LVHN is a U.S. News Best Hospital
It’s our 22nd consecutive year on the list.

A Closer Look at U.S. News Rankings
See how our procedures and conditions ranked.

Investing in You and LVHN
Kim Jordan explains how your ideas will help us retain staff.

Art Auction Benefits Breast Cancer
Retired surgeon creates 100 paintings for the event.

Geneva Linens Sale at LVH–Muhlenberg
Make plans to attend on Aug. 14 and 15.

Phantoms Outdoor Classic Tickets
Take advantage of this presale.
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LVH is a U.S. News Best Hospital for the 22nd Consecutive Year

BY ROBERT STEVENS · AUGUST 8, 2017

This message is from Brian Nester, DO, MBA, FACOEP, President and Chief Executive Officer, LVHN.

For the 22nd consecutive year, Lehigh Valley Hospital (LVH) ranks as one of the nation’s top hospitals on U.S. News & World Report’s Best Hospitals list. LVH is ranked the No. 5 hospital among the top hospitals in Pennsylvania according to the magazine’s annual rankings.

The 2017-18 list names LVH among the nation’s top 3 percent of leading hospitals in gastroenterology and GI surgery. This is the 12th time gastroenterology and GI surgery have been on the list. LVH is the only hospital in the area to make the U.S. News rankings in at least one specialty area every year since 1996.

In addition to the Best Hospitals national ranking, U.S. News cites hospitals as “high-performing” in regional markets around the country. In this report, LVH ranks as a high-performer in:

- Geriatrics
- Nephrology
- Neurology and neurosurgery
- Orthopedics
- Pulmonology
- Urology

Both LVH and LVH–Muhlenberg are recognized among the best hospitals in Northeastern Pennsylvania/Lehigh Valley. LVH–Muhlenberg ranks 23rd among all hospitals in the state.

This year, U.S. News & World Report changed the way it determines which hospitals make its Best Hospitals list. The data U.S. News uses to determine its list is being made available to the public today. We are in the process of examining the data to determine if changes in methodology affected LVH’s ranking.
Every LVHN colleague can be proud to be a member of a team that is consistently recognized as being among the nation’s best. While we celebrate our accomplishments, we also know our drive to continually improve is what makes LVHN exceptional. Thank you for all you have done to make our organization great and for all you will continue to do to raise the bar and give the people of our community convenient access to world-class care.
A Closer Look at U.S. News Rankings

9 AUG, 2017

Good News: LVHN's US News Best Hospitals Rankings

21 JUL, 2015

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A Closer Look at U.S. News Rankings

BY RICK MARTUSCELLI · AUGUST 9, 2017

Every year, U.S. News & World Report evaluates each hospital in up to 16 medical specialties. For 22 consecutive years, Lehigh Valley Hospital (LVH) ranked among the top 50 hospitals nationally in at least one specialty area. This year we made the list in gastroenterology and GI surgery.

U.S. News also evaluates hospitals nationwide in nine procedures and conditions. Each hospital is assigned a rating of high performing, average or below average in each procedure or condition. This year, three of our hospitals received high performing ratings. LVH is one of only 48 hospitals to receive a high performing rating in all nine categories. Here are the details.

LVH high performing procedures and conditions

- Abdominal aortic aneurysm repair
- Aortic valve surgery
- Chronic obstructive pulmonary disease (COPD)
- Colon cancer surgery
- Heart bypass surgery
- Heart failure
- Hip replacement
- Knee replacement
- Lung cancer surgery

LVH–Muhlenberg high performing procedures and conditions

- Chronic obstructive pulmonary disease (COPD)
- Colon cancer surgery
- Heart failure

LVH–Hazleton high performing condition

- Heart failure

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LVH is a U.S. News Best Hospital for the 22nd Consecutive Year

Good News: LVHN's US News Best Hospitals Rankings
Investing in You and LVHN

BY KIM JORDAN, DNP, RN · AUGUST 11, 2017

Last week I shared the “Top 3” reasons staff RNs choose to leave or stay with our health network. It’s been a good conversation starter this week. The importance of an LVHN family culture keeps bubbling up, as do some of the harder-to-solve reasons people opt to leave. What I find intriguing is that in the one month our Staff RN Retention Committee has been active, I am learning things about you and me as colleagues.

Invest in your work family

This team has spent a fair amount of time discussing “if/then” scenarios related to staff retention: If we could offer more money, then people would stay. If we could offer more paid time off, then people would stay. Though good as short-term enticements, I believe that the effect won’t last. People will leave because they don’t feel connected. Longer-term solutions will require more effort from more people – people who are invested in their work and their work family.

Here’s one idea the group feels strongly about:

- **Shared governance on individual units needs to be reinvigorated.** When this idea was discussed, the consensus was that many ideas, concerns or issues should be discussed, implemented or resolved at the unit level. Colleague-to-colleague communication builds trust and leadership on the units – the place you most want to know that your coworker family cares about each other and will be there for each other.

How soon can you and your unit colleagues work on a more robust shared governance plan? Start this conversation with your unit managers and begin to restore this important communication and team-building tool.

- **Is it time for a clinical ladder?** This is a potential way to measure and invest in your career as a patient care services professional. Our nurse residents start out on what I would call a clinical ladder, but then it stops after graduation. While we do not have a formalized ladder to measure clinical skill and encourage career aspiration, we certainly encourage certification and career excellence through the Center for Professional Excellence here at LVHN. In the meantime, I am
open to exploring a clinical ladder and what it may mean here.

Another way to get – and stay – connected

In my career, I have benefited by being mentored and mentoring others. That’s why I was happy to see the retention committee talk about a mentorship program. We have many seasoned nurses and patient care services staff who could mentor new (or new to LVHN) colleagues. Mentorship builds relationships, trust and communication. It’s an investment in people that can result in long-term gains to our organization and the patients we serve. Are you ready to mentor? Do you want someone to mentor you?

More ideas are percolating with this group (including a survey that will rate all of their retention ideas). The end goal as I see it, is that by investing time and energy into areas that make LVHN a dynamic, motivating and fulfilling place to work, you will want to stay and others will want to join us.

Just one minute

I get to see many sides of LVHN as your CNO. The most insightful moments for me sometimes only last one (or occasionally two) minutes – that’s when I chat with one of your patients. Let me tell you this: Even if your unit’s shared governance isn’t 100 percent there, they see you and your colleagues functioning as a highly skilled team, who give them “the best care I ever had.”

In those 60 seconds, I am beyond proud of you. I hope you have a great week and know how much you are appreciated.

Kim

About me: My name is Kim Jordan, DNP, RN, and I am Senior Vice President and Chief Nursing Officer at LVHN. I came to LVHN 15 years ago as director of the open-heart and transitional open-heart units. I consider it an honor and a privilege to lead our outstanding nursing colleagues.
Mark your calendar for a special program that benefits breast cancer awareness and support. The LVH–Schuylkill Auxiliary is hosting its annual Breast Cancer Awareness Dinner. However, the auxiliary is changing things up this year.

Retired surgeon and renowned local artist Abdul Wahhab, MD, will produce 100 paintings to be auctioned off at a special event on Thursday, Oct. 18, at Sharp Mountain Lodge in Pottsville. It’s called the “Art for a Cause” breast cancer awareness and art auction.

“We are so pleased Dr. Wahhab has agreed to champion this project to promote breast cancer awareness and raise funds that will support the women of our community,” says Mary Bardell, Liaison for the LVH–Schuylkill Auxiliary.

The gallery below shows some of Wahhab’s paintings. He retired in January after 42 years in practice in Pottsville. “My passions have been serving my patients, serving my family and painting,” Wahhab says. “Since retiring, my schedule allows me more time to paint.”
And painting he has been doing. Wahhab estimates he has completed nearly 40 paintings so far, and he plans to get into high gear during the next two months. Known for his use of brilliant colors and florals, Wahhab is also straying from his comfort zone and creating some originals designed specifically for the attendees. “My hope is that we will have a capacity crowd who appreciate art, but have diverse tastes,” he says. “I am planning to create pieces that will appeal to a wide assembly.”

The event, which includes a dinner and speakers, costs $35 in advance or $40 at the door. Ruby Paris, RN, retired Clinical Diabetes Educator at LVH–Schuylkill, will serve as auctioneer. Musical entertainment will be provided by the KRJ Trio.

If you would like to attend, contact Mary Bardell at 570-621-4242 or mary.bardell@lvhn.org.
Auction Benefits Breast Cancer Awareness and Support – LVHNDaily

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Geneva Linens Sale at LVH–Muhlenberg: August 14 and 15

BY TED WILLIAMS · AUGUST 8, 2017

Over the years, the Lehigh Valley Hospital–Muhlenberg Auxiliary has supported the hospital by operating the Camille gift shop and conducting a variety of fund-raising events and activities. Here is what the auxiliary has scheduled in August:

Geneva Linens Sale
LVH–Muhlenberg, in front of cafeteria
August 14-15, 8 a.m.–4 p.m.

The history of The Lehigh Valley Hospital–Muhlenberg Auxiliary

When a group of Lutheran clergy purchased a 102-acre alfalfa field and set out to build a new hospital for Bethlehem in the late 1950s, a group of women who became The Auxiliary of the Muhlenberg Hospital Center went to churches all over the Lehigh Valley to gather members and funds in support of the project. By the time the hospital was dedicated in 1961, it was one of the largest auxiliaries in the country.

Tags: Lehigh Valley Hospital Muhlenberg Auxiliary, Linen sale, LVH-Muhlenberg
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LVHN Exclusive: Phantoms Outdoor Classic Presale Tickets

BY EMILY MITCHELL · AUGUST 11, 2017

Come cheer on the Phantoms as they take on the Hershey Bears outdoors in the 2018 Outdoor Classic at Hersheypark Stadium on Saturday, Jan. 20 at 7 pm.

Tickets are available for presale on Monday, Aug. 14 at 10 am until Thursday, Aug. 17 at 10 pm.

To purchase tickets, click on LVHN's presale link and enter promo code MELVIN or call (717) 534-3911 with promo code MELVIN.
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