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A Newsletter for Physician Office Staff

Volume 17, Number 1

March, 2008



It's Medical Staff Reappointment Time Again!

In compliance with the regulations of the Pennsylvania Department of Health, the Medical Staff and Hospital Bylaws, and the standards of The Joint Commission, each member of the hospital's Medical Staff must be reappointed a minimum of once every two years.

In This Issue . . .

On March 3, this year's biennial reappointment process will be put into motion when Reappointment Packets will be mailed to over 1,000 members of the Medical Staff. Each packet will contain the following items:

- a nine-page Application for Reappointment to the Medical Staff
- a copy of the addressee's current privilege sheet
- a malpractice claims report

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- a self-addressed return envelope
- a Checklist to assist in completing the information

Although much of the information on the application is preprinted for each physician, it is of paramount importance that ALL the information is reviewed, changes made where necessary, and missing data completed. Before returning the application, please take a moment to review the Checklist to make sure all the information is complete and all the required documents have been attached to the application.



Again this year, it is a requirement that all members of the Medical Staff receive annual Tuberculosis skin testing (PPD Mantoux). For those who have a history of a positive test, they must annually provide the date of screening by their private physicians for signs and symptoms of tuberculosis. Physicians will self-report compliance through directed questions on the reappointment application. The following information will be requested: the date of the test, the results, if corrective action was necessary, when the action took place, and if a positive history, the date of screening by their private physician for signs and symptoms of tuberculosis. If the physician is unable to obtain PPD testing in the private practice setting, arrangements can be made through the hospital's Employee Health office during walk-in hours.

Please Note: **Associate** and **Affiliate** members are required to provide a letter of good standing from their primary hospital. It is the physician's responsibility to insure that the good standing letter is received by the Medical Staff Services Office.

The deadline to return reappointment applications is March 23. Your prompt attention in facilitating the return of the application(s) is both requested and appreciated.

If you have any questions regarding the reappointment process, please contact the Medical Staff Services Office at (610) 402-8900.

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Annual Tuberculosis Skin Test Reminder



Since January 1, 2006, members of the Medical Staff have been required to receive **annual** Tuberculosis skin testing (PPD Mantoux) and self-report compliance through directed questions on their initial and reappointment applications to the Medical Staff.

As part of this year's Medical Staff biennial reappointment, members of the Medical Staff are reminded that they are required to obtain an annual PPD test.

Any member of the Medical Staff who is unable to obtain PPD testing in their private

practice setting may arrange to have their PPD testing done through the hospital's Employee Health office during walk-in hours. For a list of walk-in hours, please contact the Employee Health office at 610-402-8869.

Reminder – Report All Medical Liability Claims

In September 2005, the Commonwealth Court of Pennsylvania upheld an earlier decision to assess a penalty of \$1,000.00 against a Pennsylvania physician for violating Section 903 of the Medical Care Availability and Reduction of Error Act (MCARE) for failure to report a malpractice complaint that had been filed against him even though he asked his attorney to do so. The Court stated that it was the **physician's sole responsibility** and not that of any representative acting on his behalf.

Office Managers, please remind your physicians that it is of the utmost importance to comply with the reporting requirements of Section 903 of MCARE, which reads in relevant part:

Section 903. Reporting:

A physician shall report to the State Board of Medicine or the State Board of Osteopathic Medicine, as appropriate, **within 60 days** of the occurrence of any of the following:

(1) Notice of a complaint in a medical professional liability action that is filed against the physician. The physician shall provide the docket number of the case, where the case is filed and a description of the allegations in the complaint. In addition to this requirement, any malpractice claim where the Medical Staff member has received official notice of such claim must be reported to the President of the Medical Staff through the Office of Medical Staff Services within 72 hours. Notice is also required for the settlement of any malpractice claim or case naming the Medical Staff member as a defendant in a lawsuit regardless of whether a legal complaint has been filed against the Medical Staff member. These reporting requirements are included in the Medical Staff Rules and Regulations.

If you have any questions regarding this issue, please contact Georgene Saliba, Administrator, Risk Management, at 610-402-3005, or Ruth Davis, Director, Medical Staff Services, at 610-402-8975.

Authorizations/Referrals for Elective Admissions/Procedures

In order to assure that patients do not receive bills for services that are not approved by their insurance companies, Lehigh Valley Hospital has refined its process related to precertification.

Effective immediately, authorizations/referrals are required 48 hours prior to an elective admission (inpatient or ambulatory). This includes cases scheduled for: GI Lab, Short Procedure Unit, main Operating Room (all three campuses), Cath Lab (Cedar Crest & I-78 and LVH-Muhlenberg), and Interventional Radiology (Cedar Crest & I-78 and LVH-Muhlenberg).

In an effort to avoid rescheduling the elective admission/ procedure due to lack of information, a hospital representative will call the physician's office 48 hours in advance to secure any necessary information that may be missing. Please fax all authorizations/referrals to 610-402-3247. The precertification nurses may be contacted at the numbers listed below:

- Colette Lenner 610-402-3141
- Patty Werdann 610-402-3120
- Yvonne Colusso 610-402-3038

If you have any questions regarding this issue, please contact Toni M. McShane, Manager, Appeals & Precertification, at 610-402-1763.

For the Calendar

Practice Manager Forums - Save the Dates!

Mark your calendar for upcoming Practice Manager Forums scheduled for April.

The first forum, scheduled for Thursday, April 10, from 11:30 a.m. to 1 p.m., will be held in Room B of the Educational Conference Center at LVH-Muhlenberg.

On Tuesday, April 15, from 11:30 a.m. to 1 p.m., the second forum will be held in Room 10 of the Educational Conference Center located on the first floor of the Kasych Family Pavilion at Cedar Crest & I-78.

Invitations for the forums will be mailed in March. Stay tuned!

2008 General Medical Staff Meetings

Please mark your calendar – the dates for the 2008 General Medical Staff meetings are as follows:

- Monday, March 10
- Monday, June 9
- Monday, September 8
- Monday, December 8

Meetings will begin at 6 p.m. The March meeting will be held in the new Kasych Rooms 7 & 8 at Cedar Crest & I-78,

and videoconferenced to Rooms C & D of the Educational Conference Center located on the first floor of the LVH-Muhlenberg Tower. The location for the remaining meetings will be announced after the March meeting.

If you have any questions regarding General Medical Staff meetings, please contact Ruth Davis, Director, Medical Staff Services, at 610-402-8975.

2008 GLVIPA General Membership Meetings

The dates for the 2008 Greater Lehigh Valley Independent Practice Association (GLVIPA) General Membership meetings are as follows:

- Tuesday, March 25
- Monday, June 23
- Tuesday, September 23

All meetings are held at 6 p.m., in the hospital's Auditorium at Cedar Crest & I-78, and teleconferenced to Room C of the Educational Conference Center located on the first floor of the LVH-Muhlenberg Tower.

If you have any questions regarding the GLVIPA, please contact Eileen Hildenbrandt, Coordinator, GLVIPA, at 610-969-0423.

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Construction Update

More Renovations at Cedar Crest

Although the majority of construction is complete in the Kasych Family Pavilion, numerous renovations will continue within the main hospital over the next several months. These renovations, which are expected to be completed in the fall, include:

- A new and expanded cafeteria
- A new medical library
- A renovated Open Heart Unit
- Two new Operating Rooms
- An expanded Post Anesthesia Care Unit
- Surgical Staging Unit
- Radiology Department
- Emergency Department

Parking

To make a visit to Lehigh Valley Hospital – Cedar Crest & I-78 as convenient as possible for patients and visitors, it is important that colleagues park in the correct areas. Please refer to the information below and the map to locate appropriate parking for physicians, allied health staff, patients and visitors.

- The parking decks in front of the hospital (G and H) are for patients and visitors.
- Colleagues who visit LVH Cedar Crest & I-78 for monthly Department Head and Patient Satisfaction Improvement Council meetings may park on the lower level of Deck H only for the duration of the meeting.
- The bottom two levels of the fivestory parking deck (A) are for patients and visitors.
- Designated colleagues may park on the top three levels as this time.

- Parking areas adjacent to the Cancer Center (Lot F), 1230 building (Lot C), MRI building (Lot D), and Emergency Department (Lot E) are for patients and visitors.
- Lots P, Q, R and S, located behind the Emergency Department, are reserved for Medical Staff, with Housestaff parking available in Lots R and S.
- Employee and Allied Health staff parking is available in Lots J, K, M, T and the stone lot.

Additionally, colleagues should not use the new Emergency Department road as a thoroughfare to other parking areas. This road is for ambulances, patients and visitors going to the Emergency Department or MRI building. To get to Lots J, K, L, M, or N, use the new Fish Hatchery Road entrance or the back access road.



The Center for Advanced Health Care

The following practices will be moving into the Center for Advanced Health Care in March:

- The practice of **Neurosurgical Associates of LVPG** will open in its new location on the 4th floor on March 10.
- The practice of Lehigh Neurology will open in its new location on the 4th floor on March 17.
- The practice of **Lehigh Valley Heart Specialists** will open in its new location on the 3rd floor on March 31.

Please note: The LVH-Muhlenberg campus offices for each of the above practices will remain open and are not relocating.

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New Telephone Hotlist

A new Telephone Hotlist, which lists the most commonly used phone numbers in the network, was recently published. For your convenience, a copy of the new hotlist is included for your use.



TELEPHONE HOTLIST FEBRUARY, 2008

Central Scheduling (all sites) Patient Access (all sites)	610-402-8378 610-402-8378	(TEST) (TEST)
Administration	610-969-4290	17
Administration	610-402-7236	CC
Administration	484-884-4554	M
Advanced Clinical Technologies Department	610-402-8977	CC
AIDS Activities Office.		17
Allentown Diagnostic Center		17
Anesthesia Scheduling		CC
Anesthesiology, Department of	610-402-1374	CC
Audiology		M
Base Service Unit (Mental Health Clinic)	610-691-8028	M
Bed Management		CC
Bed Tracking		CC
Bornedical Photography		CC
Breast Health Services	610-969-4806	17
Breast Health Services		CC
Breast Health Services		M
Burn Recovery Center		CC
Cancer Center - Administration	610 402 0500	CC
Cancer Center - Infusion/MPA	610 402 0650	CC
Cancer Center - Infusion/MPS		M
Cancer Center - Radiation Therapy		CC
Cancer Center - Radiation Therapy		M
Cancer Center Main Desk		CC
Cancer Center Scheduling		CC
Cardiac Cath Lab Triage		M-T
Cardiac Catheterization Lab	610 402 0020	
Cardiac Catheterization Lab	010-402-0020	CC M-T
Cardiac Rehabilitation		CC
Cardiac Rehabilitation		M
Care Management		CC
Care Management		M
Case Management		CC
Case Management		M
Center for Educational Development & Support		17
Center for Healthy Aging		17
Center for Pain Management	610-402-1756	CC
Center for Pain Management		M
Center for Professional Excellence		CC
Center for Women's Medicine	610-402-1600	17
Central Document Processing	610-969-3409	17
Central Document Processing		CC
Central Document Processing	484-884-2588	M-T
Children's Early Care and Education Center	610-402-8969	CC
CHOP Specialty Care Center	484-884-2467	M
Clinical Engineering	610-402-8525	17
Clinical Engineering		CC
Clinical Engineering	610-402-8525	M
Clinics (Lehigh Valley Physician Practice)	610-969-4370	17
Community Health		17
Corporate Compliance		2166
Courier Service		CC
Decedent Affairs	610-402-8399	17
Decedent Affairs	610-402-8399	CC
Decedent Affairs		M
Dental Clinic		M
Dental Department		17
Development		1247
Diabetes Center, Helwig		CC
Diagnostic Care Center		CC
Diagnostic Care Center-Reception		M-T
Diagnostic Care Center-Registration		M-T
Direct Admissions (same day)		17
Direct Admissions (same day) Direct Admissions (same day)		CC
Direct Autilisatoria (same day)	010-402-4508	М

Dr. Dean Ornish Program	17
Echocardiography 610-402-8992	CC
Echocardiography	M-T
EEG/Neurophysiology Lab	CC
EEG/Neurophysiology Lab	M-T
Emergency Medicine Institute	M-T 2166
Emergency Medicine, Department of	CC
Employee Assistance Program	1738
Employee Health	CC
Employee Health	M
Endocrine Testing	CC
Engineering	CC
Engineering	M
Engineering (after 3:30 p.m.) 610-969-2256	17
Engineering (after 3:30 p.m.)	CC
Enterostomal Therapy 610-402-8634	CC
EP Lab	CC
Facilities and Construction	CC
Family Medicine, Department of	17
Finance	1249
Financial Counselor	17
Financial Courselor	CC
Food & Nutrition Services	M 17
Food & Nutrition Services	cc
Food & Nutrition Services	M
General Services	CC
General Services	M
GI/Endoscopy Lab	CC
Greater Lehigh Valley Independent Practice Assoc 610-969-0423	1605
Guidance Program	1255
Health Center at Trexlertown	HCT
Health Information Management (Medical Records) 610-402-8240	CC
Health Information Management (Medical Records) 484-884-2322	М
Health Network Laboratories Customer Care Dept 610-402-8170	CC
Health Spectrum Pharmacy Services 610-969-2780	17
Health Spectrum Pharmacy Services 610-402-8444	CC
Health Spectrum Pharmacy Services 484-884-7004	M-T
Health Spectrum Pharmacy Services - Infusion	CC
Health Studies	17
HealthPage	1245
HealthWorks	
	M
Healthworks-Allentown	1243
Healthy You Program	1243 FHR
Healthy You Program 610-402-5700 Healthy You Spa 484-884-7045	1243 FHR M
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Lab Results		CC
Legal Services	610-969-2776	17
Lehigh Magnetic Imaging Center (MRI)		1220
Lehigh Valley Diagnostic Imaging	610-435-1600	1230
Lehigh Valley Physician Group - Administration	610-439-7500	1651
Lehigh Valley Physician Group - Finance & Billing .	610-798-4511	2268
Lehigh Valley Physician Hospital Organization	610-969-0485	1605
Lehigh Valley Physician Practice (Clinics)	610-969-4383	17
Lehigh Valley Physicians' Business Services	484-884-4440	1650
Library		17
Library		CC
Library		M
Linen		CC
Mailroom		17
Mailroom		CC
Mailroom		M
Management Engineering	610_402_4210	1249
Marketing & Public Affairs	610-402-9219	1249
Massage Works	184 884 7045	M
Materials Management - Administration		17
Maternal Fetal Medicine	610 402 9510	cc
MedEvac	010-402-0010	
Medical Director's Office	494 994 9960	CC
Medical Records - Administration	404-004-2200	M
Medical Records - Administration	610-402-8330	CC
Medical Records - Incomplete Chart Control	484-884-2205	M
Medical Records - Release of Information	610-969-3865	17
Medical Records - Release of Information	610-969-3865	CC
Medical Records - Release of Information	610-969-3865	М
Medical Records - Transcription		17
Medical Records (Health Information Management)	610-402-8240	CC
Medical Records (Health Information Management)	484-884-2322	М
Medical Staff Services - Administration	610-402-8980	CC
Medical Staff Services - Credentialing Services		CC
Medicine, Department of		CC
Mental Health Clinic	610-969-2929	17
MS Center	610-402-6767	CC
Neuromuscular Disease Center	610-402-6767	20 20
Neuromuscular Disease Center Neuroscience and Pain Research	610-402-6767	
Neuromuscular Disease Center Neuroscience and Pain Research Obstetrics and Gynecology, Department of	610-402-6767 610-402-9008 610-969-2412	CC
Neuromuscular Disease Center Neuroscience and Pain Research Obstetrics and Gynecology, Department of Occupational Therapy	610-402-6767 610-402-9008 610-969-2412 610-969-2824	20 CC
Neuromuscular Disease Center Neuroscience and Pain Research Obstetrics and Gynecology, Department of Occupational Therapy Occupational Therapy	610-402-6767 610-402-9008 610-969-2412 610-969-2824 610-402-8480	CC CC 17
Neuromuscular Disease Center Neuroscience and Pain Research Obstetrics and Gynecology, Department of Occupational Therapy Occupational Therapy Occupational Therapy	610-402-6767 610-402-9008 610-969-2412 610-969-2824 610-402-8480 484-884-7315	CC CC 17 17
Neuromuscular Disease Center Neuroscience and Pain Research Obstetrics and Gynecology, Department of Occupational Therapy Occupational Therapy Occupational Therapy OR Scheduling	610-402-6767 610-402-9008 610-969-2412 610-969-2824 610-402-8480 484-884-7315 610-969-4990	CC CC 17 17 CC
Neuromuscular Disease Center Neuroscience and Pain Research Obstetrics and Gynecology, Department of Occupational Therapy Occupational Therapy Occupational Therapy OR Scheduling	610-402-6767 610-402-9008 610-969-2412 610-969-2824 610-402-8480 484-884-7315 610-969-4990	CC CC 17 17 CC M
Neuromuscular Disease Center Neuroscience and Pain Research Obstetrics and Gynecology, Department of Occupational Therapy Occupational Therapy OR Scheduling Organizational Development Outpatient Lab	610-402-6767 610-402-9008 610-969-2412 610-969-2824 610-402-8480 484-884-7315 610-969-4990 610-402-3200 484-884-7031	CC CC 17 17 CC M 17
Neuromuscular Disease Center Neuroscience and Pain Research Obstetrics and Gynecology, Department of Occupational Therapy Occupational Therapy OR Scheduling Organizational Development Outpatient Lab Outpatient Pediatrics	610-402-6767 610-402-9008 610-969-2412 610-969-2824 610-402-8480 484-884-7315 610-969-4990 610-402-3200 484-884-7031 484-884-7031	CC CC 17 17 CC M 17 1249
Neuromuscular Disease Center Neuroscience and Pain Research Obstetrics and Gynecology, Department of Occupational Therapy Occupational Therapy Occupational Therapy Organizational Development Outpatient Lab	610-402-6767 610-402-9008 610-969-2412 610-969-2824 610-402-8480 484-884-7315 610-969-4990 610-969-4920 610-969-4300 484-884-4274	CC CC 17 17 CC M 17 1249 M-T
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Physician Recruiting	610-969-0208	2166
Physician Referral Service	610-402-2273	17
PICC Team	402-5100 4304	CC
PICC Team	402-5100 5992	M
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Pre-Admission Testing	610-969-3420	17
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President, Medical Staff	610-402-8980	CC
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Pulmonary Function Testing	010-402-0000 404 004 E400	CC
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Radiology - CAT Scan	484-884-2470	M
Radiology - Diagnostic	610-402-8084	CC
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Radiology - Ultrasound	484-884-2276	M
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Radiology - Vascular Lab		M
Radiology, Department of	610 402 8088	CC
Regional Heart Center - Administration	610 402 7150	CC
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Sterilization Processing	484-884-2433	M
Storeroom and Receiving	484-884-2295	M
Stroke Center	610-402-9008	CC
Supply Distribution Services	610-402-8575	CC
Supply Distribution Services.		M
Surgery, Department of		CC
Telecommunications		1245
Telehealth Services		1247
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Triage		cc
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Patient Care Unit Numbers

2K-MICU (Medical Intensive Care Unit) 610-402-8715 CC-	М
2K-OHU (Open Heart Unit)	V
214-0110 (Open riedit Onit)	n
2K-SICU (Surgical Intensive Care Unit) 610-402-8710 CC-	
3K-Burn Center	K
3K-TOHU (Transitional Open Heart Unit)	K
	7
4B (Pediatrics)	С
4C	С
4C Rooms 1-3	C
4C Rooms 4-5	
	_
4C Rooms 6-7	-
4C Rooms 8-9	С
4C Rooms 11-13A	С
4C Rooms 13B-15	C
4C Rooms 16-18	
4K	
4S	7
4Tower	Т
5ATT (Transitional Trauma)	C
5ATT Charge Nurse	-
SATT Charge Nulse	
5ATT Rooms 4-5, 19-20 610-402-0255 C	
5ATT Room 6	С
5ATT Rooms 8-12	С
5ATT Rooms 13-15	
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5B	С
5B Rooms 1-3	С
5B Rooms 4-6	С
5B Rooms 7-9	
5B Rooms 13-15	С
5B Rooms 17-19	С
5C	С
5C Rooms 1-3	
5C Rooms 4-7	-
5C Rooms 8-10	С
5C Rooms 11-13	С
5C Rooms 14-16	C
5C Rooms 17-18	-
5K	
5K Rooms 1-5 610-402-0208 CC-	
5K Rooms 6-10	
5K Rooms 11-15	K
5K Rooms 16-20	
5K Rooms 21-25	
SK Reason 00.00	n.
5K Rooms 26-30	
5Tower	Т
6B	С
6B Rooms 2-5	
6B Rooms 6-10	
	-
6B Rooms 11-15	-
6B Rooms 16-19	5
6C	
6K	K
6K Rooms 1-5	K
6K Rooms 6-10	i i
010-402-2902 CC-	
6K Rooms 11-15	
6K Rooms 16-20	
6K Rooms 21-25	K
6K Rooms 26-30	
6Tower	
404-004-7 IOU M-	

7ANS (Neuroscience Unit)	610-402-0231	CC
7ANS Rooms 1A-3B	610-402-0224	CC
7ANS Rooms 4A-6A	610-402-2209	CC
7ANS Rooms 6B-8B	610-402-0225	CC
7ANS Rooms 9A-11A	610_402_0647	CC
7ANS Rooms 11B-14A	610 402 00047	CC
7ANS Rooms 15A-17A	010-402-0220	00
7ANG ROOMS 15A-17A	610-402-0227	CC
7ANS Rooms 17B-19B	610-402-0228	CC
70	610-402-0236	CC
7C Rooms 3-6	610-402-0232	CC
7C Rooms 7-10	610-402-0233	CC
7C Rooms 11-16	610-402-0234	CC
7C Rooms 17-19	610-402-0235	CC
7E Express Admit Unit	484-884-7180	M-T
7Tower	484-884-7180	M-T
Acute Coronary Unit (ACU)	610-402-8720	CC
Adolescent Psychiatry Unit	484-884-6407	M
Advanced Intensive Care Unit	610 402 0306	2024
Ambulatory Staging Unit	104 004 0410	2024 M
Ambulatory Surgery Unit (ASU)	404-004-2419	17
Ambulatory Surgery Unit (ASU)	610-969-3400	
Ambulatory Surgery Unit Operating Room		17
Behavioral Health	484-884-5783	М
Behavioral Health 1 (secured unit)	484-884-6403	M
Behavioral Health 2 (unsecured unit)	484-884-6400	M
Behavioral Health Reception Area	484-884-6443	M
Burn Center (3K)	610-402-8735	CC-K
Cardiovascular Holding/Recovery Area	484-884-7205	M-T
Dialysis	610-402-1830	CC
Dialysis		M-T
Emergency Department	610-969-2226	17
Emergency Department	610.402.8111	CC
Emergency Department	404 004 2521	M
Express Admissions Unit North	404-004-2021	
Express Admissions Unit North	010-402-0910	CC
Express Admissions Unit South/SSA	610-402-8810	CC
Hospice Inpatient Unit	610-969-3493	17
Intensive Care Unit Muhlenberg	484-884-2418	
Interventional Progressive Coronary Unit (IPCU)		CC
Labor & Delivery (L&D)	610-402-7158	CC
Labor & Delivery Charge Nurse	610-402-0456	CC
Medical Intensive Care Unit (2K-MICU)	610-402-8715	CC-M
Mother Baby Unit (MBU)	610-402-7279	CC
Mother Baby Unit Charge Nurse	610-402-0450	CC
Neonatal Intensive Care Unit (NICU)	610-402-7853	CC
Neuroscience Intensive Care Unit (NSICU)	610-402-8730	CC
Neuroscience Unit (7ANS)		CC
Open Heart Unit (2K-OHU)	610 402 1250	
Operating Room		17
Operating Room		CC
Operating Room		M
PACU		17
PACU		CC
PACU	484-884-2437	M
Pediatric Ambulatory Surgery Unit	484-884-3330	M
Pediatric Intensive Care Unit (PICU)	610-402-5500	CC
Pediatrics (4B)	610-402-6700	CC
Perinatal Unit	610-402-7273	CC
Peritoneal Dialysis		CC
Progressive Coronary Unit (PCU)	610-402-8740	CC
Regional Heart Center - Medical	484_884_2262	M-T
Regional Heart Center - Surgical/Vascular	184_884 2410	M-T
Surgical Intensive Care Unit (2K-SICU)	610 400 0740	CC K
Surgical Intensive Gale Unit (2A-SIGU)	010-402-8/10	
Surgical Staging Unit	010-402-13//	CC
Transitional Open Heart Unit (3K-TOHU)		
Transitional Skilled Unit (TSU)	610-969-3300	17
Transitional Trauma (5ATT)	610-402-8765	CC
Trauma Neuro Intensive Care Unit (TNICU)	610-402-8930	CC

Compliments of Medical Staff Services February, 2008



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FOCUS

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Please help us keep our records accurate. If your office manager has changed, please call Janet Seifert in Medical Staff Services at (610) 402-8590.

FOCUS is published for the office staffs of physicians on the Medical Staff of Lehigh Valley Hospital. Articles for the next issue should be submitted by May 2, to Janet M. Seifert, Medical Staff Services, Lehigh Valley Hospital, Cedar Crest & I-78, P.O. Box 689, Allentown, PA 18105-1556 or emailed to janet.seifert@lvh.com. For more information, please call Janet at (610) 402-8590.