

Jan. 19, 2018

Visit **LVHN Daily—Hazleton** to read these stories:

### [Make the PRIDE Promise](#)

Learn about our updated PRIDE behaviors.

### [Meeting Room Manager to be Replaced](#)

Schedule rooms across LVHN with tool launching Jan. 29.

Don't Allow  
Tailgaters Into  
Restricted Areas

 Watch



## Leadership Rounds Scheduled Jan. 22-Feb. 2

Bring leaders your questions, comments and suggestions.

## January Service Star: Stacy Maruschak

She's an everyday hero who keeps her department afloat.

## United Way Campaign Comes to a Close

LVH-Hazleton raised close to \$10,000.

## Flu Shots Still Available

Learn how to schedule your flu shot.

## Welcome New Colleagues – January 2018

Give new colleagues a warm welcome to our LVHN family.

LVH-Hazleton  
Introduces  
Robotic Surgery

[Read More](#)



Top Baby  
Names From  
Our Hospitals

[Read More](#)



## LVHN news

---

What You Should Know About  
Concussions

---

Note to Self: Schedule Annual  
Screening Mammogram

---

Lehigh Valley Health Network  
Names New Chief of  
Neurology

*Information on LVHN Weekly-Hazleton is for LVHN colleagues only and cannot be accessed on smartphones or computers outside of LVH-Hazleton's network.*

# Make the PRIDE Promise

BY [RICHARD MARTUSCELLI](#) · JANUARY 18, 2018

Our PRIDE behaviors (privacy, respect, involvement, dignity and empathy) describe our culture and commitment to our patients, families and one another. The behaviors are important for all colleagues to practice because they help us provide a consistent patient and colleague experience throughout LVHN. For the third time in our history, we've updated our PRIDE behaviors based on colleague feedback to better reflect LVHN's values and beliefs, and to cultivate our culture as we further our mission.

Our refined PRIDE behaviors start with the way we treat ourselves and colleagues, and flow to our patients and community members. Here's a brief description.



## **Privacy**

I will always respect privacy by protecting private information and preventing unwanted exposure, intrusions and unnecessary interruptions.

## **Respect**

I will always respect and value differences by building and self-managing positive, respectful, trusting, professional relationships.

## **Involvement**

I will always be involved and involve others when it matters most by engaging others and taking initiative to create the three conditions for colleagues to be at our best: time, trust and teamwork.

## **Dignity**

I will always treat myself and others with dignity by prioritizing self-care, personal health and wellness, and opportunities for professional development as a means to better serve and care for others.

## **Empathy**

I will always seek first to understand and empathize with others by actively listening; soliciting open, honest, timely feedback about interactions, service and care; and acknowledging, validating and legitimizing feelings once understood.

### **Here's what's different:**

- **You make the PRIDE promise.** You're asked to make a personal commitment to practicing these behaviors. That's why each behavior begins with "I will always."
- **PRIDE behaviors are more clearly defined.** It's now easier to understand what's expected of you.
- **New pieces of our culture are now included.** The conditions needed to create time, trust and teamwork (being present, engaged, positive and accountable) were added because you said they're important.
- **You come first, even before patients.** You can't be at your best if your health and well-being isn't a priority.
- **The Platinum Rule rules.** You've always treated others the way you want to be treated (the Golden Rule). Now you'll treat others the way they want to be treated (the Platinum Rule). It's a shift from treating everyone the same to first understanding what someone wants and then providing it.

**Want to learn how to bring PRIDE to life?** Read the PRIDE brochure you'll receive in your home mail.

**Need a reminder to always model PRIDE?** [Download and hang the PRIDE poster in your department.](#)

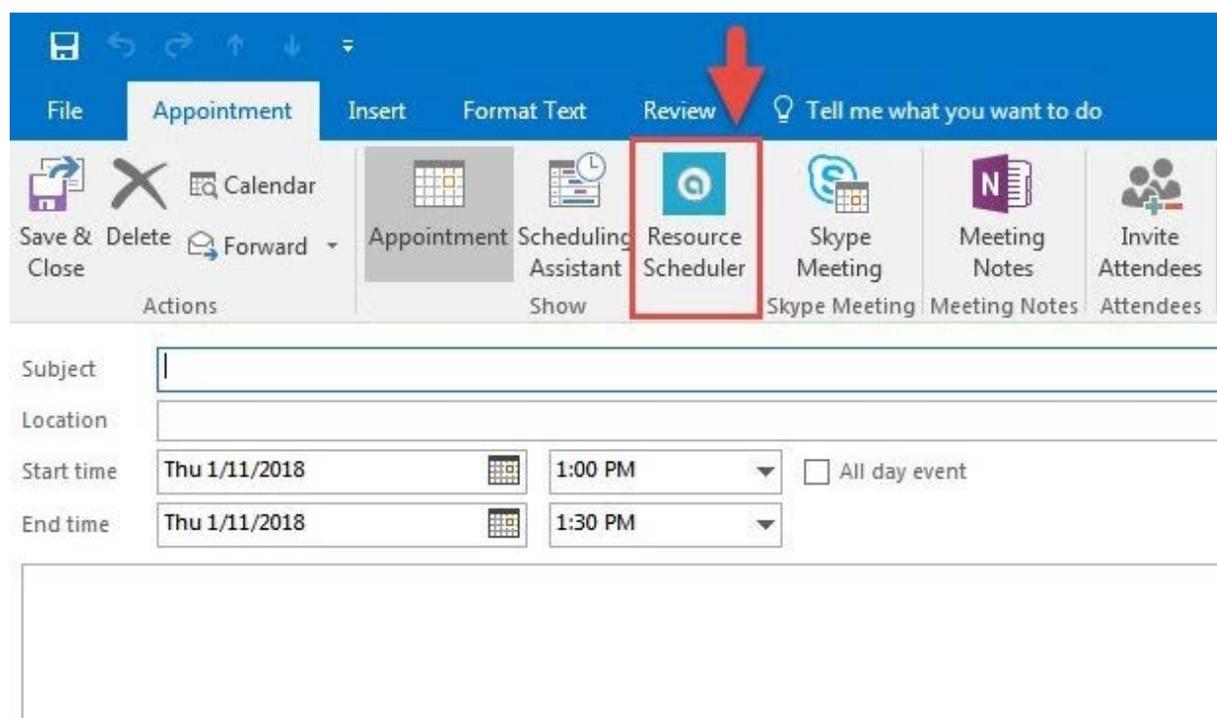
## Resource Scheduler to Replace Meeting Room Manager

BY [EMILY MITCHELL](#) · JANUARY 19, 2018

On Jan. 29, LVHN will roll out a new application that allows colleagues to reserve rooms for their scheduled meetings. It's called Resource Scheduler and it will replace LVHN's Meeting Room Manager application.

Resource Scheduler will be used across LVHN to schedule room resources for meetings and conferences. As shown on the graphics, you'll access Resource Scheduler on the intranet under the "Technology" tab or while scheduling a meeting in Microsoft Outlook using the Resource Scheduler plug-in.

*(Technology Tab)*



### What you need to know

- Colleagues will begin using Resource Scheduler on Jan. 29.
- Meeting Room Manager will be shut down Jan. 24 at 4 p.m. At that time, information services will do the necessary work in preparation for the launch of Resource Scheduler on Jan. 29.
- Room reservations scheduled for Jan. 29, 2018, and 18 months after that date will automatically

migrate to Resource Scheduler.

- You can schedule rooms on the LVHN intranet under the “Technology” tab or in Outlook.
- If you’re scheduling a room in the Lehigh Valley, Resource Scheduler allows you to select a certain set up for the meeting room. General services will then be notified about your room set up selection. We’ll work to include this functionality at all sites in the future.
- Colleagues should continue to contact the AV and media services team about equipment or assistance.

To learn more, visit the [Resource Manager intranet site](#).

## Leadership Rounds With Colleagues Scheduled Jan. 22-Feb. 2

BY [JANE DANISH](#) · JANUARY 19, 2018

LVH–Hazleton senior leaders are continuing rounds to visit with colleagues in the nursing and ancillary departments.

Do you have a question, comment or suggestion? Take note of when rounds will be in your area and feel free to stop one of our leaders to talk about it. Together, we can make a difference for our colleagues and our patients.

## LEADERSHIP ROUNDS-NURSING

Jan. 22-26

LOCATION/DEPARTMENTS	DATE AND TIME	LEADER
Emergency Department	Jan. 25 at 6 a.m.	Dr. Anthony Valente
2 <sup>nd</sup> Floor Nursing Unit	Jan. 22 at 4 p.m.	Michael Golden
3 <sup>rd</sup> Floor Nursing Unit	Jan. 23 at 6 a.m.	John Fletcher
4 <sup>th</sup> Floor Nursing Unit	Jan. 25 at 4 p.m.	Melissa Curto
5 <sup>th</sup> Floor Nursing Unit	Jan. 23 at 3:30 p.m.	Murray Swim
7 <sup>th</sup> Floor Nursing Unit	Jan. 24 at 4 p.m.	Michele Roberts

## LEADERSHIP ROUNDS-ANCILLARY

Jan. 29-Feb. 2

LOCATION/DEPARTMENTS	DATE AND TIME	LEADER
<u>Hospital-Lower Level</u> Purchasing/Storeroom, Central /Sterile Supply, Food Service, Housekeeping, Pharmacy	Jan. 30 at 11 a.m.	John Fletcher
<u>Hospital 3<sup>rd</sup>, 4<sup>th</sup> and 5<sup>th</sup> floors</u> Respiratory Therapy, PT, Cardiology, 5 <sup>th</sup> floor nursing unit	Feb. 2 at 10 a.m.	Michael Golden
<u>Hospital-First Floor</u> Admissions, switchboard, PAT/SPU, Endo, OR, Radiology	Jan. 30 at 1 p.m.	Dr. Anthony Valente
<u>Hospital Annex</u> Lab, Quality Management, Medical Records	Feb. 1 at 10 a.m.	Murray Swim
<u>Healthy Beginnings</u>	Jan. 29 at 8 a.m.	Melissa Curto
<u>Health &amp; Wellness Center</u> Fitness, Rehab, Occ Health, Lab, Cardiac Diagnostics, Radiology, Patient Access, Café, Welcome Desk.	Jan. 29 at 2 p.m.	Melissa Curto
<u>Hospital Campus Buildings</u> B&E: Marketing, Community Relations, Bariatrics, Patient Access, Home Health, Finance ETC: Human Resources, Education, IS Plant Operations	Feb. 1 at 10:30 a.m.	Michele Roberts

## Service Star of the Month – January 2018

BY SHEILA CABALLERO · JANUARY 18, 2018

**Stacy Maruschak, Air Products Center for Connected Care and Innovation**

### JANUARY SERVICE STAR OF THE MONTH



Stacy Maruschak  
Air Products Center for Connected Care and Innovation

Stacy Maruschak is the kind of person others emulate. Colleagues in the Air Products Center for Connected Care and Innovation (APCCCI) describe her as an everyday hero who keeps the department afloat.

Her attention to detail and exemplary organizational skills ensure that big events – like the department’s move to LVHN–One City Center and subsequent ribbon cutting – go off without a hitch.

During construction of the APCCCI, she worked closely with colleagues from facilities and construction, as well as outside contractors as the department’s construction coordinator. She is also known as the tech wall guru, coordinator of countless events and the glue that binds the department together.

Maruschak is admired for her vast stores of knowledge and creative thinking. She serves as a resource for other departments even when her own workload is nearly unmanageable. Maruschak can be counted on

to take time to listen, tend to the needs of others, cover a colleague's responsibilities in times of personal crisis, or assist visitors in finding their way. And she always does it with a smile and a great attitude.

“What differentiates Stacy from others is her ability to handle a very heavy workload with absolute grace and humility,” say nominators Melinda Brosious and Carolyn Suess. “She is one of the hardest working individuals in our department and a glowing example of what LVHN is all about. Her can-do attitude is so infectious that colleagues find themselves mirroring her PRIDEful behaviors.”

## **Next Steps**

### [Nominate a Service Star](#)

Congratulate these PRIDE Award recipients. [The PRIDE Award is part of our expanded Service Star Award program.](#)

- **Paul Hanna, pharmacy, LVH–Cedar Crest**

Hanna overheard a conversation between an elderly woman nearing the end of life and her nurse. The woman did not want to be left alone in the ED and requested that her nurse hold her hand. When the nurse was pulled away to care for another patient, Hanna sat with her until her physicians arrived. She passed soon after.

- **Ebony Sockwell, LVPG Pediatric Endocrinology–17<sup>th</sup> Street**

Sockwell uses her keen sense of urgency and acquired knowledge to identify young patients in need of urgent care. Recently, two sets of parents called to request office visits for their sick children. Sockwell had concerns their symptoms were severe and elevated the calls to a nurse colleague who agreed the children should go to the hospital for treatment.

- **Linda Adams, nuclear medicine, LVH–Muhlenberg**

When a patient confided she was scared and wished she had someone to pray with before surgery the next day, Adams made it happen. She contacted pastoral care colleagues to make them aware of the woman's request. The morning of surgery, a pastoral care colleague was waiting for the woman so they could pray together.

- **MedEvac colleagues, Oakhurst Drive**

When a maintenance colleague went into cardiac arrest, MedEvac colleagues sprang into action to help. One colleague performed chest compressions while another began bag valve mask (BVM) ventilation. A third colleague made calls to 911 and the ED for additional assistance and equipment. Another interrupted a class he was teaching to bring the team a defibrillator. Many lifesaving measures were performed by MedEvac and ED staff that day.

- **Ranju Gupta, MD, Rizwan Tariq, MD, and LVPG Hematology Oncology–Muhlenberg colleagues**

A young man with terminal cancer had his dying wish granted thanks to the generosity of Gupta and

---

colleagues throughout hematology oncology, the cancer program and hospice. Staff raised funds so the man's mother and aunt could travel to see him from their hurricane ravaged country. Before all the donations were collected, Gupta made a generous gift so the tickets could be purchased right away.

# United Way Campaign Comes to a Close

BY JANE DANISH · JANUARY 16, 2018

LVH–Hazleton’s United Way campaign has come to a close with a total of \$9,796.50 raised to help the Greater Hazleton community. A very special thank you to all who participated. Your contribution will help to make a difference in so many lives.

Here are the winners of this year’s campaign incentives:

**Lunch with President John Fletcher** – Joseph Wilson

**PTO day** – Lois Jane Krieger

**Preferred parking space:**



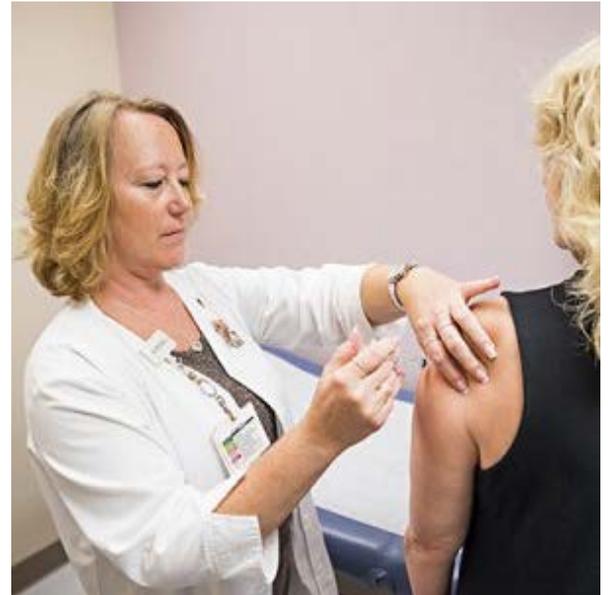
<u>Month</u>	<u>LVH-Hazleton Campus</u>	<u>Health &amp; Wellness Center/LVPG</u>
January	Jane Harding	Karen Fuchs, RN
February	Suzanne Zeller	Danielle Parente
March	Audri Kalinowski, RN	Joan Carrelli, RN
April	Nancy Jones, RN	Rick Shellenberger
May	Donna Tomas, RN	Carly Feddock, RN
June	Sheila Gasser, RN	Corrine Stone, RN
July	Colette Pecuch	Lori Cooper
August	Debra Steiner	Joseph Aquilina
September	Diane Tranguch, RN	Robin Mahalick
October	Gloria Wisemiller, RN	Melissa Curto
November	Donna Otter	---
December	Janine O’Hazzo, RN	---

## Flu Shots Still Available

BY [JANE DANISH](#) · JANUARY 16, 2018

Didn't get your flu shot yet? It's not too late according to the Department of Health. The flu has spiked in Northeast Pa. and is now state and countrywide with flu activity to continue well into the spring. While the vaccine does not guarantee you will not get the flu, your symptoms and the time you are ill could be reduced. More importantly, you could be reducing the risk of the flu to your patients, family and friends. Those most vulnerable during this flu season are infants and small children, as well as older adults and high risk patients.

Hospital colleagues can schedule their flu shot through Donna Thomas, RN, employee health, by calling extension 4788. Colleagues at the Health & Wellness Center should contact occupational health at extension 6805.



## Welcome New Colleagues – January 2018

BY JANE DANISH · JANUARY 17, 2018

We are happy to welcome these new colleagues to our LVHN family.



(Front row, l-r) Skyler Sowers, ICU; Jillian McArdle, CRNP, LVPG–Hometown; Niurca Popoteur, LVPG–Neurology; Yarisara Lara, LVH-Hazleton patient registration; Bernadette Rosa, RN, LVH-Hazleton nursing float pool

(Back row, l-r) Marla Furlani, LVPG–Drums; Jessica McCusker, LVH-Hazleton food service; Mary Jo Demelfi, LVPG administration; Anthony Bujno, Gunderson Center for Inpatient Rehabilitation; Wayne Kogoy, Health & Wellness Center rehabilitation

Also joining the LVHN family and not pictured are Danielle Petros, Fitness Center at the Health & Wellness Center at Hazleton, and Lauren Arcury, Health & Wellness Center rehabilitation.