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LVHN Weekly-Pocono

**Newsletters** 

4-5-2019

### LVHN Weekly-Pocono

Lehigh Valley Health Network

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### **Recommended Citation**

Lehigh Valley Health Network, "LVHN Weekly-Pocono" (2019). *LVHN Weekly-Pocono*. . https://scholarlyworks.lvhn.org/lvhn-weekly-pocono/73

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# LVHNWEEKLY | POCONO

Your wrap-up of the week's news from LVHN.

### Colleague Engagement Survey, April 15-28

It's time to turn your answers to action again.

### **Amazing Race-Pocono Edition - Photos**

Colleagues compete to enhance patient satisfaction.

### Register for Re-Certification Correctly

Register no sooner than the due date.

#### **Monroe EMS Providers Honored - Photos**

Learn about LVHN Pocono Foundation's EMS Hero Event.

### How Our Colleague Concierge Can Help You

Advance your LVHN career or find a new role.

#### Half Off WW (Weight Watchers) Program

Participate for only \$8.48 per month.

### **Service Anniversary List**

Who is celebrating a career milestone in April?

### **Chronic Pain & Substance Use Disorder**

It's the topic of an April 27 symposium.

#### **MIND Study for Memory Issues**

Help find patients for this research study.

State of the Health Network Address





Your Colleague Survey Answers Led to This

Learn More



Create Glass Sculpture for Children's Hospital

Learn More



## LVHNNews

Safe, Effective Antibiotic Use

Three Things to Know About Vaping

Expressly for You

Information on LVHN Weekly is for LVHN colleagues only and cannot be accessed on smartphones or computers outside of LVHN's network.

### Take the 2019 Colleague Engagement Survey April 15-28

BY RICK MARTUSCELLI · APRIL 3, 2019

Last year, 68 percent of colleagues took the Colleague Engagement Survey. This year, we want to blow that stat out of the water. We want 100 percent of colleagues to participate. We can do it if we work together. Here are details about the survey:

### 2019 Colleague Engagement Survey

### **April 15-28**

Print this flyer, post it in your department and encourage your colleagues to participate.

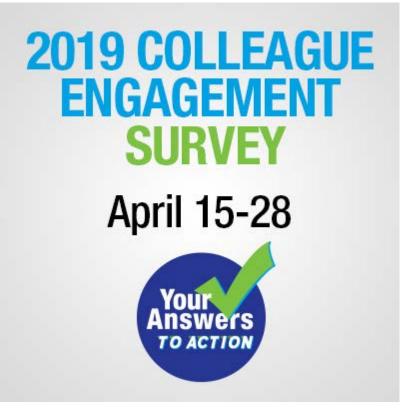
# When the survey opens, you'll receive

The email contains a link to the survey,

an email from survey@smdhr.com. which is being administered by the independent firm Strategic Management Decisions (SMD). "Our most important commitment is to ensure the confidentiality of individual responses is preserved at all times," says SMD Cofounder and Managing Partner Scott Mondore. "No one at LVHN is ever allowed to access any individual responses." You have until April 28 to take the survey.

What happens next? SMD will compile the results. Then, senior leaders will review network-wide results, and managers will receive network-wide and department-specific results. Action plans will then be developed to turn your answers to action, just like we did following the 2018 survey.

Let's work together to achieve 100-percent participation. The more colleague who participate, the more feedback we have to make LVHN an even better place to work and grow.



# LVH–Pocono Inpatient Units Compete to Enhance the Patient Experience – PHOTOS

BY HOLLY YACYNYCH - APRIL 4, 2019

Improving the patient experience and patient satisfaction at LVH–Pocono is a daily goal which has turned into a five-month competition and motivator among the inpatient units and inpatient rehabilitation unit.

The Amazing Race—Pocono Edition began in February with nine units competing to outdo their own goals to improve patient experience and patient satisfaction scores with a concentration on HCAHPS/IRF-CAHPS, nursing communication and response of staff. The nine units named their teams and created slogans. They will race to the finish line to exceed their unit goals by June 30. Here are the teams and some photos.

- 5B FLY BEES, Working For Your Better Health
- 4B Pink Panthers, Get Your Pink On



3B – Bone Crushers, Always Crushing Patient Care



- Progressive Care Unit (2B) Heart Throbs, We Rock the Job
- Family Birth and Newborn Center Baby Sharks, We Will Eat up the Competition



- Inpatient Rehabilitation Facility (IRF) –Rehab Island Joint Ventures, Improving Function Renewing Life
- Cardiovascular Telemetry (CVTele) –LIFE SAVERS, We Don't Skip a Beat
- Intensive Care Unit/Cardiovascular Care Unit (ICU/CVCU) First Responders, We Care Intensely



Good luck to all the teams as they continue on their Amazing Race at LVH- Pocono.

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# LVH-Pocono Colleagues: Register for Re-certification No Sooner Than Due Date

BY HOLLY YACYNYCH · APRIL 4, 2019

Colleagues at LVH-Pocono are reminded to register appropriately for BLS, ACLS or PALS, ACLS recertification. If your Experienced Provider Card expires in June, for example, please register for your recertification in June, which is your actual month-date, and not earlier.

Colleagues who register too early and ahead of their actual month-date are taking class seats away from colleagues who appropriately register on their month-date for re-certification.



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# Monroe EMS Providers Honored as the Lifeline to the Community – PHOTOS

BY HOLLY YACYNYCH · APRIL 3, 2019

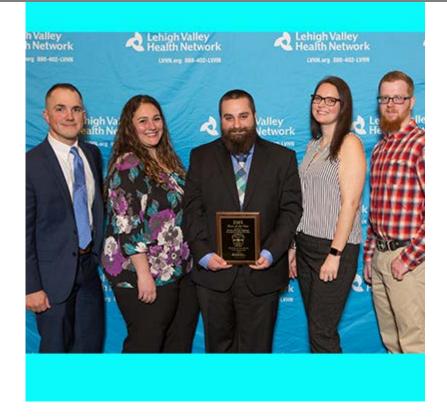
Lehigh Valley Health Network (LVHN)–Pocono Foundation, along with LVH–Pocono, recognized the extraordinary work to care for the community by the local Emergency Medical Service (EMS) providers during the LVHN Pocono Foundation's annual EMS Hero Event held at Camelback Resort in Tannersville.

The event was a night to honor and recognize four providers in the region.

### **Bushkill Emergency Corps**



Pocono Mountain Regional EMS



### Suburban EMS



West End Community Ambulance Association



The evening consisted of patient stories as told through the EMS providers and the patients, as well as an award presentation to the lifesaving responders. All proceeds from the event go toward the cost for needed equipment for these EMS providers serving the Pocono area. To learn more or give, please visit Give.lvhn.org/poconohero or call 570-476-3530.

"Lehigh Valley Hospital-Pocono works hand in hand with local EMS providers as part of our recognition of the essential health care they provide within the continuum of emergency medicine. Twenty-four hours per day they provide livesaving care when each second matters," says Stephen Cunningham, Vice President of Market Development.

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# New Colleague Concierge Helps You Advance Your Career, Find a New Role at LVHN

BY RICK MARTUSCELLI · APRIL 4, 2019

Have you ever thought about advancing your career at LVHN but was unsure who to turn to for help? Did you ever wonder if there are other career opportunities at LVHN that would be perfect for you but was unsure how to find them? To help you find answers and grow professionally, LVHN is introducing a Colleague Concierge.

LVHN's first Colleague Concierge is Joanie Stofanak. As a member of our human resources team, Stofanak has the experience and knowledge to help you discover the most rewarding career experience possible at LVHN.



Joanie Stofanak, Colleague Concierge

### Role of LVHN's Colleague Concierge

- Gives you career advice and direction
- Helps you find a new role within LVHN
- Acts as a bridge between colleagues and LVHN leaders who are hiring
- Works with departments that help colleagues learn and grow such as the department of education and organizational effectiveness – to build a group of qualified candidates available to fill open positions at LVHN
- Provides information about our tuition reimbursement program
- Promotes existing and designs new grant-funded scholarships and talent development programs

### **How to use Colleague Concierge services:**

- Step 1: Review open positions on org/careers.
- **Step 2:** Choose a position you are qualified for and interested in.
- Step 3: Email Joanie\_M.Stofanak@lvhn.org or call her at 484-884-0935.

"Our workforce at LVHN is filled with colleagues who are experienced and knowledgeable in so many different areas," Stofanak says. "By offering these services, we will leverage the talents of existing colleagues to make LVHN even stronger and an even better place to work and grow."

Stofanak has been with LVHN for nearly two years. Prior to become our Colleague Concierge, she worked in provider recruitment. Stofanak has nearly 20 years of experience in human resource, employee relations and recruitment, and has held positions at Rodale, Air Products and Continental Airlines.

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### Get Half Off WW (Formerly Weight Watchers) Digital Program

BY MADELINE CHAFFEE · APRIL 4, 2019

My Total Health is excited to announce a new partnership with WW (formerly Weight Watchers) for colleagues at all LVHN locations. This partnership was formed in response to colleague interest in accessing WW services in an easy, convenient and timely way.

LVHN has teamed up with WW to bring all colleagues the WW Freestyle™ Digital program that provides real-life solutions to get healthier, all at a special price.

LVHN is now covering half of the cost of this program – meaning that all colleagues who are interested in participating will pay only \$8.48 per month (state taxes will be added where applicable).



### What is WW's Freestyle™ Digital program?

WW's Freestyle Digital program provides freedom and flexibility at your fingertips, all from one convenient, easy to use app. Wherever you are, you can follow the WW Freestyle program. WW's app enables you to:

- Connect Experience a supportive digital community on this social platform.
- Search Browse the app for more than 4,000 healthy recipes, or create and save your own.
- Sync Seamlessly sync to your favorite fitness tracker.
- Scan Scan barcodes on your favorite foods to see and track SmartPoints® values instantly.

### How to get started

Join before April 19 to receive a free starter kit (\$70 value). Here's how:

- Visit weightwatchers.com.
- Click "See discounted rates."

Enter the LVHN Employer ID: 14858746

Please refer to the Quick Reference Guide for sign-up instructions. You may also reference our Frequently Asked Questions and Offering Summary documents for more information.

If you have questions about registering for WW, please contact WW directly at 866-204-2885.

If you have questions or would like additional information about My Total Health program offerings, please contact mytotalhealth@lvhn.org.

#### Please note

- WW Freestyle<sup>™</sup> Digital is not reimbursable with Wellness Dollars.
- new colleagues: It may take up to a month to be eligible for this discounted service. If you are not
  able to access the discount, please contact us at mytotalhealth@lvhn.org.
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## Service Anniversary List - April 2019

BY RICK MARTUSCELLI · APRIL 1, 2019

Happy anniversary to these colleagues celebrating a career milestone at LVHN in April 2019. Congratulate them on their years of service.

### 45 years

Charleen Bower, Central Document Processing

Bruce Curry, Psychiatry

Richard Gehman, Engineering

### 40 years

Nancy Christman, Clinical Services Observation

Elizabeth Karoly, Quality Assessment

Susan Merryfield, Neuroscience Intensive Care

Deborah Rabuck, Neonatal ICU

Debora Reitenauer, Patient Transport Services

Colleen Starr, Home Health Care

### 35 years

Andrea Ansbach, Laboratory

Ginger Christman, Sterile Processing

Janet Drumn, Recovery Room

Joan Edwards, Precertification

Wendy Jenkins, Adolescent Psychiatry Unit

Renee Schick, Pre-admission Testing





Cynthia Anderson, Care Services Bonnielou Brandmeir, Open-Heart Unit Rose Davidge, Medical Records Nancy Dirico, Transitional Skilled Unit Susan Edstrom, Supply Distribution Services David Fatula, General and Administrative Nedra Howells, Outpatient Surgery Preop Heidi Kistler, PACU Joyce Litwak, Transitional Trauma Unit Janet Morton, HealthWorks 25 years Barbara Docherty, Patient Registration Robbieann Herring, Operating Room Laura Kaddis, Pediatric Unit Cindy Ridner, LVPG-Occupational Medicine-Tannersville 20 years Amy Broadfield, LVPG Hematology Oncology Michael Brunell, Respiratory Therapy Frank DiLorenzo, ASU-OR Richard Fronheiser, Information Services Jeanne Gunning, Cardiovascular/Telemetry Unit Joyce Hall, Behavioral Health Doris Kardos, HIM Facility Based Coding Neil Kocher, Emergency Department

Cheryl LeVan, Health Spectrum Pharmacy

Justina Panebianco, ASU-OR
Joseph Roth, Execution ROI Rev Cycle FY16
David Tarr, Operating Room
Amy Trumbore, Cardiac ICU
15 years
Kristen Brown, LVPG Family Medicine-Hamburg
Joseph Casso, Information Services
Linda Colarusso, HealthWorks
Suzanne Diehl, Emergency Room
David Domin, Physical Therapy
Jason Fetterman, Radiology
Ryan Fogarty, Information Services
Melissa Fusselman, LVPG OB/GYN-Laury's Station
Robert Gerri, CT Scan
Garry Hamilton, LVPG Pediatrics-East Stroudsburg
Tracy Hillias, LVPG Hematology Oncology
Jennifer James, Transitional Skilled Unit
Jill Johnson, ED Registration
Cynthia Kalmar, Operating Room
Kathleen Keeling, Dietary
Florence Kern, HealthWorks Bethlehem
Pamela Klaus, HIM Provider Based Coding
Nicole Longbons, Health Care Analytics
Alexis Lukas, Per Diem Pool
Maria Mackins, Vascular/Interventional Radiology

Mary McMenamin, Precertification Pakama Nogqala-Haynes, Nursing Float Pool Jolie Paulus, Home Care – Physical Therapy Regina Quigney, Execution ROI Rev Cycle FY16 Anthony Ripa, APTS Operations Luis Rivera, Security Annmarie Ruggiero, Cardiovascular/Telemetry Unit Lynn Schaeffer, Volunteers Office Tammy Shaffer, Trauma Reg Res Ctr. Cynthia Shoff, Information Services Customer Service Donna Stoeckel, Labor and Delivery Mark Thomas, Critical Care Unit Tami Transue, LVPG Plastic and Cosmetic Surgery-1243 Cedar Crest 10 years Megan Allen, Labor and Delivery Tonya Bullock, Pre-Servicess/Financial Clearance Elke Burroughs, 5T Carol Davis-Crosland, Registration Christine Deschler, Quality Jo Lyn Dixon, Sterile Processing Rachael Hanks Saphore, Nursing Administration Brandon Helffrich, Neuroscience Intensive Care Cathy Jacob, Post Operative Unit Byron Kelly, Information Services

Samantha Kindred, Outpatient Registration

Deborah McCoy, LVPG Family and Internal Medicine-3080 Hamilton Donna Panico, LVPG Surgical Oncology-1240 Cedar Crest Janice Petruccelli, Children's Clinic Kathleen Post, LVPG Endocrinology-1243 Cedar Crest Jackeyln Ruhf, LVPG Neurosurgery-1250 Cedar Crest Christina Ruppert, Radiology Victoria Schieppe, LVPG Occupational Medicine-Tannersville Lisa Severn. Education Infrastructure Jasmine Wenner, Information Services 5 years Santosh Adilnformation, Technology Lora Bastin, Marketing Sales and Business Development Tara Benischeck, Pediatric Unit Chloe Blum, Operating Room Allison Bolinsky, LVPG General Surgery Joelle Brandt, LVPG Infusion-Lehighton Dorrie Brzostowski, Inpatient Rehabilitation Center Deanna Buhay, LVPG Urology Andrew Buttillo, Rehabilitation Morgan Cassano, Home Health Adam Castro, Pharmacy

Paula Christman, TNICU

Stuart Eskin, Administration

Katherine Colyer, Home Care – Physical Therapy

Rachelle Demansky, Patient Accounting

Florence Evangelista, LVPG Hematology Oncology-Bangor Krista Farnack, Behavioral Health Jessica Faustner, Emergency Department Laura Ferko, Endoscopy Stephania Fernandez, Comprehensive Health Services Tiffany Fritz, Behavioral Health Sandra Furmanchin, LVPG Family Medicine-Brookhill Clare Gebey-Embon, TLC Moderate Care Adasa Gibson, Sterile Processing Francine Gioe, Patient Accounting Jessely Gonzalez, LVPG OB/GYN-Pond Road Amy Grubb, Home Care – Physical Therapy Krista Hadfield, Tech Aide Float Alice Hager, Professional Services Mary Hannah, LVPG Cardiology-Muhlenberg Kimberly Henrich, Hospice Home Health Aides Jennifer Houman, Cardiology Keren Khawaja, Med Surg 7 Gaspard Lamour, Epic Lorianne Lanigan, LVPG Urogynecology-Bartonsville Renee Lapinsky, Home Health Care Jessica Leckrone, Children's Specialty Float Pool Sharon Lehman, School of Nursing Jennifer Major, PICC Team

Lynn Marcante, Population Health

Jane Martin, Clinical Services Observation Brittany Mcdonald, Radiology George Morton, Information Services Donna Newton, Communications Christopher Nine, Population Health Patricia Overton, MedEvac Ground Joann Rosenberger, Group Health Administrative Services Angela Sabaday, Ultrasound John Schaffer, APTS Operations Valerie Sherwin, Home Care – Physical Therapy Ann Silverberg, HIM Facility Based Coding Laura Snow, Children's Specialty Float Pool Trina Steele, Population Health John Steinhart, Emergency Department John Swim, Human Resources Laura Turan, LVPG Family Medicine-Hometown Erica Vasquez, Outpatient Intake Marie Wetzel, Communications

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Judith Williams, Progressive Coronary Care Unit

Allison Yudt, Health System Innovation and Research

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### Attend the Chronic Pain and Substance Use Disorder Symposium

BY LORI MCFERRAN - APRIL 3, 2019

A distinguished lineup of physicians and a behavioral health specialist will present a day-long education program in two sessions on the topics of chronic pain, substance use, opioid prescribing and medical cannabis. The upcoming Chronic Pain and Substance Use Disorder Symposium on Saturday, April 27, has been endorsed by the Pennsylvania Pain Society. It will kick off with "PA and Federal Requirements for Prescribing Opioids/Controlled Substances and CDC Guidelines: What have we learned?" presented by Lawrence Kobak, DPM, an attorney with Frier Levitt, a health care law firm with offices in New York and New Jersey.



The symposium will take place live at

LVH-Cedar Crest, with teleconferencing to LVH-Hazleton, LVH-Schuylkill, and LVH-Pocono. The two information sessions, broken up into a "Mandatory Prescriber and Dispenser Education Workshop" and "Hot Topics," will be followed at the end of the day with a panel discussion. Attendance at the symposium qualifies for 7.0 AMA PRA Category 1 credits. The following is a review of speakers and topics:

Steve Denton, Director of Behavioral Health Integration at LVHN, Group Visits for Chronic Pain

David Giampetro, MD, Penn State Hershey Pain Medicine, Introduction to Chronic Pain Syndromes from Head to Toe; Interdisciplinary Pain Management

Vitaly Gordin, MD, Penn State Hershey Pain Medicine, Opioid Tapering

Bruce Nicholson, MD, LVHN, Acute Pain; Alternatives to Opioids; Medical Cannabis

Joseph Patruno, MD, LVHN, Chronic Pelvic Pain

Jennifer Stephens, DO, LVHN, Opioid Therapy: Appropriate Prescribing

Mitchell West, DO, Medical Director of Addiction Medicine at Allegheny Health Network, Opioid Therapy:

Prevention, Screening, and Signs of Addiction; Psychology of Addiction

Register here.

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# Know a Healthy Adult Experiencing Memory Issues? Join the MIND Study

BY MARCIANN ALBERT - APRIL 5, 2019

If you are a provider with patients currently experiencing greater than normal age-related changes such as problems with memory, language, thinking or judgment, the Memory Improvement through Nicotine Dosing (MIND) study is now available.

Mild Cognitive Impairment (MCI) is a state of memory loss that that can occur in patients within the normal aging process and early stages of Alzheimer's disease. The purpose of this study is to determine whether nicotine (in patch form) can enhance/improve memory and functioning in adults diagnosed with MCI.

Eligible patients can participate in the study free of charge. During study visits,



patients participate in assessments which include a physical, neurological and cognitive exam for safety and efficacy. There are 12 total visits as part of this study. All study participants need to have a study partner who will accompany them to visits.

To be eligible for this study, patients must:

- Be a healthy adult age 55 or older
- Be a non-smoker
- Notice changes in their memory or have family members who notice changes

Alison Walsh, MD, LVPG Neurology, is the lead investigator for this study, and Andrew Orzel, RN, BSN, Network Office of Research and Innovation (NORI) is the designated research nurse.

For more information, download the MIND study brochure and flyer. Questions regarding the study may be directed to Andrew.Orzel@lvhn.org.