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2014

Annual Report: Community Benefit Fiscal Year 2014

Lehigh Valley Health Network

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COMMUNITY BENEFIT FISCAL YEAR 2014



TOTAL OF OUR
COMMUNITY
BENEFIT
\$353,504,911

HOW A NOT-FOR-PROFIT ORGANIZATION
DETERMINES COMMUNITY BENEFIT

The not-for-profit entities of Lehigh Valley Health Network qualify as charitable organizations under Pennsylvania Act 55.

The Act sets specific criteria for what constitutes a charitable organization, defines the uncompensated goods and services that qualify as community benefit, and prescribes how these goods and services are measured.

DIRECT PATIENT CARE

\$302,157,808

Medicare Shortfall*

143,114,845

The difference between Medicare and Medicare Managed Care payments and the cost of providing patient care.

Medical Assistance Shortfall*

74,765,404

The difference between Medical Assistance and Medical Assistance Managed Care payments and the cost of providing patient care.

Bad Debt

37,614,282

The cost of providing care to patients who the health network believes were able to pay for their services but did not.

Uncompensated Charity Care

29,007,000

Free care for people unable to pay.

Care for People Who Are Uninsured or Underinsured

16,173,284

Includes difference between clinic payments and costs for primary and specialty clinics and related services.

Subsidized Health Services

879,667

The difference between payments and costs for subsidized health services provided at Lehigh Valley Hospital–Hazleton.

TRICARE Shortfall*

456,941

TRICARE is a federally funded health plan for military personnel, retirees and their families.

Blue Cross Special Care and CHIP Shortfall*

146,385

Blue Cross Special Care is a low-cost insurance plan for people who otherwise would be uninsured. CHIP (Children's Health Insurance Program) is a state program to provide health insurance to uninsured children and teens who are not eligible for or enrolled in medical assistance.

**About shortfalls and Act 55: As per Act 55, community benefit provided by charitable organizations includes shortfalls between payments received from Medicare, Medical Assistance and patients, and the cost of providing care.*

PROFESSIONAL AND PATIENT EDUCATION AND RESEARCH

\$35,919,785

Medical Education*

25,390,291

Includes salaries and benefits for medical resident, the cost net of tuition for the SELECT medical school program, a portion of salaries and benefits for program directors and others who support graduate and undergraduate medical education, and support activities such as the hospital library.

Nursing Education*

6,618,176

Includes salaries and benefits for nurses who attend the Critical Care Internship. Also includes salaries and benefits for personnel providing education.

Research Activities

3,535,235

Includes research in areas such as cardiology, neurology and internal medicine that are not grant funded.

Patient Education

302,995

Includes salaries, benefits and other expenses for patient educators and patient education materials.

Health Professional and Student Education

73,088

Includes education provided at Lehigh Valley Hospital–Hazleton.

**About education and Act 55: As per Act 55, community benefit provided by charitable organizations includes the difference between the full cost of education and research programs and payments received to support these programs."*

COMMUNITY EDUCATION AND PREVENTION

\$5,587,553

The Office of Health Systems Research and Innovation

1,196,133

Includes community-based initiatives through grant acquisition and management, Community Health Needs Assessment, Community Exchange, school-based dental sealant program, the Community Issues Management system, teen pregnancy data and pediatric asthma.

Health Promotion and Disease Prevention

1,514,124

Includes Healthy You magazine, fitness programs, health fairs, Heart Help for Women programs, patient education publications and other publications promoting wellness and disease awareness.

Lehigh Valley Hospital Cancer Center

1,007,047

Includes nurse navigators, support groups, classes, programs, screenings, nutrition counseling and survivor celebrations. This amount reflects the cost of providing these services free of charge.

Pastoral Care

845,283

Provides ministry to patients, family and staff. Includes a portion of salaries and benefits for pastoral care staff, and the cost of our pastoral care residency program after Medicare reimbursement.

Physician Referral and Health Information Line	615,925
Provides free phone-based health services through 610-402-CARE.	
Emergency Education	409,041
Includes training and education for physicians, nurses and first-responders region-wide. We also provide free bioterrorism and disaster preparedness training in our community.	

COMMUNITY PARTNERSHIPS AND SUPPORT

\$9,839,765

Equivalent Value of Support for Agencies and Municipalities

4,288,716

Includes free physical exams for municipal workers and financial support for municipalities, disease prevention programs, services and exams at Allentown's Central Elementary School. Also includes real estate taxes paid by the health network on owned and leased property.

Equivalent Value of Volunteer Assistance*

2,506,456

Includes 108,458 hours donated by volunteers.

Patient Care Community Activities

1,479,738

Includes free flu shots, free medications for people unable to pay, portion of wages and benefits for pharmacy coordinator and the difference between payments for mental health services from Lehigh County and the cost of providing services at two residential aftercare programs.

Interpreting Service and Patient Representative

1,339,714

Includes hospital-based language interpreting services, purchased foreign language and sign language interpreting services provided free of charge, and costs associated with patient satisfaction surveys.

Sponsorships for Community Service Organizations

225,141

Includes support for numerous not-for-profit organizations that are aligned with our health network's mission, along with support of the Burn Prevention Network.

**About volunteers and Act 55: As per Act 55, it is appropriate for charitable organizations to report volunteer service.*

This shows how valuable volunteers are to the institution and the community. Act 55 provides a formula for calculating this based on the Pennsylvania Workers Compensation Act. We follow that formula.