

Take the Colleague Survey

Participate now until Oct. 10.

Northampton & Bucks County Growth

Get updates on two projects.

Review Your Open Enrollment Packet

Then enroll in benefits Oct. 7-28.

Choice Plus Has a New Name

It's now called LVHN Health Plan.

LVH–Muhlenberg Town Hall Meeting

Learn about the new Family Health Pavilion Oct. 3.

Colleagues Honored at Star Celebration

See photos and stories featuring the honorees.

Health Care Career Discovery Day

Registration deadline is Sept. 30.

October Service Anniversary List

Who is celebrating a career milestone?

\$5 Jewelry Sale at Mack Boulevard

The sale is Oct. 6 from 10 a.m.-2 p.m.

Culture of Wellness Opportunities

See which classes are offered in October.



The Colleague Survey Is Now Open

by [Rick Martuscelli](#) · September 25, 2016

You can now take the 2016 LVHN
Colleague Survey and share what's

on your mind about working at LVHN. The survey should take 15 minutes to complete. You can take the survey at work or home on a computer or smartphone from now until Monday, Oct. 10.



Here's how to access the survey.

Check your work email and look for an email you received on Sunday, Sept. 25 about the Colleague

Survey. The email contains a secure link to the online survey. If you did not receive the email, check you junk folder. If the email isn't there, contact

Jane.Leary@lvhn.org.

All survey responses will be kept anonymous and won't be linked back to any individual. To engender trust and confidence in the anonymity of individual survey responses, an independent firm (SMD) will administer our survey, analyze the responses and then give us group reports to develop improvement plans.

The survey will ask questions about the work we do every day. Depending on your role at LVHN, you will be asked additional questions about patient safety and the patient experience. If you work at Lehigh Valley Hospital (LVH) or LVH–Muhlenberg, there will be other questions about Magnet[®] designation.

Your open and honest feedback will significantly improve the quality of the information that we'll all have at our fingertips to make improvements on our teams and across LVHN. What's even better this year, our survey results also will help us improve patient safety and the patient experience.

After the survey closes and the data is tabulated, our health network's overall results will be shared with you. Results specific to your department will be shared with you by your manager. You'll then have an opportunity to work with your manager and colleagues on your team to develop an improvement plan for your department.

By taking the survey, providing open and honest feedback, and helping to create your department's improvement plan, you'll help make LVHN an even better place to work and experience great care and service.

Northampton and Bucks County Growth

by [Admin](#) · September 29, 2016

Special Announcement



**This message is from Brian Nester, DO, MBA, FACOEP, President and CEO;
and Edward Dougherty, Chief Business Development Officer**

The nature of health care delivery is changing and organizations like LVHN must change and grow to meet the needs of the patient in the most efficient and accessible environment.

In this regard we want to update you on two projects that you will be reading and hearing about in the community and the media.

The first one that we told colleagues about in March involves LVHN's long-term plans for a health care delivery campus of the future in Lower Nazareth Township, Northampton County. Last night, the Lower Nazareth Township Board of Supervisors approved our request for a zoning change for property that runs from Hecktown Rd. north to Northwood Ave. This approval is the vital first step in the process and allows us to develop a health care campus serving people who live in that portion of Northampton County. The long-term vision is to provide a combination of services including inpatient, outpatient, pharmacy and more as this campus is developed over time.

In addition to our plans in Northampton County, we have secured the rights to approximately 80 acres of property at Rt. 309 and West Pumping Station Rd. in Richland Township, Bucks County near Quakertown. We have begun a process similar to the one in Lower Nazareth to obtain zoning that permits future health care development. We expect the approval process to take time and will keep you informed about our progress.

The health of our community is and always will be the priority of LVHN, and our decisions are driven by the desire to meet our community's current and future health care needs and our mission. We will continue to provide updates as these proposed projects move forward.

Review Your 2017 Open Enrollment Packet

by [Sheila Caballero](#) · September 26, 2016

Your health and the health of your family is important. That's why LVHN offers benefit eligible colleagues a comprehensive benefit plan to keep you at your be

An Open Enrollment packet containing detailed information on our medical, dental, vision, supplemental life insurance and flexible spending account (FSA) benefits in 2017 was mailed to your home in mid-September.

Here's what you need to know about this year's Open Enrollment:

- **We have a new plan name.** We've renamed our medical plan LVHN Health Plan to help organizations more easily identify our plan from other non-LVHN "Choice Plus" branded products.
- **You must enroll through Lawson.** Both new and current colleagues must use Lawson (accessible on the SSO toolbar) to enroll from Oct. 7 through Oct. 28
- **Enrollment packets include everything you need to know.** Your packet includes highlights of the 2017 benefits information and examples to help you choose between our PPO and HSA health plans, and a summary of material modifications.

Please review all documents carefully before you enroll in benefits. If you don't receive your packet by Sept. 30, call the benefits team at 484-884-3199.

If you have questions or need help understanding the benefits available to you, attend an Open Enrollment Help Session. [Get the schedule](#) and make plans to attend.

Choice Plus Has a New Name by [Sheila Caballero](#) · September 27, 2016

“A rose by any other name would smell as sweet” – William

Shakespeare

It's the same colleague health plan you've come to rely on to keep your family well, just with a new name. Choice Plus is now LVHN Health Plan. You'll get the same protection and benefits you and your dependents have always had, without the hassle of unintended billing problems.

The name “Choice Plus” is increasingly popular for health plans and in other industries too. That caused billing confusion and payment delays when bills intended for Populytics were misdirected to other organizations. Our new name should eliminate processing errors in the future. And we think that's very sweet, indeed.



Attend a Town Hall Meeting About LVH–Muhlenberg's Family

Health Pavilion

by [Sheila Caballero](#) · September 27, 2016



Please join LVH-Muhlenberg president Jim Geiger and other health network leaders on Monday, Oct. 3, for an informative Town Hall meeting about the new LVH–Muhlenberg Family Health Pavilion.

You'll learn about the progress of our new facilities, the services we plan to bring to the community and the “experience” we're creating for new moms and their families.

Attendees will hear from ob/gyn and inpatient rehab leaders, get a sneak peek of interior plans and finishes, and get a glimpse of our new marketing campaign launching to the community in October.

We're planning two sessions to make it easier for you to attend and for managers to plan scheduling around these sessions.

Please plan to join Jim Geiger, vice president of operations Bob Begliomini, department of ob/gyn chairman Thomas Hutchinson, MD, vice president of the women and children service line Mary Bianchi, RN, inpatient rehabilitation administrator Robin Fritsch and other leaders for a 30-minute presentation followed by a Q&A period.

When: Monday, Oct. 3 **Where:** LVH–Muhlenberg ECC rooms B, C and D

Times: 9-10 a.m. and 3-4 p.m.

Colleagues Honored for Service Excellence and Years of Service at Star Celebration 2016 – PHOTOS

by [Rick Martuscelli](#) · September 28, 2016

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Darla Stephens, RN, home care clinical nurse specialist, and Dan Stephens

Colleagues celebrating five, 10 and 15 years of services were honored at a Star Celebration event held at SteelStacks in Bethlehem on Sept. 26. A few days earlier, nearly 500 colleagues, family members and friends attended another Star Celebration event at the Holiday Inn, Fogelsville. The event honored colleagues celebrating 20 years of service at LVHN or more (in five-year increments). Also honored were the recipients of our Service Excellence Awards, which recognize colleagues and teams who have made outstanding contributions to our health network and consistently demonstrate our PRIDE behaviors.

Enjoy photos from both events (above) and meet some of this year's Service Excellence Award recipients. Next week on LVHN Daily, we'll share the stories of the remaining award recipients, as well as the story of a colleague celebrating 50 years of service.



Guldin Award for Efficiency and Innovation in the Clinical Workplace

Nicholas Kirch, RN

When we launched Epic, the system didn't follow the workflow used by our interventional radiology nurses. There were problems with scheduling patient preps, doctor protocols and patient time slots. Kirch worked tirelessly with the team building Epic. He ensured a consistent workflow was created, and that nurses were capturing the vital information needed to ensure patient safety. He wasn't satisfied until everything was perfect. Then he followed through with his nursing colleagues at LVH-Cedar Crest and LVH-Muhlenberg to ensure they understood the new workflow. From start to finish, his work ensured efficiency and, most importantly, quality patient care.



Guldin Award for Efficiency and Innovation in the Nonclinical Workplace

Katie Velekei and Joe Griffin

Velekei and Griffin share a favorite color, green, because they also share a passion for reducing waste in our operating rooms, which generate more trash than any other department. The duo is saving LVHN more than \$800,000 annually by reprocessing single-use devices, and avoiding an expense of nearly \$11,000 by diverting 17.2 tons from landfills. They're saving local streams too by launching an OR pharmaceutical waste program that ensures compliance with the EPA. Thanks to their work, LVHN received the prestigious Environmental Excellence Award from the organization Practice Greenhealth. They also came up with an innovative idea to repurpose the durable, waterproof sheets that wrap surgical instruments. The sheets are now given to the "Sew What Club" at Dieruff High School. Students in the club sew the sheets into ponchos, duffel bags, tarps and blankets that are then distributed to area homeless people through our Street Medicine program. [Watch a video](#) about their innovative idea.



Guldin Award for Efficiency and Innovation in the Physician Practice

LVPG OB/GYN practice management team

This team embraced the opportunity to revolutionize the arduous process of creating daily practice schedules. Working with QGenda, a software health care scheduling company, the team set a goal to automate schedule development across LVPG's 19 OB/GYN sites. They succeeded. The new QGenda system eliminates manual schedule building and creates automatically generated work schedules to accurately schedule the appropriate medical provider based on specialty, availability, skill level, location and preferences. The time needed to develop and manage schedules has been drastically reduced. Now, practice managers have extra time to focus their efforts on process improvement, patient experience initiatives, coaching and more.



Dr. Mark J. Young Service Excellence Award

Will Miller, MD

Miller has demonstrated his commitment to community health improvements through his work in four key areas: clinical care, education, research and leadership. His accomplishments in these areas are numerous and significant. However, the words of colleagues best summarize his work. They write:

- “Will Miller has been unstoppable in his devotion to primary care that makes a difference and pays attention to the role of community in each person’s wellness.”
- “I think of Will Miller as a gardener for social justice. He has prepared the soil, planted the seeds, watered the sprouts, and cultivated beautiful rows of community engaged clinical care throughout the Lehigh Valley.”
- Another colleague says, “He trained many of us with the tools he developed to communicate the skills required for the art of primary care.”
- “He encouraged me when I felt hopeless, reminded me to look around when I felt alone to find friends, and guided me when I couldn’t see a way forward.”



Community Service Award

Jovanka Mena

Mena is a dedicated and compassionate social worker at the Center for Women's Medicine who exemplifies our PRIDE behaviors. Outside of work, she volunteers with numerous nonprofit organizations and serves on the committees of even more. Recently, when she learned about the [Community Exchange program](#), she set up a meeting with the program's leadership to find out how we can partner on a larger scale. She then gave a presentation at a Center for Women's Medicine staff meeting to encourage her colleagues to participate. Mena is one of LVHN's best hidden secrets. She's dedicated to her work, her colleagues, and most of all, to her community.

Act Now. Registration Deadline for Health Care Career Discovery Day is Sept. 30.

by [Rick Martuscelli](#) · September 27, 2016

On Monday, Oct. 10, LVHN's

department of education (DOE) and The Dorothy Rider Pool Health Care Trust will offer Health Care Career Discovery Day for children of LVHN colleagues in grades 9-12.

The event will be held at LVH–Cedar Crest, LVH–17th Street, LVH–Muhlenberg and LVH–Hazleton. Educational presentations and tours of a variety of departments will be provided.

Depending on location, your child may have the opportunity to visit and learn about:

- Regional Heart Center
- Emergency department
- Respiratory care
- Pharmacy services
- Sterile processing
- Food and nutrition
- Dental care
- Interpreter services
- Cancer and infusion services
- Surgical Education Center
- Gift of Life program
- MedEvac and emergency services

Registration opens Sept. 26. [Click here to register](#). There is limited capacity at each location, and slots are expected to be filled quickly.

If your child is unable to register for this event, DOE hopes to hold another Health Care Career Discovery Day on April 14, 2017. This will occur if the event is well-attended and the hosting departments find the experience to be valuable for everyone involved. If your department would be interested in hosting children during future events, contact Kerri.Green@lvhn.org, educational consultant-youth programs.

Health Care Career Discovery Day

Monday, Oct. 10, 2016



Service Anniversary List – October 2016

by [Rick Martuscelli](#) · September 30, 2016

Happy anniversary to these
colleagues celebrating a career



milestone at LVHN in October.

45 Years

Joan Schultes, case
management

SERVICE ANNIVERSARY

40 Years

Tindra Bassler, radiology

Jean Bortz, ambulatory surgical unit

Wanda Perich, MICU/SICU

Bonnie Wasilowsky, neuroscience ICU

Nancy Zosky, purchasing

35 Years

Wilfredo Deleon, engineering

Anne Hinderliter, respiratory care services

Diane Kowalski, CT scanning

Judy Schaeffer, cardiac ICU

Diane Wiersch, information services

30 Years

Joan Heckler, Center For Women's Medicine

Dana Hosfeld, Sleep Disorders Center

Deborah Schaedel, home care

Robert Stevens, marketing and public affairs

Cecelia Wotring, LVPG Obstetrics and Gynecology–1245 Cedar Crest

25 Years

Deborah Bandura, cardiac catheterization lab

Kristina Diefenderfer, LVPG Family Medicine–Emmaus

Susan Druckenmiller, courier services

Suzanne Jones, Wound Healing Center

Giselle Monosa-Hefele, rehabilitation services

Cynthia Thomas, Epic

Robert Tocci, Health Spectrum Pharmacy

20 Years

Nancy Adams, Lehigh Valley Anesthesia Services

Amy Arnold, Children's Surgery Center

Amanda Grim, medical records

Becky Kauffman, obstetrics

Carol Kish, adolescent psychiatry unit

Joseph Kulig, information services

Sharon McCulley, behavioral health

Stacy Ryan, CECE Center

15 Years

Christopher Adams, information services

Michael Badellino, LVPG General and Trauma Surgery

Korynn Buss, Regional Burn Center

Jennifer Devine, 5T

James Geiger, LVH–Muhlenberg president

Marisa Greggo, CT scan

Lamont Hosfeld, information services

Shelly Ketchens, department of medicine

Tina Moyer, LVPG Urology

Katherine Nelson, LVPG Plastic and Reconstructive Surgery–1243 Cedar Crest

Amanda Oakes, special procedure unit

Joan Phillips, coding integrity

Lisa Renn, labor and delivery

Kathy Sam, purchasing

Andrea Schneck, Patient Access Center

Dawn Stang, parent education

10 Years

Laurie Andes, TLC

Kathy Attieh, LVPG Cardiology–1250 Cedar Crest

Amy Balliet, open-heart unit

Meghan Berry, LVPG Cardiology–1250 Cedar Crest

Jocelyn Bugaoan-Hauck, 7T

Justin Cooper, LVPG Infectious Diseases–1250 Cedar Crest

Holly Debus, benefits verification

Gail Delillo, LVHN Fitness

Marilyn Diaz, special procedure unit

Debra Fegley, Health Spectrum Pharmacy

Robin Garner, pediatric unit

Kim Gavigan, Cardiac Diagnostic Center

Marie-Claude Gutekunst, patient safety

Carole Handley, PACU

Courtney Horoshock, dental clinic

Susan Kichline, Lehigh Valley Physicians Practice–Specialties

Christine Kunsman, accounts payable

Christine Lynch, 4K

Nedaa Makhoul, coding integrity

Patrick McFadden, security

Maureen Mergard, LVPG Cardiology–1250 Cedar Crest

Jennifer Miller, 7T

Dawn Miller, health center operations

Ryann Morrison, LVPG Hematology Oncology–Muhlenberg

Ilyshia Neff, 6K

Loice Oluoch Nelson, 4K

Heather Painter, 4K

Colleen Poehler, LVPG Family Medicine–Emmaus

Maryrose Pudelka, LVPG Obstetrics and Gynecology–1245 Cedar Crest

Marivel Rapee, transitional skilled unit

Caroline Robert de Massy, rehabilitation services

Tosha Samuel, precertification

Scott Santee, information services

Amy Seng DeLong, case management

Eric Sherman, nursing float pool

Karen Snowden, rehabilitation services

Christine Snyder, 5T

Andrew Sumner, LVPG Cardiology–1250 Cedar Crest

Rosemary Tarof, business development

Rhonda Thomas, pharmacy

Michael Timmons, transitional skilled unit

Mary Tirrell, government relations

Christina Tomsic, Health Spectrum Pharmacy

Matthew Werner, information services

Anne Yawman, LVPG Geriatric Medicine–17th Street

5 Years

Christina Ahner, NICU

Melanie Balliet, rehabilitation services

Alexandra Bauman, NORI

Christine Bertalan, LVPG Cardiology–1250 Cedar Crest

Lori Bisbing, LVPG Internal Medicine–3080 Hamilton Blvd.

Nicholas Blankenberg, AIDS Activities Office

Matthew Bowers, imaging

Kristen Brandmeir, 5T

Jacqueline Butsavage, neuroscience ICU

Ashley Chuhran, MICU/SICU

Denise Clouser, LVPG Family Medicine–Hamburg

Maria Deblasio, rehabilitation services

Barbara Derr, patient accounting

Cynthia Domenech, vascular lab

Beth Downing, LVHNACO

Cara Eckhart, nursing float pool

Marigrace Feliciano, Center for Women's Medicine

Kelly Fiadino, LVPG Obstetrics and Gynecology–Valley Center Parkway

Lori Fick, progressive coronary care unit

Jacqueline Fiore, pediatric rehabilitation

Christopher Fish, AV and media services

Jennifer Fisher, physical therapy

Alysha Freed, LVPG Pediatrics–Trexlerstown

Kelly Gallagher, labor and delivery

Alan Heckman, emergency department

Yessenia Hernandez, LVPG Hematology Oncology–Muhlenberg

Melissa Hippert, LVPG Internal Medicine–Muhlenberg

Stacee Hogan, property administration

Elizabeth Jensen, 7B

Eric Johnson, administration

Robert Kaplan, master facilities

Sara Kline, 7A

Jacquelyn Koren, laser services

Gail Mangold, patient transport services

Julie Mazziotta, open-heart unit/transitional open-heart unit speciality float pool

Elizabeth McKiniry, 4K

Timothy Misselbeck, LVPG Cardiac and Thoracic Surgery

Eric Mueller, LVPG Internal Medicine–1230 Cedar Crest

Matthew Nelson, physical/occupational therapy

Samone Nore, Children's Clinic

Martin O'Dea, AV and media services

Ivette Orench-Donate, community health

Nicole Oshurak, emergency department

Elizabeth Pereira, radiology

Kelly Rosenberger, NICU

Jacey Ross, 6T

Tracy Shupp, LVPG Obstetrics and Gynecology–Pond Road

Susanne Sipos, radiology

Maria Smalley, LVPG Gynecologic Oncology–1240 Cedar Crest

Thomas Sommers, supply distribution services

Heidi Van Valkenburg, psychiatry

Annamaria Ventresca, education services

Tanya Wambold, 4K

Sharon Wapinsky, LVPG Family Medicine–Moselem Spring

Jennifer Warren, benefit

Andrew Weiss, professional services

Frans Zetterberg, LVPG Family Medicine–Cetronia Road

\$5 Jewelry Sale October 6

by [Ted Williams](#) · September 28, 2016

Over the years, the Auxiliary of
Lehigh Valley Hospital has

supported the hospital by operating gift shops and conducting a variety of fund-raising events and activities. Next week, the auxiliary will be hosting a \$5 jewelry sale at LVHN–Mack Boulevard.

\$5 Jewelry Sale

LVHN–Mack Boulevard café

Oct. 6, 10 a.m.-2 p.m.



The history of the Auxiliary of Lehigh Valley Hospital

The Auxiliary of Lehigh Valley Hospital has roots that date back more than a century. Thirteen women formed the Auxiliary of Allentown hospital to raise money for the city's first hospital. Then they bought a plot of land at 17th and Chew streets in Allentown, and in 1899, they opened The Allentown Hospital. Today, the Auxiliary of Lehigh Valley Hospital supports two hospitals and is the only one in the nation to support three endowed chairs.

October Culture of Wellness Opportunities for Raising a Family

by [Ted Williams](#) · September 29, 2016

Here are this month's Culture of
Wellness events for raising a

family.

Oct. 2, 10, 12, 16, 24 and 30 –
Maternity Tours

Oct. 2, 16 and 30 – Sibling
Tours

Oct. 4 and 11 – Baby Care (two-
day class)

Oct. 16 – Baby Care (one-day
class)

Starting Oct. 5 – Preparing for Baby (six-week series)

Oct. 5 and 26 – Car Seat Checks

Oct. 8 and 29 – Preparing for Childbirth (one-day class)

Oct. 10 – CPR Family and Friends

Oct. 13 and 18 – Breast-feeding

Oct. 22 – Safe Sitter

For more information or to register, call 610-402-CARE.

[Learn about all of our Culture of Wellness programs.](#)

