

Colleague Resource Center Launching Feb. 26

It will make it easy to find the HR-related info you need.

LVPG Practice Is In Our EyeMed Vision Plan

LVPG Ophthalmology/Optical Effects has two locations.

New Professional Development Sessions

Enroll in an upcoming Essentials class.

Thanks to You, LVHN Is Among the Best—VIDEO

Vizient says we're among the best for quality and safety.

Health Center at East Stroudsburg Opens

It's located at one of the busiest intersections in the Poconos.

ICYMI: Your Drive and Heart Make Headlines—VIDEO

Learn why our colleagues are "Amazing. Everyday."

Meet February's Service Star

Carmine Pellosie, DO, helped two people while on vacation.

Two Allied Health Scholarships Available

Find out how students can apply.

Puppy Delivers Valentine's Cards—VIDEO

It's being viewed by thousands on social media.

**Tough Decisions
Will Move Us
Forward**

[▶ Watch Now](#)



**Enter to Win
Free Phantoms
Tickets**

[Enter Now](#)



**Heart Care
That's Amazing
Everyday**

[Learn More](#)



LVHN news

MSK Cancer Alliance Breast
Cancer Clinical Trials

Why Does a Hernia Happen?

Debunking Pregnancy Myths

Information on LVHN Weekly is for LVHN colleagues only and cannot be accessed on smartphones or computers outside of LVHN's network.

Colleague Resource Center to Launch Feb. 26

BY [RICK MARTUSCELLI](#) · FEBRUARY 15, 2018

Soon, you'll be able to visit one website to get all the human resources (HR)-related information you need in one location. It's called the Colleague Resource Center (CRC). It's launching in the Lehigh Valley on Feb. 26 and it's one more way we're creating a great work experience for you. (It will launch in LVHN locations outside the Lehigh Valley later this year.)

The Colleague Resource Center will replace the current HR intranet site and Lawson dashboard. The information previously found on those sites will be easily accessible on the Colleague Resource Center. It will be accessible from the SSO toolbar (look for the "CRC" graphic shown here) by entering your system user identification (SUI) and password. Here's what makes it great:



- **It includes information specific to you.** You'll see your pay, benefits, sick time and PTO balances, and more. You'll visit this site to enroll in benefits and change your personal information if you get married, have a baby or experience another life event.
- **The "Search" function works great.** Simply type in what you're looking for and it will appear. With this functionality, colleagues should be able to find answers to 85 percent of their questions using this online tool.
- **You can submit your questions online.** Your questions will be routed to an HR representative. The response will appear on your Colleague Resource Center page. You also can call the new Colleague Resource Center phone number (described below) to ask questions. Once you submit your questions to the Colleague Resource Center online or via phone, you'll be able to refer back to your questions and answers in the online tool.
- **It's organized by category.** In addition to your information, you'll find details about topics like retirement, wellness benefits available through My Total Health (formerly Culture of Wellness) and career development opportunities. You also can print forms and review polices. Managers can access information they need to do their job.

Colleague Resource Center phone number

844-GO-ASK-HR (844-462-7547)

Call to speak with a Colleague Resource Center representative. To discuss your personal information, you'll need to supply your five- or six-digit employee ID number, which is different than your user SUI.

Your employee ID number can be found within the Colleague Resource Center in three places:

- In the top left box on the home page
- On your pay stub
- In your "Job Profile"

Reminder: LVPG Ophthalmology/Optical Effects are Part of the EyeMed Vision Plan

BY [SHEILA CABALLERO](#) · FEBRUARY 14, 2018

Colleagues who elected the EyeMed Vision Plan as part of their benefit package may be wondering if LVPG Ophthalmology/Optical Effects participates in the EyeMed Vision Plan. LVPG Ophthalmology/Optical Effects are part of the EyeMed Vision Plan network. The practice offers two convenient locations in Allentown and Palmer Township for benefit-enrolled colleagues and their eligible dependents. Here are the details.



LVPG Ophthalmology/Optical Effects – Allentown

401 N 17th Street, Suite 103
Allentown, PA 18104

LVPG Ophthalmology/Optical Effects – Palmer

3701 Corriere Road, Suite 17
Easton, PA 18045

Providers:

Radoslav Ivanov, OD

Alexandra Mercurio-Woch, OD

See a full list of providers

To see a full list of eligible providers near you, go to EyeMed.com and click on the “Insight Network.” You do not need a login. In addition, members enrolled in the buy-up plan can now purchase lenses and contact lenses every 12 months.

New Professional Development Sessions Forming Now

BY [SHEILA CABALLERO](#) · FEBRUARY 12, 2018

Creating a work environment where colleagues and our patients can thrive is essential to our long-term success – and our mission. That’s why we created “Essentials,” a series of classes designed to help us grow as individuals and as an organization. Essentials classes are a free benefit available to all colleagues. Current topics include crucial conversations, conflict management, change management, customer service and more. Review the [full schedule of classes](#) forming now, then ask your manager for approval to attend. When you’re ready, you can [sign up](#).

Essentials is just one of many free [professional development opportunities](#) available to our colleagues and it’s one of the ways that LVHN is investing in you



Thanks to You, LVHN is Among the Best for Quality and Safety – VIDEO

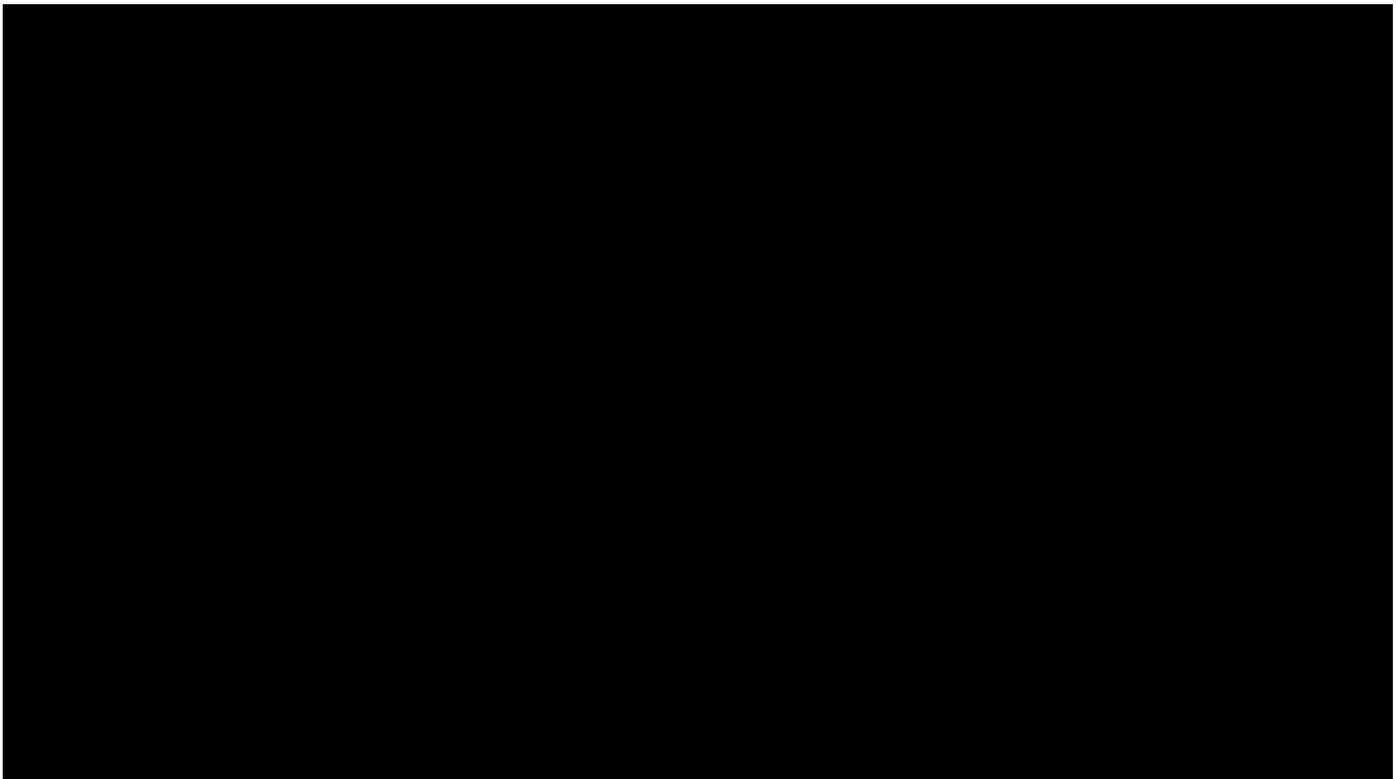
BY [ADMIN](#) · FEBRUARY 16, 2018

When it comes to delivering high quality, safe care, LVHN is among the nation's best organizations. So says Vizient, the largest member-driven, health care performance improvement company in the country.

Thanks to your hard work and dedication, LVHN is the winner of the [2017 Vizient Bernard A. Birnbaum, MD, Quality Leadership Award](#). LVHN finished in the top 10 among more than 100 of the nation's best academic medical centers.

To tell our community about our amazing achievement, we're sharing this video on social media to recognize you in our community. Check it out and like it, comment on it and share it!

The video below will only play in Google Chrome. If you are using Internet Explorer, click [here](#) to watch.



Health Center at East Stroudsburg Now Open

BY SHEILA CABALLERO · FEBRUARY 14, 2018



One day before Valentine's Day, LVHN showed its heart for the people of the Pocono region during a ribbon cutting to mark the official opening of the Health Center at East Stroudsburg. The health center is LVHN's fifth in the Pocono region.

Legislators, economic development professionals and other invited guests came together to celebrate the public-private collaboration, which was funded in part by a combination of loans and grants from PennWorks (sewer and water infrastructure) and a grant from the state's Redevelopment Assistance Capital Program (RACP), which helped fund construction.

"We know that life is busy and when you need care, it can't wait," says LVH-Pocono President Elizabeth Wise, RN. "That's one of the reasons this health center is so special. It sits at the center of our busy lives just off Interstate 80 and at the nexus of Routes 447 and 209 – one of the busiest intersections in the region."

The new health center brings together top-quality outpatient care in cardiology, family medicine, internal medicine, obstetrics/gynecology and pediatrics all under one roof. It's just one of many investments LVHN is making in the region.

"LVHN attracts top health care professionals with the expertise and skills to ensure people in the Pocono region have the care they need throughout life," says LVHN President and Chief Executive Officer Brian Nester, DO, MBA, FACOEP. "We're investing in this community by increasing access to great care where people live, work and play including right here at this new facility."

Other recent investments include the addition of specialty trained physicians in neurosurgery, surgical oncology, gynecologic oncology and minimally invasive surgery for urology conditions.

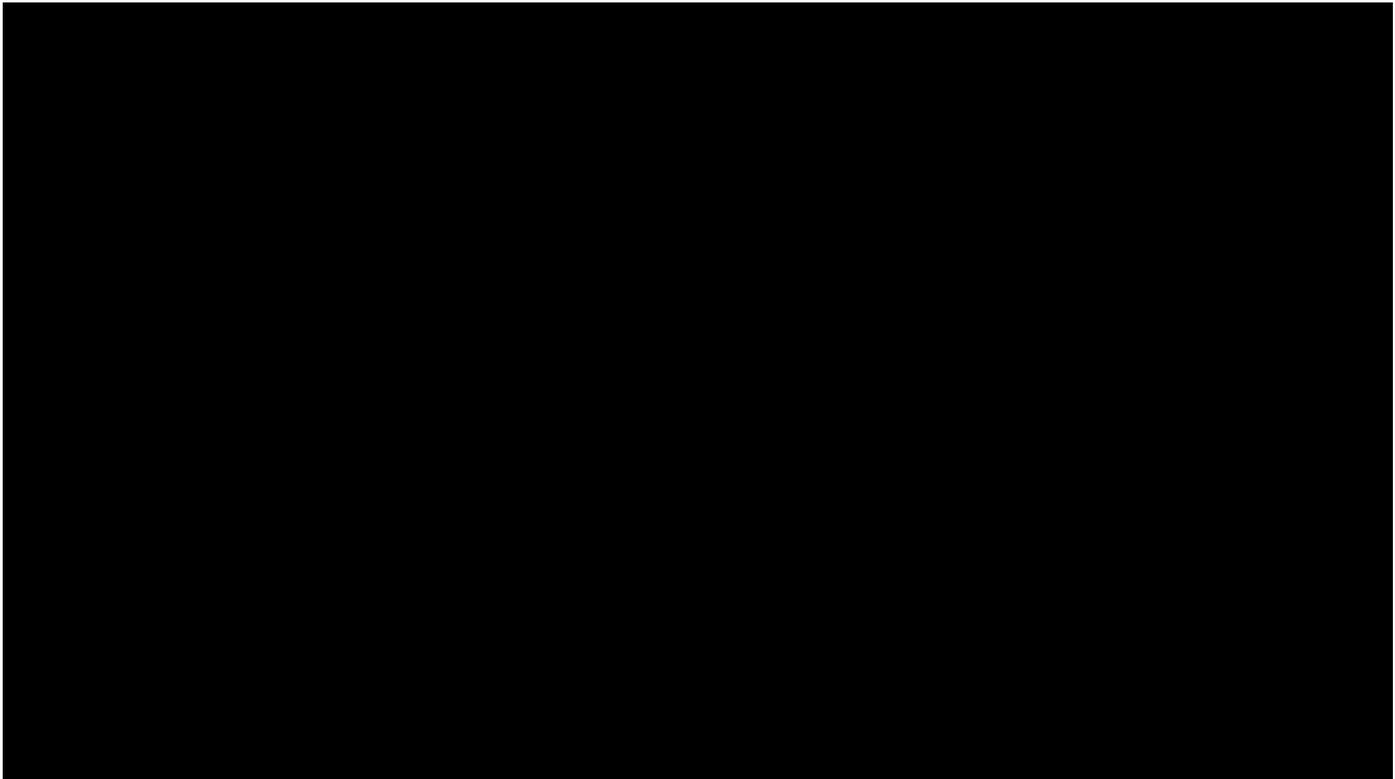
“We’re committed to providing top quality care close to home in all the communities we serve,” Nester says. “It’s what our neighbors want, and it’s what they deserve.”

ICYMI: Your Drive, Commitment and Heart Make Headlines—VIDEO

BY [EMILY SHIFFER](#) · FEBRUARY 16, 2018

What makes LVHN exceptional? Our colleagues do. That's very clear when you see the amazing things that happened around LVHN over the last few months. Things like the launch of our Heart and Cancer Institutes, our constant focus on giving people convenient access to our services, and LVHN's recognition from national media outlets for the innovative flu care we provide. Watch the winter edition of In Case You Missed It (ICYMI) and learn why our colleagues are "Amazing. Everyday."

The video below will only play in Google Chrome. If you are using Internet Explorer, click [here](#) to watch.



Service Star of the Month – February 2018

BY SHEILA CABALLERO · FEBRUARY 15, 2018

Carmine Pellosie, DO, HealthWorks



It's said that a doctor is always on duty. When called to serve the sick or injured, they respond – often without regard to traditional office hours or treatment rooms.

Recently, LVHN physician Carmine Pellosie, DO, with HealthWorks answered the call to serve twice while on vacation.

Pellosie and his wife were waiting to board a flight at Lehigh Valley International Airport. While sitting at the gate, he heard someone crying for help. Pellosie got up and ran toward the sound. A woman had fallen at the bottom of the escalator and was caught against the moving stairs. Pellosie went to the woman who lay injured and bleeding, and gently moved her away from the escalator.

He then stayed by her side and provided medical supervision to the airport's response team as they bandaged and stabilized the frightened woman. She was later transported to the hospital for treatment.

After the incident, Pellosie went back to his seat to wait for his flight. Within 15 minutes, a member of the response team was waving at him from across the airport. Once again, Pellosie responded. He rushed to

the aid of a fellow traveler who had fallen off a stool and hit her head in an airport restaurant. She was bleeding, injured and required medical care.

Pellosie checked the woman's responsiveness, applied pressure to a scalp wound and assessed the severity of her head injury. He then stayed by her side until she could be taken for further testing and treatment.

Wiping blood from his clothing, Pellosie once again took the seat beside his wife to wait for his plane.

"Most people don't want to get involved in other people's troubles," says nominator Sheila Dinan, HealthWorks Director. "But most people aren't Carmine Pellosie. He did what he felt was the right thing to do. Many at the airport recognized his behavior as truly inspiring and were grateful he was willing to serve."

Next Steps

Nominate a Service Star

Congratulate these PRIDE Award recipients. The PRIDE Award is part of our expanded [Service Star Award program](#).

- **Lehigh Valley Physicians Practice—Specialties colleagues, LVPG**

Colleagues helped a patient who was homeless and without insurance get the care he needed. The man had a large mass that required an MRI. Colleagues interceded to make sure he was connected with a financial counselor so the MRI and follow-up appointments could be scheduled immediately before leaving the office.

- **Nicole Gallagher, RN, cardiac float pool, LVH—Cedar Crest**

Gallagher was caring for an elderly heart patient who coughed frequently during meals. Her professional instincts made her concerned about possible aspiration. After sharing her concerns about possible aspiration, a speech therapist found severe dysphagia and ordered a video swallow study. Her professional instincts potentially saved the man's life.

- **Lori Keller, Diagnostic Care Center, LVH—Cedar Crest and LVH—17th Street**

Keller is a role model for colleagues. Recently, she was checking a patient in when she noticed the woman's eyes were glazed. Keller ran out to the woman just as she went into seizure. As the patient fell, Keller allowed the woman to fall on her so wouldn't hit the floor. She then placed the woman on her side until nurses arrived.

- **Multidisciplinary colleagues, LVH—Pocono**

A multidisciplinary group of colleagues attempted to de-escalate a violent patient with special needs while simultaneously ensuring others remained safe from harm. When de-escalation didn't work, colleagues waited for police and EMS assistance while keeping a watchful eye on the patient so he wouldn't harm himself or others.

Scholarships Available for Students Pursuing Allied Health Careers

BY [SHEILA CABALLERO](#) · FEBRUARY 12, 2018

Are you pursuing higher education in the [allied health](#) field or know someone who is? You may be eligible for a scholarship through LVHN's APC Executive Council. The deadline to apply is May 1, 2018.

The Mabel W. Riker Memorial Endowment Fund

Eligible colleagues may apply for a \$6,000 scholarship through the Mabel W. Riker Memorial Endowment Fund. A total of two scholarships will be awarded to colleagues who meet the below requirements:

- Colleague must be a full-time employee in good standing with a minimum of one year of service to LVHN.
- Colleague must be pursuing higher education in an [allied health discipline](#) at an accredited institution.
- Colleague must be a high school graduate or have a GED from a Pennsylvania public high school. First preference will be given to graduates of the Allentown School District.
- Eligible colleagues who require financial assistance to attend an allied health program at an accredited college or university may also apply.



The Margaret E. Berger Endowment for Allied Health Education Fund

Eligible colleagues, family or community members may apply for a \$1,000 scholarship through the Margaret E. Berger Endowment for Allied Health Education Fund. A total of two scholarships will be awarded to individuals who meet the following eligibility requirements:

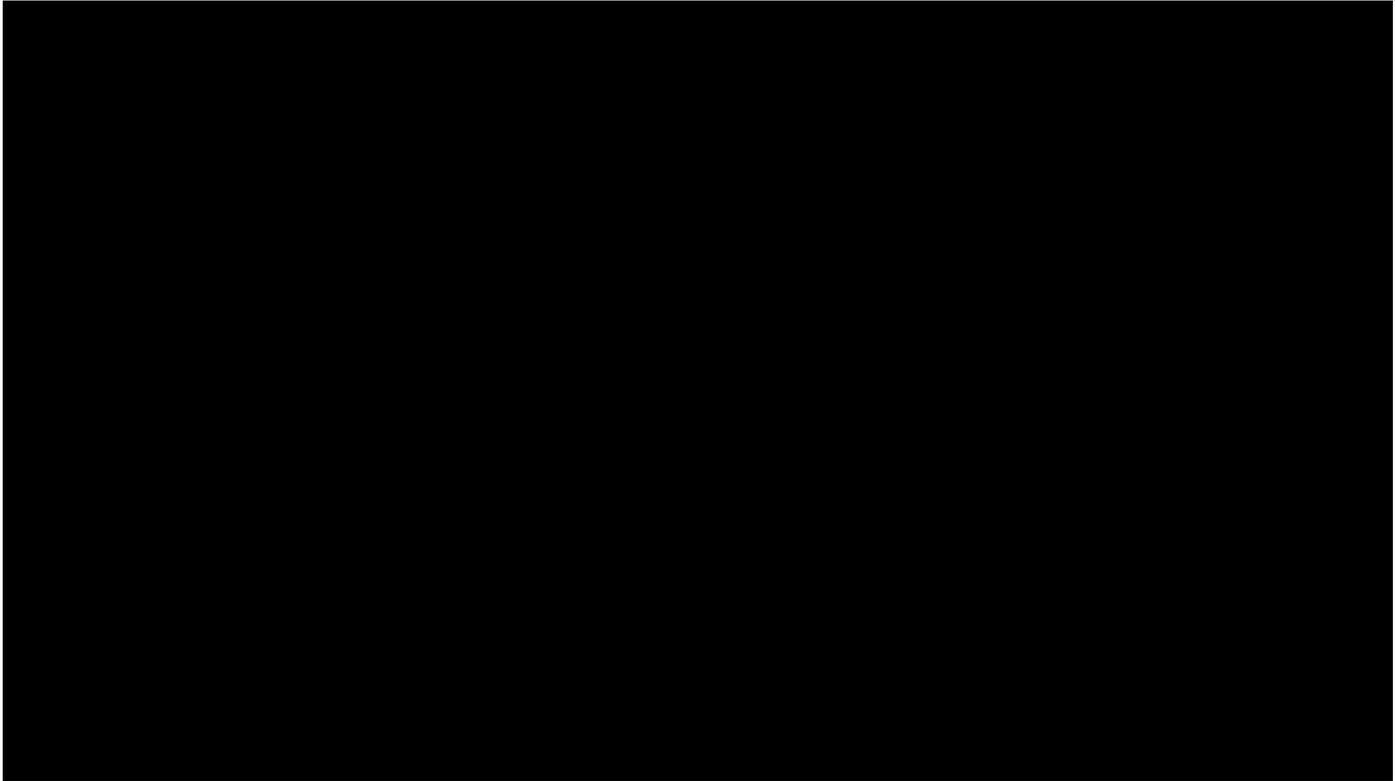
- Applicants must be a full-time employee in good standing with a minimum of one year of service to LVHN.
- Applicants must be a high school graduate, or have a GED from a Pennsylvania public high school. First preference will be given to graduates of the Allentown School District.
- Immediate family members of a colleague or community members in need of educational financial assistance who meet the eligibility requirements are welcome to apply. Applicants must be accepted to an allied health program at an accredited college or university.

Interested applicants should submit their [application](#) along with two references no later than May 1,

2018. The APC Executive Council Selection Committee will evaluate each applicant based on the above criteria. The decision of the selection committee is final.

Special Delivery! Watch Our Puppy Deliver LVHN's Valentine's Day Cards-VIDEO

BY [EMILY SHIFFER](#) · FEBRUARY 14, 2018



Thank you to colleagues and LVHN volunteers who submitted cards and shared the love with our patients on Valentine's Day.

Pet therapy dog Thor helped make the special deliveries to patients. Watch how the LVHN community spread the love!