

Friday FACTS

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THIS IS A LEHIGH VALLEY HEALTH NETWORK INTERNAL PUBLICATION ABOUT HAZLETON

Service Stars



Congratulations to Kelly Knittle and Hipolito Madera

LVH–Hazleton Service Star Award Recipients

Lehigh Valley Health Network

Lehigh Valley Hospital (LVH)–Hazleton’s management council recognized Kelly Knittle and Hipolito Madera this week as the Service Stars for December. The following is the winning nomination story provided by Neil Ciotola, Patient Financial Counseling Manager.

Who will be there for you on the worst day of your life? Kelly Knittle and Hipolito Madera were present on the day four young children had their world torn apart.

The children, from three months to seven years old, had been taken to the ED for assessment after their parents were rushed to LVH–Hazleton due to medical emergencies. Hanging in the balance between life and death, their father was transported from the ED to LVH–Cedar Crest in critical condition. Moments before, their mother had been pronounced dead on arrival.

Kelly Knittle was on duty that day when she noticed a familiar name on the tracker board. As a patient financial counseling representative, she recently secured clothing for the family when they were homeless. After the children recognized Knittle, she reached out to see if she could help.

She consulted with Patient Advocate Hipolito Madera and the two colleagues agreed to work together to provide care for the children, which they did from 11:30 a.m. until 3 p.m.

Knittle washed the children, then held them while they had blood drawn. When Madera brought lunch, Knittle fed them then proceeded to sing songs to help pass the time. Meanwhile, Madera counseled and consoled extended family members waiting in the ED.

“Kelly and Hip are always kind and compassionate and exhibit PRIDE behaviors when interacting with patients and families,” says nominator Neil Ciotola, Patient Financial Counseling Manager. “On this day, they went above and beyond to comfort these children while they waited for Children and Youth Services to arrive.”

Be sure to read the stories of the Service Star runners-up in next week’s Friday Facts .

Welcome New Colleagues

Please welcome the following colleagues to the LVHN family:

LVH–Hazleton: **Ashley Bobal**, clerk typist, patient registration; **Bryannah Korn**, phlebotomist, laboratory; **Gabrielle Holey, RN**, step down unit, nursing services

Lehigh Valley Physician Group (LVPG)–Hazleton: **Anita Monahan, LPN**, and **Crystal Alvarado Ortiz**, registered medical assistant, ExpressCARE; **Rebecca Welker**, registered medical assistant, LVPG Pediatrics–Hazleton Shopping Center; **Donna Schenk**, medical secretary/receptionist, LVPG–Mountain Top

Mourning One of Our Own

It is with deep sadness that we announce the passing of our beloved colleague, **Ashleyann Temborski, LPN**. Ashleyann was Lead Clinical Coordinator for the Patient Access Center and Quality Care Coordinator for LVPG–Hazleton. She was very active in HEART and the Veterans Health Committee. Our heartfelt sympathies go out to her family, friends and colleagues. She truly will be missed.

Milestone Years of Service

Congratulations to the following colleagues who are celebrating milestone work anniversaries this month:

5 Years

Danielle Vaskalis, LVH-H respiratory therapy; **Carly Fedock, RN**, LVH-H nursing; **Rebecca Gregory**, HWC admissions; **Yamilet Olvera**, LVPG Family Medicine–Mountain Top; **Deborah Skokoski**, LVPG administration; **Denise Zarembo, RN**, LVH-H nursing

10 Years

Linda Palermo, RN, LVH-H emergency department

20 Years

Jennifer Laylo, LVH-H payroll

30 Years

Kimberly Sinnot, RN, LVH-H nursing; **Albert Hartig**, LVH-H finance

45 Years

Mary Sweeney, LVH-H short procedure unit



Looking for that last minute gift? Consider one of the discounted fitness packages from the HWC Fitness Center. Go to the LVH–Hazleton intranet, click on Recreational Activities, then Colleague Special Events for more info or call the Fitness Center at 570-501-6750.

CONTACT US

Call Lisa Marie Halecky (x4249 or email Lisamarie_E.Halecky@lvhn.org) to contribute information.

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