

## Physician Referral Program

Refer a physician who gets hired and earn \$1,000.

## A Stormy Night Influences Bill Reppy Every Day

Learn what defines LVH-Schuylkill's President.

## IronPigs Pre-Sale Tickets

Buy tickets before the public through March 2.

## Letters of Encouragement

Colleagues share inspiring messages with new colleagues.

## Health Care Career Discovery Day

Colleagues' children can learn about LVHN on April 14.

## Twins Thrive Thanks to the March of Dimes

See how the organization helped sisters born prematurely.

## Culture of Wellness Opportunities

Get CPR classes, maternity tours, car seat checks and more.



# Earn \$1,000 in Physician Referral Program

BY [TED WILLIAMS](#) · FEBRUARY 24, 2017

All LVHN colleagues are eligible to earn \$1,000 for referring a physician who gets hired by the health network under a recently enacted program.

The process for the referral program is as follows:

- Refer a physician to [Lea Carpenter](#), Administrator, Physician and Executive Recruitment.
- Receive \$1,000 referral “finder’s fee” notification.
- Fee is payable to the colleague through the payroll process once the referred physician starts employment.

# How One Stormy Night Influences LVH–Schuylkill President Bill Reppy Every Day

BY [MIKE PECKMAN](#) · FEBRUARY 20, 2017



*This is third in a series of LVHN Daily stories about the presidents of our hospitals and Lehigh Valley Physician Group (LVPG). As these leaders begin to play a greater role in keeping you informed through our Communication Cascade, their stories will give you a better understanding of their roles and responsibilities, and help you get to know them better.*

Bill Reppy credits his past with helping to define who he is personally and professionally. The LVH–Schuylkill President recalls an incident many years ago when, while working as an emergency medical technician, he and his colleagues responded to an accident on a stormy night.

Reppy and the rescue team extricated the victim from his vehicle and provided stabilizing care. As the patient was being readied for helicopter transport, Reppy discussed the challenging weather conditions with the pilot. A short time later, the patient was loaded into the helicopter, and it lifted off. Within minutes the chopper was down in a nearby field. “We immediately responded to the new accident scene,” Reppy says. “In minutes, we went from a sense of optimism to being in complete shock.”

The event impacted Reppy. “It influenced my daily approach to family, leadership, colleagues and facing challenges,” he says. “While there are never guarantees to the outcome of a situation, I’ve learned how important it is to adapt to your environment, persevere and move on.” That valuable lesson provided guidance throughout Reppy’s career. The event also influences how he views situations as a leader. “I always look for the positive and believe that is key when one assumes a leadership role,” he says. “As LVH–Schuylkill President, it is incumbent on me to set the tone for this organization. Positivity drives change and allows colleagues to overcome hurdles.”

Professionally, Reppy has come full circle. Early in his career, he served as Director of Radiology and Medical Diagnostics at what is now LVH–Schuylkill. Later, he served as the Chief Administrative Officer and County Administrator for Schuylkill County government. Reppy returned to health care at what is now LVH–Hazleton, first as Director of Diagnostic Imaging and most recently as Vice President of Operations and Corporate Safety Officer. He actively participated in LVHN’s merger and integration with

LVH–Hazleton and now leads the LVH–Schuylkill integration. A veteran, Reppy served six years in the U.S. Navy before being honorably discharged. “I was fortunate to have had strong mentors who gave me the opportunity to improve my skills beyond a job description or organizational chart,” he says. “I try to do the same with our team.”

Reppy is leading the integration of the two LVH–Schuylkill hospitals. LVH–Schuylkill also includes a Rehabilitation Center, School of Nursing, Imaging Center and home care. Growth of LVPG practices and service lines also is on the horizon. Visiting with patients and colleagues is part of his daily routine. Reppy is readily visible throughout both Pottsville hospitals and other facilities as he introduces the LVHN culture and practices to colleagues.

Reppy says finding the proper work-life balance is key. In addition to an active LVHN life, he has a very active family, church and community life. On any given day, you can find Reppy and his wife, Nancy (a registered nurse), in the stands of the local high school athletic fields watching their son, Kyle, play soccer or in the high school band, or at a local chorus, church or civic event. “I have a strong sense of family and believe in serving my community,” Reppy says. “We enjoy family dinners. We worship together. We are active in each other’s lives. The values my parents instilled in me have remained.” Reppy is actively involved with the Lions Club, EMS Council, Penn State Schuylkill Advisory Board, Schuylkill County Vision and Schuylkill County Economic Development Corporation, and has served with the American Cancer Society and Make-A-Wish Foundation.

As for LVH–Schuylkill, Reppy is energized about opportunities that lie ahead and what the results will mean for the community. “In just a few months, we have celebrated successes both big and small,” he says. Colleagues are embracing the “LVHN Way” with the introduction of daily huddles, visibility walls, Gemba walks, PRIDE behaviors and more. “From a new emergency department and plans for other physical and program improvements, to changing our culture,” Reppy says, “I’m very encouraged with how colleagues are adapting.”

Looking back to that stormy night so many years ago, Reppy says he is reminded that even though we cannot always control outcomes in difficult times, we are capable of learning, adapting and being able to move forward. That, he says, is a valuable lesson on a professional and personal level and part of our mission to heal, comfort and care for the people of our community.

## LVHN Exclusive: IronPigs Pre-Sale Tickets

BY [EMILY MITCHELL](#) · FEBRUARY 20, 2017

Come cheer on the IronPigs at Coca-Cola Park during their 2017 season.

Purchase tickets before the general public in this exclusive benefit for all LVHN colleagues. Now through Thursday, March 2nd, enjoy access to this single-game ticket pre-sale.

Click below to purchase tickets and use promo code: BACONUSA.

# Letters of Encouragement Inspire LVH–Schuylkill and LVH–Pocono Colleagues

BY [ADMIN](#) · FEBRUARY 22, 2017

When was the last time you sent or received a handwritten letter? They're not as common as they once were, but that makes them even more special and meaningful when you receive one. It feels good to know someone took the time to sit down and write a message just for you.

With that sentiment in mind, LVHN leaders from the Lehigh Valley and Hazleton sent “Words of Encouragement” cards to our new colleagues at LVH–Schuylkill and LVH–Pocono. Inside the cards, leaders wrote inspiring and motivational messages to help colleagues embrace the opportunities that lie ahead as they integrate with LVHN. The cards were distributed during February’s Leader to Leader meeting. Here is what happened when colleagues read their letters of encouragement...

## ... at LVH–Schuylkill

“It is what it is. But it will be what you make it.” This

famous quote from the late iconic University of Tennessee Lady Vols basketball coach Pat Summit resonated with Pam Thomas, RN, Director of Critical Care and Emergency Services at LVH–Schuylkill. “I’m a Penn State fan, but coach Summit has been my idol forever,” Thomas says. “It was so amazing to open my card and read coach Summit’s message.”



Nursing Operations Manager Stacey Kelly, RN, and Medical Laboratory Scientist Jennifer Collins both read their letters aloud during the Leader to Leader teleconference. The letters welcomed LVH–Schuylkill colleagues to LVHN, acknowledged their rich local history and offered optimism on where our organization will be going in the future. “It was an honor to share the letter with colleagues throughout the health network,” Collins says.

### ...at LVH–Pocono

Karen Lewis, Manager of Safety and Regulatory Compliance, received an anonymous note from a colleague who was fairly new to LVHN. The author shared that during three years here, LVHN remained true to its commitment to help colleagues overcome challenges. “It was a realistic message of hope,” Lewis says. “Once we weather the storm, the outcome will be positive.”



Ironically, Larissa Glowinski, LVH–Pocono Trauma Program Manager, received a card from the Trauma Program at LVH–Cedar Crest. “It made me realize we are not alone and that other people have gone through this,” Glowinski says. “It was a dose of reality and a dose of hope.”

### ...at both locations

Colleagues expressed their appreciation for the gesture and for the sentiments expressed in the cards.





# Health Care Career Discovery Day Slated for April 14

BY [TED WILLIAMS](#) · FEBRUARY 21, 2017

On Friday, April 14, LVHN's department of education (DOE) and The Dorothy Rider Pool Health Care Trust will offer Health Care Career Discovery Day for children of LVHN colleagues in grades 9-12.

The event will be held at LVH–Cedar Crest, LVH–17<sup>th</sup> Street, LVH–Muhlenberg and LVH–Schuylkill. Educational presentations and tours of a variety of departments will be provided. Depending on location, your child may have the opportunity to visit and learn about:

- Regional Heart Center



## Emergency department

- Respiratory care
- Pharmacy services
- Sterile processing
- Food and nutrition
- Dental care
- Interpreter services
- Cancer and infusion services
- Surgical innovations
- Hackerman-Patz House
- MedEvac and emergency services

Registration information will be forthcoming. There is limited capacity at each location, and slots are expected to be filled quickly. If your department is interested in hosting children during future events, contact [Kerri.Green@lvhn.org](mailto:Kerri.Green@lvhn.org), Educational Consultant-Youth Programs.

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# Twins Are Thriving Thanks to the March of Dimes

BY [SHEILA CABALLERO](#) · FEBRUARY 22, 2017

LVHN Financial Counselor Jessica Tamandl-Faust was pregnant with twins when she was rushed to LVH–Cedar Crest due to complications. Like other moms carrying multiples, Tamandl-Faust was at high-risk for pre-term labor. And at just 28 weeks pregnant, doctors were concerned about the health of her babies.

“My doctor gave me a steroid injection to accelerate my babies’ lung development, then I was discharged home,” says Tamandl-Faust. “The next morning my water broke. I went back to the hospital for a second steroid injection, then had a cesarean section.”

Within hours, she and her husband Sean became proud



parents to Harper (2 pounds, 9 ounces) and Emma (2 pounds, 5 ounces). Like other premature infants, the girls were fragile. They needed help to breathe and feeding therapy from a lactation consultant and speech therapist in the neonatal intensive care unit (NICU). The family also leaned on support and education from the March of Dimes.

“The March of Dimes funds research on prematurity, birth defects and infant health at research universities across the country,” says LVHN’s March of Dimes Family Support Coordinator Heather Kish, RN. “Past research proved how important folic acid is during pregnancy and eventually led to the fortification of foods like bread and cereal.”

Other research provided evidence that steroid injections during pre-term labor improve the odds for babies like Harper and Emma. And today, the 3-year-old girls are thriving.

“They hit all their developmental milestones and caught up quickly,” Tamandi-Faust says. “The NICU experience is a long road for families. March of Dimes research helps preemies thrive.”

Emma and Harper will walk with their parents during the March of Dimes March for Babies on Sunday, April 30 at Dorney Park in Allentown. They are part of the LVHN team that includes colleagues from across the health network including our women’s and children’s service line, families who have experienced premature birth and other supporters.

“We walk to raise money for other premature babies,” says Tamandi-Faust. “It’s an exciting day with lots of energy. It’s great to see how well the preemies are doing.”

Colleagues who register for the [two-mile walk or run](#) and make a donation as part of the LVHN Team will receive a T-shirt.

# March Culture of Wellness Opportunities for Raising a Family

BY [TED WILLIAMS](#) · FEBRUARY 23, 2017

Here are this month's Culture of Wellness events for raising a family.

**March 2, 9 and 28** – Breastfeeding Baby

**March 2 and 22** – Car Seat Checks

**March 5, 6 and 25** – Preparing for Childbirth (one-day class)

**March 5, 13, 20 and 26** – Maternity Tours

**March 5 and 26** – Sibling Tours

**March 6 and 13** – CPR Family and Friends



**March 9** – Preparing for Baby (six-week series)

**March 18 and 21** – Baby Care

**March 20** – Preparing for Childbirth (Spanish)

For more information or to register, call 610-402-CARE.

[Learn about all of our Culture of Wellness programs.](#)

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