

New ED Coming to LVH–Schuylkill

See photos from the E. Norwegian Street campus.

November's Service Star

LVH–Muhlenberg ED colleagues manage a challenging case.

Drive-Thru Flu Shot Clinic–PHOTOS

We vaccinated more than 10,200 people.

Need a Research Scholar?

Students can help you complete a project.

Fleming Palliative Medicine Symposium

Continuing education credits are available.

PPL Center Presale

See NKOTB, Paula Abdul and Boyz II Men.

Week Six United Way Winners

These colleagues donated and won a prize.



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New Emergency Department Coming to LVH–Schuylkill E. Norwegian Street

BY [MIKE PECKMAN](#) · NOVEMBER 16, 2016



People seeking emergency care in Schuylkill County will soon have a new emergency department (ED) to receive services. Officials and medical leaders at LVH–Schuylkill E. Norwegian Street dedicated and previewed the new 17,000-square-foot facility to colleagues and medical staff during an internal open house at the facility.

“This new facility will help advance the LVHN mission to heal, comfort and care for the people of our community,” says Bill Reppy, LVH–Schuylkill President. “Excitement about this new facility has been building for the past several weeks with construction workers, hospital family and our community emergency medical services personnel. We are very proud of this project and the impact it will have on our community. Completion of this project will allow us to advance our campus integration meaning we can streamline our operations and deliver focused care to our patients.” LVHN will continue to operate an ED at LVH–Schuylkill S. Jackson Street campus.

Workers are putting finishing touches on the ED. The new facility will open for service after final inspections, expected in the near future. A public open house is scheduled for Wednesday, Nov. 16, from 4-7 p.m.

In June, the hospital moved emergency services to temporary space on the second floor making access easier and surroundings more comfortable for patients during construction. The temporary space also allowed construction crews to proceed without interruption, which helped in both budget and completion time. The result is an ultra-modern ED designed to provide for better patient flow and delivery of care.

“This is a very important day for those in need of emergency care in our community,” says Lori Lawson, MD, Medical Director of Emergency Services at LVH–Schuylkill. “We believe this expanded facility will create a more positive experience for our patients and help our clinicians optimize the care they

provide.”

The new ED features 21 individual treatment bays, a specially designed, private behavioral health area and a four-bed fast track unit. The emergency department construction was advanced as part of the ongoing campus integration between the East and South campuses.

In addition to the new ED, the adjacent diagnostic imaging area (radiology) underwent significant changes. Most notable is the addition of a new interventional radiology suite, the addition of nuclear medicine and digital mammography services. A new radiology/registration reception area will welcome patients.

Other areas of LVH–Schuylkill E. Norwegian Street also underwent upgrades to make them more comfortable and accessible for patients. As this construction project ends, LVH–Schuylkill is now able to integrate its services, moving the traditional, acute inpatient hospital services to LVH–Schuylkill E. Norwegian Street while keeping other services at LVH–Schuylkill S. Jackson Street. Services at each location include:

LVH–Schuylkill E. Norwegian Street

- 24-hour physician-staffed emergency department
- Surgical services
- Critical care unit
- Renovated diagnostic imaging area including:
 - Patient welcome and reception area
 - New interventional radiology suite
 - New nuclear medicine suite
 - CT scan and ultrasound
 - Digital mammography
- Medical diagnostics, cardiopulmonary, respiratory care and laboratory
- Advanced wound center
- Senior behavioral health unit
- Inpatient medical/surgical/pediatrics
- Stine acute rehabilitation unit
- Inpatient dialysis

LVH–Schuylkill S. Jackson Street

- 24-hour physician-staffed emergency department
- Birthplace maternity unit
- Adult behavioral health unit
- Adolescent behavioral health unit
- Occupational medicine program
- Outpatient therapy services



◀ Back

Picture 1 of 3

Next ▶

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Service Star of the Month – November 2016

BY [SHEILA CABALLERO](#) · NOVEMBER 14, 2016



After a hectic night in the LVH–Muhlenberg emergency department (ED), colleagues decided to order a pizza. When the call came that the pizza had arrived, a nursing colleague went out to meet the delivery man but couldn't find him in the waiting room. A few seconds later, he walked inside and announced, "Someone out there needs help."

Stepping outside, the nurse found a man lying face down on the sidewalk in a pool of blood. At first glance, it appeared his left hand was missing. The nurse ran back inside, grabbed a pair of gloves and called for help on her ASCOM phone. After requesting a stretcher and tourniquets, she sprinted back outside with security to find the man bleeding profusely from both arms. That's when she noticed the man's left arm had been hacked off below the elbow.

The patient was cold, grey in color and barely conscious. The nurse attempted to apply pressure to control the bleeding, while the pizza delivery man offered his belt for assistance.

The human drama took place over several minutes, as numerous ED colleagues sprang into action to get the patient on a stretcher and into the ED. They inserted an IV in his feet and a central line. The patient was sedated, intubated, given pain medication and fluid. At one point, nursing colleagues were manually squeezing units of blood into the patient.

At the same time, ED physicians, residents, technical partners and the administrative partner continued to handle a busy department as they arranged emergent transport for the patient.

"Our team went above and beyond in this situation considering LVH–Muhlenberg is not a trauma center," says nominator Neil Kocher, Director of Clinical Services. "This was an extreme case that even a Level I trauma center would have found challenging. This is the best team I've worked with in 30 years of

nursing.”

Next Steps

[Nominate a Service Star](#)

Congratulate these nominees:

- **Joann Flexer, Health Spectrum Pharmacy, LVH–Cedar Crest**

A South Carolina resident flew to the Lehigh Valley after her family members were in a tragic car accident. When she realized she was without her medication, she attempted to fill a prescription at Health Spectrum Pharmacy but was unsuccessful. The woman had no transportation, so Flexer drove to the woman’s local participating pharmacy to pick the prescription up for her.

- **Ernie Deeb, CRNA, Lehigh Valley Anesthesia Services**

Deeb goes out of his way to reach out to others when no one is looking. Recently, a Pennsylvania State Trooper was in line at the cafeteria when Deeb approached him to purchase the drink he had selected. It was a small gesture that made a big impact.

- **Nicole Grube, DO, hospitalist medicine, LVH–Muhlenberg**

Grube is thorough and takes her time during patient assessments. Recently, a blind, elderly patient was being treated for a GI bleed when she reported symptoms of dizziness. Grube took her symptoms seriously, ordered more tests and discovered the woman had suffered an acute cerebellar stroke.

- **Lourdes Rivera, Children’s Clinic**

Rivera and her team collaborated with the LVPG central scanning implementation team. Her leadership helped improve workflows and eliminated months of backlog so the team can now concentrate on real-time data entry for the high volume of patients they serve.

- **Lucy Cascioli, RN, MICU/SICU**

An elderly patient with dementia was confused and speaking Spanish when Cascioli realized he hadn’t had any visitors. After learning the patient didn’t have family, Cascioli contacted interpreter services to see if someone could sit and talk with the man once or twice a day.

- **Aaron Czysz, MD, LVPG Pulmonary Critical Care Medicine**

When a patient who had been struck by lightning and was in cardiac arrest arrived at the end of Czysz’s shift, he stayed to assist with patient care and provide support to the family as they made an extremely difficult decision.

- **William McQuilken, Trauma Regional Resource Center**

McQuilken witnessed an elderly gentleman step out of a car and close the door while his oxygen tubing was still inside the moving vehicle. McQuilken alerted the driver to stop and helped free the man’s oxygen tubing from inside the car.

- **Denise Snyder, RN, Regional Heart Center**

Snyder was moved to help a patient after a family member took money from her and used it

inappropriately. The woman no longer had money to get her medications after discharge, so Snyder collaborated with case management and the rest of the staff to take up a collection to purchase a two-week supply of medication.

- **Neuroscience intensive care unit (NSICU) colleagues**

NSICU colleagues demonstrated tremendous love, support and financial assistance for a fellow colleague battling pancreatic surgery. The financial, emotional and spiritual support they displayed was life changing for their colleague. They also display this same level of care for all their patients.

- **Robert Abraham, Populytics**

Abraham embodies a unique mix of information technology expertise and professionalism that has helped make LVHN a “100 Most Wired” hospital in the U.S. He is the embodiment of service excellence and continually wows colleagues with his work ethic, personal assistance, wealth of knowledge and results.

- **Christopher Greb, arena medical operations**

Greb and his partner were alerted that a toddler was wandering alone near Route 100. When they found him, the toddler was soiled in urine and stool. Greb purchased diapers, wipes, juice, snacks and a stuffed toy and delivered the patient clean, fed and happy to the Children’s ER.

Another Banner Year for Community Flu Shot Campaign

BY [TED WILLIAMS](#) · NOVEMBER 18, 2016

LEHIGH VALLEY HEALTH NETWORK
**DRIVE THROUGH
FLU CLINIC**



> **10,254**
of people vaccinated



> **19** # of years
we've done this



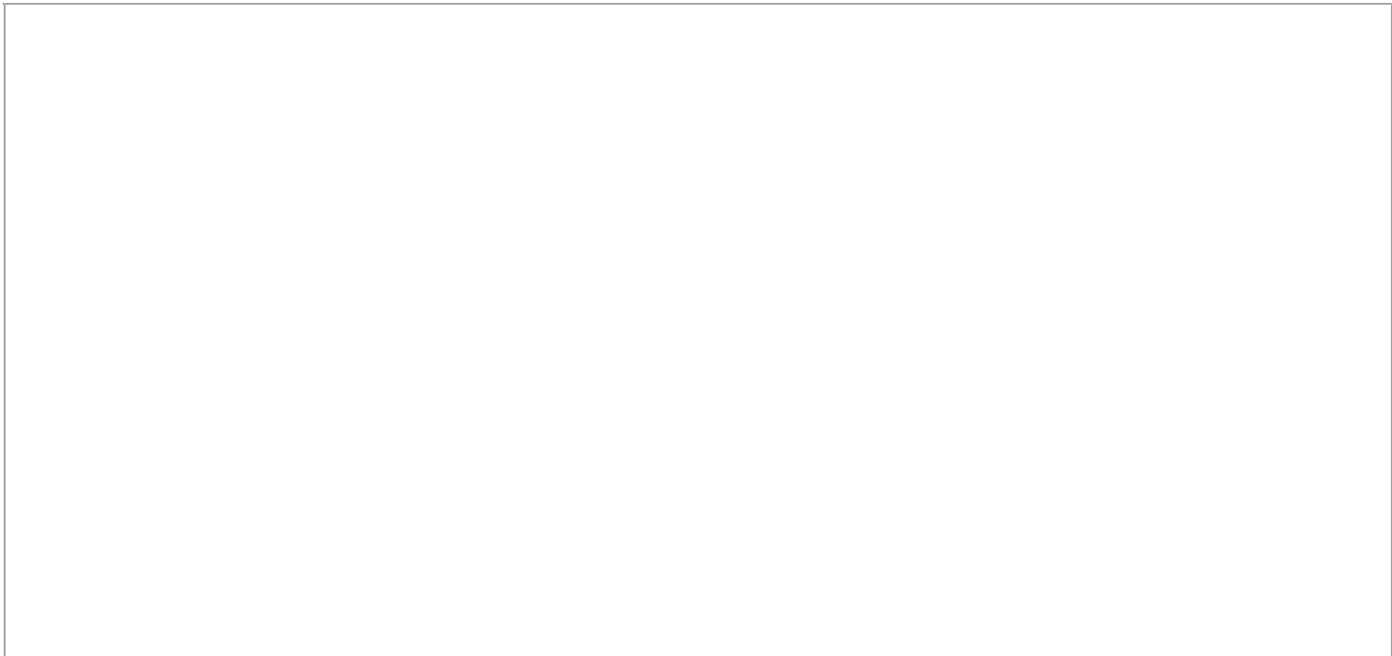
> **800**
of volunteers

The 19th edition of LVHN's Community Drive-Thru Influenza Campaign was another rousing success. Clinics were held Nov. 5-6 at Dorney Park in South Whitehall Township and Coca-Cola Park in Allentown.

A total of 10,254 individuals received vaccinations over the two days. Additionally, 12,960 pounds of food were collected for donation to area food banks.

More than 800 LVHN volunteers joined health network physicians and advance practice clinicians in ensuring the drive-thru flu shot effort would run smoothly. LVHN's Flu Committee members send out their deep appreciation to everyone who participated.

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[◀ Back](#)

Picture 1 of 15

[Next ▶](#)

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Flu Shot Deadline: Monday, Nov. 23

20 NOV, 2015

Do You Have a Need for a Research Scholar?

BY [TED WILLIAMS](#) · DECEMBER 29, 2016

The 2017 Research Scholar Program runs from June 5 through July 31. The program will:

- Provide research opportunities for undergraduate students
- Offer valuable assistance to LVHN departments and practices on any number of research and quality improvement projects
- Develop and strengthen the pipeline of future health care workers
- Orient future health care workers to LVHN's mission, goals and leadership

The deadline for project applications is Jan. 10. [Visit this](#)



[website to submit your project application today.](#)

Student applications open in January. The scholars would be available to all departments and practices, regardless of whether the project focuses on medical research or some other project relevant to LVHN. Student work schedules would be flexible depending on needs and scheduling.

Each year we have significantly more student applicants than projects for these bright, motivated students. Please consider utilizing one of these fine students for an upcoming project. For more information and to see last summer's Research Scholar Program projects, visit LVHN.org/researchscholar. Email [Diane Leuthardt](mailto:Diane.Leuthardt@lvhn.org) or call 610-402-2566 for project application information.

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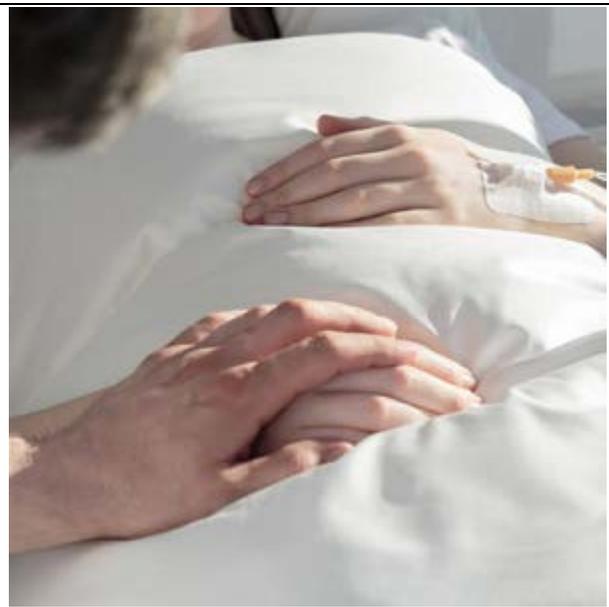
Attend the 2016 Fleming Palliative Medicine Symposium

BY [ROBERT STEVENS](#) · NOVEMBER 15, 2016

Physicians, nurses, pharmacists, chaplains, social workers and nursing home administrators are invited to the 2016 Fleming Palliative Medicine Symposium, an event sponsored by LVHN's OACIS/Palliative Medicine service. National authorities and health network experts will explore critical topics related to primary palliative care of those with serious illness, including:

- Pain management
- Advance care planning
- Palliative nursing care
- Screening for spiritual distress

The symposium will take place on Thursday, Dec. 1,



from 10 a.m. to 3:30 p.m. in LVH–Cedar Crest’s auditorium. You can [register for this event online](#).

Internal registrants: \$25

External registrants: \$75

Students: Free

Continuing education credits are available for physicians, nurses, pharmacists, social workers, marriage and family therapists, professional counselors, and nursing home administrators.

Featured speakers

- **Jack Geracci, RN**, Director, Spiritual Care and Clinical Pastoral Education, St. Mary Medical Center, Langhorne, Pa.
- **Marian Grant, DNP**, Director, Policy and Professional Engagement, Coalition to Transform Advanced Care, Washington, D.C.
- **Mary Lynn McPherson, PharmD**, Professor and Executive Director, Advanced Post-Graduate Education in Palliative Care, Department of Pharmacy Practice and Science, University of Maryland School of Medicine, Baltimore
- **Maryann Peifer, MD**, Informatics Director, Lehigh Valley Health Network Accountable Care Organization
- **Daniel Ray, MD**, Chief, LVHN Section of Palliative Medicine and Hospice

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PPL Center Presale: New Kids on the Block with Paula Abdul & Boyz II Men

BY [ADMIN](#) · NOVEMBER 17, 2016



Because you are a valued Founding Partner, you are eligible to purchase tickets to see New Kids on the Block with Paula Abdul & Boyz II Men BEFORE they go on-sale to the public!

[Enter promo code PTLVHN to purchase](#)

Presale begins Friday, November 18, 2016 at 10:00 a.m. and ends Friday, November 18 at 10:00 p.m.

***Tickets go on-sale to the public on Saturday, November 19th at 10 a.m.**

With a combined 200 million records sold worldwide, NKOTB, Paula Abdul and Boyz II Men are primed to have the biggest party of the summer with **THE TOTAL PACKAGE TOUR**. Known for delivering Blockheads with one-night only experiences and legendary collaborative events, NKOTB will return to the stage after 2016's touring hiatus, bringing with them number one hits like "Hangin Tough," "I'll Be Loving You (Forever)," and "Step By Step". The iconic Paula Abdul will perform her legendary catalogue of pop hits, while Boyz II Men will make their second trek alongside NKOTB to perform the rich catalogue of hits that earned the trio the distinction of being the best-selling R&B group of all time.

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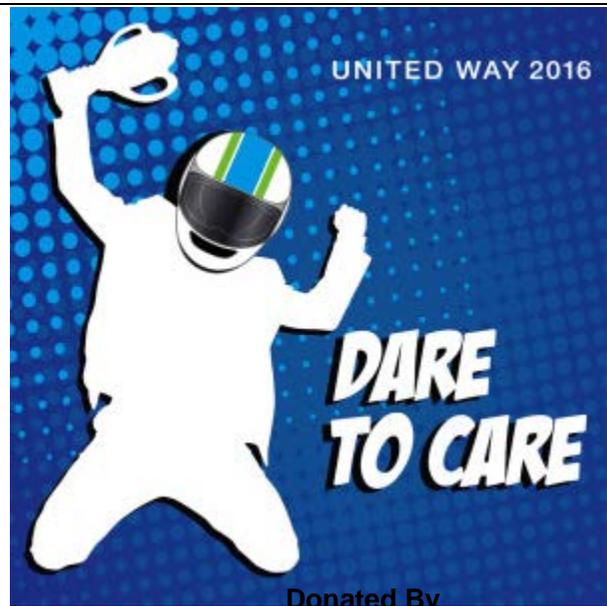
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Our Latest United Way Campaign Prize Winners—Week Six

BY [ADMIN](#) · NOVEMBER 18, 2016

Our annual LVHN United Way campaign runs through Dec. 2. This year's theme is "Dare to Care." Your donation will help the United Way of the Greater Lehigh Valley support vital community-based programs that focus on education, food access, healthy aging and emergency services.

Each week, colleagues who donate are entered into a drawing for a variety of exciting prizes. Don't fret if you don't win. Your name will automatically be entered into the following week's drawing. Below is the list of winners for week six.



Winner

Prize

Donated By

Jennifer Urban	2017 Entertainment Book	LVHN Recreation Committee
William Swedar	8 Hours LVHN PTO	LVHN Human Resources
Darla Irish-Thorburn	8 Hours LVHN PTO	LVHN Human Resources
Belinda Smith	8 Hours HNL PTO	HNL Human Resources
George Wagner	8 Hours HNL PTO	HNL Human Resources
John Hacker	\$25 TJ Maxx gift card	LVHN United Way Committee

Next week, those who donate have a chance to win a 2017 Entertainment Book, \$25 gift cards to Kohl's, Marshalls, and Home Depot, two gifts of 8 hours of PTO for HNL employees, and one gift of 8 hours of PTO for an LVHN employee.

You can give to the campaign by clicking the United Way icon on your SSO toolbar. *(Please note: To donate to the United Way, you must click the "United Way" icon. If the icon does not appear, refresh your toolbar under the "Options" drop down. The "Give Now" icon is for colleagues to donate to Lehigh Valley Health Network.)*

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