

Conference Learnings

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CONFERENCE LEARNINGS

Trauma 2013: A Continuum of Care
DeSale's University Center Valley, PA
March 8, 2013



Susan Mitchell, RN

Center for Critical Care Nurse Float pool

A PASSION FOR BETTER MEDICINE.™



Responding to Mass Casualty Events

■ Triage

- Delay treatment of all but the sickest patients until the incident is defined
- Over triage leads to resource consumption

■ Communication

- With people on the scene
- Between EMS responders and hospitals
- What will you do if cell phone services are inoperable?

Responding to Mass Casualty Events

- Patient identification and tracking
 - How will we identify victims?
 - How will we locate victims being treated at other hospitals?
 - How will responding hospitals address HIPPA issues?
 - How can we assist family members trying to locate victims being treated at other area medical centers?
- Family assistance and outreach
 - Establish a family waiting area away from the media
 - Assist family members in locating victims that may have been taken to other area medical centers
 - Anticipate the need for food and lodging, especially for family members that may come from out of the area
- Media management
 - Have a staging area for the media that is away from patient care areas and separate from the family waiting area.
 - Establish a media parking area that does not impede staff and visitor parking.
 - Establish a protocol for regular media updates

Learning to Consider for LVHN

■ Plan Ahead

- Develop a plan for managing mass casualty events
- Appoint crisis managers to address key areas

Communication

Triage

Patient identification and tracking

Family Assistance and outreach

Media management

Learning to Consider for LVHN

■ Staff Training

- Assure that the staff you will depend on in an emergency have been well trained and know your crisis management plan

■ Practice, Practice, Practice!

- Have regular practice drills
- Identify potential problem areas
- Revise your plan as necessary

Group Discussion

- *What would LVHN do in the event of a mass casualty incident?
- *What system would we use to accurately triage patients?
- *How would we conserve resources and avoid OVERTRIAGE?
- *How would we communicate with other local hospitals who were also receiving victims?
- *How would we address HIPPA issues?
- *How would we address the needs of family members?
- * How would we manage the media response?