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2015

## **Annual Report 2015: Community Benefit**

Lehigh Valley Health Network

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# COMMUNITY BENEFIT FISCAL YEAR 2015

ANNUAL REPORT  
2015



Total of our  
community benefit  
**\$401,581,526**

**HOW A NOT-FOR-PROFIT ORGANIZATION  
DETERMINES COMMUNITY BENEFIT**

The not-for-profit entities of Lehigh Valley Health Network qualify as charitable organizations under Pennsylvania Act 55.

The Act sets specific criteria for what constitutes a charitable organization, defines the uncompensated goods and services that qualify as community benefit, and prescribes how these goods and services are measured.

## DIRECT PATIENT CARE

**\$349,312,931**

### MEDICARE SHORTFALL\*

184,638,131

The difference between Medicare and Medicare Managed Care payments and the cost of providing patient care.

### MEDICAL ASSISTANCE SHORTFALL\*

82,693,252

The difference between Medical Assistance and Medical Assistance Managed Care payments and the cost of providing patient care.

### BAD DEBT

42,845,058

The cost of providing care to patients who the health network believes were able to pay for their services but did not.

### UNCOMPENSATED CHARITY CARE

20,374,000

Free care for people unable to pay.

### CARE FOR PEOPLE WHO ARE UNINSURED OR UNDERINSURED

15,102,515

Includes difference between clinic payments and costs for primary and specialty clinics and related services.

### SUBSIDIZED HEALTH SERVICES

3,200,196

The difference between payments and costs for subsidized health services provided at Lehigh Valley Hospital–Hazleton.

### TRICARE SHORTFALL\*

459,779

TRICARE is a federally funded health plan for military personnel, retirees and their families.

*\*About shortfalls and Act 55: As per Act 55, community benefit provided by charitable organizations includes shortfalls between payments received from Medicare, Medical Assistance and patients, and the cost of providing care.*

## PROFESSIONAL AND PATIENT EDUCATION AND RESEARCH

**\$35,781,516**

### MEDICAL EDUCATION\*

23,509,978

Includes salaries and benefits for medical residents, the cost net of tuition for the SELECT medical school program, a portion of salaries and benefits for program directors and others who support graduate and undergraduate medical education, and support activities such as the hospital library.

### NURSING EDUCATION\*

8,154,606

Includes salaries and benefits for nurses who attend the Critical Care Internship. Also includes salaries and benefits for personnel providing education.

### RESEARCH ACTIVITIES

3,826,828

Includes research in areas such as cardiology, neurology and internal medicine that are not grant funded.

### PATIENT EDUCATION

170,328

Includes salaries, benefits and other expenses for patient educators and patient education materials.

### HEALTH PROFESSIONAL AND STUDENT EDUCATION

119,776

Includes education provided at Lehigh Valley Hospital–Hazleton.

*\*About education and Act 55: As per Act 55, community benefit provided by charitable organizations includes the difference between the full cost of education and research programs and payments received to support these programs."*

## COMMUNITY EDUCATION AND PREVENTION

**\$5,598,771**

### DEPARTMENT OF COMMUNITY HEALTH

1,127,409

Includes community-based initiatives through grant acquisition and management, Community Health Needs Assessment, Community Exchange, school-based dental sealant program, the Community Issues Management system, teen pregnancy data and pediatric asthma.

### HEALTH PROMOTION AND DISEASE PREVENTION

1,430,505

Includes Healthy You magazine, fitness programs, health fairs, Heart Help for Women programs, patient education publications and other publications promoting wellness and disease awareness.

### LEHIGH VALLEY HEALTH NETWORK CANCER CENTER

1,028,838

Includes nurse navigators, support groups, classes, programs, screenings, nutrition counseling and survivor celebrations. This amount reflects the cost of providing these services free of charge.

### PASTORAL CARE

995,104

Provides ministry to patients, family and staff. Includes a portion of salaries and benefits for pastoral care staff, and the cost of our pastoral care residency program after Medicare reimbursement.

### PHYSICIAN REFERRAL AND HEALTH INFORMATION LINE

614,568

Provides free phone-based health services through 610-402-CARE.

### EMERGENCY EDUCATION

402,347

Includes training and education for physicians, nurses and first-responders region-wide. We also provide free bioterrorism and disaster preparedness training in our community.

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**COMMUNITY PARTNERSHIPS AND SUPPORT****\$10,888,308****EQUIVALENT VALUE OF SUPPORT FOR AGENCIES AND MUNICIPALITIES**

4,985,001

Includes free physical exams for municipal workers and financial support for municipalities, disease prevention programs, services and exams at Allentown's Central Elementary School. Also includes real estate taxes paid by the health network on owned and leased property.

**EQUIVALENT VALUE OF VOLUNTEER ASSISTANCE\***

2,420,242

Includes 102,814 hours donated by volunteers.

**PATIENT CARE COMMUNITY ACTIVITIES**

1,549,931

Includes free flu shots, free medications for people unable to pay, portion of wages and benefits for pharmacy coordinator and the difference between payments for mental health services from Lehigh County and the cost of providing services at two residential aftercare programs.

**INTERPRETING SERVICE AND PATIENT REPRESENTATIVE**

1,569,246

Includes hospital-based language interpreting services, purchased foreign language and sign language interpreting services provided free of charge, and costs associated with patient satisfaction surveys.

**SPONSORSHIPS FOR COMMUNITY SERVICE ORGANIZATIONS**

363,888

Includes support for numerous not-for-profit organizations that are aligned with our health network's mission, along with support of the Burn Prevention Network.

*\*About volunteers and Act 55: As per Act 55, it is appropriate for charitable organizations to report volunteer service.*

*This shows how valuable volunteers are to the institution and the community. Act 55 provides a formula for calculating this based on the Pennsylvania Workers Compensation Act. We follow that formula.*

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