

## Communication Survey Extended

Complete it by July 9; win a prize.

## Awards for Quality Stroke Care

Recognition comes from American Heart/Stroke Association.

## Colleagues Celebrate Independence Day – VIDEO

See them show their patriotism.

## A Little Girl's Smile Changed Bill Ciotola's Life – VIDEO

Hear his emotional #LVHNProud story.

## Get 20% Off LVHN V-neck T-shirts

Regularly priced at \$14.95, they're on sale for \$11.95.

## EASE App Launches at LVH–Hazleton

Families now receive texts with updates during surgery.

## Epic 2017 Upgrade

Why upgrade? What's next? When is go live?

## Alzheimer's Caregiver Retreat, July 30

Speaker: Kim Campbell, wife of musician Glen Campbell.

Terry's Take:  
It's a Wrap

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MyPopulytics  
Has a  
New Look

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LVHN Daily  
Network-wide  
on July 9

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## LVHN news

A Short Road to Recovery

LVHN Volunteer Opportunities

Keep Mosquitoes and Ticks

From Bugging You

*Information on LVHN Weekly is for LVHN colleagues only and cannot be accessed on smartphones or computers outside of LVHN's network.*

# Last Chance to Take the Communications Survey; Win a Prize

BY [ADMIN](#) · JULY 2, 2018

Your voice matters at LVHN, and we want to hear feedback from as many colleagues as possible. That's why we have extended the LVHN Communication Survey until July 9. We want to know how you receive LVHN news and information, and how we can enhance colleague communication at LVHN. If you take the survey, you will be entered into a drawing to win an LVHN gift basket.

Please take a few moments to [complete this colleague communications survey](#). Based on your feedback, we'll explore and implement new and innovative ways to make it more convenient for you to receive important LVHN news and information. Thank you for taking the survey and for doing your part to stay up to date on all the exciting things happening throughout LVHN. We are #LVHNProud.



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# LVH–Cedar Crest and LVH–Muhlenberg Awarded for Quality Stroke Care

BY BRIAN DOWNS · JULY 5, 2018

LVH–Cedar Crest and LVH–Muhlenberg both have received the American Heart Association/American Stroke Association’s Get With The Guidelines®-Stroke Gold Plus Quality Achievement Award. The award recognizes the hospitals’ commitment to ensuring stroke patients receive the most appropriate treatment according to nationally recognized, research-based guidelines based on the latest scientific evidence.



LVH–Cedar Crest and LVH–Muhlenberg earned the award by meeting specific quality achievement measures for the diagnosis and treatment of stroke patients at a set level for a designated period. These measures include evaluation of the proper use of medications and other stroke treatments aligned with the most up-to-date, evidence-based guidelines with the goal of speeding recovery and reducing death and disability for stroke patients. Before discharge, patients should also receive education on managing their health, get a follow-up visit scheduled, as well as other care transition interventions.

“Timely use of advanced stroke treatments has been shown to impact the quality of life for people who experience stroke,” says Yevgeny Isayev, MD, Vascular Neurologist and LVHN’s Stroke Program Medical Director. “As stroke leaders in the field, we are always on the frontline leading development and implementation of new processes to improve how quickly we are able to treat stroke.”

LVH–Cedar Crest also received the association’s Target: Stroke<sup>SM</sup> Elite award. To qualify for this recognition, hospitals must meet quality measures developed to reduce the time between the patient’s arrival at the hospital and treatment with the clot-buster tissue plasminogen activator, or tPA, the only drug approved by the U.S. Food and Drug Administration to treat ischemic stroke.

“We are pleased to recognize Lehigh Valley Hospital–Cedar Crest for their commitment to stroke care,” said Eric E. Smith, MD, national chairman of the Get With The Guidelines Steering Committee and an associate professor of neurology at the University of Calgary in Alberta, Canada. “Research has shown that hospitals adhering to clinical measures through the Get With The Guidelines quality improvement

initiative can often see fewer readmissions and lower mortality rates.”

According to the American Heart Association/American Stroke Association, stroke is the No. 5 cause of death and a leading cause of adult disability in the United States. On average, someone in the U.S. suffers a stroke every 40 seconds and nearly 795,000 people suffer a new or recurrent stroke each year.

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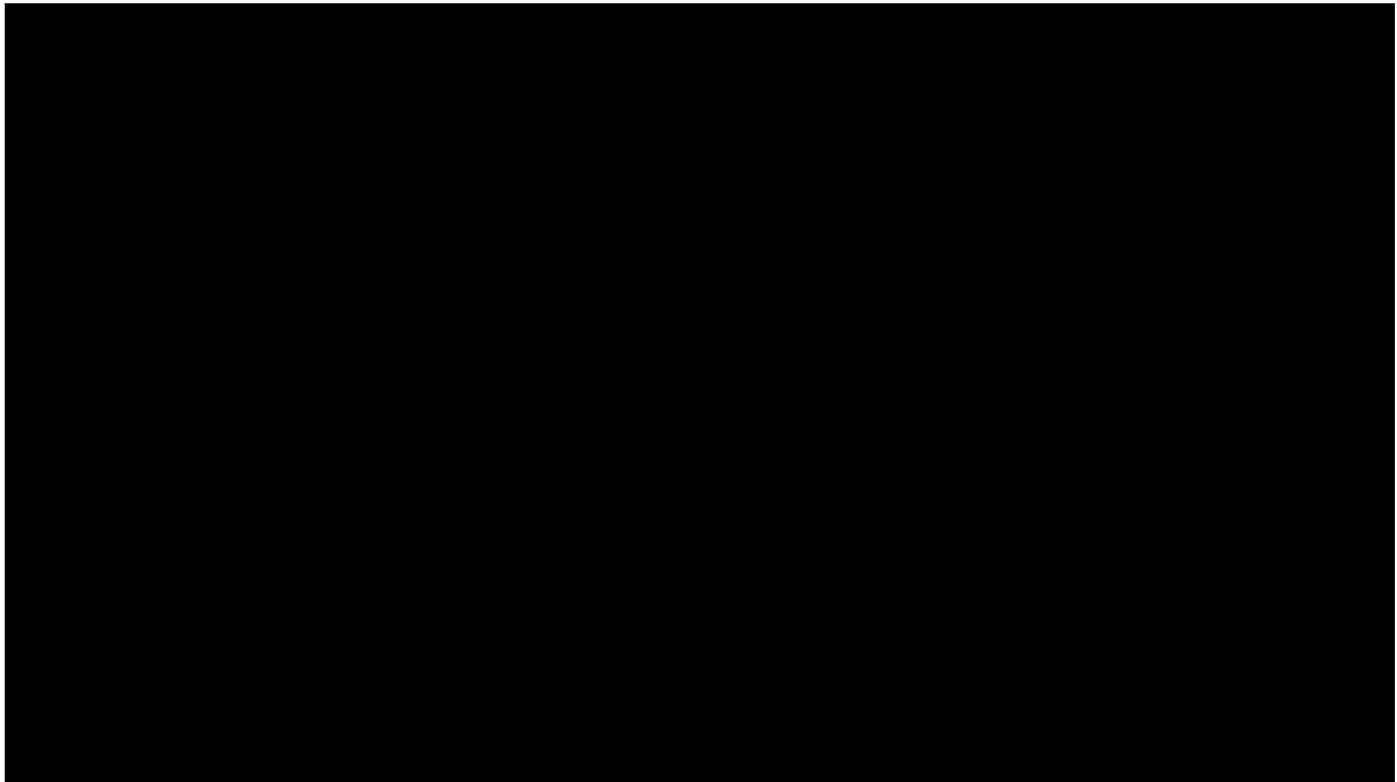
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# Watch Colleagues Celebrate America on Independence Day – VIDEO

BY [EMILY SHIFFER](#) · JULY 3, 2018

See colleagues showing their patriotism on Independence Day and hear the CECE Center Children sing “A Grand Old Flag” in the video below.

We are #LVHNProud to be American this holiday week.

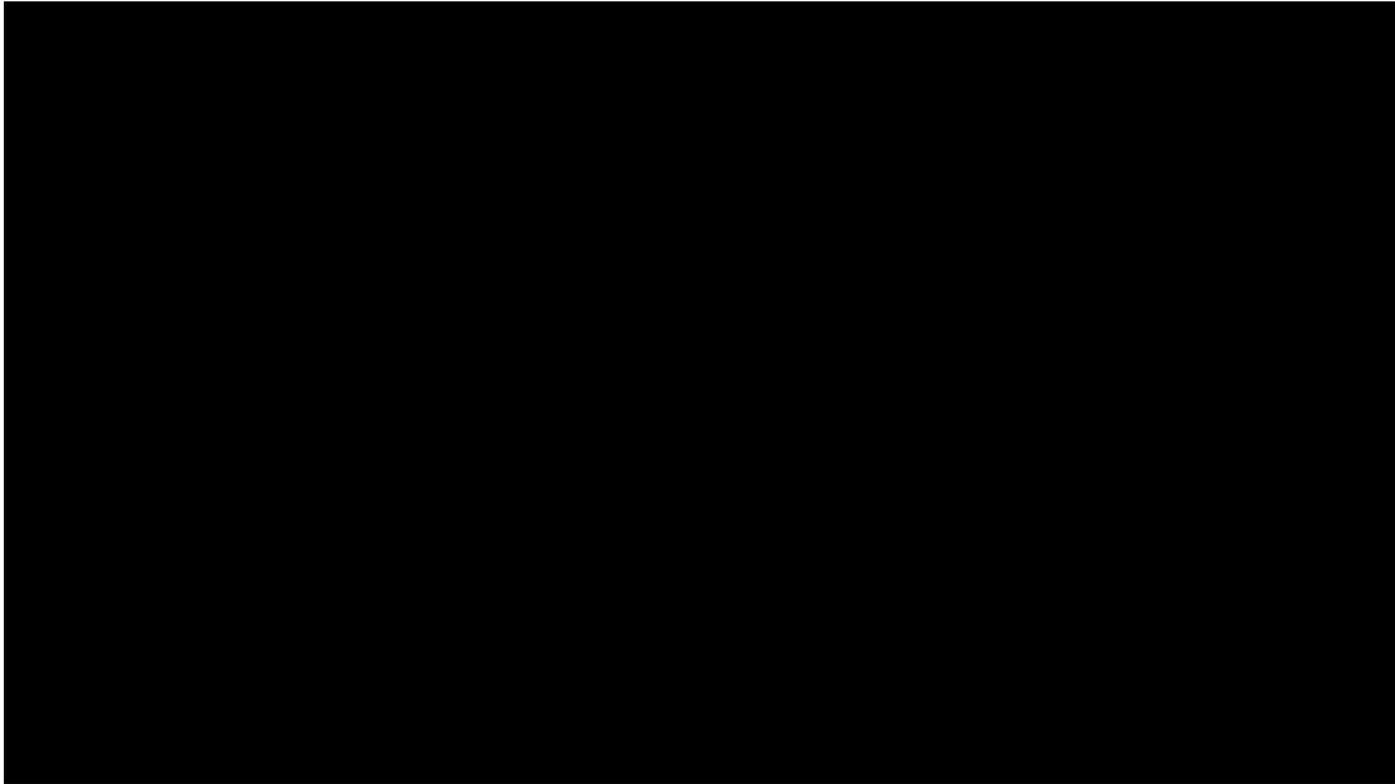


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## A Little Girl's Smile Changed Bill Ciotola's Life – VIDEO

BY [RICK MARTUSCELLI](#) · JULY 2, 2018

Bill Ciotola remembers the day he met a little girl and her parents who needed help finding their destination within the hospital. What the little girl did changed Ciotola's career and life. Hear the Diagnostic Care Center colleague tell the story and learn why it makes him #LVHNProud.



What to share your story? Do you have photos or videos of colleagues doing something that makes you #LVHNProud? [Submit it now.](#)

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# Get 20 Percent Off LVHN V-Neck T-shirts

BY [EMILY SHIFFER](#) · JULY 3, 2018

Now you can shop for LVHN-branded apparel and merchandise at a discounted price in our gift shops and online. Each month, a new item will be featured.

July's item is a men's and women's LVHN V-neck T-shirt. Regularly priced at \$14.95, they are now on sale in July for \$11.95.

There isn't a promo code – it's already reduced online and in stores.

To shop for this T-shirt and other LVHN items, visit the [LVHN Shop](#).



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# EASE Launched at LVH–Hazleton to Support Patients’ Families During Surgeries

BY JANE DANISH · JULY 3, 2018

In collaboration with perioperative services at LVHN, a new mobile tool was introduced in June to improve communication with families of surgical patients at LVH–Hazleton. This tool – called electronic access to surgical events, or EASE for short – is HIPAA compliant, modernizes hospital communication, reduces family anxiety and improves the patient/family experience. It has been in use in the Lehigh Valley for several months.

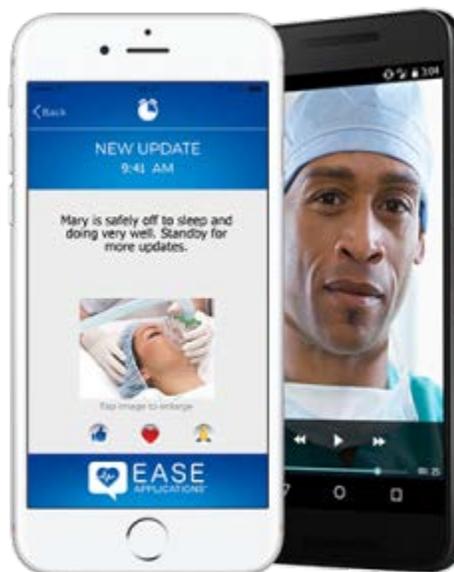
Using a secure smartphone application downloaded from either the Apple or Android Store, a patient’s family or friends, whether they’re sitting in the hospital’s waiting room or in their living room across the country, can receive real-time text messages on the status of the patient during surgery. An EASE code is generated and shared by the patient to any number of family members or friends. This significantly reduces family anxiety during long surgical procedures. The messages are deleted one minute after the messages are reviewed.

Initially, this technology was piloted at LVH–Hazleton for patients undergoing orthopedic, bariatric and robot-assisted surgeries. Due to the favorable response from patients and families, the program already has been expanded to include any surgeries longer than one hour.

[Survey data](#) for the period June 6-26, 2018, indicates the EASE application has been well received by patient families.

Patients shared the following comments about the LVHN EASE application experience:

- This was amazing. It saved time of staff repeatedly coming to update me, as well as eased my mind the entire operation. I am highly satisfied.
- Everything about EASE is great.
- I love this app. All my family members I added were updated including my husband, my mom and my dad that lives all the way in New York. My dad was able to work with ease knowing all updates



of the surgery at all times. It's like he was there. He really loved the app too. So did my husband and my mom. My husband was able to sit in the waiting room with ease knowing he'll get automatic updates about my surgery, and my mom was able to take care of my daughter with ease while getting all updates of my surgery.

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# Epic 2017 Upgrade

BY [TINA VO](#) · JULY 3, 2018

This past week, the Epic team hosted a meeting to kick off the Epic 2017 Upgrade. Currently, LVHN uses the 2015 version.

While a go-live date is not yet set in stone, the project team is starting to lay the upgrade foundation.

Why upgrade?

## **Keep EMR current**

- Critical fixes and other Epic enhancements that we apply during scheduled downtimes may not be updated back to earlier versions of the system because Epic normally implements software updates (SU) only to their latest version and one version back.

## **Return on investment in Epic**

- Upgrading to the latest version permits LVHN to take advantage of the latest functionalities that top tier organizations use.
- Ensures current clinical references and regulatory impact are addressed.
- Update reflects recent major changes/upgrades to AJCC cancer staging, GPRO abstraction, meaningful use specifications and regulatory reporting.

## **Building for future**

- We can ensure our LVHN-developed Phoenix (transplant) and Cupid (noninvasive cardiology) modules have the latest features found in the upgrade.

## **What's next?**

Operations/clinical stakeholders and subject matter experts will meet with LVHN project team members to review the 2017 enhancements and decide if LVHN will go with the new feature/functionality for their area.

**To do:** Watch email for meeting invites.

**Deadline:** Decisions are due to the project team by July 20.

**Build starts:** Project team begins the new system build on July 23.

As decisions are made related to when this upgrade is going live, we will communicate to you via the Epic Flash and LVHN Daily.



# Attend LVHN's Alzheimer's Caregiver Retreat

BY [EMILY SHIFFER](#) · JULY 5, 2018

Do you have a loved one struggling with dementia or Alzheimer's disease? Attend LVHN's free, all-day caregiving event on Monday, July 30, sponsored by LVPG Geriatric Medicine and The Fleming Memory Center. Featured speakers include Kim Campbell, wife of the late Grammy-winning musician Glen Campbell, and Lori La Bey, founder of Alzheimer's Speaks.

## When

Monday, July 30

9:00 a.m.-4:30 p.m.

## Where

DeSales University- University Center Building

2755 Station Ave.

Center Valley, PA

## What

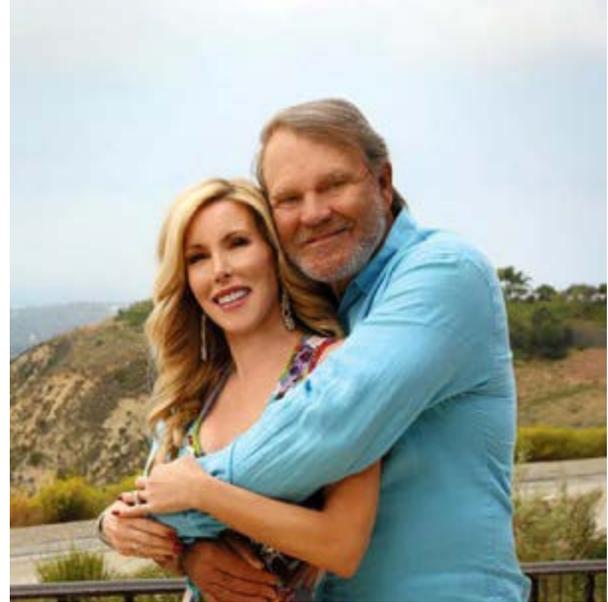
Attend morning breakout sessions:

- Creative Aging: How Brave Space and the Arts Inspire Self-Expression in Older Adults
- Senior Safety (Driving and Home Safety)

Attend afternoon education sessions:

- Senior Scams
- Dementia and Your Legal Rights

For more information, click [here](#) for the event poster. To register, click [here](#) or call 610-969-2241.



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