:05 p.m.

Tickets: \$47 each, Private Sky Lounge Deck with full buffet; game seats in section 208

Buffet includes hot dogs with the fixings, burgers with the fixings, potato salad, house-made chips, assorted cookies/brownies and non-alcoholic beverages.

Reserve by Friday, Nov. 9.

To purchase tickets, fill out [this form](#) and send with payment to:

Kelly Beachamps, Patient Safety Department
1251 S. Cedar Crest Blvd. Suite 204
Allentown, PA 18103

Saturday, Jan. 12 vs. Hershey Bears at 7:05 p.m.

Tickets: \$47 each, Private Sky Lounge Deck with full buffet; game seats in section 208

Buffet includes hot dogs with the fixings, burgers with the fixings, potato salad, house-made chips, assorted cookies/brownies and non-alcoholic beverages.

Reserve by Friday, Dec. 14.

To purchase tickets, fill out [this form](#) and send with payment to:

Kelly Beachamps, Patient Safety Department
1251 S. Cedar Crest Blvd. Suite 204
Allentown, PA 18103

Questions? E-mail [Kelly Beachamps](#).

[Share](#)

[Print Email](#)

LVHN Exclusive: Kelly Clarkson Presale Tickets

BY [EMILY SHIFFER](#) · SEPTEMBER 18, 2018

See Grammy award-winning pop singer Kelly Clarkson when she comes to the PPL Center on Saturday, March 9, 2019.

The ticket presale begins on Thursday, Sept. 20, at 10 a.m. and ends on Sunday, Sept. 23, at 10 p.m. Tickets go on sale to the public on Sept. 24.

To purchase tickets, click [here](#) and enter promocode: HEAT2019.



[Share](#)

[Print Email](#)

LVHN Exclusive: Monster Triple Jam Threat Series Presale Tickets

BY [EMILY SHIFFER](#) · SEPTEMBER 19, 2018

The Monster Jam Triple Threat Series roars back into PPL Center in downtown Allentown for five shows between February 22-24, 2019.

The presale begins Friday, Sept. 20, at 10 a.m. and ends Monday, Sept. 24, at 11:59 p.m.

To purchase tickets, click [here](#) and use promo code: PTLVHN.



[Share](#)

[Print Email](#)

Art Auction Proceeds Will Create Nursing Scholarships

BY MIKE PECKMAN · SEPTEMBER 20, 2018

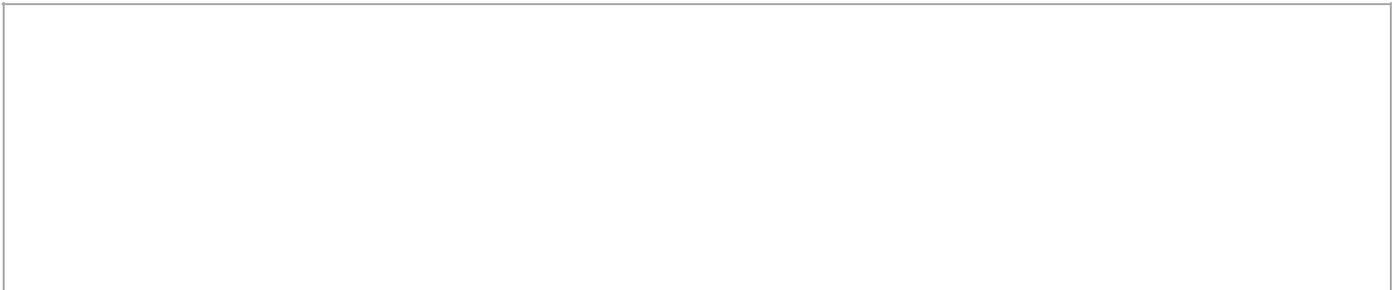


It is an art show and auction to honor a spouse and to benefit local nursing students. Retired surgeon and local artist Abdul Wahhab, MD, has planned the special event for Oct. 13, 14 and 15 to honor his wife of 50 years, Zarina, by creating a scholarship in her name to assist nursing students.

The “Works of Wahhab” will take place in the Wall Auditorium of LVH–Schuylkill E. Norwegian Street E. Norwegian Street. The silent auction will run from 9 a.m. to 5 p.m. Saturday and Sunday and 9 a.m. to 3 p.m. on Monday.

Schuylkill Area Community Foundation (SACF) is serving as the sponsor and organizer of this event. “We are very excited to help Dr. Wahhab establish the Zarina Wahhab Nursing Scholarship Fund,” says Amanda Campbell, Executive Director of SACF. This scholarship will provide needed financial assistance to nursing students who attend the Joseph F. McCloskey School of Nursing at LVHN, which is located in Pottsville.

Wahhab Studio 1





◀ Back

Picture 1 of 4

Next ▶

Known for his florals, detail and brilliant colors, Wahhab has created 100 original framed pieces ready for any office, den, family room or other viewing area. “I am humbled that many of my patients and friends have enjoyed my paintings,” Wahhab says. “Zarina has been with me every step of the way on my journey as a student, physician, parent and artist. This scholarship is a tribute to Zarina; wife, mother, and supporter of so many programs in our community.”

Silent auction attendees can visit the Wall Auditorium during the specified days/times, view the artwork and place their bid as appropriate. Each painting has a fair market value of \$100, which will be the opening bid. In typical silent auction formatting, people can bid in increments of \$25 on a particular painting. On the final day of the auction, the highest bidder will be awarded the painting. Cash, check (made out to Schuylkill Area Community Foundation), credit card and PayPal are all accepted forms of payment. All purchases are tax deductible to the amount allowed by law.

Members and colleagues of the Lehigh Valley Hospital–Auxiliary and LVH–Schuylkill have volunteered to help with this project.

For more information, call the Schuylkill Area Community Foundation at 570-624-7223 or visit www.sacfoundation.com.

1 Share

[Print Email](#)