Lehigh Valley Health Network

LVHN Scholarly Works

Patient Care Services / Nursing

Seven Critical Steps to Sustained Quality Improvement (Poster)

Cheryl Barr BSN, RN, CPAN

Lehigh Valley Health Network, Cheryl.Barr@lvhn.org

Jodi Koch BSN, RN
Lehigh Valley Health Network, Jodi.Koch@lvhn.org

Follow this and additional works at: https://scholarlyworks.lvhn.org/patient-care-services-nursing



Let us know how access to this document benefits you

Published In/Presented At

Cheryl Barr BSN, RN, CPAN and Jodi Koch, BSN, RN. Seven Critical Steps to Sustained Quality Improvement. ASPAN National Conference, Orlando, FL, April 2012.

This Poster is brought to you for free and open access by LVHN Scholarly Works. It has been accepted for inclusion in LVHN Scholarly Works by an authorized administrator. For more information, please contact LibraryServices@lvhn.org.

Seven Critical Steps to Sustained Quality Improvement

Cheryl Barr, BSN, RN, CPAN & Jodi Koch, BSN, RN, Postanesthesia Care Unit

Lehigh Valley Health Network, Allentown, Pennsylvania

Background

- Problem Statement: A 23-bay Post Anesthesia Care Unit within a Magnet hospital was not meeting expected quality outcomes.
- Objectives: Implement strategies to improve and sustain three significant quality measures.
- Goals:
 - Improve compliance with established autotransfusion policy
 - Improve compliance with line reconciliation policy
 - Ensure completeness of critical nursing assessments

 Engaging staff in describing the story that the data told.

- What was really happening at the bedside?

• Identify the "Chief Quality Officer" in the department

 Nursing educator assumed bottom-line ownership for monitoring clinical practice and outcomes.

 Validate that the perioperative leadership and councilor structure fostered a culture of patient safety. Assuring consistent, accurate data collection.

MEDICATION INFUSION ______

TUBING AT BAG CONNECTION LABELED YES NO

PUMP LABELED W/ MED. NAME YES NO

HUB AT POINT OF ENTRY LABELED YES NO

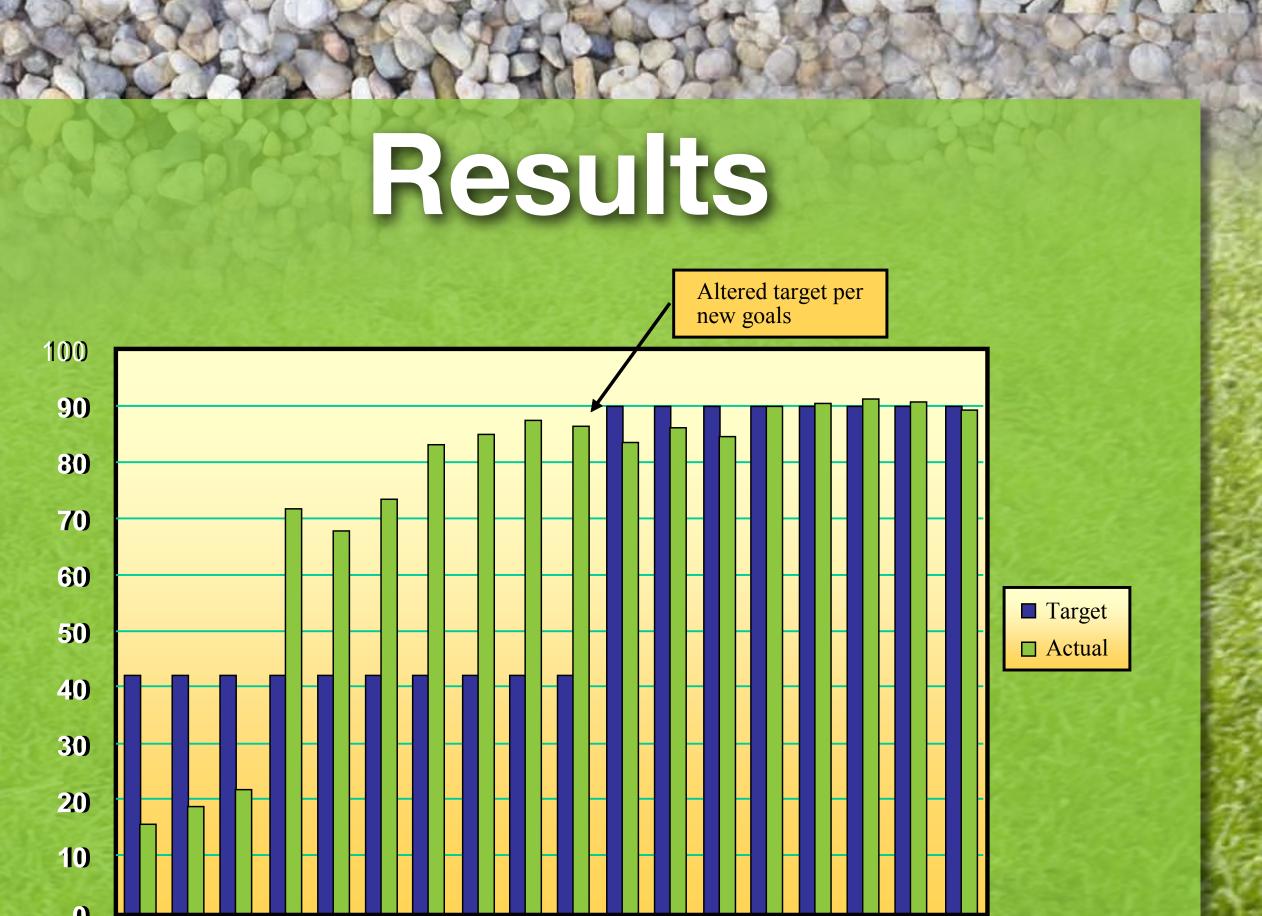
Plan-Do-Check-Act Method

- Re-evaluate effectiveness of strategies

Providing hands-on teaching methods and realtime re-education

- Rounding with a purpose

Celebrate successful practices!



A PASSION FOR BETTER MEDICINE." Lehigh Va