



A Newsletter of the Lehigh Valley Hospital Center

update

VOL. 9, NO. 1

JANUARY 7, 1986

HOSPITAL CENTER ADDRESSES SPACE CONCERNS

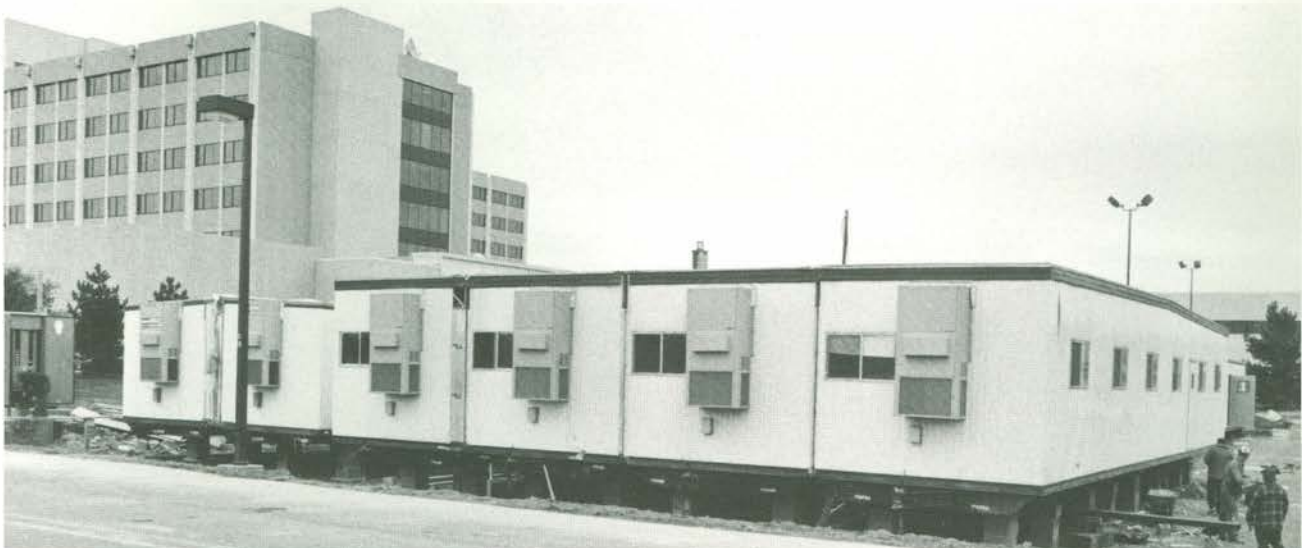
On two separate occasions within the past few months, officials of the Lehigh Valley Hospital Center stressed our need to provide the space necessary to meet the community's demand for specialized care.

Following the regular meeting of the board of directors at the Hospital Center's organizational meeting on November 21, reports were given by several members of the board. In his report, Ellwyn D. Spiker, president, stressed, "The shortage of space at the Lehigh Valley Hospital Center has reached a crisis stage."

"In spite of the fact that hospital admissions are declining nationwide, the Hospital Center's commitment to excellence and the specialty care it provides an ever increasing region resulted in dramatic across the board increases in the use of Hospital Center services during the past year," Spiker said.

Spiker mentioned that although many interim steps have been taken to alleviate the space crunch, many support and administrative services are seriously

continued on page 2



As an interim solution to meet the space needs of the Hospital Center, 14 modular units (pictured above) were added to the west of the main hospital building.

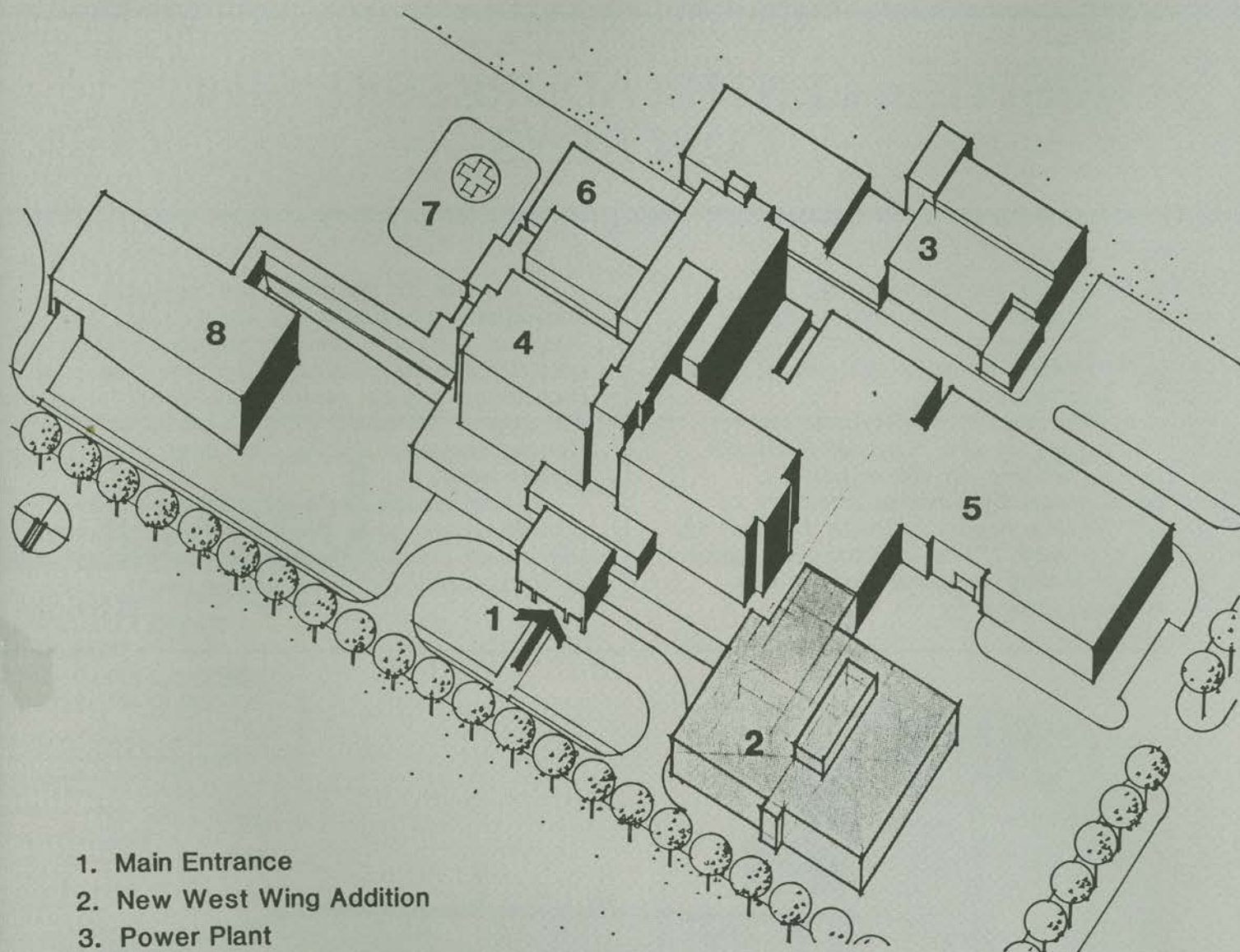
"Space Concerns"

undersized and in many cases scattered in an inefficient manner throughout the hospital. In order for the Hospital Center to operate at its licensed capacity of 472 beds, a number of administrative and support functions were recently moved out of the main hospital building into 14 modular units to the west of the hospital.

"The contributions and selfless cooperation of our staff has made these interim solutions easier," Spiker said. "But

if we are going to continue fulfilling our mission in this community, we have to stop relying on interim steps. We need to develop the space we need to do the job the community wants us to do, to do it well, and to do it all the time -- not just when we happen to have an empty bed available." Spiker added, "A permanent solution is required so we can meet increasing regional demand."

To this end, the Hospital Center



1. Main Entrance
2. New West Wing Addition
3. Power Plant
4. Main Hospital Building
5. General Services Building
6. Shock Trauma/Emergency
7. Helicopter Pad
8. Medical Office Building

HEALTHCOUNTS UPDATE


As you may recall, the week of October 20, 1985 was the kick-off of HealthCounts -- a major program which was launched by the HealthEast Hospitals, in cooperation with the Wellness Center, to help all of us adopt and maintain healthier lifestyles.

HealthCounts focuses on six major health hazards: smoking, weight problems and high cholesterol; hypertension; back injuries; alcohol and drug abuse, and non-use of seatbelts. There are special programs for each of these areas, using support groups, seminars and individual counseling, to help you reach your healthy goals. To date, numerous staff members have invested in themselves by enrolling in the program. Over 230 individuals have signed up for the weight control program. Over 100 have signed up for the smoking cessation program. And over 380 have signed up for the cholesterol reduction program.

Participation in one or more HealthCounts programs is a valuable investment in yourself. But it also pays to participate as we're making a financial investment in your success. HealthCounts includes cash bonuses for smoking cessation, weight loss

or cholesterol reduction, and the chance to win valuable raffle prizes.

Over 200 staff members have already become richer by entering the first raffle, which was held on November 25. The first prize winners of \$500 U.S. savings bonds in the smoke-free lottery were Jeanne Fignar, HealthEast finance, Mike Hutnick, engineering, Barbara Jablonski, educational development, Elizabeth Kennedy, cardiac catheterization laboratory, and Marilyn Rohrbach, emergency department. First prize winners of \$200 U.S. savings bonds in the ideal body weight lottery were Joan Bealer, social services/utilization review, Donna Black, short procedure unit, Sally Getz, progressive coronary care unit, Mary Ann Knecht, admitting, Pam Lackman, 6C, and Charlene Trumbower, dietary. In addition to the first prize winners, 70 staff members won \$100 U.S. savings bonds, and 120 staff members won \$50 U.S. savings bonds. Additional raffles will be held in April.


If you are interested in signing up for one or more of the HealthCounts programs or if you need additional information, contact the Wellness Center at 821-2150. 

"Space Concerns"

submitted a Certificate of Need (CON) application to the Health Systems Council (HSC) of Eastern Pennsylvania for a capital building program on December 2. The program proposes to construct a 55,000 square foot two story structure to the west of the main building and to renovate approximately 37,000 square feet of space vacated in the main building. The addition and renovations will enable the Hospital Center to respond to increasing demand for expanded patient care services throughout its broad region of service.

Following submission of the CON to the HSC, the Hospital Center held a major press conference to explain the space problems at the Hospital Center and to answer questions asked by members of the media.

During the press conference, Rev. Daniel

G. Gambet, vice chairman of the Hospital Center's board of directors, noted, "For 11 years the Lehigh Valley Hospital Center has been fulfilling a unique mission in the community -- providing locally and at a lower cost, the excellence in specialized care so badly needed by the community and the larger region. Because of the nature and caliber of services we provide, more and more people from a larger and larger region are turning to us for help. And quite frankly, we are out of space." Gambet added, "As we look toward the future, we must be willing and ready to invest in the future of our community. To provide the space necessary to meet the community's demand for specialized care. There is no greater responsibility and no greater challenge before us." 

Terry Ann Capuano, R.N., M.S.N., who had been director of patient education since February, 1983, recently accepted the position of nursing director of the cardiac division. The position was previously held by Nancy O'Connor who is now working part-time in the financial services department on a cost accounting project as it relates to nursing. O'Connor is in the process of completing a Master's of Business Administration Degree in Finance at Temple University.

In her new position, Capuano will be responsible for planning, organizing, managing, and evaluating all activities within the cardiac division. The units included in the cardiac division are the open heart unit, acute coronary care unit, progressive coronary care unit, 3C, 4C, and 7C.

Capuano is a graduate of East Stroudsburg University where she received her Bachelor of Science Degree in Nursing. She also received a Master's Degree in Nursing from the University of Pennsylvania. She is a member of the American Nurses' Association, the American Heart Association, and the Eastern Pennsylvania District Nursing Diagnosis Group. In November, she was elected to the board of the Sub Area Council of the Health Systems Council of Eastern Pennsylvania.

Capuano has been a member of the Hospital Center's family since June of 1982.

Several members of the Hospital Center's family participated on the faculty of the 14th Annual Fall Symposium held at the Holiday Inn of Bethlehem. The symposium, which was entitled "AIDS and Pulmonary Infection in the Compromised Host," was sponsored by the American Lung Association of the Lehigh Valley.

Participants from the Hospital Center included Mary Ellen Beideman, R.N., nurse epidemiologist; Jonathan Hertz, M.D., pulmonary specialist; John A. Kibelstis, M.D., FCCP, pulmonary specialist; Luther V. Rhodes, III, M.D., FACP, chief of infectious disease; and Alan H. Wolson, M.D., radiologist.

The purpose of the program was to inform medical and allied health care personnel of the current concepts concerning AIDS and pulmonary infection in the compromised host. The seminar was well received and was attended by over 200 participants.



Terry Ann Capuano, R.N., M.S.N.

FINANCIAL PLANNING WORKSHOPS SCHEDULED

The Hospital Center will be sponsoring a series of financial planning workshops for all interested employees. Topics for these workshops include retirement planning, family financial management, life insurance, understanding stocks and bonds, and real estate.

The next workshop, Family Financial Management, will be held at the following times in the auditorium:

Wednesday, January 8 - 10:00-11:00 A.M.
Monday, January 13 - 2:00-3:00 P.M.
Tuesday, January 14 - 10:00-11:00 A.M.
Wednesday, January 15 - 1:00-2:00 P.M.
Thursday, January 16 - 2:00-3:00 A.M.
Thursday, January 16 - 4:00-5:00 P.M.

In Memory of

TAKEO YAMASHITA,
M.D.
1904-1985

*"Surgeon, scholar,
teacher and gentleman"*

Takeo Yamashita, M.D., a prominent surgeon on the medical staffs of both the Hospital Center and The Allentown Hospital, recently died.

Yamashita came to The Allentown Hospital for his residency and continued his medical education in surgery at the University of Pennsylvania Medical School, graduating in 1934. He then went to the New York Post Graduate Medical School and Columbia University, mastering obstetrics and gynecology.

In 1945, Yamashita was certified as a diplomate of the American Board of Surgery and was elected a fellow of the American College of Surgeons.

Yamashita was elected president of the Diplomates Association of Lehigh County in 1959 and was an active member of the Lehigh County and Pennsylvania State Medical societies and the American Medical Association.

In 1976, he received the distinguished Alumnus of the Year award from residents and attending physicians of the Hospital Center, The Allentown Hospital, and Sacred Heart Hospital. He also received the Teacher of the Year in Surgery Award in 1974 and 1981 from the hospitals.

Yamashita performed the first surgical procedure at the Hospital Center when it opened in 1974.

NEW BOARD DIRECTORS ELECTED

Three new directors were recently elected to the Hospital Center's board.

John B. Curcio is the president and chief executive officer of Mack Trucks, Inc. He serves as a director of Industrial Valley Bank in Philadelphia, and is a trustee of the Allentown Art Museum and Moravian College in Bethlehem. Curcio is a member of the National Advisory Board of The American University, Washington, D.C., and an executive board member of the Minsi Trail Council of the Boy Scouts of America. In May of 1985, he was named Automotive Industry Leader of the Year by the Automotive Hall of Fame.

Edith D. Ritter is the program administrator of the Small Business Development Center at Lehigh University. She is a member of the board of directors of Baum Art School and a member of the finance committee of the Northampton County Development Corporation. Ritter is a graduate of the University of British Columbia where she received a Bachelor of Science Degree in microbiology and biochemistry. She also received a Master's Degree in Business Administration from Lehigh University. She is the wife of Congressman Donald Ritter.

Frank J. Ryan, Jr., is chemicals group vice president of Air Products and Chemicals, Inc. He is a member of the Board of Associates for Muhlenberg College and the Exploring Committee of the Minsi Trail Council of the Boy Scouts of America. Ryan is a member of the Allentown-Lehigh County Chamber of Commerce, the Society of the Chemical Industry, the American Institute of Chemical Engineers, and the American Management Association. Ryan is a graduate of Villanova University where he received a Bachelor of Science Degree in chemical engineering. He also received a Master's Degree in Business Administration from Lehigh University. Ryan also completed the Advanced Management Program at the Harvard Business School.



John B. Curcio



Edith D. Ritter



Frank J. Ryan, Jr.

BURN FOUNDATION STAFF UPDATE

Sandra C. Raymond, vice president of the Burn Foundation since January, 1985, has been named executive director of the National Osteoporosis Foundation based in Washington, D.C. Raymond, who joined the Burn Foundation as program director in June, 1981, was instrumental in developing the East/Northeast Pennsylvania Office of the Foundation.

In her new position, Raymond has set goals to develop a nationwide professional and public education program concerning osteoporosis. Osteoporosis is a disorder in which bones become weakened and brittle due to a loss of bone tissue. It is a silent disease with no early warning signs, and it affects 15-20 million Americans, most of them women.

As executive director of the National Osteoporosis Foundation, Raymond will be



Sandra C. Raymond



Joanne F. McLaughlin, R.N.

establishing chapter offices in major cities throughout the United States.

Filling the vacant position of program director of the East/Northeast Pennsylvania Office of the Burn Foundation is Joanne F. McLaughlin, R.N. She has been with the

Burn Foundation since June, 1982, when she accepted the position of prevention education.

In her new position, McLaughlin is administratively responsible for planning, development, implementation and funding of Burn Foundation programs in the eastern/northeastern Pennsylvania health service areas. In conjunction with the Burn Foundation's Advisory Board, the president, and professional staff, she will be responsible for developing short and long range program and financial goals. In addition, she has been named program director of professional education for the Burn Foundation. In this capacity, she will be responsible for providing professional education services to the entire Burn Foundation service area.

McLaughlin is a graduate of The Allentown Hospital School of Nursing. Prior to joining the Burn Foundation's staff, she was a nurse educator and a staff nurse at Allentown Osteopathic Medical Center.

McLaughlin is a member of the Consumer Health Education Association of Delaware Valley and the American Burn Association. In addition, she is a member of the board of the Great Valley Girl Scout Council.

A new member of the Burn Foundation staff is Patricia Weber, who has accepted the position of prevention educator. Weber will be responsible for implementing professional education and prevention programs in schools, communities, and hospitals in eastern/northeastern Pennsylvania. She will be responsible for recruiting and training professionals and volunteers to present prevention and professional education programs. In addition, Weber will serve as a consultant to elementary teachers and other professionals interested in fire and burn safety.

Prior to coming to the Burn Foundation, Weber was the program coordinator of continuing education at Allentown College of St. Francis de Sales. Other previous positions include substitute teacher in the Allentown School District, and education coordinator for the Lehigh Valley Poison Center.



Patricia Weber

Weber is a graduate of East Stroudsburg University where she received a Bachelor of Science Degree in Education and a Master's Degree in Health Education. She is an executive board member of the Pennsylvania School Health Education Association and a past board member of the Health Systems Council of Eastern Pennsylvania.

BENEFIT SPOTLIGHT

For Your Information . . .

...As of January 1, 1986, several changes have been made in the Hospital Center's benefits as a result of the integration study done by the Hospital Center and The Allentown Hospital regarding total benefits packages. These changes include:

Sick Leave

Part-time employees scheduled to work 20 or more hours per week will now be eligible for paid sick time. After six months of employment, part-time employees will be given three sick days. An additional half day will be accrued each month to a maximum of 65 days. Except for hospitalization, the first sick day used will not be paid unless at least six days are in the employee's "bank." Once part-time employees accrue more than 15 days, and full-time employees accrue more than 30 days, this "first day out" rule will no longer apply.

Sick Time Bonus

Upon termination, both full-time and part-time employees are now eligible to receive a paid bonus for unused sick days as follows:

Unused Sick Time	Bonus
First 30 days	\$ 4.00/day
Second 30 days	6.00/day
Third 30 days	8.00/day
Fourth 30 days	10.00/day
Last 10 days	12.00/day

Tuition Assistance

Part-time employees scheduled to work 16 or more hours per week are now eligible for tuition assistance provided they have

continued on page 8

completed three years of service at the Hospital Center and agree to remain employed for one year following completion of a course. The benefit will be equal to two-thirds the cost of a course, to a maximum of two courses or \$1,200.00. Alternately, a maximum of \$300.00 with no limit on the number of courses can be chosen for those schools with less expensive tuition (generally community colleges).

Vacation

Part-time employees will now earn vacation based on their actual hours scheduled instead of by multiples of four as had been done previously.

Health Insurance

Full-time employees will continue to receive health coverage at no cost after three months of employment. Part-time employees who purchase the insurance through payroll deduction will have their premiums decreased from \$96.64 to \$50.00 per month after their initial three months of employment. The premium for health insurance will be increased from \$96.64 to \$100.00 per month for the first three months of coverage for both full-time and part-time employees who choose to purchase the coverage.

Life Insurance

Retiring employees who were scheduled to work 20 or more hours per week will now be eligible for a life insurance policy provided they are eligible to receive a pension under the Hospital Center's retirement plan. The policy is equal to 20% of their salary at retirement to a maximum of \$5,000, but not less than \$1,000. Coverage ends at age 70.

Pharmacy Discount

The pharmacy discount has changed from the actual cost of a prescription to the actual cost plus \$2.00.

Pediatrician Charges

If you deliver your baby by Cesarean Section and your pediatrician is present, the pediatrician's bill will now be considered regardless of whether or not the baby is in distress. In the past, our plan covered a pediatrician's presence at delivery only if the baby was in distress.

Have Questions? . . .

...If you have any questions on any of these benefit changes or any existing benefits, contact Pamela Oser, benefits manager, at Ext. 8800, or call the Benefits Hotline at Ext. 8801.

Back By Popular Demand . . .

...During January, the dental facility at The Allentown Hospital will again be offering a special promotion with reduced prices for employees and their families.

Intra and extra oral examinations - \$8.00
Intra and extra oral examinations
including dental prophylaxis - \$15.00
Dental x-rays - \$15.00

Free toothbrushes with scheduled appointment.

To take advantage of this special promotion, please call the dental suite at 778-2245 weekdays, 8:00 A.M.-4:30 P.M. for an appointment.

**PROPERTY OF
HCSC
NEVER SOLD**

You have probably seen these words many times throughout the course of a normal working day. These are the words which are stamped on the scrub suits provided to the Hospital Center by the HCSC-Laundry. However, did you ever stop to think what they mean.

The scrubs suits are stamped with these words because they are the property of the HCSC-Laundry. These scrub suits are only rented to local health care institutions as a public service.

continued on page 9

"HCSC"

However, as you may be aware, the disappearance of scrub suits continues to be an ongoing and expensive problem. During the last fiscal year alone, the HCSC-Laundry spent over \$116,000 to replace suits which were either lost or stolen from the system.

In an effort to promote public awareness regarding this problem, the board of directors of HCSC-Laundry has authorized a reward of \$500.00 for the identification, arrest, and conviction of a person or

persons removing scrub suits from hospitals.

Posters explaining this program have been distributed to member hospitals and an ad recently appeared in the local newspapers to inform the public.

What can you do to help? Make sure you return used scrub suits to designated disposal areas. And remember, it is unlawful to remove surgical scrub garments from the hospital.

ARGUS AWARDS



Over seven years ago the Hospital Center kicked off a cost reduction savings program for employees known as Operation Argus. The program encourages employees to submit suggestions which may improve the overall operation of the Hospital Center and which will contain or reduce costs. Monetary awards are then awarded for proven ideas which reduce costs and do not reduce quality of patient care.

Within the past few months, numerous cost saving ideas were approved by the Argus Committee. These ideas have resulted in Argus Awards for several staff members.

Sherry Winterburn, R.N., shock/trauma unit, and Rose Trexler, R.N., nursing services, submitted a suggestion regarding the implementation of 12 hour shifts. After many months of reviewing cost comparisons before and after the implementation of the 12 hour shifts, the Argus Committee estimated the first year's annual savings to be \$14,959.88. The idea resulted in a \$1,495.98 award which was split equally by Winterburn and Trexler.

Since the consolidation of the laboratories, Maria Pursel, coagulation, discovered that The Allentown Hospital was purchasing a reagent called 0.025 M CaCl_2 . As the Hospital Center prepares the reagent in house at a lower cost, Pursel suggested

the same preparation be done at The Allentown Hospital. The idea resulted in a \$110.80 award for Pursel and a \$1,108.00 cost savings per year.

Maurice Gisler, clinical laboratory, found that by substituting less expensive plastic tubes in place of 7cc vacutainer tubes he could save his department \$180.00 annually. As there is a minimum amount given to Argus winners, Gisler was awarded \$25.00.

Dwight Bitting, MedEvac, redesigned the litter straps which are provided with patient litters. By doing this, he found that there was no need to purchase the disposable triangular bandages which had been used to secure patients. This resulted in an annual saving to the hospital of \$3,503.36, and an award of \$350.34 for Bitting.

The latest award was presented to MaryClare Plucinsky, M.T., blood bank, and Judith Heffelfinger, blood bank. They found that by using less expensive injection caps on blood component bags instead of stoppers, they could save the department \$5,849.29 annually. Each received \$292.46 for their idea.

Congratulations to all of you and to all those who received Argus Awards during 1985. Approximately \$35,000 was saved last year due to the numerous award winning ideas.

FIRST ANNUAL AUXILIARY/VOLUNTEER RECOGNITION DINNER HELD

Over 250 auxiliaries, volunteers, and guests attended the Auxiliary/Volunteer Recognition Dinner on Saturday, November 23. The event, which was the first of its kind held to honor Hospital Center auxiliaries and volunteers for their dedication and countless hours of service, was held at the George Washington Lodge.


Following a cocktail hour and dinner, recognition pins were presented to those auxiliaries and volunteers with five or more years of service.

During the program, the honored guests were paid tribute by Ellwyn D. Spiker, president, Michael J. Thompson, chairman of the Hospital Center's board of directors, and David P. Buchmueller, president of HealthEast.

Toastmaster for the evening was Jack



Linda Leddy, director of volunteer services, presents recognition pins to members of the auxiliary and volunteers. Pictured from left to right are Elaine Glasser, auxiliary, Elisabeth Gehring, volunteer, Ruth Hobson, auxiliary, and William Genszler, volunteer.

Dittbrenner, biomedical photographer. Following the program, the guests enjoyed dancing to the sounds of Caravan. 



MEDICAL STAFF NEWS


Indru T. Khubchandani, M.D., chief of the division of colon and rectal surgery, was the guest speaker for the section on colon and rectal surgery at the 79th Annual Scientific Assembly of the Southern Medical Association, held in Orlando, Florida.

Khubchandani's topics included Management of Mid-Rectal Cancer and Incontinence—Medical and Surgical Management. In addition to his lectures, as guest speaker he was also asked to critique papers given by other presenters during the general session on the colon and rectal specialty. Khubchandani also served as a member of the faculty for the postgraduate course on Management of Inflammatory Bowel Disease.

The Southern Medical Association (SMA) is committed to the development and fostering of scientific medicine. The 79th Annual Scientific Assembly of the SMA, which was attended by over 9,000 participants, included nationally and internationally known speakers in 21 medical specialty sections. Additionally, 15 postgraduate courses were held which

offered over 300 credit hours of outstanding approved continuing medical education.

Also in attendance at the 79th Annual Scientific Assembly of the SMA was Gary Verazin, M.D., surgical resident. During the session on the section of colon and rectal surgery, he presented a paper entitled "Retrorectal Tumor - Is Biopsy Risky?" The paper, which was written by Verazin in conjunction with Lester Rosen, M.D., colon and rectal surgeon, was done following a study of an actual case. The results of the paper showed that tumors in the retrorectal space which cannot be totally removed by surgery should be biopsied through an extrarectal approach. In addition, it was found that antibiotics should also be administered to the patient before the biopsy is performed. By using these techniques, morbidity and mortality rates have been reduced significantly.

Since the presentation at the 79th Annual Scientific Assembly, Verazin's paper has been accepted for publication in the Southern Medical Journal. 

ATTENTION SKIERS!

During this time of the year, many of you will be heading to the slopes to enjoy one of winter's most popular sports -- skiing. However, contrary to what the ski industry would have us believe, skiing is a hazardous sport. Studies indicate that most ski areas average three to six injuries per 1,000 skier days.

Major causes of ski injuries can be grouped into three large categories -- equipment, snow conditions, and judgment.

Equipment is probably the cause of two-thirds of all ski injuries. Most of these accidents can be traced to bindings, either their failure to release or their premature release.

Snow conditions are also a significant factor in the incidence of severe injuries. Temperature shifts can account for snow conditions that are perfect in the morning, mushy in midafternoon, and hazardously icy by the end of the day. In most areas, grooming of the slopes has improved snow conditions by covering obstacles and in general allowing for easier skiing. However, grooming has also encouraged some skiers to increase their speed, leading to injury from loss of control. This directs us to the third factor -- judgment.

Judgment constitutes a gray area of skiing and of the individual skier's liability. A number of severe and sometimes catastrophic injuries have been caused by skiers who, out of control or speeding, slammed into innocent beginner and intermediate skiers who were in their way.

Although not all injuries are preventable, skiers should use good common sense at all times. Listed below are several points to consider while skiing in order for you to avoid injury and to have a safer ski season.

- * Use only up-to-date, well maintained equipment.
- * Test your bindings regularly with the help of personnel in a good professional ski shop.
- * If you are a novice, take introductory lessons so that you know how to turn and how to stop.
- * Dress appropriately for the weather conditions.
- * Train for skiing just as you would for an endurance event -- get adequate rest before you go out on the slopes and eat properly.
- * Do not ski if you are sick or fatigued.
- * Take time to adapt to the altitude, especially if you are skiing above 8,000 to 9,000 feet.
- * Avoid crowded and icy slopes, particularly at the end of the day.



THE HOSPITAL CENTER WELCOMES

To Biomedical Engineering
Robert Cawley

To Housekeeping
Scott Morrow
Janet Wherrity

To Human Resources
Loretta Izzarelli

To Medical Records
Deborah Ritter

To Nursing Services
Mary Ann Baver
Barbara Drobnicki
Leslie Ferrero
Cynthia Hyde
Tammy Klotz
Elizabeth Lomando
Diane Makarevitz
Bernadette Oravitz
Anne Roba
Jane Roberts
Leslie Setler
Linda Williams
Diane Wimmer
Joann Zuber

To Physical Therapy
Carl Andreas
Patricia Roth

To Pulmonary Function
Anna Mary Black

To Radiology
Deanna Lukens
Carol McGee

To Respiratory Therapy
Marci Keefer

To Storeroom
Peter Hopstock

Welcome Back
Caroline Deutsch -
Laboratory

Notes from our Patients

"Never have I known anyone so loving, caring, and kind as the staff in the shock/trauma unit. Also, everyone was great on 6A -- the nurses, doctors, housekeepers, and escorts. I would like to extend my thanks to all and I will remember everyone in my daily prayers always."

A patient from the
Shock/Trauma Unit and 6A

"Having had more than 15 years experience in hospitals and nursing homes, I feel reasonably qualified to give your Hospital Center an outstanding rating from a patient's viewpoint. Both the physical facility and the quality of care were excellent. The nursing staff was consistently patient and helpful."

A patient from 5B

"Our family was involved in a multi-vehicle accident in the Allentown area. It was a very pleasant surprise to be treated at such an outstanding medical institution. Nine of us were treated with four being admitted. The immediate care and genuine concern of everyone including the nurses, doctors, and chaplains at the Lehigh Valley Hospital Center were simply outstanding. Our entire family will be forever grateful to your entire "family."

Patients from
the Emergency
Department



Non Profit
U.S. Postage Paid
Permit No. 1922
Allentown, PA
18105

Lehigh Valley Hospital Center
a HealthEast Hospital
P.O. Box 689
1200 S. Cedar Crest Blvd.
Allentown, PA 18105

Rich Cutshall—Executive Editor
Janet Laudenslager—Managing Editor
Jamie Anewalt—Staff Assistant
Jack Dittbrenner—Photography
Daria Molnar—Photography

BOARD OF DIRECTORS

Michael J. Thompson
Chairman
Rev. Daniel G. Gambet
Vice Chairman
Donald F. Wohlsen
Treasurer
Elwyn D. Spiker
Secretary
David P. Buchmueller
John B. Curcio
Richard Fleming
Jack I. Greenblat
Lloyd Jones
Francis S. Kleckner, M.D.
Indru T. Khubchandani, M.D.
Carl R. Maio
Donna M. Pidcock
Edith D. Ritter
Frank J. Ryan
Alan H. Schragger, M.D.
Carol G. Voorhees
Stanley E. Zeeman, M.D.
Morton Schneider
Chairman Emeritus