Maximizing Efficiency in Managing Nursing and Other Student Rotations: LVHN Case Study

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SITUATION

- Hospital mergers are resulting in need to increase efficiency and standardization in student processes across expanding networks.

BACKGROUND

- LVHN is a major academic community health network, with 8 hospitals and 160+ practices, ExpressCare, and other locations
- 2,000+ students completing nursing, medical, and other rotations at network sites each year
- 70+ affiliate schools
- In 2016, with the merger of two new hospitals, LVHN’s Department of Education was tasked with providing oversight of all students and school affiliates, at all sites.

ASSESSMENT

- Goal is maximizing efficiency in scheduling, placing, orienting, and approving the 1200+ nursing and 800+ other students rotating at LVHN each year.
- A comprehensive online student management system identified as critical.

RECOMMENDATIONS/LESSONS LEARNED

- A central system is critical.
- The more schools + health systems using the same system, the better.
- Pick a vendor that wants to be a true partner.
- Communicate, communicate, communicate.
- Identify process issues as early as possible.
- Identify key stakeholders and champions.
- Plan for 3-6 months prep prior to roll-out + 12-18 months for full implementation; build in time for unexpected issues.

TIMELINE

- Dept/Unit creates student opportunities in Bridges
- School/Student accepts opportunity via Bridges
- School/Student uploads required documents to Bridges
- School/Student notifies school, student, unit of approval
- Student begins/Unit conducts site & unit-specific orientation

Student Placement/Approval Process via CastleBranch Bridges System

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