

UPDATE

## SECOND YEAR ANNIVERSARY EDITION


## ADMINISTRATOR'S MESSAGE

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TODAY, THE ALLENTOWN AND SACRED HEART HOSPITAL CENTER celebrates the culmination of its second year of operation. During the past year, we have experienced a great deal of growth and expansion in numerous areas including facilities, patient services, programs, and personnel. We have made great strides in the development of our part of the community health care system.

The growth we have been able to achieve during this period is a direct result of the efforts and dedication of our employees, a group which has helped to shape the hospital and make it into the outstanding facility it is today. Working in the health care field today is an exciting challenge because of the rapid developments which are constantly occurring in medical care. During the next year these challenges will continue and we, as a team, will have many new goals to meet.

I would like to personally thank all of you for the contributions you have made in this effort. The accomplishments we have achieved reflect the excellence of the health care team here at the Center.

  
Ellwyn D. Spiker  
Administrator

MR. RICHARD MANGES, DIRECTOR OF FINANCIAL SERVICES, stated that during the past twelve months there have been 11,250 admissions totalling 103,769 patient days. This means that the average length of stay is 9.3 days per patient.

The hospital has also experienced several changes in the physical facilities. Renovations included the addition of a vestibule and frost walls, changes in the heating and mechanical systems, and expansion of the hospital gift shop, all in the main lobby. The parking lot construction, which is now underway, will add 116 new spaces to the main parking lot and increase the size of the physicians' lot by 50%.

RICHARD C. CIPOLETTI, DIRECTOR OF PERSONNEL SERVICES, announced that the number of employees at the Hospital Center has increased by 12% since September of last year. There are presently 1080 people employed by the hospital.

The number of employees treated for illness and incidents have risen by 18% and 29%, respectively. Rose Haas, Employee Health Nurse, reported that 421 physicals have been given by that department this year.

The Symposium series offered by the Department of Education Development has become an accepted part of the educational program here at the Center. Thomas Dondore, Director of Educational Development, noted that an average of 120 physicians and interested personnel have attended each of the first five symposia of the '76 series. The department has also certified 170 employees in CPR since last July. These employees, and the entire nursing staff of the Center, are now trained in cardio-pulmonary resuscitation.

IN RESPONSE TO THE NEEDS OF THE COMMUNITY AND MEDICAL STAFF, we have opened approximately 30 additional beds in nursing unit 5B, which is primarily used in the service of cardiovascular and thoracic surgery patients. Additionally, 3 beds were opened in the intensive care unit, bringing the total ICU beds to 12. The overall bed complement in the Center has increased from 321 to 350.

Florence Brown, Director of Nursing Services, reported that the number of nursing personnel has increased by almost 50% from last year's total of 355 to the 521 departmental members now working. The nursing department has set up a structured patient teaching program for post-myocardial infarction patients and participated in the opening of a second teaching service (General Internal Medicine Service) on 4C which is under the direction of Dr. Robert Oriel, Chief Medical Resident.

Dawn Costello, Associate Director for Nursing Education, organized a symposium series sponsored by the nursing department. The two symposia which have been held thus far on cardiac care and trauma attracted a total of about 500 participants.



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A DRAMATIC RISE IN THE NUMBER OF OPEN HEART PROCEDURES performed has occurred during the last year. We are currently doing about four open-heart surgery cases per week and the mortality rate is below that experienced in many of the top centers throughout the country. The 179 cases performed since September of last year reflect about a 90% increase over the amount of operations done during our first year of operation.

Donald H. Gaylor, M.D., Chief of Surgery, announced that 8,399 operations have been performed at the Center during the past twelve months. This amounted to 14,249 hours of surgery, averaging 1.52 hours per case and 32.3 cases per operating day. This is an increase of about 20% over last year's figures.

The Emergency Medicine Department has handled a total of 24,261 Emergency Room visits this year which is a 25% increase over the 19,380 visits during the previous 12 months.

OVER 1500 LBS. OF MAIL are received in the mailroom each month and over 1250 messenger calls are answered. John F. Reges, Director of Materials Management, stated that in an average month, general stores handle over 5,400 packages totaling over 110,000 lbs. Gerri Butterfield, S.P.D. Supervisor, distributes over 15,500 medical-surgical supplies and sterilizes almost 20,000 items per month.

19,181 PROCEDURES were performed from the Heart Station this year. This reflects a growth in patient days as well as the addition of new equipment: a Holter Monitor System, a new echocardiography machine, and a fully equipped cardio-pulmonary stress lab.

The Cardiac Catheterization Lab performed 463 catheterizations, an increase of 123% over the 208 which were performed in the previous year. An intra-aortic balloon machine, which improves coronary artery circulation and cardiac output by decreasing the workload of the heart, was also an addition this year.

FROM THE INITIAL GROUP OF 88 VOLUNTEERS who began at the Center in 1974, the hospital's volunteer program has grown to include over 350 volunteers. This year, the volunteers donated over 65,000 hours of their time, an increase of 38% from the 47,282 hours given during the first 12 months we were open.

Many thanks to all!

THE NEW DELTA SCANNER, our computerized axial tomography unit, has been heavily utilized since its installation in April. Dr. Michael Stamatakis, Chief of Radiology, stated that a total of 57,114 radiographic procedures have been performed here at the Center since last September. This is about a 40% increase over last year's total.

JOHN SHANE, M.D., DIRECTOR OF THE CLINICAL LABORATORIES, announced that the productivity of the lab has been increased by the addition of two important pieces of equipment: The SMAC, Sequential Multiple Analysis Computer, a clinical analyzer which can turn out 20 different blood tests in seconds, and the gas chromatograph which analyzes component parts of vaporized substances. The laboratory also graduated its first class of medical technologists and the second class is well into their program of study.

MR. LEONARD FARKAS, ACTING DIRECTOR OF ENGINEERING, reported that the Hospital Center's own security force, which was organized this year under the direction of Captain Bill Holmes, has been doing an excellent job during their first two and one-half months of operation.

OTHER FACTS AND FIGURES OF INTEREST:

The GI Lab has performed 1796 procedures in the last 12 month period -- an increase of almost 100% over last year!

P.T. has given an increase of 50% more treatments this year than last.

The dietary department prepares about 900 patient meals per day and about 1000 meals per day in the Cafeteria -- about a 25% increase over the number prepared a year ago.

Housekeeping takes care of over 300,000 square feet in the Center.

Pulmonary function's workload has increased by about one-third.

Respiratory therapy has performed 23,068 IPPB therapy treatments this year.

Since we have opened, over 900 patients have been cared for in the Acute Coronary Care Unit, over 1600 in the Intensive Care Unit, and over 2200 in the Progressive Care Unit.

Biomedical photography has experienced a 124% increase in workload during the past fiscal year.

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