

Watch the Colleague Forum; Read the Recap

Learn about investments in you and our new goals.

LVHN Cancer Center–Hazleton Opens

Tour our newest facility and learn about its services.

United Way Campaign Kicks Off

Support the campaign and “Be Someone’s Hero.”

**Colleagues Honored at Star Celebration Gala –
PHOTOS**

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ICD-10 Coding Set is Operational

Learn about resources to help make the transition smooth.

LVH Earns Reaccreditation and Relicensure

Milestones are from the Joint Commission and Dept. of Health.

Service Anniversary List

See who is celebrating a career milestone in October.

LVH–Muhlenberg Parking Lot Expansion

The stone portion of the north lot will be paved.

Sports Simulator is Free in October

This offer is for LVHN Fitness–One City Center



Read Lehigh Valley Health News
a blog on LVHN.org containing timely
health information and health network
news.



Watch September's Colleague Forum or Read the Recap – VIDEO

BY [RICK MARTUSCELLI](#) · SEPTEMBER 30, 2015

On Sept. 28, LVHN president and chief executive officer Brian Nester, DO, MBA, FACOEP, presented the first Colleague Forum of fiscal year 2016 (FY16). All colleagues were invited. If you were unable to attend, watch a video of the forum or read an overview of what was discussed.

Did we reach our FY15 goals?

Our FY15 goals were based on the Triple Aim: better health, better care and better cost.

Better health

- Cost per Choice Plus member: Maximum goal achieved
 - Reason: Our health plan spent less than the goal we set.
- Know Your Numbers: Target goal achieved
 - Reason: Sixty-four percent of colleagues reported their blood pressure and body mass index to employee health.

Better care

- Minimize preventable harm: Threshold goal not achieved
 - Reason: We did not achieve goals associated with reducing our risk-adjusted mortality index or our risk-adjusted harm rate.
- Minimize patient-related disruptions: Threshold goal achieved
 - Reason: There were opportunities for improvement associated with reducing unplanned readmissions and low-risk C-sections, and increasing consults for patients who need palliative care.
- Provide the best possible experience: Threshold goal achieved
 - Reason: Increasing our Press Ganey and HCAHPS scores is an opportunity for improvement that we will continue to focus on.

Better cost

- Cost per patient encounter: Target goal achieved
 - Reason: Although we successfully managed costs, one reason we achieved this goal is because we did not budget for enough full-time equivalent employees (FTEs) to meet the demand for our care. We will begin to change that in FY16 by making investments in colleagues (see below).

How did we do financially?

In FY15 we achieved an operating income (revenue minus expenses) of \$72 million. That's \$30 million more than we achieved in FY14. Our operating income of \$72 million is 3.8 percent of our total revenue. That percentage, called our operating margin, is higher than our goal and 1.3 percent more than last fiscal year. Health care experts say health networks need an operating margin between 4-5 percent to properly invest in new facilities, services and technology.

In FY16, we budgeted for a 3.2 percent operating margin. We set a low target because we'll make greater investments in colleagues. You said you need time, trust and teamwork to be at your best. For two years, you've been asked to take steps to create and build these conditions at work. You've done a great job. Now it's time for us to make investments in things that will create and build time, trust and teamwork for you.

Investments in Colleagues

Even though we didn't reach our better care goals, our overall performance was strong enough that our Board of Trustees awarded us with a Shared Success Plan (SSP) bonus. Eligible full-time colleagues will receive a \$600 SSP bonus in the Oct. 16 pay. Eligible part-time colleagues will receive \$300. Colleagues who achieved their

personal goals on their annual performance review will be awarded with a merit-based increase.

Colleagues have been asking for an increase in shift differential. We're now providing [extra compensation for hourly colleagues who work evening and night hours](#). It will lessen turnover and build strong evening- and night-shift teams with consistent team members, which will help build trust and teamwork.

In FY16, we'll add more than 1,200 FTEs to our team, a 10-percent increase over FY15. Adding new colleagues and providers will give you the time you need to be at your best.

We want to ensure colleagues are treated fairly. That's why we will introduce "Just Culture" to our health network. Just Culture provides concepts that will help us learn from our mistakes, set clear expectations for colleagues, ensure colleagues are treated fairly and empower colleagues to be at their best within their position. You'll be learning more about Just Culture soon.

Our FY16 Goals

For the second straight fiscal year, our goals are based on the Triple Aim.

Better health

- **Decrease mortality.** We'll track our progress by comparing the number of patients who pass away in our hospitals (observed mortality) with the number of patients we expect to pass away because they have a condition and factors that are beyond our control (expected mortality). Our target goal is to exceed national benchmarks.
- **Increase MyLVHN activations.** [MyLVHN.org](#) is our new patient portal that connects patients with their personal health information. Our target goal is to have 45,000 patients activate a MyLVHN account. You can [activate your account](#) today. This goal is linked to our SSP bonus.

Better care

To provide better care, we will take steps to ensure patients have access to our care and have an exceptional experience, always. We'll use the following goals to measure our success in inpatient, LVPG practice and outpatient ambulatory settings.

Inpatient

- **Reduce diversion hours.** When length of stay in our hospitals is too high, we don't have available beds for people who need care. This hospital-wide problem trickles down into our ERs. When patients wait in the ER for a bed, our ERs become too full and ambulances are diverted to another hospital. In FY14, our ERs had 78 diversion hours. In FY15, we had 1,300 diversion hours. In FY16, our target goal is to reduce diversion hours by 65 percent. This goal is linked to our SSP bonus.
- **Provide an exceptional experience.** We'll measure our success by monitoring our HCAHPS scores.

LVPG practices

- **Increase the percentage of new LVPG patients seen within seven days for primary care and within 14 days for specialty care.** Our target goal is to achieve a 7.5-percent increase. This goal is linked to our SSP bonus.
- **Provide an exceptional experience.** We'll measure our success by monitoring our Press Ganey scores.

Outpatient ambulatory services

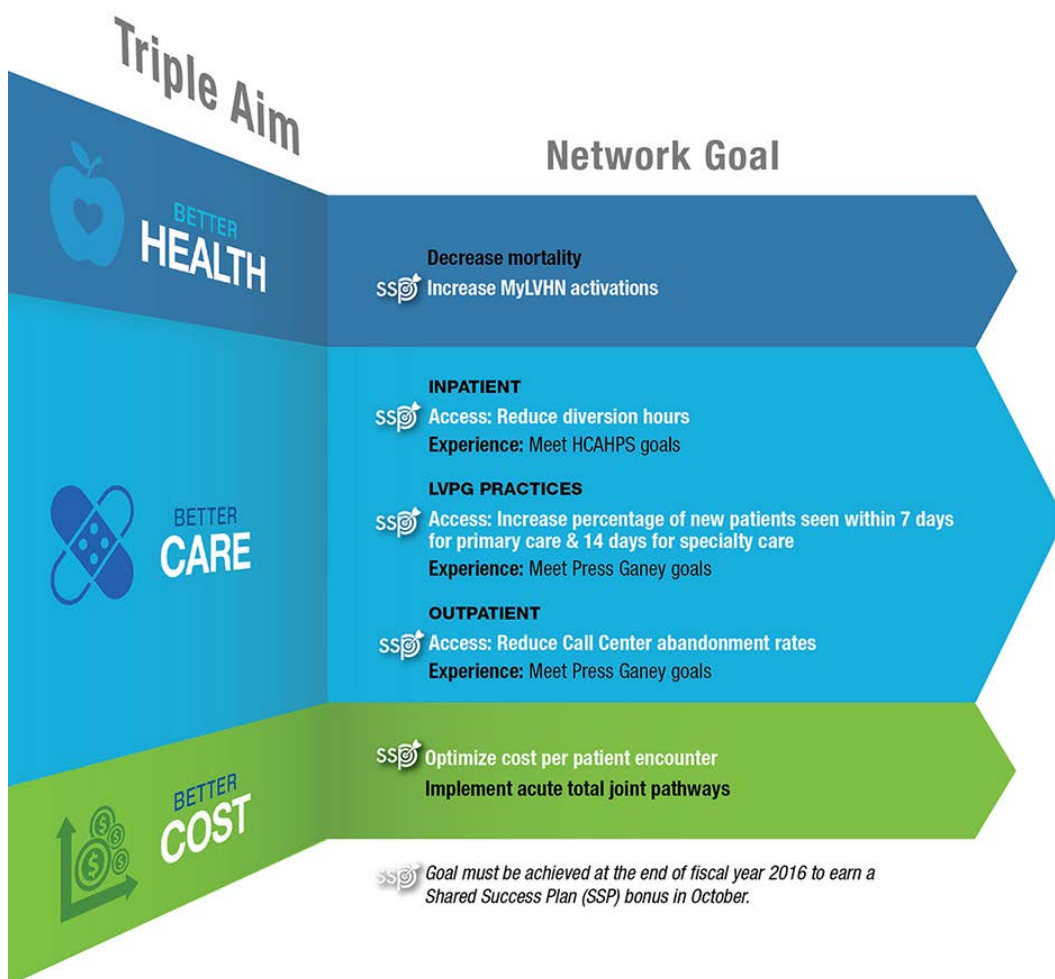
- **Reduce call center abandonment rates.** If people are on hold too long when they call 402-TEST to schedule an appointment, they may hang up and call another provider. Our goal is to reduce our abandonment rate. This goal is linked to our SSP bonus.
- **Provide an exceptional experience.** We'll measure our success by monitoring our Press Ganey scores.

Better cost

- **Optimize total cost per patient encounter.** This statistic includes costs we incur in our hospitals, physician practices and Health Network Laboratories. Our target goal is to keep costs 0.2 percent below our budgeted amount. This goal is linked to our SSP bonus.
- **Implement total joint pathways.** We'll work to identify ways to perform total joint replacements more efficiently. We'll apply what we learn to other areas of our health network.

Track our progress

Look for this chart in LVHN Daily and LVHN Quarterly throughout FY16. Goals marked green identify where we're performing well. Goals marked red show where there is room for improvement. The SSP icon identifies goals linked to our SSP bonus.



What's next?

Do you have an idea that will improve access to our care or make the patient experience even better? If so, share it by commenting on this post. Please write your suggestion in a manner that is productive, respectful and in the spirit of collaboration and constant improvement.

If you have a question about what was discussed at the forum – or about anything – remember that you can always talk to your supervisor. You also can attend a Casual Conversation session with Dr. Nester. The fall

schedule will be announced soon on LVHN Daily.

Tags: [Brian Nester](#) [Colleague Forum](#) [Dr. Nester](#) [Forum](#)

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Reminder: Bring Your Ideas to Monday's Colleague Forum

23 SEP, 2015

Bring Your Suggestions to the Sept. 28 Colleague Forum

14 SEP, 2015



Attend a Colleague Forum on September 28

21 AUG, 2015

High-Quality Cancer Care Comes to Hazleton With Opening of LVHN Cancer Center–Hazleton

BY TED WILLIAMS · OCTOBER 2, 2015



With one snip of a giant scissors to a ceremonial ribbon, people with cancer in Northeast Pennsylvania gained a formidable partner on their road to recovery as the Lehigh Valley Health Network (LVHN) Cancer Center–Hazleton (384 Airport Beltway) officially opened yesterday.

“Before this building was remodeled, it housed a retail fireworks store which sold products so people could

celebrate various occasions with a bang,” says [Lehigh Valley Hospital–Hazleton](#) president John Fletcher, who officiated the grand-opening ceremony. “Going forward, we’ll be looking to help people celebrate as well by assisting them with tools and guidance to triumph over cancer.”

The LVHN Cancer Center–Hazleton will provide local resources for people in the Greater Hazleton area who are battling cancer, and also provides access to [LVHN’s complete cancer team](#), which has been delivering high-quality cancer care in the Lehigh Valley region for almost 40 years. LVHN’s cancer centers care for more than 3,000 new patients each year.

People with cancer in the Greater Hazleton area also will benefit from LVHN’s upcoming [collaboration with Memorial Sloan Kettering \(MSK\) Cancer Center](#), the world’s oldest and largest private cancer center, in the MSK Cancer Alliance. This alliance is designed to improve LVHN patients’ access to the latest and most effective cancer treatments and highest caliber cancer care.

Starting in early 2016, LVHN cancer patients – including those who receive care at the LVHN Cancer Center–Hazleton – will have expanded access to MSK clinical trials as well as the latest discoveries in cancer research. LVHN physicians will meet with and discuss their more complex cancer cases with MSK physicians, who have experience in treating different and rare forms of cancers, as well as related blood disorders.

“LVHN was invited to join this alliance because of our dedication to delivering high-quality, consistent cancer care and because of the proven expertise of our physicians and medical teams,” said Brian Nester, DO, MBA, FACOEP, LVHN president and chief executive officer. “We’re thrilled to be able to bring those benefits to the patients of the LVHN Cancer Center–Hazleton.”

Three Lehigh Valley Physician Group (LVPG)–Hazleton hematology oncology providers – [Michael Evans, MD](#), [Harvey Hotchner, MD](#), and [Thomas Lyons, PA-C](#) – will be on site at the 6,600-square-foot facility, which will feature nine infusion chairs and eight examination rooms as well as an on-site pharmacy.

“One of the key components of treating cancer is working with the patient and the family,” Evans said. “We’re there to ensure the patient is prepared for cancer care and that begins with our treatment at this center.”

The following services will be available at LVHN Cancer Center–Hazleton :

- [Infusion services](#) including:
 - Chemotherapy and therapeutic infusions
 - Transfusion services
 - Therapeutic phlebotomies and injections
 - On-site draw station
 - Clinical Laboratory Improvement Amendments (CLIA)-approved tests
- [Support services](#) including:
 - Nutritional counseling
 - Financial coordinators

Hours at the new center will be 8 a.m.-4:30 p.m. Monday through Friday.



Tags: [Cancer](#) [Dr. Evans](#) [Dr. Hotchner](#) [Harvey Hotchner](#) [LVH-Hazleton](#) [LVHN Cancer Center-Hazleton](#) [LVPG-Hazleton](#)
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[LVHN to Join Memorial Sloan Kettering Cancer Alliance](#)

4 AUG, 2015

[Caring for Family Members Inspired Jennifer Yourey, CRNP, to Become a Nurse Practitioner – VIDEO](#)

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Cardiologist Thomas Ciotola, MD, Is a 'Hazleton Boy'
– VIDEO

8 APR, 2015

Be Someone's Hero: LVHN United Way Campaign Kicks Off Thursday, Oct. 1 – VIDEO

BY [GERARD MIGLIORE](#) · SEPTEMBER 29, 2015

Heroes come in all shapes and sizes. You may not realize it, but supporting our annual United Way campaign makes you a hero in the eyes of the men, women and children who benefit from the United Way's services and programs.

Our 2015 campaign begins Thursday, Oct. 1, and will run through Nov. 30. The theme is "Be Someone's Hero." Look for information tables this Thursday from 11 a.m.-1 p.m. outside the cafeteria at the following locations:

- LVH–17th Street
- LVH–Muhlenberg
- LVH–Cedar Crest
- LVHN–Mack Boulevard

Information tables will also be located in the LVHN–One City

Center eighth floor common area from 11 a.m.-1 p.m., and outside the LVH–Muhlenberg and LVH–Cedar Crest



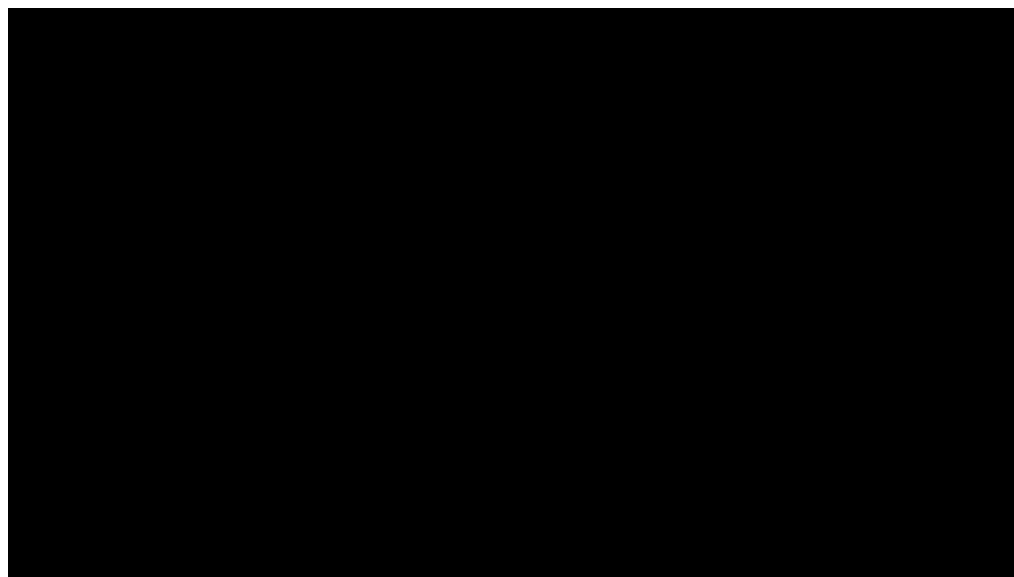
cafeterias from 5-7 p.m.

Stop by one of our tables to make a pledge on the spot, or you can give to the campaign by clicking the United Way icon on your SSO toolbar. *(Please note: To donate to the United Way, you must click the “United Way” icon. If the icon does not appear, refresh your toolbar under the “Options” drop down. The “Give Now” icon is for colleagues to donate to Lehigh Valley Health Network.)*

If you donate or pledge \$10 or more during the Oct. 1 kick off, you'll receive a free glass beverage tumbler. (Due to the glass, the tumblers cannot be delivered to you, so you must stop by one of the information tables to claim your gift.) Donate at any point during the campaign and you will automatically be entered into weekly drawings for a variety of exciting prizes. Winners and prize updates will be posted weekly on LVHN Daily.

VIDEO: Our ‘Superhero’ in Action

Your donation will help the United Way of the Greater Lehigh Valley support vital community-based programs that focus on education, food access, healthy aging and emergency services. Watch this amusing video to see our campaign superhero “come to the rescue” of some neighbors in need. Can you guess who's behind that mask?



Colleagues Honored for Service Excellence and Years of Service at Star Celebration Gala – PHOTOS

BY [RICK MARTUSCELLI](#) · SEPTEMBER 29, 2015



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Picture 1 of 10

[Next ▶](#)

Colleagues celebrating five and 10 years of service were honored at a Star Celebration event held in Lehigh Valley Hospital-Cedar Crest's Kasych Family Pavilion on Sept. 24. The following night, more than 600 colleagues, family members and friends attended another Star Celebration gala at the Holiday Inn, Fogelsville. This event honored colleagues celebrating 15 years of service at LVHN or more (in five-year increments). Also honored were the recipients of our Service Excellence Awards, which recognize colleagues and teams who have made outstanding contributions to our health network and consistently demonstrate our PRIDE behaviors.

Look at photos from both events (above) and meet some of this year's Service Excellence Award recipients. Next week on LVHN Daily, we'll share the stories of the remaining award recipients. The following week, look for the story of a colleague celebrating 45 years of service.

Service Excellence Award Recipients

Guldin Award for Efficiency and Innovation in the Clinical Workplace

John Pettine, MD, and Joseph DeFulvio, DO

Pettine and DeFulvio are co-leaders of our ICD-10 Implementation Team. ICD-10 is the coding system used to delineate all diagnoses and health care procedures. Currently, health care providers use ICD-9 which has about 18,000 codes. ICD-10 has more than 156,000 codes for more specific documentation. That means colleagues throughout our health network must understand ICD-10,



and we're switching over to it on Oct. 1. Pettine and DeFulvio are helping to make our transition successful. Members of the implementation team say these physicians embody innovation, out-of-the-box thinking, productivity, synchronization and a true passion for the care they deliver.

Guldin Award for Efficiency and Innovation in the Nonclinical Workplace

Occupational therapy team from Cetronia Road

As part of our OAA acquisition, we brought occupational therapists to our team who specialize in providing hand and arm therapy. Part of their expertise includes building customized splints used to protect each patient's unique hand or arm injury. They build more than 2,000 splints each year. When this team joined our health network, however, we needed to quickly adapt our workflows and systems used in billing for these splints to match the level of efficiency the team, patients and referring providers were accustomed to in the former private practice setting. The team and rehabilitation leadership collaborated intensively with information services, revenue cycle and patient accounting. As a result of the hard work, everything needed to ensure proper and efficient work flows – from receiving the physician order, construction of the splint, electronic documentation of the service, building the charge master, and proper coding – was systematized. The process is now available for all rehabilitation departments to use, and it has resulted in significant increases in revenue.



Guldin Award for Efficiency and Innovation in the Physician Practice

LVPG Family Medicine–1251 Cedar Crest

Additional responsibilities associated with our changing health care environment have added hours to a primary care clinician's work day. These extra responsibilities are beyond patient care and put colleagues at risk for burnout. Colleagues at LVPG Family Medicine–1251 Cedar Crest set out to change that through efficiency and innovation. In 2013, they visited Virginia Mason Health System in Seattle, an organization recognized nationally for its quality, employee satisfaction and ability to manage costs. Based on what they learned, they implemented a model that keeps clinicians constantly "in flow." This is done with the help of a "flow manager" who screens and prioritizes the clinician's inbox, and feeds the clinician work that can be done between scheduled patients. As a result, the time clinicians spend doing work after hours has been cut in half. The new model also elevates the role of nurses – as well as their job satisfaction – because they're spending more time providing patient education and telephone triage. It also enhanced patient satisfaction because patients are receiving completed forms and clinical results more quickly. The team improved satisfaction, reduced costs, strengthened workplace relationships and sustained it for two years.



Dr. Mark J. Young Service Excellence Award

Robert Barraco, MD

As a trauma surgeon, Barraco is passionate about preventing accidents that result from distracted driving. To better understand

the issue locally, he led a distracted driving study at four high schools. The study found that:

- One-third of teens drive while distracted
- Cellphone use is among the top distractions
- Sending a text takes the driver's attention away for 26 seconds



The study also evaluated the impact of education on reducing cellphone use while driving. After educating students about the risks, cellphone use while driving decreased 74 percent among them. To spread the message further, Barraco worked with LVHN's marketing and public affairs department to design a public awareness campaign. It included advertisements and car magnets. More than 150,000 magnets were distributed, and they're still on many cars today. Barraco also did great work as a member of LVHN's Ethics Committee. He helped make the committee more responsive to consultation requests and has brought ethics education to physicians throughout the health network.

Community Service Award

AIDS Activities Office

In 2013, colleagues from the AIDS Activities Office started a team-building exercise. Out of it came the idea to create a "Garden of Hope." The purpose was twofold:

- Tending the garden would be a fun way for colleagues to work together.
- The garden would produce fresh produce for the AAO's food bank in center-city Allentown, a facility that provides healthy foods to those affected by HIV.



The team obtained a plot of land at the Jordan Creek Parkway gardens and got to work. Working on a rotating schedule, they till, plant, water, weed and pick fresh vegetables. Last year, the group donated 592 pounds of fresh produce to the food bank. Here are comments from our patients:

- "I can't believe you grew this."
- "Thank you for caring about us."
- "Y'all got in the dirt for us."

This team has sown rewards too. They grew a sense of pride and accomplishment, improved communication skills and had fun at the same time.

Tags: [Service Excellence](#) [Star Celebration](#)

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Terry's Take: Share Your Passion

14 OCT, 2014

ICD-10 Coding Set Is Operational as of Today

BY [ADMIN](#) · OCTOBER 1, 2015



***** This message is posted on behalf of the ICD-10 Leadership and Steering Committee *****

The ICD-10 coding set and documentation requirements go into effect today. This change will be reflected at all LVHN sites, including our hospital-based ancillary services and outpatient locations using the Epic system.

LVHN sites using other systems and/or non-electronic documentation are equally impacted by this coding change.

To ensure support during the ICD-10 transition, the following resources have been established:

- **For immediate ICD-10 issues**, please see your manager or supervisor.
- **For non-technical/non-urgent ICD-10 issues** (i.e., coding questions, additional education or resource needs), visit the [ICD-10 Resource Site](#) or email questions to ICD10@lvhn.org. Please note that there is a 24-

hour response time for messages sent to this email address.

- **For application/technical issues**, contact the I/S help desk at 610-402-8303. **For Epic technical issues** (such as diagnosis calculator concerns, etc.) select option 5.

Members of the ICD-10 Leadership and Steering Committee would like to thank everyone involved in our health network's ICD-10 implementation strategy and readiness plan.

Tags:

Coding

ICD-10

LVH Earns Reaccreditation and Relicensure

BY [JENN FISHER](#) · SEPTEMBER 29, 2015

When a call comes from the Pennsylvania Department of Health (PA DOH) to Robin Anthony, it's a breath-holding moment. Last week, Anthony, our director of Joint Commission and Regulatory Excellence, received some very welcome news by phone: LVH received relicensure from the PA DOH through August 1, 2018.

“This affects all campuses licensed under Lehigh Valley Hospital, which includes LVH–Cedar Crest, LVH–17th Street, LVH–Tilghman, and various ambulatory off-campus sites also licensed under LVH by the PA Department of Health,” Anthony says.



This achievement is a direct result of LVH receiving reaccreditation from the Joint Commission (TJC), since a new state law permits TJC reaccreditation to be used in lieu of an onsite PA DOH relicensure survey if specific

timelines are met. “This is extremely significant, because had the hospital not received TJC reaccreditation by this week, then the PA Department of Health would have arrived on Monday (September 28) with four-to-five surveyors to complete a five-day survey of Lehigh Valley Hospital,” Anthony says. “The ability to utilize TJC reaccreditation avoids another full week of survey, which is very resource and time-intensive for the entire organization.”

All TJC accreditation visits are unannounced. LVH had a full-week survey in July with 10 surveyors, reviewing hospital programs, behavioral health programs, and home care/hospice/durable medical equipment (DME) programs. There was an additional one day follow-up (unannounced) survey on September 11.

LVH–Muhlenberg was reaccredited by TJC earlier this summer; that hospital is licensed separately. LVH–Hazleton also maintains its own PA DOH license. They are accredited by the Healthcare Facilities Accreditation Program (HFAP).

Tags: [Joint Commission](#) [Lehigh Valley Hospital](#) [LVH-Cedar Crest](#) [LVHN-Tilghman](#) [LVH-17th Street](#)

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Parking Changes at LVH-Cedar Crest for Sept. 13 Via Marathon

3 SEP, 2015



Second Phase of LVH–Cedar Crest Parking
Expansion Begins Sept. 8

2 SEP, 2015

Service Anniversary List – October 2015

BY [RICK MARTUSCELLI](#) · SEPTEMBER 30, 2015

Happy Anniversary to all colleagues celebrating a career milestone at LVHN in October.

40 Years

Naomi Werner, LVPG Internal Medicine—3080 Hamilton Blvd.

30 Years

Donna Czonstka, 7K orthopedics

Julianne Herman, MICU/SICU

Donna Kalp, health care research

Nancy Kantor, progressive coronary care unit

Judy Wildermuth, ASU/OR

25 Years

Robin Buckeye, ExpressCARE

Dona Demott, dental clinic

Lisa Forstburg, open-heart unit

Erik Hanssen, central scheduling

Bonnie Korutz, CAT scanning

Patricia Makara, pain management

Margaret Meikrantz, home care

Tammy Philippi, pharmacy

Judith Veglia, post anesthesia care unit

20 Years

Jody Anthony, LVPG Family Medicine–Southside

Maxine Benedick, hospice unit

Neal Berkowitz, LVPG Family Medicine–Southside

Jody Bittenbender, TLC

Melissa Fehnel, Epic

Irma Figueroa, LVPG Family Medicine–Southside

Katherine Lindsay, revenue cycle coordinators

Linda Loffredo, LVPG Family Medicine–3080 Hamilton Blvd.

Michelle Moran, LVPG Family Medicine–Southside

Nancy Noone, tele-intensivist

Madalyn Schaefer, LVPG Family Medicine–Cetronia Road

Linda Tierno, LVPG Family Medicine–Southside

Dianne Trout, Heart Station

Marilyn Walkinshaw, LVPG Family Medicine–1251 Cedar Crest

Darlene Wesner, LVPG Family Medicine–Trexlerstown

15 Years

Marie Acero, case management

Brian Beatty, emergency department

Joseph Fox, interventional radiology

Michelle Fusco, obstetrics

Rocco Iachini, financial services

Victoria Lehman, cardiac float pool

Cynthia Mang, physician documentation

Jennifer Marrero, home care

Gloria Morales, LVPG Pediatrics–Pond Road

Cathy Peck, sterile processing

Christina Roberts, Epic

Laura Rogers, nursing float pool

Karen Saunders, perinatal evaluation

Susan Shutt, Epic

Joel Strohecker, respiratory care services

Pamela Tobias, cancer program

Denise Torman, LVPG Urology

Audrey Wanamaker, Epic

Teri Weaver, LVPG Internal Medicine–Muhlenberg

10 Years

Nicole Angeles, Children's ER

Stephanie Bednarz, emergency department

Erica Cotto Morales, LVPG Pediatrics–Center Valley

Shawn Coyle, clinical social work

Kimberly Diehl, emergency preparedness

Jill Dillman, nursing float pool

Maria Dreher, institutional review board

Grace Fallon, 3A IPCU

David George, information services

Margaret Gergar, Helwig Health and Diabetes Center

Cynthia Himpler, psychiatry

Kari Kolwicz, LVPG Pediatric Neurology–1210 Cedar Crest

Denise Ladd, audit and compliance services

Jane Lindenmuth, nurse staffing office

John Margraf, LVPG Neurology–1250 Cedar Crest

Martin Martino, LVPG Gynecology Oncology–1240 Cedar Crest

Francis McKelvey 4K

Charlene Mensinger, intensive care unit

Sally Monek, LVPG Neurology–1250 Cedar Crest

Michael Moritz, LVPG Transplant Surgery–1250 Cedar Crest

Nikki Nothstein, MedEvac

Stefanie Ott, Lehigh Valley Anesthesia Services

Hannah Paxton, LVHNACO

Sharon Ramer, emergency department

Maureen Roach 5T

Dana Robinson-Grim, Fairgrounds Surgical Center

Susan Roccato, home care

Lynn Roman, pharmacy

Veronica Sanchez Medina, Center for Women's Medicine

Betty Schaeffer, Lehigh Valley Physicians Practice

Rosalie Sell, neuroscience intensive care unit

William Sisolak, patient transport services

Amanda Stevenson, 3A IPCU

Jennifer Strohl, adolescent psychiatry unit

Emily Uy, MICU/SICU

5 Years

Sameera Ahmed, health care analytics

Kimberly Bartos, transitional open-heart unit

Jenifer Berardine, group health administrative services

Patricia Brennan, Cancer Center multi-purpose area

Sarah Brogan, LVPG Internal Medicine–3080 Hamilton Blvd.

Ronald Brogna, adult psychiatry unit

Rosalie Cavallo, emergency department

Lori Cesanek, LVPG billing service

Jennifer Colucci, radiology

Christine Dennis, LVPG Maternal Fetal Medicine–3900 Hamilton Blvd.

Toni Finocchio, group health administrative services

Dana Fish, emergency department

Wendy Gechter, group health administrative services

Nissa Gossom, LVPG Obstetrics and Gynecology–Pond Road

Carmen Guzman-McLaughlin, specialty practice management

Alexandrea Hallinger, nursing float pool

Keri Henofer, inpatient rehabilitation

Rita Kittredge, nursing education

Rose Lowitzer, Cancer Center multi-purpose area

Brian McKenzie, Epic

Kristen Millington, Lehigh Valley Anesthesia Services

William Murray, patient transport services

Amy Myers, emergency department

Catherine Rash, rehabilitation services

Bernadette Reynolds, adult psychiatry unit

Karen Romero, case management

Ernest Rovella, nursing administration

Ann Marie Schlottman, LVPG Family Medicine–Nazareth

Laurence Silberstein, psychiatry

Sarah Stanley, pharmacy

Jessica Turnbach, LVPG Surgical Oncology–1240 Cedar Crest

Shannon Walters, specialty float pool

Jillian Wexler, LVPG Obstetrics and Gynecology–Pond Road

Tags: [Service Anniversary](#)

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Service Anniversary List – September 2015

28 AUG, 2015

Service Anniversary List – August 2015

31 JUL, 2015



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30 JUN, 2015

LVH–Muhlenberg Parking Lot Expansion Project Begins Oct. 5

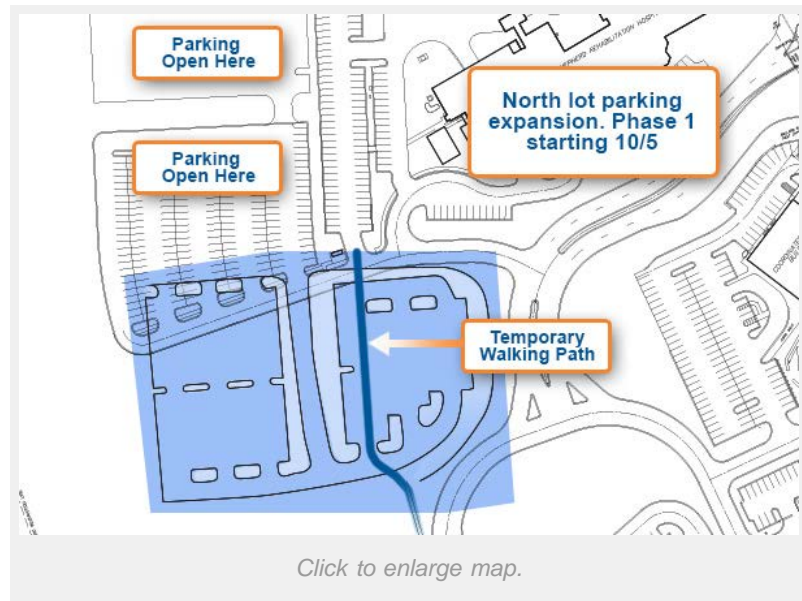
BY [TED WILLIAMS](#) · OCTOBER 1, 2015

A parking lot expansion project on the north side of the LVH–Muhlenberg campus is scheduled to begin Monday, Oct. 5, and colleagues will need to be aware of changes in parking availability.

The stone portion of the north lot to the west of the Good Shepherd Rehabilitation Hospital building will be fenced off for paving, storm water management and site lighting work. During this phase, parking will be shifted north of this area into the paved portion of the lot, as shown in the map above.

A temporary walking path will be in place to assure the safety of pedestrians around the work area. Please look for signage directing you to the walkway.

This first phase of the parking lot expansion project is expected to continue until winter weather issues force its



suspension. The entire parking lot project should be concluded by August, 2016.

Tags: [Construction](#) [LVH-Muhlenberg](#)

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Groundbreaking Marks Start of Specialty Care Pavilion Construction at LVH–Muhlenberg

25 SEP, 2015



More Fencing, Parking Changes Coming to LVH–Muhlenberg Construction Site

24 SEP, 2015



Second Phase of LVH–Cedar Crest Parking
Expansion Begins Sept. 8

2 SEP, 2015

Calling All Zombie Hunters: LVHN Fitness–One City Center Sports Simulator is Free in October

BY [KYLE HARDNER](#) · SEPTEMBER 28, 2015

The zombies are coming! The zombies are coming!

Zombie Dodgeball, that is.

It's one of the many fun – and healthy – activities available on the Sports Simulator inside [LVHN Fitness–One City Center](#) in downtown Allentown. And if you're a member of the fitness center, you can use the simulator for free (regularly priced at \$60 per hour) throughout the month of October.

With the Sports Simulator, you can:

- Throw a fastball
- Perfect your golf swing
- Aim for a regulation-size hockey net
- Practice your tennis swing
- Score a soccer goal



- Throw for a touchdown

If you're not yet a member at LVHN Fitness–One City Center, [become one today and enjoy the many benefits](#) of our 17,000-square-foot, state-of-the-art facility. LVHN employees are eligible to receive Culture of Wellness reimbursement for fitness membership.

To become a member, call 484-862-3001.

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