

## LVHN Daily Coming to All Sites

It'll have more news pertaining to all LVHN locations.

## Terry's Take: It's a Wrap

As FY18 ends, know that your patients see the best in you.

## PRIDE Extends Beyond Pride Month

Lynn Turner shares LVHN's respect for the LGBTQ community.

## Watch June's Leader to Leader-Video

Get updates about all our campuses and more.

## Service Anniversary List

See who is celebrating a career milestone in July.

## Get Discounted Tickets to Dorney Park This Weekend

Tickets are only \$28.50.

## MyPopulytics.com Gets a Facelift

Your health plan portal has increased response and security.

## LVHN to Acquire APTS July 15

APTS is an EMS company in Hazleton.

## Renovations Continue at LVH-Hazleton

See photos of the new space and get a progress report.

## Gathering of Kindness USA

Register for this nontraditional conference.

## Register for "To Err Is Human" Film Showing and Panel

Screenings will be at all campuses on July 11 at 11:30 a.m.

Take the  
Communication  
Survey

[Learn More](#)



Meet  
June's  
Service Stars

[Learn More](#)



Open Mike:  
A Designated  
Month

[Learn More](#)



## LVHN news

---

LVHN Volunteer Opportunities

---

Iron Daddy: Part 2

---

Keep Mosquitoes and Ticks  
From Bugging You

*Information on LVHN Weekly is for LVHN colleagues only and cannot be accessed on smartphones or computers outside of LVHN's network.*

# LVHN Daily Will Be Available Network-wide in July

BY [RICK MARTUSCELLI](#) · JUNE 25, 2018



To keep our health network strong, it's essential that colleagues have easy access to the LVHN news and information they need to be at their best. We're taking an important step forward in this regard by making LVHN Daily – and the news in every region – accessible to all colleagues throughout LVHN. It's another move in the process to fully integrate our health network.

LVHN Daily – colleagues' everyday source for LVHN news online – currently is available to colleagues who work in the Lehigh Valley and Hazleton. Each of these two areas have their own version of LVHN Daily. Beginning in July, all colleagues, including those in Schuylkill and Pocono, will have access to the same version of LVHN Daily. As a result, LVHN Daily will contain more news and information pertaining to all our sites, which will help you stay up to date about things going on throughout our health network.

When all colleagues have access to LVHN Daily, the version of LVHN Weekly you receive via email on Fridays will be determined by where you work: the Lehigh Valley, Hazleton, Schuylkill or Pocono. LVHN Weekly will contain both network and site-specific news.

This is the latest of many steps we've taken to enhance communication at LVHN.

- We recently made [social media accessible on LVHN computers](#) so colleagues can advocate for our health network at work.
- We introduced the hashtag #LVHNProud, which all colleagues are encouraged to use when interacting and sharing LVHN news on their social media accounts.
- As part of a new program, [Colleague Ambassadors](#) are sharing important news and information with colleagues and community members. [Watch a video of Ambassadors talking about what it means to wear the LVHN badge](#), as well as the first of many new videos that we will share featuring our Ambassadors.

In addition to having access to news from all LVHN locations, colleagues who regularly visit LVHN Daily will also notice new features to the site. The right column of LVHN Daily now shows the latest photos and information posted on LVHN's Instagram and Facebook pages. You also can link to these and LVHN's other social media sites by clicking the icons at the bottom of the right column or within LVHN Daily stories. This makes it easier for you to share LVHN information with people in your social network. Remember to use #LVHNProud.

Effective communication in health care is more important than ever. That is why all colleagues are encouraged to [take our communication survey](#) so we can use your feedback to enhance communication at LVHN. When all colleagues are well informed about the exciting things happening at LVHN, we can move forward together and make LVHN even stronger.

[□ Share](#)

[Print Email](#)

# Terry's Take – It's a Wrap

BY [TERRY CAPUANO](#) · JUNE 28, 2018



We are rapidly closing in on the end of our current fiscal year and in spite of the challenges we faced in our health care environment, you have shined. I know this because I make rounds every week and it is the message I hear over and over again.

Rounding takes me back to my roots as a nurse and the importance of communicating patient care and patient status. In my role now, rounding takes on a different meaning because the information I am seeking is to help improve the patient experience. However, what I am reminded of time and again is the incredible care that we – YOU – provide our patients every single day.

## **I ask and they tell me**

When I enter a patient room, I encourage each patient to tell me how we could make their stay with us better. How can we improve? What aren't we doing well?

Patients often look at me quizzically and emphatically state, "There's nothing you can do – your care here is great!"

But I'm persistent. I reassure them that no one will get into trouble – I just want to know what we can do better for the next patient.

Again, they tell me they love it at LVHN. Our patients share such heartwarming stories with me about the care we deliver and the incredible people who provide it. You are the reason they say every positive thing and list (in detail) the reasons they will only come to LVHN for care. They tell me to thank everyone they have interacted with, from food service to imaging, and nurses to technical partners. Each person makes an impression on them and they notice details that we might not, like speaking kindly, washing hands, straightening sheets, propping pillows, helping them walk, and on and on. You and your colleagues are always at the heart of their thanks.

## **Thank you**

Let me share my sincerest thanks for all of the great experiences I have on rounds. Every smile and every sincere statement from one of our patients is due to your professionalism and compassionate care. While the financial realities of running a health network are not lost on me, I want you to know that because of your diligence and dedication to excellent patient care, we will remain the health care provider of choice across this region.

Terry

P.S. Summer has officially arrived! Remember to spend some time recharging your internal batteries with family and friends.

P.P.S. An invitation: Scroll to the bottom of this page and leave a comment. I'd like to know what you are proud of accomplishing this past year at LVHN, either individually, as part of a team, or something on a larger-scale.



*Terry Ann Capuano*

**About me:** My name is Terry Capuano, RN, and I am the Executive Vice President and Chief Operating Officer at LVHN. I have worked at LVHN for more than 30 years and consider it an honor to serve as your COO. I greatly enjoy meeting colleagues, sharing stories and enhancing relationships throughout the health network. [Learn More](#)

7 [Share](#)

[Print Email](#)

# Lynn's Turn: PRIDE Behaviors Extend Beyond Pride Month

BY [LYNN TURNER](#) · JUNE 26, 2018

As LVHN colleagues, we *respect* others. We value the things that make each of us unique. We create respectful environments and are open to our differences. Respect is the “R” in PRIDE, and so during Pride month, it’s only natural for me to share the respect LVHN has for members of the LGBTQ community.

Respect is the foundation of our new LGBTQ Patient and Family Experience Project Team. Some of the colleagues in the group (pictured below) are executing strategies and developing services to assure LVHN provides welcoming, culturally sensitive and equitable care for all colleagues, patients and family members regardless of age, gender, race, religion, national origin, physical ability, sexual orientation, gender identity, thinking style, background and all other attributes that make each person unique. This team is making the PRIDE promise by helping to ensure we provide high-quality care that respects everyone’s sexual orientation and gender identity. I thank them. If you would like to learn more about this team, [email Judith Sabino](#), LVHN Diversity/Cultural Awareness Liaison, or call her at 610-969-2565.





Creating a welcoming and respectful environment for colleagues starts with providing the benefits you and your loved ones need to live well. To support all colleagues, LVHN provides benefits to spouses of the same or opposite sex. Gendering affirming treatments and procedures also were added to the LVHN Health Plan.

Our support for the LGBTQ community extends beyond our walls. An example is our participation in the 2018 Leadership Cohort of Nursing Champions for Health Equity. Sponsored by Bradley-Sullivan LGBT Community Center, the program aims to break down barriers to health equity, which is the “attainment of the highest levels of health for all people,” for the LGBTQ community. Barriers exist because LGBTQ health is not always prioritized in nursing educational environments, and LGBTQ nurses are not often developed into community leaders where they have the ability to incite change. The eight-month leadership cohort provides education to nurse champions to help them remove barriers and create health equity. Four LVHN colleagues are participating: Troy Boulden, BSN, Vickie Cunningham, MSN, James Thiel, RN, and Maddie Williams, RN. We thank them for being #LVHNProud.

PRIDE is what makes LVHN unique and a great place to work. I'm #LVHNProud to be part of an organization that treats all people the way they want to be treated. That's the way all people deserve to be treated.



*Lynn Turner*

**About me:** My name is Lynn Turner, Senior Vice President and Chief Human Resources Officer. In this blog, I will write about the issues important to you, share information about our policies and how LVHN works to support you. In return, I hope you will feel comfortable asking questions and sharing your concerns.

6 [Share](#)

[Print Email](#)

# Watch Leader to Leader – June 2018

BY [ADMIN](#) · JUNE 27, 2018

Do you want to know what's going on in our health network? Watch the Leader to Leader meeting, held the third Thursday each month. Using a PowerPoint presentation as a guide, colleagues share updates on key issues and initiatives. Click the links below to watch this month's presentations.

**In order to watch the below videos, you need to have Microsoft Silverlight installed on your computer. If the links do not open properly, try refreshing your browser. If you have questions or need assistance, please contact information services at 610-402-8303.)**

[Welcome: PRIDE Award and Service Star Award](#)

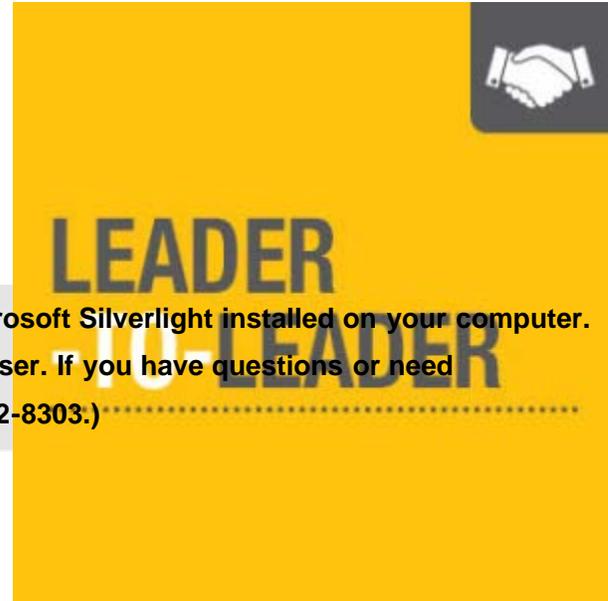
[Bright Idea Generator Update](#)

[Fiscal Year in Review From Each Hospital Campus](#)

[My Total Health Portal Update](#)

[Share](#)

[Print Email](#)



# Service Anniversary List – July 2018

BY [EMILY SHIFFER](#) · JUNE 29, 2018

Happy anniversary to these colleagues celebrating a career milestone at LVHN in July. Congratulate them on their years of service.

## **40 years**

Georgette Guth, ASU-OR  
Diane Kennedy, NICU  
Steven Lukow, engineering  
Debra Sellers, 4T

## **35 years**

Julie Albertson, Children's ER  
Sandra Axt, TNICU  
Carol Fox, advanced spine program  
Timothy Hickey, MedEvac  
William Karpowich, bed management  
Tina Lore, radiology-diagnostic  
Joseph McAvoy, radiology-diagnostic  
Lisa Mikitka, MICU/SICU  
Sharon Monahan, Lehigh Valley Anesthesia Associates  
Denise Parker, LVPG Geriatric Medicine-17th Street  
Helen Smithson, nursing float pool  
Lori Yesenofski, remote patient monitoring

## **30 years**

Michon Borbe, physician documentation  
Gail David, nurse staffing office  
Christine Eisenman, operations  
Dianne Hvizdos, ASU-OR  
Elizabeth Quigley, operating room  
Beverly Ribecky, operating room  
Terry Robinson, obstetrics  
Jan Saeger, radiation oncology  
Debra Schweitzer, pre-admission testing  
Donna Seidel, pharmacy



Debra Stern, TLC moderate care

Terry Thomas, cardiology

Dawn Williams, managed care

### **25 years**

Melinda Brosious, Center for Connected Care and Innovation

Charles Eggen, human resources

Holly Ehrenfried, rehabilitation

Mark Graber, LVPG Neurology-1250 Cedar Crest

James Jacobs, dietary

Donna Marie Otter, quality management

Michael Pasquale, LVH Senior Medical Director

### **20 years**

Gerald Cenci, engineering

Joann Famalette, medical-surgical 4

Steven Frei, emergency department

Terrie Mahala, Lehigh Valley Anesthesia Services

Brian Nester, President and Chief Executive Officer

Tamila Steckroth, float pool

### **15 years**

Connie Best, pre-op staging

Jennifer Breen, LVPG Family Medicine-Easton

Timothy Carpency, patient transport services

Tonya Carter, 6B

Quirino DiCola, patient accounting

Tonya Dosiak, operating room

Stephanie Figueroa, LVPG Family and Internal Medicine-Bethlehem Township

Laurie Gilbert, physical/occupational therapy

Lori Guman, rehabilitation

Karen Haley, release of information

Jeffrey Hinkle, patient accounting

Jude Horoski, information services

Thomas Krick, psychiatry

Kathleen Leotti, emergency department

Abby Letcher, family medicine education

Dana Loveless, LVPG Pediatrics-Trexlerstown

Marilyn Minder, payer contracting

Eric Mueller, office of the Chief Medical Officer

John Peters, LVPG Family Medicine-Trexlerstown

Linda Petrole, staging/PACU

Andrea Ricciardi, 5CP

Ethan Rightmyer, CT scanning

Timothy Wolf, post operative unit

Joan Yankalunas, education services

Jennifer Zambo, emergency department

### **10 years**

Marciann Albert, LVPG operations

Vilma Barry, LVPG General and Trauma Surgery

Laura Bernhard, 6K

Ashley Boyle, rehabilitation unit

Nicole Buskirk, LVPG Urogynecology

Monique Casey, bed management

Michelle Conley, CECE

Sarah Dolcemascolo, LVPG Cardiac and Thoracic Surgery

Colleen Egan, Sleep Disorders Center

Christl Fritsch, managed care

Tiffaney Graner, group health administration services

Ranju Gupta, LVPG Hematology Oncology-Muhlenberg

Deborah Hoke, CT scanning

Diana Hurtzig, ExpressCARE

Nauman Islam, LVPG Cardiology-1250 Cedar Crest

Laura Jacob, pharmacy

Sarah Jensen, radiation oncology

Jamie Jordan, respiratory care

Jennifer Koch, Miles of Smiles

Heidi Lapachinsky, Lehigh Valley Anesthesia Services

Anita Lenz, rehabilitation unit

Susan Ohl, medical oncology

Kristina Ohland, obstetrics

Adebola Onanuga, 7B

Sapna Patel, maternal fetal medicine

Daniel Roesler, LVPG General Surgery-East Stroudsburg

Matthew Saltz, LVPG Pediatrics-Pond Road

Meaghan Schroeder, Regional Burn Center

Tammy Smith, 7K orthopedics

Jordan Sodl, pharmacy

Jourdan Stevens, LVPG Family Medicine-Cetronia Road

Sean Stuber, education infrastructure

Gary Tallarita, infection control

## 5 years

Stephen Alvarado, LVPG Pediatrics-Fogelsville

Megan Anderson, 5T

Alma Ariza, AIDS Activities Office

Kenneth Aurand, coding integrity

Alison Bahnick, operating room

Suzanne Bertholf, LVPG Internal Medicine-Muhlenberg

Katie Best, emergency department

Anmol Bhambhwani, LVPG Obstetrics and Gynecology-Valley Center Parkway

Emanuel Bischoff, LVPG Internal Medicine-Muhlenberg

Jeffrey Brodsky, LVPG Surgical Oncology-1240 Cedar Crest

Tara Brunner, LVPG Surgical Oncology-1240 Cedar Crest

Dana Cam, LVPG Pulmonary and Critical Care Medicine-1250 Cedar Crest

Jessica Carlson, NICU

Morgan Chando, respiratory care services

Zhe Chen, hospitalist program

Tara Claussen, HIM facility based coding

Jessica Cooper, precertification department

Lawrence Desko, emergency department

Carly Dukert, LVPG financial planning/budget

Adam Edwards, neurology critical care

Bobbie Ewing, LVPG Cardiology-1250 Cedar Crest

Rachel Fetterman, radiology-diagnostic

Eva Fox, ICU

Shanna Fraites, Epic

Madelyn Glick, 6C

Brittany Goffredo, operating room

Debra Gordon, LVPG Pediatrics-Laurys Station

Michelle Groller, float pool

Daniel Hanna, information services

Laura Hayn, pharmacy

Tara Henry-Morrow, business development

Jyhong Hou, LVPG Neurology-1250 Cedar Crest

Kenneth Katz, emergency department

Kristen Kelly, behavioral health

Dmitry Khaitov, LVPG Neurology-1250 Cedar Crest

Theresa Kissel, pediatric rehabilitation

Alexander Knop, emergency department

Kathleen Koziski, LVPG operations

Nicholas Lamparella, LVPG Hematology Oncology-Muhlenberg

Jessica Lewis, LVPG Geriatric Medicine-17th Street

Sherri Meeker, emergency department

Roseanna Mutter, NICU

Katie Nissen, HIM provider based coding

Nancy Nocek, home care

Dawn Pudelka, hospice unit

Andrea Reich, hospitalist program

Lauren Romanski, LVPG Obstetrics and Gynecology-1245 Cedar Crest

Ivelisse Ruiz-Vega, LVPG Pediatric Gastroenterology-1210 Cedar Crest

Yoly Santana, AIDS Activities Office

Louise Schulz, home care

Mahim Shah, LVPG Pediatrics-Pond Road

April Siegfried, clinical social work

Jordan Smith, 7B

Janel Stuckey, 5T

Candy Suriel, pharmacy

Chrysacona Sweitzer, LVPG Family Medicine-Laurys Station

Danielle Taylor, speech therapy

Tara Thompson, LVPG Hematology Oncology-Muhlenberg

Mark Unruh, security

Amanda Ventin, 5T

Christina Vo, Epic

Julie Wiecezak, patient receivables office

Alexsis Wiltrout, ASU-OR

Jennifer Zeiner, home care – social services

[□ Share](#)

[Print Email](#)

# Get Discounted Tickets to Dorney Park This Summer

BY [EMILY SHIFFER](#) · JUNE 29, 2018

The LVHN Recreation Committee invites you to spend a day with your family at Dorney Park for a discounted price.

Tickets are only \$28.50 for two select weekends:

- Friday, June 29- Sunday, July 1
- Friday, Aug. 10 – Sunday, Aug. 12

Tickets are available now for purchase at [dorneypark.com/lvhn](http://dorneypark.com/lvhn).



2 [Share](#)

[Print Email](#)

# MyPopulytics.com Undergoes a Facelift for Increased Response and Security

BY ADMIN · JUNE 27, 2018

LVHN colleagues insured under the LVHN Health Plan have exceptional convenience at their fingertips through MyPopulytics.com. This website provides comprehensive health plan information including claims, deductible status, My Total Health and flexible spending account balances, important forms, benefit guides, and extras like the Health Plan provider directory. A just-completed design upgrade offers members a number of new user-friendly tools and enhanced security features to protect their personal health information.



Here is an overview of what's different:

- Link to a new “Authorizations” page via the top menu bar to view and manage pre-certified services, showing:
  - Authorization number, along with provider and date submitted
  - Type of service, status, and service start/end date
  - Number of visits/services approved
  - Status of a Certificate of Non-Availability (CNA) request
- New “responsive design” allows you to easily access MyPopulytics.com from your smart phone or tablet
- Improved security features, such as “grant/deny access” for viewing claims and authorizations:
  - Employees, spouses and dependents age 18 and older will only be able to view their own claims and authorizations
  - Employees and spouses will also be able to view information and authorizations for all dependents under 18
  - Grant/deny access will allow an adult individual to request and grant approval for another adult individual (within their family) to view their claims and authorizations.

These new features will appear on the MyPopulytics.com portal starting July 2. (The site will be unavailable June 29 to July 1 for upgrade maintenance.) Please make sure to log in and explore the ways it can help you understand, view and protect your health information.

---

If you have any questions about the new features, please contact the Populytics Call Center at 484-862-3505 during regular business hours, or securely email a member services representative 24/7 through the MyPopulytics Express Request option.

[□ Share](#)

[Print Email](#)

# LVHN to Acquire APTS July 15

BY JANE DANISH · JUNE 22, 2018

LVHN announced today it will acquire the Hazleton-based American Patient Transport System, Inc. (APTS), an Emergency Medical Services (EMS) company, effective July 15, 2018.

We have long shared a positive working relationship with American Patient Transport Systems, Inc., (APTS), an Emergency Medical Services (EMS) company, based on East Holly St. in Hazleton with a second location in Pottsville, Schuylkill County. On July 15, APTS will officially become part of LVHN.

LVHN and APTS have worked side-by-side caring for patients for many years as APTS services the Greater Hazleton area as the primary 911 provider in the region.

APTS also provides transport services in the area served by LVH-Schuylkill. Under the acquisition, APTS staff of about 100 people and its fleet of almost 30 ambulances and non-emergency stretcher/wheelchair vans, will come under the LVHN umbrella as a subsidiary of LVH-Hazleton. APTS services under LVHN will be business as usual with no significant changes in staffing or operations anticipated.

The APTS team will continue to provide the high quality pre-hospital emergency and patient transport services it has provided since 1989 in the Greater Hazleton area and parts of Schuylkill and Carbon counties.

The ever changing health care landscape continues to present new challenges and has opened the door to new collaborations and partnerships. We are excited that this opportunity was presented to us so that we can continue the important patient transport and life-saving care that APTS has provided for so many years. This is a new service for LVHN and we are excited to embark on this venture.

LVHN also recognizes the other valuable pre-hospital emergency and patient transport partners in the Greater Hazleton and Schuylkill communities. We look forward to maintaining these important relationships to best serve all our patients.



# Renovations Continue to LVH–Hazleton’s Patient Tower

BY [JANE DANISH](#) · JUNE 28, 2018

On April 9, renovation work began on the hospital’s third floor step down unit as part of the hospital’s modernization project. On June 11, the work was completed and the Department of Health approved the unit for occupancy. For patient comfort and convenience, many of the rooms have been set up as single-bed rooms with the ability to flex back to two-bed rooms as volume dictates. Some of the room upgrades include new flooring, lighting, wall finishes and infrastructure for the electronic medical record system Epic.

The common areas, such as the nursing station and corridors, were upgraded to include new casework, flooring and other amenities. The look and feel of the newly finished unit provides a calming, tranquil and comforting environment for our patients through the use of nature-inspired colors and materials.

Staff and patients from the seventh floor medical/surgical/pediatrics unit are now housed on the newly renovated third floor while renovations begin on the seventh floor. Work is also continuing in the Family Birth and Newborn Center on the second floor. Renovations on this floor are being done room by room because we are not able to close the entire unit.

Expansion and renovations to the hospital lobby and emergency department are anticipated to begin by September once permit approvals are granted.

The photos show the completed nursing station and a patient room on the third floor.



[□ Share](#)  
[Print Email](#)

# Register for the 2018 Gathering of Kindness USA: Transforming the Culture of Health Care Through Kindness

BY [MARCIANN ALBERT](#) · JUNE 27, 2018

The “2018 Gathering of Kindness USA” is designed to be a nontraditional conference experience. Hence, it is a gathering, not a conference. It is designed to be experiential in nature, to open a conversation about the value of kindness in health care and to leave participants with a desire to look at their interactions in the patient-provider relationship through the lens of human connection and story. Participants will gain close listening skills and a heightened awareness of the impact of their own words and language on the patient-provider relationship.



## **What**

The 2018 Gathering of Kindness USA

## **When**

Friday, July 13, 2018

Registration: 8-8:45 a.m.

Gathering of Kindness: 9 a.m.-1 p.m.

## **Walking Labyrinth**

Open for quiet reflection from 8:15 a.m.-1:30 p.m.

## **Where**

Muhlenberg College

Seeger Student Union

2400 W. Chew Street

Allentown, Pa., 18104

## **Who**

Those interested in:

- Entering a conversation that examines barriers to kindness in the health care patient-provider relationship

Improving the culture of health care by heightening their awareness of and infusing kindness into the patient-provider relationship

**Cost:**

Registration by June 30: \$75

Registration on or after July 1: \$100

Students of medicine, nursing, allied health...all students: Free

***Payment by cash or check will be accepted at the door on the day of the event.***

**Register**

Email [Ldickey@TheNarrativeInitiative.com](mailto:Ldickey@TheNarrativeInitiative.com).

Registration on the day of the event is available as space permits. The maximum attendance will be 100 participants.

**Continental breakfast, coffee and water will be provided.**

**Sponsored by**

The Narrative Initiative, LLC

Allentown, PA

[TheNarrativeInitiative.com](http://TheNarrativeInitiative.com)

# Register for “To Err Is Human” Film Showing and Panel Discussion July 11

BY [EMILY SHIFFER](#) · JUNE 28, 2018

You are invited to attend a film showing and panel discussion about medical errors on July 11. “To Err Is Human” is an in-depth documentary about medical mistakes and those working behind the scenes to create a new age of patient safety. Through interviews with leaders in health care, footage of real-world efforts leading to safer care, and one family’s compelling journey from victim to empowered patient advocate, the film provides a unique look at our health care system’s ongoing fight against preventable harm.

The film will be shown at the following locations on July 11 at 11:30 a.m.:

- LVH-Cedar Crest auditorium (lunch provided at 11 a.m.)
- LVH-Hazleton ETC conference room
- LVH-Schuykill Wall Auditorium
- LVH-Pocono The Serenity Room

A panel discussion will follow at 12:45 p.m. featuring filmmaker Mike Eisenberg, LVHN Chief of Quality and Safety Matthew McCambridge, MD, and LVHN Director of Patient Safety Gwenis Browning.

[Click here to register.](#) The registration deadline is July 6.

This event is free and made possible through the Dorothy Rider Pool Health Care Trust grant within the Department of Education.

On-site registration may be available if space permits. If attending, bring your LVHN badge with you to the event so it can be swiped to record your attendance.

**Continuing Medical Education (CME)** – LVHN designates this live educational activity for a maximum 2.0 AMA PRA Category 1 Credits. TM Physicians should only claim credit commensurate with the extent of their participation in the educational activity.



**Continuing Nurse Education (CNA)** – Registered nurses attending the entire program and completing the evaluation tool will receive 2.0 contact hours.

[□ Share](#)

[Print Email](#)