

Phantoms Ticket Winners Announced

See if your name is on the list.

Terry's Take: Hospital Leadership

They help us keep an eye on what's most important.

Send a Valentine's Card to a Patient

Learn how to create a free personalized card online.

Order Your Valentine's Flowers

Stop by the Tree Top Shop at LVH–Cedar Crest.

New Name for LVPG Orthopedics

It's now LVPG Orthopedics and Sports Medicine.

February Service Anniversary List

See who is celebrating a career milestone.

Colleagues Go Red for Women–Photos

They raised awareness about heart disease in women.

Dealing With Violent Situations

Female colleagues can learn the RAD System for free.

Bake and Jewelry Sales at LVH–Muhlenberg

Make a purchase on Feb. 10 and 28.

Your Retirement Plan at Work

This VALIC seminar will be held five times in February.



Open House and
Hiring Event on
Feb. 13



CEO
update




CULTURE OF WELLNESS
REIMBURSEMENT



Read Lehigh Valley Health News



Lehigh Valley
Health Network

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Here Are the Winners of Lehigh Valley Phantoms Tickets

BY [ADMIN](#) · FEBRUARY 1, 2017

Congratulations to the winners of tickets to the Feb. 18 Lehigh Valley Phantoms game. Each winner will receive two tickets. Tickets may be picked up at the PPL Center box office beginning Monday, Feb. 6. The box office is located at 7th & Hamilton streets. It is open Monday through Friday from 10 a.m. to 5 p.m. (later on event nights), and Saturday and Sunday on event days only. Tickets also may be picked up on the evening of the game.

Tickets will be reserved under the names of the winners as listed and released only to those individuals. Photo identification, such as your health network ID badge or



driver's license, will be required at the time of pick up.

Please review this list closely, paying attention to email addresses. Colleagues with identical names will be differentiated by email address. If you're a winner, have a good time at the game.

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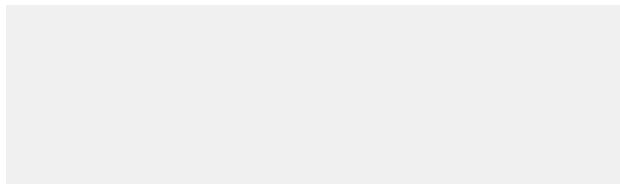
Terry's Take: Hospital Leadership

BY [TERRY CAPUANO](#) · FEBRUARY 1, 2017



You've probably heard the saying, "Keep your eye on the ball." It's all about paying attention to what's important and being present in the moment. Colleagues throughout the health network do this when they pay attention to the challenges and opportunities around them that impact great health care delivery.

To help us keep our eye on the ball at our hospital campuses, we made a change to our leadership structure in October of 2015. That's when Jim Geiger



was named to the newly created role of LVH–Muhlenberg President. Soon after, we named presidents for each of our other hospital campuses.

Presidents come to work every day with a singular focus to manage their campus. They're responsible for quality, colleague and patient satisfaction, regulatory items, growth and other issues. I meet with them regularly to discuss key performance indicators (KPIs) that impact the success of each of our campuses.

Our leadership structure takes a team approach that relies on shared accountability for success. Instead of pitchers, catchers and outfielders, our hospital leadership teams include a President, Senior Medical Director, Vice President of Patient Care Services and Vice President of Operations. Together, they watch the ball and adjust the game plan when necessary.

Chances are if you work on one of our campuses you already know your president. Visibility is an important part of the job. All our hospital presidents have an open-door policy and welcome the input of colleagues. After all, colleagues on the front lines often see opportunities and challenges first.

In the future, all our hospital presidents will hold Town Hall meetings twice a year to keep you informed about issues impacting your campus, and those affecting the health network. That's in addition to the rounding, gemba walks, and conversations they have with colleagues on a regular basis.

Over the next several weeks, you'll have an opportunity to learn more about many of our presidents in a series of LVHN Daily posts featuring Lehigh Valley Hospital President Bill Kent, LVH–Muhlenberg President Jim Geiger, LVH–Hazleton President John Fletcher, LVH–Schuylkill President Bill Reppy and LVH–Pocono Acting President Elizabeth Wise.

You'll also have an opportunity to learn about LVPG leadership and the role President Mike Rossi, MD, plays in keeping quality and efficiency in our physician practices. And in the future, I'll share information about the role presidents play at Populytics and Health Network Laboratories.

Be sure to read LVHN Daily to learn about our presidents both personally and professionally. As you and your team hit milestones and mark achievements, we'd love to tell your stories too. Getting to know one another as we collaborate on our challenges and share our successes is what makes us colleagues. Together, we all need to work as a team to keep our eye on what's truly important: The patient. When we do that, we're guaranteed to knock it out of the park.



Terry Capuano with LVH-Muhlenberg President Jim Geiger



Terry Ann Capuano

ABOUT ME: My name is Terry Capuano, RN and I am the executive vice president and chief operating officer at Lehigh Valley Health Network (LVHN). I have worked at LVHN for 30 years, serving as COO for the last five years. I greatly enjoy meeting colleagues, sharing stories and enhancing relationships throughout the network. [Learn More](#)

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Send a Personalized Valentine's Day Card to a Patient

BY [RICK MARTUSCELLI](#) · FEBRUARY 3, 2017

Love is a powerful emotion, and this Valentine's Day you can share your love with people in need of a little tender loving care: Our patients.

Beginning Feb. 13, we'll be giving a Valentine's Day card to our hospitalized patients. We want the messages to come from the heart. That's why we're asking you and all the people of our community to send a personalized message to a patient. Cards will be distributed randomly, so you won't know who receives your card. But you'll feel good knowing you made someone's day better because you shared the love.

Creating a card is easy and free. Here's how to do it:



1. Visit [LVHN.org/valentine](https://lvhn.org/valentine).
2. Choose a card.
3. Personalize your message.

Your card will be hand delivered to a random patient by one of our volunteers.

If you have questions, contact lvhn@lvhn.org. The last day to submit your card is Feb. 9, so create your card today and help shower our patients with love.

Get Your Valentine's Flowers at the Tree Top Shop

BY [TED WILLIAMS](#) · JANUARY 31, 2017

Looking to make Valentine's Day a little more memorable for someone special? The Tree Top Shop at LVH–Cedar Crest can help.

The shop will be taking pre-orders for Valentine's Day flowers through Feb. 9. Orders will be available for pick up or delivery Feb. 13 and 14. Deliveries can be requested to individuals located at the LVH–Cedar Crest campus only (buildings 1200 to 1250).

Your Valentine's Day options include:

- A single carnation or a single rose wrapped
- A single carnation or rose in a bud vase



- A half dozen roses arranged

Stop by the Tree Top Shop to place your order. The shop is open Monday-Friday, 9 a.m.-8 p.m., and Saturday and Sunday 11 a.m.-7 p.m.

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A New Name for LVPG Orthopedics

BY [TED WILLIAMS](#) · JANUARY 30, 2017

As of Jan. 1, 2017, LVPG Orthopedics was renamed LVPG Orthopedics and Sports Medicine to better reflect the variety of services and treatment options offered by the practice.

LVPG Orthopedics and Sports Medicine offers the full spectrum of orthopedic care for children through adults. All physicians are certified by the American Board of Orthopedic Surgery and have sub-specialty expertise in hip and knee joint replacement, sports medicine, orthopedic trauma, pediatric orthopedics, and foot and ankle care.

The four practice locations include [LVPG Orthopedics](#)



and Sports Medicine–1250 Cedar Crest; LVPG Orthopedics and Sports Medicine–Muhlenberg; LVPG Orthopedics and Sports Medicine–Moselem Springs; and LVPG Orthopedics and Sports Medicine–Health & Wellness Center (Hazleton) .

Service Anniversary List – February 2017

BY [RICK MARTUSCELLI](#) · JANUARY 30, 2017

40 years

Joseph Collette, cardiac catheterization lab

Lynn Corcoran-Stamm, enterprise analytics

Patricia Knopf, interventional radiology

Linda Reinhard, patient receivables office

Joseph Tomko, pharmacy

35 years



SERVICE ANNIVERSARY

Glenn Alpha, courier services

Debra Barraco, cancer data management

Stephanie Kita, 7T

Anthony Maini, operating room

Linda McCarthy, adult psychiatry unit

Diane McHugh, Breast Health Services

30 years

Thomas Andrews, courier services

Teresa Beers, nuclear medicine

Angela Deangelo, Cancer Center multi-purpose area

Edward Matos, respiratory care services

Michele Robinson, Wound Healing Center

Elizabeth Schaefer-Hassler, radiology

Janice Schuler, cardiac ICU

Denise Wolst, rehabilitation services

25 years

Tracie DeCrosta, radiology

Patricia Marth, specialty practice management

Vicki Salsano, Fairgrounds Surgical Center

20 years

Jesulito Acance, PACU

Joseph Bedics, engineering

Patricia Chromczak, LVPG Gynecology–Brodhead Road

Rebecca Kollar, 2K south

Evamarie Poliquin, bed management

15 years

Frederick Ackler, Lehigh Valley Anesthesia Services

Karen Bosga, pharmacy

Donna Farley, float pool

Christina Gogal, NORI

Jill Greco, operating room

Heather Moody, 3A IPCU

Robert Muthard, supply distribution services

Louise Rheiner, operating room

Raenette Schneck, volunteer services

Kelly Shak, rehabilitation services

Jennifer Smith, Regional Heart Center–Medical

Laura Transue, guest services

10 years

Anthony Adamkovic, pharmacy

Kimrenae Beers, financial services

Jennifer Bergenstock, radiation oncology

Mary Blawn, pharmacy

Marc Breidenbach, master facilities

Debora Chabak, pediatric rehabilitation

Manuel Colon, information services

Barbara Edwards, outpatient registration float

Anna Fernandez, hospice unit

Laura Finlay, financial services

Megan Fiorini, ICU

Ashley Follweiler, EMR management

Kimberly Gey, neuro critical care

Jennifer Graaf, LVPG Internal Medicine–1230 Cedar Crest

Michael Hafer, patient transport services

Christine Herczeg, crisis intervention

Eileen Hoch, 402-CARE

Kathleen Hutnick, supply management

Elie Jabbour, pharmacy

Kaila Jones, LVPG Obstetrics and Gynecology–Fogelsville

Bhavi Khant, transitional trauma unit

Margaret Kornuszko-Story, LVHNACO

Lynn Leclerc, case management

Deanna Lopez, obstetrics

Robert Mangano, clinical services

Sharon Marino, LVPG Cardiology–1250 Cedar Crest

Veronica Mendez, LVPG Obstetrics and Gynecology–17th Street

Debra Miller, clinical services observation

Isabelle Muniz, LVPG Orthopedics

Diana Munoz, LVPG Pediatric Surgical Specialties–1210 Cedar Crest

Michelle Musselman, occupational therapy

Sherry Palmer, 6T

Melissa Peters, LVPG Neurosurgery–1250 Cedar Crest

Jennifer Rader, LVPG Cardiology–1250 Cedar Crest

5 years

Diane Barlip, home care

Kristin Behler, BeneFIT

Susan Berg, 7C

Sherri Betz, 5T

Mary Bianchi, Women's and Children's Service Line

Karen Bolich, 7C

Laura Bono, 6C

Jessica Brown, 4T

Price Burger, security

Patricia Bush, LVPG Internal Medicine–1230 Cedar Crest

Lisa Cassavaugh, neonatal ICU

Mary Ellen Cochran, neonatal ICU

Brenda De Paula, community health

Nathan Diffenbaugh, rehabilitation services

Devon Dredge, neonatal ICU

Connie Franks, Epic

Amber Fritz, LVPG Maternal Fetal Medicine–Montage

Paraskevi Gelormo, 6T

Caytlin Hertzog, nursing float pool

Cherie Hicks, Center for Women’s Medicine

Rachel Hoffman, rehabilitation services

Stacey Horwath, patient accounting

Carisa Kaintz, pediatric unit

Kelly Keegan, operating room

Rupinder Khela, case management

Hope Kincaid, NORI

Laura Krick, 4T

Casey Krill, LVPG Maternal Fetal Medicine–3900 Hamilton Blvd.

Chrissha Kuehner Litts, transitional trauma unit

Suzanne Lapierre-Roman, Patient Access Center

Michelle Lopes, emergency department

Corinne McClain, neuroscience ICU

Jean McFarland, pharmacy

Jessica McKelvy, 5K

Salee Mitry, LVPG Internal Medicine–3080 Hamilton Blvd.

Angela Olarte, population health

Lisa Pignataro, MICU/SICU

Stephanie Remy, transitional trauma unit

Ann Roberti, LVPG Family Medicine–Laurys Station

Janine Savage, radiology-diagnostic

Kelly Sowards, nursing float pool

Paul Seyfert, MICU/SICU

Krista Snyder, business development

Stephanie Sobler, LVPG General Surgery–Muhlenberg

Marianne Stair, hospice unit

Debra Stevens, bereavement services

Erin Symons, CT scan

Desiree Tartar, operating room

Karen Tracy, partial hospitalization-adolescent psychiatry

Sarah Trinkle, cardiac ICU

Kristin Tyson, LVPG Obstetrics and Gynecology–Pond Road

Kerri Vincent, department of medicine

Amy Walker, physical/occupational/speech therapy

Alyssa Wert, pediatric unit

Caitlyn Wiest, nursing float pool

Yasenia Zeigler, LVPG Family Medicine–Blandon

Nicole Zellers, MICU/SICU

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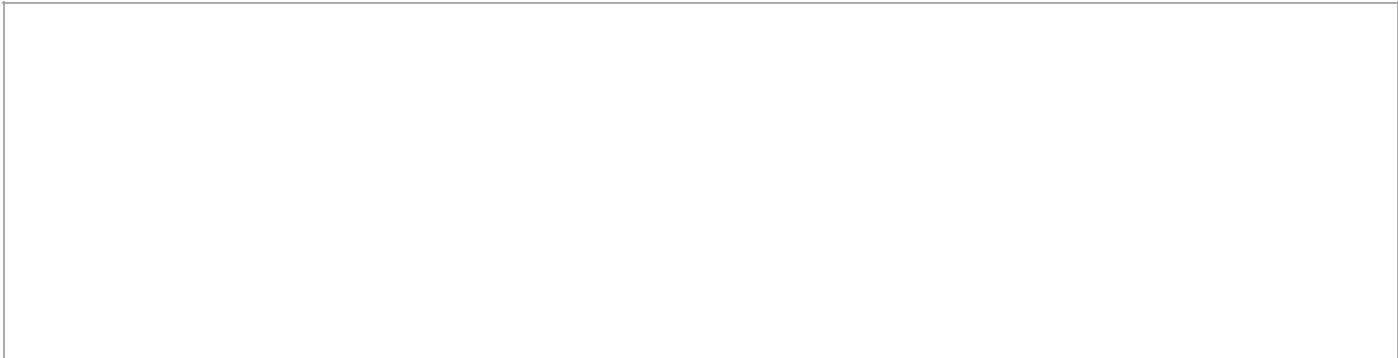
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Colleagues Go Red for Women–PHOTOS

BY [RICK MARTUSCELLI](#) · FEBRUARY 3, 2017

Feb. 3 is National Wear Red Day[®]. It's a day to raise awareness about heart disease in women and educate women about taking action to reduce their risk. Colleagues throughout our health network wore red – and red accessories – to help spread the message. See some of them in the photo gallery below.

11178-Hazelton





Learn Tactics to Deal With Violent Situations

BY [TED WILLIAMS](#) · FEBRUARY 2, 2017

Though potentially violent situations are isolated, they do exist. Women in particular can feel vulnerable walking to their vehicle, leaving work late or entering a dark home. There are steps you can take to reduce the risk of becoming the victim of violence, and female colleagues now have the opportunity to learn these steps free of charge.

The Rape Aggression Defense (RAD) System is the largest, most comprehensive women's self-defense course in the world. The system empowers women to make their own decisions regarding self-preservation and self-defense. Women learn defensive concepts and



techniques against various types of assaults by utilizing proven, effective self-defense tactics.

The RAD course is taught by certified instructors over four classes. The course focuses on awareness, prevention, risk reduction, avoidance and basic hands-on defense.

- Class 1 – Strategies to reduce risk and prevent violent encounters
- Classes 2 and 3 – Learning physical defense tactics
- Class 4 – Attack simulation drills

Colleagues who complete the course have lifetime free access to any RAD classes taught in the U.S. or Canada at any time if they'd like to brush up on self-defense techniques.

The classes will be taught at the Public Safety Office, 2024 Lehigh Street, Allentown, in different timing formats to make them accessible to different shifts. The schedule will be as follows:

- **March 7, 9, 14 and 16** – 6-9 p.m. each class
- **June 10** – 8 a.m.-4 p.m.; **June 17** – 8 a.m.-noon
- **Sept. 12, 13 and 14** – 9 a.m.-1 p.m.
- **Nov. 5 and 12** – noon-6 p.m.

For more information and course registration, see our [RAD brochure](#) or contact [Kim Diehl](#) of public safety at 610-402-2333. Again, the RAD course is available to women colleagues only.

Bake Sale, Jewelry Sale at LVH–Muhlenberg

BY [TED WILLIAMS](#) · FEBRUARY 3, 2017

Over the years, The Lehigh Valley Hospital–Muhlenberg Auxiliary has supported the hospital by operating the Camille gift shop and conducting a variety of fund-raising events and activities. Here is what the auxiliary has scheduled in February:

Bake Sale

LVH–Muhlenberg cafeteria hallway

Feb. 10, 8 a.m.-4 p.m.

Masquerade \$5 Jewelry Sale

LVH–Muhlenberg cafeteria hallway

Feb. 28, 10 a.m.-4 p.m.

Bake Sale



The history of The Lehigh Valley Hospital– Muhlenberg Auxiliary

When a group of Lutheran clergy purchased a 102-acre alfalfa field and set out to build a new hospital for Bethlehem in the late 1950s, a group of women who became The Auxiliary of the Muhlenberg Hospital Center went to churches all over the Lehigh Valley to gather members and funds in support of the project. By the time the hospital was dedicated in 1961, it was one of the largest auxiliaries in the country.

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VALIC – Your Retirement Plan at Work

BY [TED WILLIAMS](#) · FEBRUARY 2, 2017

VALIC Retirement, the company managing our retirement plans, will host the seminar “Your Retirement Plan at Work” at the following locations:

Feb. 7 – 12-1 p.m., LVHN–Mack Boulevard room 6B

Feb. 8 – 12-1 p.m., LVH–Cedar Crest ECC room 5

Feb. 9 – 12-1 p.m., LVH–17th Street auditorium

Feb. 15 – 12-1 p.m., LVH–Muhlenberg ECC room D

Feb. 16 – 12-1 p.m., LVHN–One City Center room 8
East 2

Registration is required to attend one of these seminars.



[Click here to register](#) and enter one of the following codes:

For LVHN–Mack Boulevard seminar: LVHALL11AZ

For LVH–Cedar Crest seminar: LVHALL11AV

For LVH–17th Street seminar: LVHALL11AR

For LVH–Muhlenberg seminar: LVHBET11AS

For LVHN–One City Center seminar: LVHALL11AV

VALIC Retirement advisors are available to help you at:

LVH–Cedar Crest:

Jeff Hofmann: 610-402-8801

Michael Ryan: 610-402-8801 (advisor for LVPG colleagues)

LVH–17th Street:

Tim Schroyer: 610-969-2625

LVH–Muhlenberg and Health Network Laboratories:

Kevin Gertz: 610-392-9912

LVHN–One City Center:

Michael Ryan 601-402-8801

Tim Schroyer 610-969-2625

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