

# CHECKUP

Vol. 2, No. 3 April 7, 1989

## 50-Year Volunteer Wins Recognition

### Related Story On Page 7

As part of National Volunteer Week, April 9 to 15, TAH—LVHC is giving special recognition to Ruth Getz of Allentown for her 50 years of service at TAH site.

She also will receive one of the Community Spirit Awards sponsored by *The Morning Call*. The award recognizes individuals or groups who have distinguished themselves as setting superior examples of community spirit in this region. Getz will receive the award in the category of human service.

Getz will also be profiled in the spring issue of *Vim & Vigor* to be distributed in late April. This issue will focus on the vital, unselfish contributions of the hundreds of volunteers who serve TAH—LVHC and HealthEast.

Getz feels volunteering gives a person a sense of purpose and a chance to help those in need. "I always try to be happy when I am with a patient. I believe if you are cheerful it will make the patient feel better," she explains.

TAH—LVHC honored its volunteers at a dinner held earlier this week at the Allentown Hilton.

Last year more than 1,400 volunteers and auxiliaries contributed over 155,000 hours working in hospital gift shops, visiting the home-bound, fulfilling their obligations on patient floors and staffing special events like

spaghetti dinners and May Daze that raise money for our hospital.

Based on an average salary, during 1988 volunteers saved TAH—LVHC more than \$859,000. Also more than 750,000 pieces of bulk mail were processed by volunteers, saving the hospital over \$100,000 in postage.

Statistics only tell part of the story. What really makes volunteers so special is their willingness to give of themselves to help others. Human kindness and unselfishness cannot be measured in terms of dollars, but in terms of lives touched and changed.

Volunteers strengthen caring into commitment and commitment into action.



Children In Hospitals Week - Related Story On Page 5



The Allentown  
Hospital—  
Lehigh Valley  
Hospital Center

A HealthEast Hospital



## From The President's Desk...

Dear TAH—LVHC and HealthEast employees:

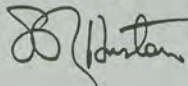
On behalf of Philip Brown, Luis Martinez and myself, I would like to thank all of you who took the time to attend one of the employee meetings held over the past several weeks.

I believe these informal gatherings give management the chance to hear directly from you and respond to your questions on topics of current interest.

Whether the discussion focused on the merger, benefits, parking or the tax issue, we were pleased to find good participation and appropriate questions. We hope to repeat these employee meetings every six months.

Once again, thanks for helping to make these meetings a success.

Sincerely,



Samuel R. Huston  
President and CEO  
TAH—LVHC

## Title Change Causes Confusion

The announcement of the change in Dave Kozemchak's title from employee relations specialist to employee ombudsman appearing in the last issue of *CheckUp* seems to have caused some puzzlement about the term "ombudsman" among employees, leading to a number of phone calls to Human Resources.

One definition *The American Heritage Dictionary* gives for the word *ombudsman* is: One that investigates complaints, as from consumers, reports findings and assists in achieving fair settlements.

Kozemchak would like employees to know that the title change is just that — a change in name only! He offers the same services as before the title change.

Kozemchak is still available to meet confidentially with employees who have questions or complaints regarding hospital policies, procedures, or benefits, wish to grieve an incident of discipline, or feel they need a neutral voice speaking to management. "I'm another resource for employee job satisfaction," says Kozemchak.

A member of the Corporate Ombudsman Association, a national group of employee advocates, Kozemchak is preparing to assist in teaching a Human Resource Development (formerly known as DDI) module on employee grievances this summer.

## Business Office Relocates To SON

Effective April 1, TAH—LVHC Business Office relocated to the School of Nursing, TAH site, occupying the entire second floor.

As a result of the move, LVHC site Business Office phone number has been changed from 776-8020 to 778-9440. The number at TAH site, 778-2207, remains unchanged.

The mailing address of the Business Office remains: P.O. Box 689, Allentown, PA 18105.

Remaining at LVHC site are Amy Potter, financial counselor (ext. 8302); cashiers Donna Reinhard, Linda Reinhard and Nancy Huber (ext. 8300) and Meg Bonge and Zoe Brooks, insurance verification staff (ext. 8301).

New numbers for the Business Office management staff include:

Sandra Colon, assistant controller, Patient Accounts, 778-9461;

Mary Ann Evans, manager, Credit and Collections, 778-9467;

Tony Molchany, manager, Patients Accounts, 778-9459;

Betsy Knauss, supervisor, Data Entry and Control, 778-9468.

The number for Kathleen Sheetz, assistant manager, Patients Accounts, remains at 778-2628.

## Spectrum Apothecary Procedures Explained

The HealthEast Health Plan (HHP) provides generous coverage for prescriptions filled at Spectrum Apothecary.

Prescriptions are filled at cost plus \$2 until the \$100 deductible is met. This \$100 deductible applies to all covered services under the Major Medical program, for example office visits, physical therapy, prescription drugs and private duty nursing. After proof of meeting the \$100 deductible is presented to Spectrum Apothecary in the form of an Explanation of Benefits (EOB) form, Spectrum Apothecary will bill Spectrum Administrators directly at no cost to the employee or her dependents.

Please note, direct billing is possi-

ble only after presentation of the EOB form which you will receive from Spectrum Administrators after your claim has been processed.

Employees and their eligible dependents covered under the HHP who have prescriptions filled at one of the HealthEast hospitals' pharmacies pay cost plus \$2 and then recover 80 percent from Spectrum Administrators after satisfying the \$100 deductible. Claims should be submitted through Spectrum Administrators.

Participants in the HHP using commercial vendors are reimbursed at 80 percent after the \$100 deductible is met. Claims should be submitted through Spectrum Administrators.

*CheckUp* is a biweekly publication of the Communications Department of HealthEast. To submit an article or for additional information, call ext. 7915.

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# Special Weeks For Special Employees

Gov. Robert P. Casey has proclaimed April 16 to 21 as Tumor Registrars Week, in recognition of the important contributions tumor registrars at TAH—LVHC and elsewhere make to the public's health and well-being.

According to Judith Olenwine, assistant administrative director at the Comprehensive Community Cancer Center, tumor registrars are cancer specialists who are skilled in the collection, management and analysis of data relating to cancer patients.

Data is used to determine future health care and community cancer programs. Tumor registrars receive specialized training in anatomy and physiology, medical technology and data processing.

For further information, call Olenwine at ext. 2582.

## Laboratory

"The Laboratory Professional: Your Key to Quality Care" is the theme for National Laboratory Week, April 9 through 15. Laboratory personnel will be honored at a brunch from 7 to 10 a.m. at TAH site on April 10 in the cafeteria conference room and at LVHC site on April 12 in classroom 2, also from 7 to 10 a.m.

A display in the main lobby of both sites and a video about laboratories will be available.

In addition, a "Blood Count Jelly Bean Contest" will be held at each site's lobby display. The person who comes closest to guessing the correct number of jelly beans at each site will be awarded a gift certificate.

## Occupational Therapy

April is Occupational Therapy (OT) Month.

Occupational therapists work to improve patients' functional strength and coordination, range of motion and independence in daily living activities. They also work with burn



*Pictured above are tumor registrars of the CCCC. They are, from left to right, Jayne Holubowsky, C.T.R., Maureen H. Weiss and Susan L. Clayton. Not pictured is Terri Pavlovcak.*

patients as well as infants and children with developmental problems.

The Department of Occupational Therapy is planning to feature a display in the lobby at both sites, as well as a display outside each cafeteria. In addition, a slide show about OT will be shown April 16 to 22 at LVHC site and April 23 to 29 at TAH site.

In an effort to educate employees about OT, the department will hold a contest in which employees will attempt to identify "activities of daily living" equipment used to rehabilitate patients.

## Admitting Personnel

The week of April 3 to 9 marks National Hospital Admitting Personnel Week. Inpatient, outpatient and Emergency Department registration staffs will have the opportunity to visit each other's site to view the operations and meet co-workers. It is hoped this will help facilitate the merger process.

Department receptions were held earlier at each site.

## Cancer Control

April has been designated Cancer Control Month. The Comprehensive Community Cancer Center (CCCC) will hold meetings for the Make Today Count Support Group at 7:30 a.m. on April 11 at TAH site and at 6:30 p.m. on April 26 at LVHC site. Make Today Count is a support group comprised of individuals who meet to receive and offer suggestions on how to cope with serious illness.

In addition, the CCCC will hold a Make Today Count educational program on April 19 at 7:30 p.m. for family members of cancer patients. Other educational meetings are being planned for the general public.

The CCCC wishes to formally thank the members of the Multidisciplinary Cancer Resource Team for their service to cancer patients. The unique service, not available in many hospitals, is comprised of an oncology nurse, an oncology social worker and support services coordinators who are available at both sites to provide education and discharge planning to cancer patients and their families.





## Congratulations

### WEDDING BELLS

Two employees in 6B (LVHC) have announced their St. Valentine's Day engagements. **Tina Ferrey** and Mark Chidiac became engaged and plan to marry on Nov. 25, 1989. Also, **Susan Fox** became engaged to Richard Heffner.

**Larry Duncan**, Administration (HE), has announced his engagement to Dawn Nolan. The couple plans to marry on May 26, 1990.

**Lisa Snyder**, 4A (LVHC), has announced her engagement to B. Michael Lyskanycz. The couple plans to marry on April 28, 1990.

**Ruth Haines**, Human Resource Development (TAH) and Richard Davis have announced their engagement and spring wedding plans.

### NEW ARRIVALS

**Karen Powell**, PCCU (LVHC), and her husband, John, became the proud parents of a son. Stephen John, born at TAH site on Feb. 20, weighed 7 pounds, 4 ounces and was 20 inches long.

**Gale Pyle**, Spectrum Administrators (HE), and her husband, James, welcomed their son on Feb. 27. Andrew James weighed 6 pounds, 15 ounces.

**Sue Reinke**, Human Resources (LVHC), and her husband, Murph, became the parents of a daughter. Kara Sue, born on Feb. 1, weighed 3 pounds, 4½ ounces and was 17¼ inches long.

### THE WINNER IS...

**Patricia Wirth**, 5T (TAH), received a \$100 U.S. Savings Bond as the winner of the perfect attendance drawing for the month of February.

### TV STAR

**Jean Raymond**, ASU (TAH), was interviewed for Black History Month on Channel 39. The show was titled "Black Exposure."

## 'Cause For Celebration' Volunteers Needed

Volunteers are needed to participate in Macy's "Cause for Celebration" on Wednesday, May 3 at the Lehigh Valley Mall store in Whitehall. On that date, 30 local charities, including **Lehigh Valley Hospice** and **Friends of Nursing**, will benefit from this novel fund-raising event. It is a day of contests, celebrities and discounts, all for a tax deductible donation of only \$5.

HealthEast has been asked to provide 16 volunteers on that day to handle hospitality on the second floor. Duties include serving food and answering questions from participants.

Volunteers have their choice of four different three-hour shifts. The times are 10 a.m. to 1 p.m., 1 to 4 p.m., 4 to 7 p.m. and 7 to 10 p.m.

Macy's will hold a volunteer orientation on April 26 and the deadline for registration is April 14.

To register as a volunteer, call Linda Leddy, director of Volunteer Services (LVHC), at ext. 8897.

**Ticket sales to benefit Friends of Nursing and Hospice are currently running ahead of sales of other participating charities. If you have not as yet purchased your ticket, please do so as soon as possible. Tickets are available at the Alcove Gift Shop (TAH), HealthEast Trust Fund (HealthEast, 50 College Drive), Lehigh Valley Hospice, Nursing offices (TAH and LVHC) and Tree Top Gift Shop (LVHC). Remember, Macy's will donate \$3 to a designated charity for each shopper in attendance on May 3.**

## WomanCare Announces Lecture Topics

As part of a series titled "A Medical Look at the Middle Years," *WomanCare of The Allentown Hospital* will sponsor two lectures during April.

"Nutrition and Osteoporosis" will be held on Tuesday, April 18 at 7 p.m. in the School of Nursing auditorium. The guest speaker will be Linda Eck, R.D., nutrition educator, Dairy Council, Inc. She will discuss osteoporosis, how it develops, who is at risk and some preventative measures, including proper nutrition.

The pros and cons of hormone replacement will be the topic of a lecture titled "Menopause and Estrogen Therapy" to be held on Tuesday, April 25. The lecture will begin at 7 p.m. in TAH site auditorium. The guest speaker will be Larry Glazerman, M.D., Department of Obstetrics and Gynecology (TAH—LVHC), who will discuss how hormone replacement can aid in the prevention of osteoporosis, heart disease and the treatment of menopausal symptoms.

There will be a nominal fee for both lectures.

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On Wednesday, April 19, Pediatrics will sponsor a parenting lecture titled "The Reluctant Learner: How To Recognize and Help." The lecture will be held at 7 p.m. in TAH site auditorium. The guest speaker will be Char Molrine, M.Ed., Allentown School District. She will discuss how to determine if your child is ready for school and what parents can do at home to help their child's emotional growth.

For more information, or to register, call *WomanCare* at ext. 3800.

## Parents Group To Hold Bake Sale

Mark your calendar for Friday, April 21. That is the day the Parents Advisory Committee of Magic Years will sponsor a bake sale outside TAH site cafeteria beginning at 9 a.m. and lasting until the goodies are all sold.

Funds raised in the past have gone toward the purchase of play equipment and books for children at the center.

Last year's bake sale sold out quickly, so plan to come early!



# HealthCounts Lists Winners

The following employees were winners of prizes in the second HealthCounts "I'm Worth It" incentive program drawing held early in March:

Video cassette recorder: Debra Matta (LVHC) and Eleanor Mele (TAH);

Dining and accommodations for two for one night at the Hamilton Plaza: Linda Debus (LVHC) and Debbie Andrews (TAH);

Theater tickets for two at the Pennsylvania Stage Company: Constance Seidel (LVHC) and Cathy Hall (TAH);

Three-month HealthCounts exercise membership: Kerry Cerrone (LVHC) and Carolyn Abeles (TAH);

One-month HealthCounts exercise membership: Yvonne DePretis, Judy Rex and Kathy Hsu (LVHC) and Karen Hauck, Sue Liska and Wayne Parsons (TAH);

"I'm Worth It" T-shirts: Jeannine Miller, Anne-Marie Messinger, Linda Hardiman, Pat Sourwine, John Galgon, David Schlegel, Sue Reinke, Maria Dresen, Lynn Kuster and Daurissa Hotmer, all of LVHC site; and Christine Velazquez, David Salatino, Pam Prisaznik, Kathy Scott, Awilda Morales, Jim Young, Connie Saylor, Carol Drey, James Hein and Peg Parry, all of TAH;

HealthEast mugs: Rose Trexler, Anthony Ball, Terry Durn, Teresa Wigoda, Beth Quigley, Shirley Wentzel, Frances Maini, Martha Matlock, Daniel Hartman and Colleen Granitz, all of LVHC, and Bill McCarthy, Jackie Hardner, Marlene Clouden, Lynn Reitbauer, Audrey Rabenold, Elizabeth Martin, David Feist, Lucy Brown, Kim Gabellini and Lisa Taylor, all of TAH.

Drawings for HealthCounts' incentives are held monthly. Any TAH—LVHC or HE employee who participates in health promotion classes offered by HealthCounts, attends health counseling or selects featured wellness foods from the cafeteria menus will receive a ticket for the HealthCounts drawing.



*Laura Szabo helps a young patient.*

## Szabo 'Specializes' In Children

Since joining TAH—LVHC in January, Laura Szabo, child life specialist, has been helping children work through the uncertainty of hospitalization.

Szabo serves as a resource for children and their parents. "I try to normalize their day with play during a very frightening time in their young lives. I also find answers to medical questions parents may have or just stay with their child to give them a break," she explains.

"I often allow patients to vent their frustrations through play, if they are angry about their situation," she adds.

Szabo, who had worked at United Cerebral Palsy of Lehigh Valley since 1977, says she was impressed with the

TAH—LVHC program when she arrived and will work to establish new educational programs.

One educational activity she conducts with patients is medical play, a teaching exercise that helps patients understand what will occur during their medical treatment.

"The staff really does a good job of explaining to the children what to expect before they go for a test or operation. Many patients often know what will be done during a medical procedure even before we go through the medical play," Szabo says.

Szabo and other members of the Pediatrics Department recently participated in the annual Children in Hospitals Week observance.

## Mayfair Needs First-Aid Workers

TAH—LVHC emergency personnel will once again staff the first aid station at the annual Mayfair celebration to be held May 25 through 29.

Safari-style uniforms of khaki-colored T-shirts and cargo shorts have been donated and will be supplied to first aid workers.

The three, four-hour shifts to be staffed each day will run from noon to 4 p.m., 4 to 8 p.m. and 8 p.m. to midnight.

The deadline for signing up is April 14. If you are interested in participating, contact David Salatino, R.N., at ext. 2246 or page 3081.



# Hospital Seamstress Ends 25-Year Career

The Allentown Hospital site recently bid farewell to long-time employee Lizzie Marsteller of Allentown. She was employed as the seamstress in the General Service Department for the past 25 years.

Marsteller has sewn many items during her 25-year career. Her best-known creations were Christmas stockings and Easter bonnets, given to all babies born in the hospital during either holiday. She created stockings for 23 consecutive years and began making bonnets in 1982.

Her additional responsibilities included sewing towels, sheets and linens for the operating room; tablecloths, pot holders and aprons for Dietary; slings and window drapes. "One time I decided to count the number of slings I made in one year. I made between 1,700 and 1,800 for women and children and between 700 and 800 for men," she recalls.

Marsteller worked 17 years as a full-time employee and eight years as a part-time employee.

As a teenager, Marsteller learned the basics of sewing from her mother. She then continued to learn more from books and magazines. When her husband died, she came to work at TAH in the Housekeeping Department (now General Services).

After two weeks she switched from cleaning to sewing and there she remained. "When I first started as a seamstress, there were four other women who worked with me. After only a short amount of time they all quit and I was the only one left to do all the sewing," she explains.

Marsteller acknowledges leaving TAH was not easy: "I believe that everything has a beginning and an end. I hated to leave, but I am almost 77 and life does move on. I found my work very interesting and will really miss the people and friendships I have made during my years at the hospital."

"I want to take more one-day trips and be with my three daughters, seven grandchildren and three great-grandchildren as much as possible," she concludes.



*Lizzie Marsteller*



## What's Cookin'?

Coming attractions in LVHC site cafeteria include:

April 13 — "Spring Into Fashion," a musical fashion show featuring women's spring and summer apparel, will be held between 11:30 a.m. and 2 p.m. Fashions will be provided by Marleon's of Americus Centre and Wescosville. Models will appear courtesy of "Eyes of Vue" by Michael Cruise. A special menu of taco salads, vegetable melts, hot dogs and assorted cold salads will be featured.

April 20 — "Hawaiian Luau" will feature authentic Hawaiian entrees, vegetables and desserts.

April 28 — Homemade bread sale. Orders for plain, rye, marble, eight-grain, raisin and French baguettes will be taken from April 10 through April 21. Extra bread will be available the day of the sale, however, placing an advance order is recommended. To place an order, contact Margaret Ann McDonald at ext. 8379. Orders must be picked up between 11 a.m. and 5 p.m.

## Send Sports News To *CheckUp*

*CheckUp* would like to include more information concerning employees participation in various team sports supported by the hospital and HealthEast. To do that, we need your help. Teams should select a representative to be responsible for submitting pertinent information, in writing, to any of the Communications Department offices. Persons submitting information should include their name and phone number. The *CheckUp* deadline is 5 p.m. Tuesday of non-publishing weeks.



# Volunteer Worth Her Weight In Gold

When Barbara Bordner retired from AT&T six years ago, after working for 25 years in their analytic lab, she knew she wanted to remain in the field of chemistry. It was at this time that Bordner decided to volunteer in the Microbiology Laboratory (TAH) two days a week.

Three years ago Bordner initiated a preparation program to make reagents for the SMAC-III instrument, an automated multiple channel analyzer. (Reagents are solutions which are passed through the SMAC-III to analyze specific components in the blood.) Prior to her innovative program, reagents were purchased outside the hospital. Bordner volunteers a minimum of 48 days per year and has directly saved HealthEast Laboratories over \$35,000 per year since the reagent program began.

In addition to volunteering in Toxicology (TAH), she also works one day a week in Microbiology (LVHC), where she prepares media (materials on which bacteria are grown) and maintains instruments.

Volunteering in the lab gives Bordner a sense of pride and accomplishment. "I receive a lot of pleasure and satisfaction knowing that the work I do is helping someone else. Rather than sitting at home two days a week, I feel I am using my time wisely. The people I work with are great and I never leave the lab without being thanked," says Bordner.

Bordner's work is certainly appreciated by HealthEast Laboratories. According to Gerald Clement, Ph.D., director, Toxicology, Chemistry, Immunology, she is well motivated and extremely competent. "Without her assistance we would have to request additional salaried personnel to accomplish her tasks, thereby increasing our personnel budget," says Clement.

Bordner, a resident of Topton, received her bachelor of science degree in chemistry from Cedar Crest College.



*Barbara Bordner*

## Veteran 'GI' Assistant Retires

Best wishes go to Margaret (Peg) McKeegan, L.P.N., GI Lab (LVHC), on her retirement. McKeegan was a gastrointestinal assistant for the past 13 years. Her responsibilities included assisting physicians with various gastrointestinal tests, including upper and lower GI procedures, endoscopies and colonoscopies.

"I really loved working at the hospital. I became very close to my co-workers and will definitely miss them," says McKeegan. "My new career is going to be a full-time grandmother. My husband and I have five children, 10 grandchildren, and two more on the way," she explains.

Her last day of work was Friday, March 17 — St. Patrick's Day. "Since both my husband and I are Irish, and our parents were born in Ireland, I could not think of a better day to retire," says McKeegan.

## Recreation Committee News

There is still time to register for the following previously announced special events sponsored by the Recreation Committees at each site:

- Monte Carlo Night, April 22, 8 to 11 p.m., Knights of Columbus, Allentown, refreshments included. Tickets are \$5 and can be purchased from Marge Scarcia at ext. 2628 or Teri Sage at ext. 2288.
- "My One And Only," April 30, 8 p.m., State Theatre, Easton. Tickets are \$18 and can be obtained from Joann Haros at ext. 2231.
- Penn National Race Track, May 5, bus leaves at 5 p.m. The cost of \$23 includes bus fare, clubhouse admission, program and dinner. Call Hazel Kramer at ext. 2391 to register.
- Philadelphia Zoo, May 6, bus leaves at 10:30 a.m. The cost is \$11. Call Stan Jones at 791-9637 to register.





# Educational Happenings

## Friday, April 7

LVHC — CPR Certification, Part II — 1 to 3 p.m., classroom 1

LVHC — "Malpractice in Drug Therapy" — 1 to 3 p.m., auditorium. Presented by Carl Gainor, Ph.D., J.D., assistant professor of law in pharmacy, University of Pittsburgh. For additional information, call Fred Pane, R.Ph., Pharmacy (TAH), at ext 2550.

## Tuesday, April 11

TAH — Teleconference — "Individual and Corporate Creativity" — 1 to 3 p.m., auditorium

LVHC — "Become a Better Delegator" — 1 to 2 p.m., classroom 2. This workshop, available to any employee, will provide skills on being an effective delegator, including the importance of effective communication, feedback and follow-up. To register, call Human Resource Development at ext. 8320.

## Wednesday, April 12

LVHC — Teleconference — "Individual and Corporate Creativity" — 2 to 4 p.m., auditorium

## Thursday, April 13

TAH — Medical Terminology — 9 to 10:30 a.m., OR conference room. Registration required. Contact Human Resource Development at ext. 2430.

## Saturday, April 15

Allentown Hilton — "Medical Education Symposium" — 8:30 a.m. (registration) to 3:15 p.m. (adjournment). The purpose of this symposium is to bring together a group of experts in the field of medical education in order to provide information that is immediately applicable to the clinical education setting. Emphasis will be placed on clinical teaching and evaluation to include: clinical judgment, small group teachings and learner evaluations. This course is intended for all physicians and nurses who participate in clinical educational programs. The program is approved for five credit hours in Category 1 of the Physicians Recognition Award of the American Medical Association and the Pennsylvania Medical Society

membership requirement. Registration is \$40 (includes lunch). No charge for TAH—LVHC staff. To register, call Human Resource Development (LVHC) at ext. 8320. For additional information, contact Department of Surgery (LVHC) at ext. 8334.

## Monday, April 17

LVHC — New Employee Orientation — 8 a.m. to 4:30 p.m., auditorium

## Tuesday, April 18

TAH — CPR Recertification — 7:30 to 10 a.m., School of Nursing auditorium

TAH — CPR Recertification — 1 to 4 p.m., School of Nursing auditorium

## Wednesday, April 19

TAH — Tour TAH site — 10:30 to 11:30 a.m., lobby

LVHC — Tour LVHC site — 1:30 to 2:30 p.m., lobby

## Thursday, April 20

TAH — Medical Technology — 9 to 10:30 a.m. — OR conference room. Registration required. Call Human Resource Development at ext. 2430

TAH — CPR Recertification 1 to 4 p.m., School of Nursing auditorium

TAH — CPR Recertification — 9 to 11 p.m. — TAH Physical Therapy

## Friday, April 21

TAH — CPR Recertification — 1 to 3 a.m. — TAH Physical Therapy

## 'Open Communications' Program Topic

The Hospital Center will receive an American Management Association teleconference on Wednesday, April 26 (Secretaries' Day) from 3 to 5 p.m. in the Auditorium.

With partnership as its theme, this program will emphasize open communications and practical ways to develop the kind of team spirit that enhances positive, constructive work relationships.

Human Resource Development will videotape this program and make it available at the following times:

LVHC site: April 26, 3 to 5 p.m., auditorium; April 28, 2 to 4 p.m., classroom 1; May 3, 2 to 4 p.m., auditorium; and May 5, 2 to 4 p.m., auditorium.

TAH site: May 2, 1 to 3 p.m., auditorium; May 11, 1 to 3 p.m., auditorium.

In order to register or obtain additional information, please call Human Resource Development at ext. 8320.



## Sign Up Today For WalkAmerica

There is still time to register for WalkAmerica '89. This special walkathon, which benefits the Lehigh Valley Chapter March of Dimes, will take place at Easton High School on Saturday, April 29 and at Dorney Park on Sunday, April 30. Both walks begin at 9 a.m.

Employees' friends and families are welcome to participate and each walker will receive a TAH—LVHC T-shirt for the walk. T-shirts can be picked up prior to the walk from the Communications Department at your site.

For more information, or to register, contact Communications at ext. 2581 (TAH) or ext. 8900 (LVHC).