Lehigh Valley Health Network LVHN Scholarly Works

LVHN Weekly-Pocono

**Newsletters** 

5-3-2019

#### LVHN Weekly-Pocono

Lehigh Valley Health Network

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We're #LVHN Proud of our Nurses - Photos See Nurses Week billboards featuring colleagues.

#### May Service Anniversary List

See who is celebrating a career milestone.

#### LVPG Practice of the Month

LVPG Pediatrics-Palmer Township is honored.

Create a Glass Sculpture for Children's Hospital Sign up to help create this unique piece.

Advances in Melanoma Cancer Care Register for this May 16 community forum.

Epic Upgrade Successful Find out how to get support or training.

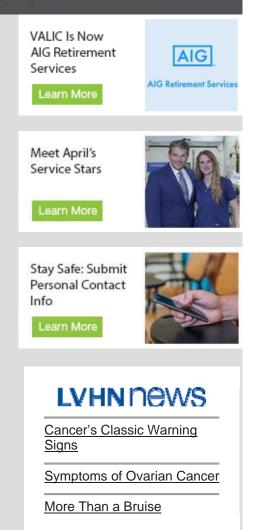
ExpressCARE-Schuylkill Opens - Photos Our 19<sup>th</sup> ExpressCARE serves Schuylkill County.

Colleagues Participate in "Lager Jogger" - Photos Event highlights LVH–Schuylkill services and colleagues.

Military Appreciation Festival June 1 Help make this event in Hazleton successful.

Discounted Pentatonix Tickets They're only \$29.50 for the June 4 show. POCONO

Your wrap-up of the week's news from LVHN.



Information on LVHN Weekly is for LVHN colleagues only and cannot be accessed on smartphones or computers outside of LVHN's network.

## Billboards and Ads Show We're #LVHN Proud of Our Nurses – PHOTOS

BY RICK MARTUSCELLI · MAY 2, 2019

LVHN nurses are caregivers, leaders, partners, scholars, advocates, innovators, lifesavers and so much more. Nurses Week begins on May 6, and it's the perfect time to thank our nursing colleagues for the world-class care they provide.

To give our nurses the recognition they deserve, you'll see billboards and newspaper featuring our LVHN nursing colleagues in all the communities we serves. Here's a sneak peek.

#### Billboards





#### Newspaper ads



You can thank our nurses on LVHN Daily. Comment on this post. Share your thoughts or a story about why you are #LVHN Proud of our nurses.

### Service Anniversary List - May 2019

BY RICK MARTUSCELLI · MAY 1, 2019

Happy anniversary to these colleagues celebrating a career milestone at LVHN in May 2019. Congratulate them on their years of service.

#### 45 years

Donna O'Donnell, HIM Facility Based Coding

Jacqueline Repsher, Dietary

40 years

Faith Ginther, Operating Room

Karen Schleicher, Labor and Delivery

Janette Tough, Medical Oncology

Pamela Ziminski, Med Surg 4

#### 35 years

Susan Dreher, LVPG Pediatric Surgical Specialties-1210 Cedar Crest

Mary Scanlan, ICU

Suzanne Smith, LVPG Bariatric Medicine-1243 Cedar Crest

#### 30 years

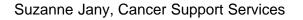
Judith Depersia, Med Surg 4

Jane Evans, Emergency Deaprtment

Marybeth Gallagher, Patient Registration

Margaret Griesback, Labor and Delivery

Sonja Handwerk, Kidney Acquisition



# SERVICE ANNIVERSARY

Terry Koehler, Pre-Admission Testing Melinda Lamond, Cardiovascular/Telemetry Unit Bonnie Llewellyn, Communications Susan Mindler, Information Technology Mark Pelak, Cardiovascular/Telemetry Unit Georgine Shoener, Laboratory Renee Sube, Med Surg 4 25 years Constance Brown, Progressive Coronary Care Unit Michelle Christman, Home Care-Home Health Aide Bonnie Coover, Recovery Room Lisa Fisher, Patient Registration Teri Gerhard, Home Care Central Business Office Ilene Harrison, Clinical Social Work Cheryl Kofskie, 6 North Michelle Lapp, Obstetrics Shirley Matrone, Med Surg 5 Debra Mcgowan, Housekeeping Diane Messenlehner, Group Health Admin. Services Juanita Miller, 3T Patricia Murphy, Respiratory Charlene Piro, Health Information Management Karen Radel, 5 North Jessica Smith, Home Care Skilled Nursing Denise Wright, Behavioral Health 2

Katherine Wuerstle, 5K

#### 20 years

Nirmal Chana, Behavioral Health 2 Kimberly Fenstermacher. Physician Documentation Michael Krestynick, Lehigh Valley Anesthesia Services Michelle Rummel, Physician Documentation Erin Shay, Population Health Mark Short, Information Services Loriann Vaccola, Home Care Skilled Nursing Margaret Van Velsor, ICU Kevin Virgo, Lehigh Valley Anesthesia Services 15 years Mariana Badelita, 7K Orthopedics Joel Calarco, LVPG Pulmonary and Critical Care Medicine-1250 Cedar Crest Amanda Castillo, Revenue Cycle Coordinators Carol Demcher, 5 North Denise Dengler, TNICU Leann Dewalt, LVPG Family Medicine-Laurys Station Lucy Fabian, Operating Room Brandi Haja, PACU Jason Kirka, Nurse Staffing Office Jennifer Kornhausl, Nuclear Medicine Kathleen Mack, MRI Valerie Martin-Randall, Courier Services

Jolanta, Maslinski, Radiology

Allison Miller, Patient Accounting Shelly Reiner, Organizational Development Eileen Rowley, Float Nursing Margaret Scott, Express Admission Unit Marlene Shields, NICU Veronica Stoeckel, Health Spectrum Pharmacy Infusion Dolores Suzansky, NICU Anne Marie Tressler, Short Procedure Unit Karen Wallace, ICU 10 years Carolyn Bozsolak, Cancer Center Multipurpose Area Milagros Caraballo, LVPG Internal Medicine–Bartonsville Amber Chaplain, LVPG Family Medicine–West End Vincent Chiacchio, Information Services Kelly Davison Heater, Pharmacy Jenna Eustice, Department of Emergency Medicine Eufemia Farfan, LVPG Obstetrics and Gynecology–Pond Road Jamie Galade, APTS Operations Guillermo Garcia, LVPG General Surgery–Muhlenberg Carmela Hallett, Float Nursing Elissa Harwick, Children's ER Pamela Henry, LVPG General Surgery–Muhlenberg Kelly Hewitt, Outpatient Registration Kerry Hogan, HIM Provider Based Coding Holly Jones, LVPG General Surgery–Muhlenberg

Erika Keller, LVPG Maternal Fetal Medicine-3900 Hamilton Blvd. Bernadette Klima, LVPG General Surgery–Muhlenberg Sara Madrid, 4KS Teresa, Matejicka, LVPG Family Medicine-Laurys Station Jennifer McClarin, 6T Michael Nguyen, Emergency Deaprtment Kathy Ostrich, Clinical Services Observation Aifer Pendeva, Labor and Delivery Linzi Pummer, Children's Specialty Float Pool Amanda Reesel, Patient Transport Services Denise Reitz, LVPG Family Medicine–Catasauqua William Riechers, Emergency Department Rebecca Rodland, Same-Day Surgery Cheryl Seritsky, Laboratory Avani Shah, LVPG Ophthalmology-17th Street Heather Sneckenburg, 5K Heather Stack, Speech Therapy Pamela Tito, Endoscopy Pat Toselli, Office of the Chief Medical Officer Patricia Trowbridge, Lehigh Valley Anesthesia Services Nicholas Yackanicz, Pharmacy Donna Yelles, LVPG Family Medicine–Laurys Station 5 years Christina Anton, Cancer Data Management

Constance Asoh-Ndi, Float Pool

Michael Bartholomew, Cancer Financial Services Monica Baumgardner, Cancer Financial Services Carolyn Bechtel, LVPG Hematology Oncology Ruth Brown, Volunteers Office Michelle Burgess, NORI Nicole Cabrera, Emergency Department Mary Lynn Chesh, LVPG Hematology Oncology Naser Chowdhury, Organizational Development Larissa Cooper, LVPG Internal Medicine–Muhlenberg Denise Cresswell, Care Management Victoria Dejesus, Housekeeping Kimberly Dougherty, MRI Susan Dulin, 7T Amy Dvorscak, PACU Paula Edmondson, Inpatient Rehabilitation Center Joseph Fabian, Supply Management Lynnann Fenstermaker, LVPG General Surgery–Muhlenberg Kindra Fiorelli, Mammography William Fritz, Information Services Jatinder Gahla, Hospitalist Program George Gavalla, Radiology Connie Gioielli, Parent Education Susan Gulycz, Transitional Skilled Unit Karlee Hantz, Emergency Department

Barbara Heagele, Benefits

Kelsee Heimbecker, Case Management Karen Hertel, Human Resources Lindsay Hischak, Neuroscience Intensive Care Unit Chelsea Holthausen, Center for Women's Medicine Amanda Kemeter, LVPG Pediatrics–Center Valley Jessica Kratzer, LVPG Hematology Oncology Sharon Krebs, LVPG Hematology Oncology Lisa Kurutz, LVPG Hematology Oncology Matthew Kuzmission, Epic Jessica Light, Transitional Open-Heart Unit Carmen Lopez, ICU Kelvin Lopez, LVPG Family Medicine–Easton Avenue Myrta Lopez, ICO Staging and Recovery Rebecca Loux-Clark, Emergency Department Ileana Maldonado, Patient Accounting Vanessa McWhite, 5CP Angie Melendez, Cardiovascular/Telemetry Unit Ashley Mood, NICU Sandra Muller White, Wound Care Sandi Mullins, ExpressCARE Angelica Newell, Emergency Department Jamie Nickle, Medical Records Danielle O'Connor, Transitional Trauma Unit Victoria Ortiz, LVPG Internal Medicine-East Stroudbeurg Kelsey Palma, Emergency Department

Stephen Palmieri, Dietary Angela Papay, LVPG Hematology Oncology Arlene Pasternak, Diagnostic Imaging Dan Popescu, LVPG Hematology Oncology Kristine Pothering, 2K South Eleanor Price, Wound Care Melissa Puhak, Respiratory Therapy Ashley Reitz, Lehigh Valley Physicians Practice Lorraine Rodriguez, Open-Heart Unit Madeline Rodriguez, Pediatrics Valerie Rodriguez, LVPG Cardiology–Pocono Aidan Ryan, Marketing Sales and Business Development Surendra Shah, LVPG Hematology Oncology Heather Shamonsky, LVPG Cardiology–1250 Cedar Crest Brandy Shupp, LVPG Family Medicine–Nazareth Haley Smith, TNICU John Smith, Patient Transport Services Shaune Southern, Emergency Department Marcella Staivecki, Communications Selena Swan, Human Resources Dorothy Thompson, LVPG General and Bariatric Surgery–Plaza Court Kristy Tramonte, LVPG Hematology Oncology Katherine Upchurch, Respiratory Care Services Candice Veale,, Inpatient Rehabilitation Center–Muhlenberg

Clarence Walker, Pharmacy

Dora Weber, Cancer Financial Services

Cathy Zeliff, LVPG Hematology Oncology

2 Share Print Email

## LVPG Practice of the Month: LVPG Pediatrics–Palmer Township and Children's ExpressCARE – PHOTOS

BY MARCIANN ALBERT · APRIL 30, 2019

Like many new practices, LVPG Pediatrics–Palmer Township and Children's ExpressCARE weathered a variety of workflow and staffing challenges in their first year. Practice Manager Jaclyn Silverman and Practice Lead David Burnham, MD, encouraged colleagues to stay consistent and operate at that their highest scope. Here are photos of this amazing team.



## Palmer3a

Back

Picture 1 of 5

Next 🕨

By collaborating with the division to ensure staffing, adopting an "air-traffic controller" model to address patient needs, concentrating on flow process, and leveraging relationships with colleagues at Children's ExpressCARE, remarkable things began to happen.

Around December, the practice became fully staffed. Colleagues were able to breathe, sustain and

strategize – rather than just "operationally" progress. LVPG Pediatrics–Palmer Township experienced the opposite of outmigration. A surge of new patients and families – many of whom received exemplary care at Children's ExpressCARE – wanted to establish care.

An influx of new patients brought forth new challenges, which required creative thinking, piloting and partnering. Silverman and Burnham collaborated with care teams to establish cross-training of Children's ExpressCARE clinicians into the primary care setting.

Partnering with Children's ExpressCARE clinicians enhanced patient throughput for well visits, acute illnesses and preparations for spring/summer volumes. In addition, two separate huddles were instituted to ensure colleagues from both practices were kept in the loop on practice volumes, appointments, coverage and more.

The concentration on flow process helped propel LVPG Pediatrics–Palmer Township to score 100 percent in three or more patient satisfaction "Top Box" areas and be at the forefront of the expansion of our services in Northampton County. Pediatric specialty rotations, such as pediatric endocrinology and neurology, laid the groundwork for Lehigh Valley Reilly Children's Hospital specialty services to have a presence in the region.

Please join in celebrating these incredible colleagues for their efforts, commitment and phenomenal patient-centered care.

To learn more about the services and medical staff working at the health center, visit the LVPG Pediatrics–Palmer Township and Children's ExpressCare website on LVHN.org.

## You Can Help Create a Glass Sculpture for Our Children's Hospital

BY RICK MARTUSCELLI · APRIL 30, 2019

Lehigh Valley Reilly Children's Hospital is a special place for kids, and exists to care for all children and families, from every town in our region, of every age and ability. We are opening a new entrance specifically for Children's Hospital, and you can be a part of making it magical.



Through our partnership with ArtsQuest Glassblowing Studio, a one-of-a-kind glass sculpture will be created to adorn the entrance lobby. This unique piece will include 400 blown-glass "beans" made by people like you. Each glass bean will be as unique as the person who makes it. The shimmering beans will be affixed to three spheres that will hang from the ceiling of the new children's hospital new entrance.

#### How you can help

You can sign up to create your glass bean during an event at the Banana Factory on May 16 from 5-8 p.m. The \$75 fee to participate includes food and beverages in addition to your glass piece which will be your contribution to the new lobby in the Children's Hospital.

If you would like to sign up, contact Gerald.McGlinn@lvhn.org.

By contributing to the sculpture, you will help create a colorful, magical reminder to our patients, families and colleagues that our Children's Hospital is here to heal, comfort and care for each individual patient and family who walks through our doors.

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### Community Forum: Advances in Melanoma Cancer Care

BY RICK MARTUSCELLI · MAY 2, 2019

Facing a melanoma diagnosis? Find HOPE and MORE at Lehigh Valley Cancer Institute. Join us for a special program and learn about new advances in melanoma treatment available through Lehigh Valley Cancer Institute. We also will celebrate melanoma survivors who now are cancer-free and thriving.

Thursday, May 16 Registration at 5 p.m. Program at 5:30 p.m. A light dinner will be served. LVH–Cedar Crest Kasych Family Pavilion, ECC rooms 6, 7 and 8

#### Agenda

Moderator: Suresh Nair, MD, Physicianin-Chief, Lehigh Valley Cancer Institute

Melanoma Clinical Trials: Paving the Way for the Future Margaret Callahan, MD, PhD, medical oncologist, Memorial Sloan Kettering Cancer Center

Care for the Patient With Melanoma; A Case Presentation Suresh Nair, MD, medical oncologist Aaron Blackham, MD, surgical oncologist Alyson McIntosh, MD, radiation oncologist Lauren Demberger, PA-C, physician assistant

To register go to LVHN.org/MelanomaEvent or call 888-402-LVHN (5846).

## Epic Upgrade - Successful Go-Live to February 2019 Version

BY JENN FISHER · APRIL 29, 2019

Early Sunday morning, all LVHN locations that use Epic successfully went "live" with updated applications in a system-wide Epic upgrade to implement the February 2019 version of Epic. Colleagues who work at LVPG–Hazleton locations experienced their first Epic upgrade since those practices and other locations transitioned to the electronic health record (EHR) system on Feb. 1. For all locations, this is the first of regularly scheduled quarterly Epic upgrades that LVHN will implement to keep our EHR system in sync with the latest version of Epic.



#### **Command center support**

To ensure all Epic-connected inpatient and outpatient

locations are supported during this upgrade, information services (I/S) has a fully-staffed, 24/7 command center located in downtown Allentown at LVHN–Three City Center. Command center staff include:

- Analysts who support each application
- Operational leadership
- Clinical leadership
- CMIO group
- LVPG EMR Operations leadership
- I/S Support Center leadership

This team will continuously monitor the EHR system, obtain status assessments, provide systematic problem-solving, and answer provider and end user questions, as needed.

The command center is slated to be open through May 10.

#### How to reach support

Should you have problems or questions about changes associated with the Epic upgrade, please call I/S Support at 610-402-8303. The team is available around the clock for your support.

#### Still need training for this Epic upgrade?

If you haven't had a chance to do the eLearnings for this Epic upgrade, you still can do so. Please see this training information document and then log into The Learning Curve (TLC) from your Single Sign-On (SSO) icon, and register for your courses on TLC. You also can find this same training information in an April 17 email from Epic@LVHN.org, as well as attachments to Epic Flash newsletter emails dated April 12, 19 and April 26.

#### **Epic thanks**

The Epic team extends its thanks to all who helped prepare for go-live, as well as those who are providing support during this "live" phase. Thanks also to all our colleagues who are adjusting to new functionality while still ensuring patients enjoy a seamless and positive patient experience.

#### Mark your calendar

The next quarterly Epic Upgrade is scheduled for August, when we will implement the May 2019 version of Epic. You can stay up to date with information about that upgrade (and all LVHN Epic news) by reading the weekly Epic Flash newsletter.

If you have any questions about Epic, please send them to: Epic@LVHN.org.

3 □ Share Print Email

## ExpressCARE Redefines Access to Care in Schuylkill County – PHOTOS

BY MIKE PECKMAN · APRIL 30, 2019

With the cut of a ribbon, LVHN introduced ExpressCARE to Schuylkill County. "Today, we share our latest investment in your health with the establishment of our first ExpressCARE in Schuylkill County," says Brian Nester, DO, MBA, FACOEP, LVHN President and Chief Executive Officer. "ExpressCARE adds yet another layer of health care convenience for this community."



## ExpressCareS1

#### Back

Picture 1 of 4



Located at 200 Schuylkill Medical Plaza, Pottsville, ExpressCARE offers walk-in care without an appointment for common illnesses and minor injuries such as, but not limited to: sprains/strains, cuts/lacerations, poison ivy/rashes, seasonal allergies, flu symptoms, bronchitis, ear infections, sore throat and fever. LVHN offers laboratory and X-ray services at suite 103 in the adjoining medical office building. Care is provided by advanced practice clinicians.

ExpressCARE–Schuylkill Medical Plaza will open at 8 a.m., Wednesday, May 1. Hours are 8 a.m. to 8 p.m. The facility will be open 365 days a year.

"This is a giant step in making care more accessible to a broad range of people in need," says William Reppy, President of LVH–Schuylkill. "ExpressCARE is close-to-home, convenient care."

Since the merger of 2016, LVHN has invested more than \$50 million into new and expanded facilities, new services, recruiting more physicians, and in its colleagues. Other recent enhancements include a new Family Birth and Newborn Center, new senior behavioral health unit, the new LVHN Cancer Center–Schuylkill, new cardiac rehabilitation unit, new Advanced Wound Center, a new rehabilitation services facility in Tamaqua, and the new emergency department at LVH–Schuylkill E. Norwegian Street, which was completed in late 2016.

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## During Lager Jogger, LVH–Schuylkill Offers More Every Day – PHOTOS

BY MIKE PECKMAN · MAY 1, 2019

The streets of Pottsville were filled this past weekend with thousands of joggers, walkers, cheering fans and cowbells? Despite cool temperatures and high winds, the sun was shining as LVH–Schuylkill shared our 'More Every Day" message.



## Yuengling6

The scene was the 7<sup>th</sup> Annual Lager Jogger sponsored by Yuengling, America's oldest brewery, to benefit Operation Gratitude which has a dual mission to express gratitude to our military and first responder communities, and to provide people an opportunity to offer thanks.

Brewery icon and six generation owner Dick Yuengling stopped by the LVHN tents to welcome colleagues and offer his thanks. "I appreciate you being here today," Yuengling says. "Thanks for

#### coming."

He then joined the Schuylkill team for a quick photo and continued on mugging for the camera and taking selfies with participants thousands more times before the day was done.

Ten LVH–Schuylkill colleagues participated under our sponsorship while many more also participated. Most wore special lime green LVHN shirts to show their PRIDE.

"This was a great day to see our colleagues representing LVH–Schuylkill and telling our story in such a positive way; we were all LVHN Proud," says Bill Reppy, LVH–Schuylkill President who joined other Schuylkill colleagues handing out promotional items and information on the new ExpressCARE and other LVH–Schuylkill and LVPG–Schuylkill activity.

As runners and walkers crossed the finish line, they were greeted by applause and the ringing of cowbells at several LVHN cheer stations. There were even a few cheer stations set up along the course.

All agreed, the cowbells were a hit. LVH–Schuylkill also offered a photo zap booth where people could take a commemorative photo and text or email it to themselves.

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## Military Appreciation Festival June 1 in Hazleton

BY JANE DANISH · APRIL 29, 2019

The Lehigh Valley Health Network– Hazleton Veterans Committee and many community organizations have come together to provide a free event for military members and their families that will include health screenings, activities, food, prizes and entertainment. The Military Appreciation Festival will be held Saturday, June 1, at the Health & Wellness Center at Hazleton from 10 a.m.-1 p.m. Military personnel from throughout our region and their families are invited to attend.

## Schedule of events at the Military Appreciation Festival

 A military-style opening ceremony begins at 10:15 a.m.



- "Drop the Drugs" van on site during the event. Bring your unused and expired medications.
- Special appearance from Scranton/Wilkes Barre Penguins mascot, Tux, from 10-11 a.m.
- Patriotic music performed by the Hazleton Area Marching Cougars from 10-11 a.m.

All veterans will receive a ticket that qualifies them to win from among several prizes including a television and Wilkes-Barre/Scranton RailRiders game tickets.

Colleagues can support our local military members by donating items such as gift cards, baskets, etc., to be used as prizes. Please drop off or send to Jon Morell, Director-Materials Management, at LVH-Hazleton's purchasing office, basement level.

For more details on screenings to be provided and other interactive activities, go to LVHN.org/militaryfestival.

### Get Discounted Pentatonix Tickets

BY RICK MARTUSCELLI · APRIL 29, 2019

LVHN's Recreation Committee rarely gets discount offers for concerts. However, to fill remaining seats and because LVHN is a founding partner, the PPL Center is offering tickets to the Pentatonix concert on June 4 for \$29.50. Tickets are for seats in sections 106 and 107.

There is a small window to order your tickets, however. Your order must be received before 5 p.m. on May 6.

Download this flyer for details and the reservation form.



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