

CHECKUP

MAY 2008
LEHIGH VALLEY
HOSPITAL
AND HEALTH NETWORK
A MAGAZINE FOR EMPLOYEES



Make a turn toward fitness. Start on page 6.

Traveling Down a New Road

Our transformation will take time, but we're fully engaged on adjusting to new realities in health care

When you're heading out to experience something new—a recently opened store, a friend's new house or a vacation destination—how do you prepare? You probably study a road map (or an electronic navigation system) so you'll arrive safe and sound.

At Lehigh Valley Hospital and Health Network, we're navigating our own new course. We're adjusting to changes in government reimbursement that impact our net margin—the amount we reinvest in programs and services for our community.

In the past, some of our journeys, such as last year's Turn-Around Team, have been measured in 60- or 90-day increments. This new journey will take longer as we find the right balance of providing high-quality care most efficiently.

Here's where we stand in the early steps of our journey.

Through February, we continue to be busier than ever; we're caring for 12.2 percent more patients who require beds than at this point last year. But decreasing reimbursements continue to affect our margin; we are \$22 million short of where we expect to be. We are committed to retaining as healthy a margin as possible for Fiscal Year '08 while planning to make future fiscal years better.

Your help has given us plenty of momentum.

You've looked at ways to do things more efficiently in your department, and it shows. Our overall expenses network-wide are below budget. Also, some areas of our health network—including Home Health Services and Health Network Laboratories—are each about \$2.5 million above their anticipated margins so far this year.



Stuart Paxton
Chief Operating Officer

The interventions we've made to help the Fiscal Year '08 budget are working. We've identified \$20 million in cost savings and revenue enhancements. About 25 percent comes from wage savings, another 25 percent from reduced spending for services and supplies, and the remaining amount from revenue increases due to improved documentation and coding.

One example: During construction at LVH-Cedar Crest, the number of cars parked increased from 70 to 1,600 per day, so we added more valets and shuttle drivers accordingly. Now that our parking decks are complete, our valets park about 300 cars a day. As a result, we don't need the same number of valets and shuttle drivers. All affected colleagues are working with human resources to explore other opportunities in our network wherever possible.

Senior management continues to be fully engaged in our journey, meeting every week to plan our course. Just some of the items we're reviewing: caring for more patients in areas that can accommodate them and appropriately classifying patients based on the type of care needed (acute admission, for which we get reimbursed a set amount, or observation or overnight ambulatory, for which we typically are reimbursed far less).

We also need your help in maintaining appropriate length of stay. We did this successfully while delivering high-quality patient care through last year's Turn-Around Team, but those length-of-stay numbers have increased by 0.4 recently. While that may not seem like much, consider that 0.1-of-a-day reduction in length of stay means we can care for 800 more inpatients at LVH-Cedar Crest and 200 more at LVH-Muhlenberg.

Soon we will all play a role in working smarter—not harder—through the System in Partnering for Performance Improvement (SPPI). You've heard a lot about it—and we're refining it to make sure that when it starts, it will give us a long-term commitment to becoming one of the nation's most efficient health networks.

Your commitment and determination to helping us on our journey is invaluable. Together, we will successfully navigate our new course and create a better hospital for our patients and our community.

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Today's Class: *Saving a Life*

Research project teaches middle school students CPR basics in 20 minutes

Amidst the activities at Salisbury Middle School's Family Fun Day, Marna

Greenberg, D.O., knelt with students and their parents to teach a valuable lesson—the importance of knowing CPR.

As part of a Lehigh Valley Hospital and Health Network research project, Greenberg and her emergency medicine colleagues distributed more than 180 take-home CPR education kits to the school's seventh-graders in September. At Family Fun Day, Greenberg and her colleagues followed up to help the children show their parents tips that could save a life.

"Most school districts teach CPR in middle school, but many of their parents need basic CPR skills too," Greenberg says. "These kits gave us a great tool to teach the students and engage their parents and siblings."

Called CPR Anytime, the kits include an instructional booklet, DVD and an inflatable training dummy that teach the basics of CPR in about 20 minutes. "You won't be fully certified," Greenberg says. "But you'll learn important techniques like proper chest compressions."

To help people throughout our community learn these techniques, hospital colleagues are giving CPR Anytime to emergency patients selected at random, and new and expectant mothers. The goal: to see if this program helps to reduce the incidence of sudden cardiac death. CPR Anytime also is available to the general public at the LVH-Cedar Crest and LVH-Muhlenberg Health Spectrum Pharmacies. The trials are soon drawing to a conclusion; Greenberg hopes to have results by early next year.

Inside Salisbury Middle School, Greenberg can see some early results. "Teens often find it difficult to open up to their parents, but here teens, parents and siblings are talking it up and learning a most valuable skill," Greenberg says. "It's clear we're getting this life-saving message across."

— Matthew Burns

Hands-Only CPR

Just one in four people who suffer heart attacks receives bystander CPR. As a result, the average survival rate is only about 6 percent. "Any CPR is better than no CPR," Greenberg says.

To help raise awareness of CPR, the American Heart Association (AHA) recently launched a Hands-Only CPR campaign. It encourages bystanders to call 9-1-1 and start immediate compressions in the center of the chest if they are untrained (or hesitant to provide mouth-to-mouth).

"The AHA still recommends you learn conventional CPR," Greenberg says. "But if you're untrained, don't be afraid to use Hands-Only CPR. It could save a life."

Learning life-saving techniques—

Marna Greenberg, D.O., and seventh-grader Sage use CPR Anytime to practice chest compressions. Sage and her fellow Salisbury Middle School students used the kits to learn key CPR skills and teach their parents.



What's So **Wild** About I/S?

Their Wild Ideas Team's brain power takes innovation to new heights

Imagine a shirt that monitors a patient's vital signs without wires, or a device that turns your desk into a computer keyboard. Sound impossible? Not for the Wild Ideas Team.

The group of 30 information services colleagues uses its collective brain power and creativity to discover new innovations in health care technology. "Our ideas are inspired by everything from hallway conversations and television shows to meetings with different hospital departments," says Sandra Haldeman, director of clinical applications. "No idea is a bad one."

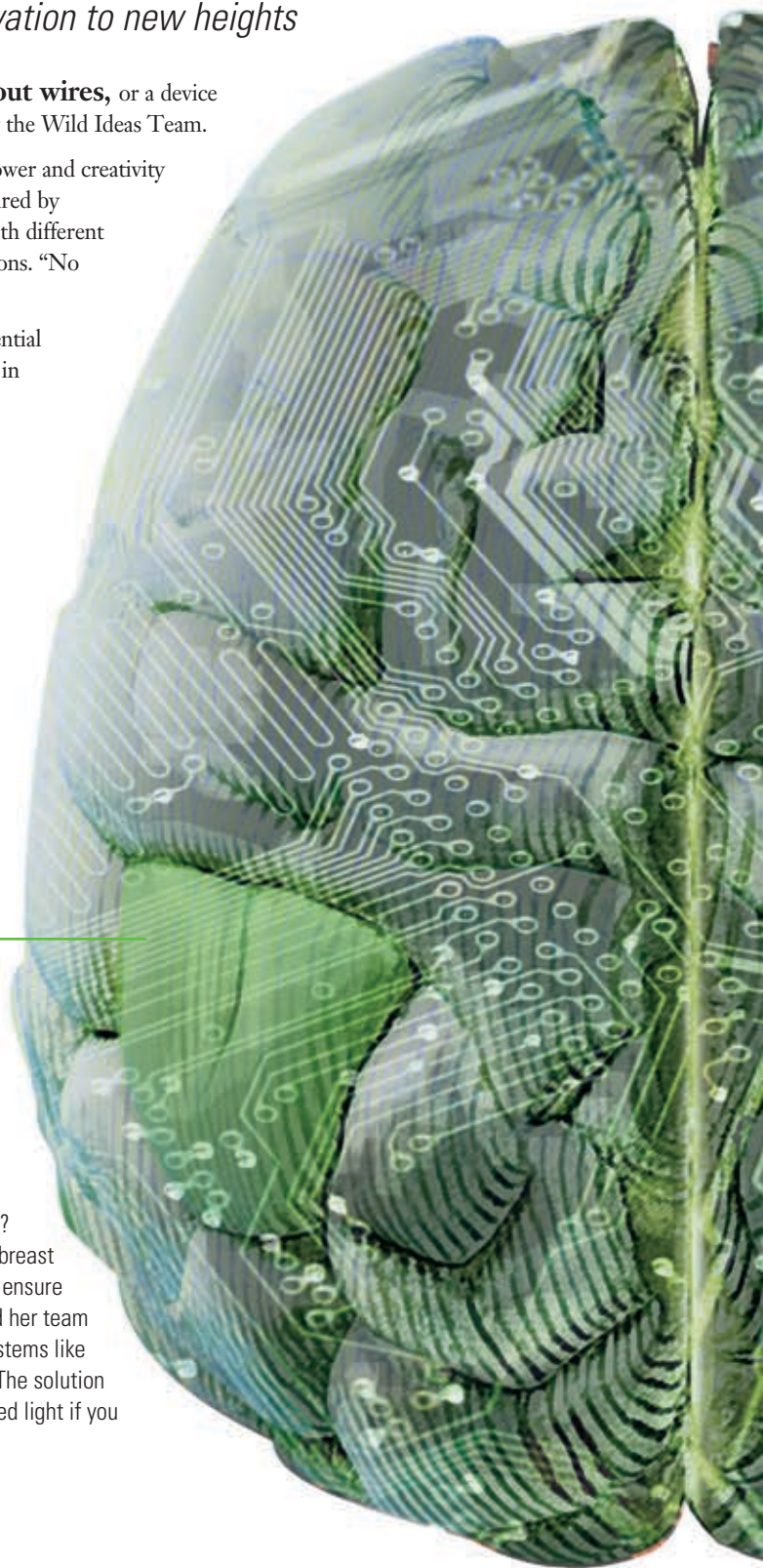
Some ideas—like the wireless shirt and virtual keyboard—are tests for potential future use, but countless other bright ideas and smart solutions are already in action. That's why our I/S team won a national innovator award, earned a cover story in *Most Wired* Magazine and is among the top 0.5 percent in health care technology nationwide. As the hospital's reputation grows, so too does the Wild Ideas Team's profile—nearly half of our I/S colleagues are on a waiting list to join the team.

Here are some of the "wild ideas" currently in use, and the I/S colleagues who helped make them a reality:




Perfect Match

We already use bar codes for medication safety, but do they have other uses? The Wild Ideas Team found one: matching newborn babies to their mother's breast milk. Previously stored in a freezer and labeled, the milk is now bar-coded to ensure the right match. To make it happen, analyst and programmer Traci Caprio and her team found the right software. "It needed to work seamlessly with our existing systems like computer-assisted physician order entry (CAPOE) and Last Word," she says. The solution is easy to use. "It gives a green light if you scan the right breast milk and a red light if you don't," Caprio says. This eliminates any potential mistakes.





Customizing CAPOE




Physicians order medications with handheld computers through CAPOE, eliminating handwriting errors and increasing patient safety. But what about complex medications like nutrition mixes for people with feeding tubes or chemotherapy mixes for people with cancer? “They didn’t work at first with CAPOE because each mix was very complex, and there weren’t any software solutions that could help,” says applications manager David Pucklavage. The answer: a hospital-made Web-based program that does the calculations behind the scenes. “Physicians enter the order through the Web, which does the calculations and sends it to the pharmacy.”

Make It Happen

When the Wild Ideas Team began developing our advanced intensive care unit, they turned to the brains behind the technology—I/S customer service managers, technical specialists and analysts. “We knew we’d have eight monitors displaying eight different pieces of information,” says Joe Casso (right), who helped on the project. “But we needed to find a way to make all the monitors and all bedside and computer systems work together.” They researched what other hospitals were doing and found a unique solution. All eight monitors are run by a single hard drive—but it’s far different than the one inside your standard PC. “It includes one video card with eight ports that operate at once,” Casso says. The result: convenience (just one button turns on the computer and all eight monitors), flawless picture quality and higher-quality intensive care.



As Seen on TV



When chief information officer Harry Lukens saw veterinarians on a television show using handheld ultrasound devices, he brought the idea to the Wild Ideas Team. To learn more about the device, analyst Carolyn Suess plugged one into her computer, and five minutes later was viewing arteries inside her neck. “We thought it would be perfect for radiology, but its sound waves weren’t powerful enough to penetrate more than a few millimeters,” Suess says. After a little more research, she and her team found the right fit—the medical-surgical intensive care unit (MICU/SICU), which uses the devices for central line placement. “Now patients don’t need to go outside MICU/SICU to have this done,” she says.

— Matthew Burns

Explore Your Path to Fitness

We'll help you get on the trail to better health

You might enjoy riding bikes with your family; your colleague might prefer exercising to a DVD at home. Fact is any exercise is good. "The important thing is to make exercise a part of your day," says John Graham, director of community and corporate fitness. "You should do 30 minutes of continuous exercise five to six days a week."

To help you meet your goals, Lehigh Valley Hospital and Health Network offers many programs that are either free or reimbursed through Culture of Wellness. Here are some of the newest programs and events tailor-made for you.

Hit the Trail

While some people walk through malls for exercise, 92-year-old Frank Ferris (left) prefers walking around LVH-Cedar Crest. For the past 12 years, he's enjoyed a daily cup of coffee and a few round trips from the main lobby to the Jaundl Pavilion steps. "With the Kasych Pavilion open, I now walk to the convenience store," he says. His son-in-law, cardiologist Stephen Olex, D.O., suggested Ferris start moving. "I used to have pain when I walked, but not anymore," Ferris says.

For community members like Ferris, patients and visitors, we recently created indoor walking trails starting from the main lobby to different campus destinations. Some include steps for added exercise. To request a walking trails map, **call 610-402-CARE.**

Compete in the Lehigh Valley Hospital Marathon for Via

Challenge yourself on Sept. 7 with a 26.2-mile race (sponsored by Lehigh Valley Hospital and Health Network) from Allentown to Easton while helping a good cause. "It's a natural fit for the network to support this healthy event," says communications director Lisa Walkiewicz of Via, an organization that helps people with disabilities. Molly Sebastian, R.N. (right), vice president, patient care services, has competed in seven marathons and will run this one too. Not up to running the whole distance? Form a relay team with four colleagues. Each leg ranges from 4.1 to 6.1 miles. Walkers can participate in a 6-mile race. Hospital colleagues receive a 15 percent discount on registration. **To learn more, call 610-402-CARE.**

Want to Compete for Free? The hospital will sponsor three individual runners and five relay teams (five people each). Visit lvh.org/checkup and tell us why you deserve one of the spots. Teams should provide one entry each. The best entries will be selected, and the hospital will pay for registration. **Entries are due by April 30.**



Get on the Move

Looking for a fun way to improve your health and compete with your colleagues? Join Communities on the Move. For every minute of physical activity (for example, swimming, golfing or gardening), you'll earn one "step." Participate in any fitness or educational program listed in *Healthy You* magazine (May 15-Sept. 20) and earn "bonus steps." Track your progress online to see how you rate against the competition. Last year, the Valley Preferred team (left) captured one of the top honors. This year, the competition is individual. **To participate or learn more, call 610-402-CARE or visit lvh.org/checkup.**



Join a Medical-Based Fitness Center

If you're looking for a more structured routine like a core-strengthening class (right), join the Healthy You Fitness Centers (including the newly opened LVH-Muhlenberg facility) or the Human Performance Center. All are reimbursable through Culture of Wellness. The centers provide fitness assessments and customized workout routines that change every 12 weeks. "Variety keeps your muscles challenged and your mind engaged so you keep exercising," John Graham says. To learn more about these facilities and the benefits of medical fitness, **call 610-402-CARE or visit lvh.org/checkup.**

Healthy You Fitness Center



A Super Effort

When a power outage recently hit the Healthy You Fitness Center—Cedar Crest, John Graham (second from left) and colleagues sprang to action. They encouraged people to keep exercising under the glow of emergency lights while exercise physiologist Erin Kisling (far left) told ghost stories to her class.

They also helped a woman trapped in an elevator. Member service assistant Linda Reisteter (far right) called security and rushed to the woman's aid with Graham and exercise physiologist Joel Shucavage (second from right). When Graham learned the woman had heart problems, he used the elevator key to manually open the door. The elevator stopped above their floor, but with Shucavage's help, the woman jumped to safety unharmed. "We worked together to keep everyone safe and calm," Graham says.

—Kimberly Hassler
and Rick Martuscelli



The Right Way to Pitch In

Our new waste reduction specialist has cost-saving and “green” tips for you

You’re holding a stack of papers that needs to be discarded. A trash can, recycling bin and red-bag waste container sit before you. Which should you choose? A wrong decision could harm the environment and raise costs.

Linda Zengen, our new waste reduction specialist, can help you make the right choice. “Every year it costs more than \$1 million to dispose of our waste,” she says. “If we discard it properly, we’ll save thousands and be environmentally friendly.”

Here’s why. It costs 37 cents per pound to discard red-bag waste, which includes items contaminated with blood or body fluids. It costs 5 cents per pound to discard regular trash. If a cup is thrown in a red bag, costs go up. If contaminated or recyclable items are thrown in the trash, the environment is harmed.

Below are the proper choices, and tips to save money and be “green.”



• Paper—

Soon, each work station will have a recycling bin with a special lid to allow only paper. Protected health information should be discarded here.

• Bottles, cans and glass—

Look for the appropriately marked bin.

• Cardboard—

Remove packing material and place boxes near a bin.

• Cell phones—

To recycle yours, call 610-402-CARE.

Tips:

- Use the back of old documents as scrap paper.
- Save items to your computer instead of printing them.

• Items saturated with blood—

Gloves, gauze, bandages and diapers.

• Chest drainage systems

should be double bagged, two per bag.

• Blood bags and tubes

• Human blood and bodily fluids

• IV, chest, drainage, ventilator and oxygen tubing

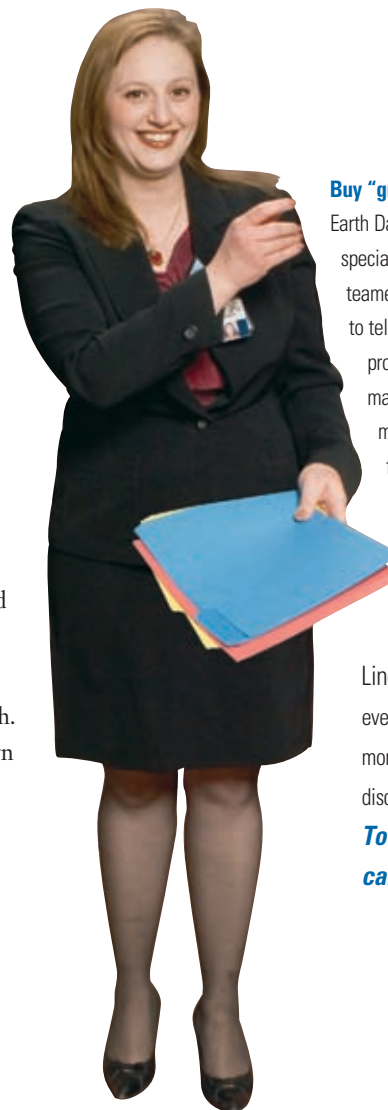
• Foley catheters

• Specimen containers—

Put glass in sharps containers.

Tips:

- Put needles in sharps containers.
- Block out patients’ names on IV bags before disposal.
- Like at LVH—Muhlenberg, LVH—Cedar Crest soon will have an autoclave. It uses steam to sterilize red-bag waste, so it can be discarded in the trash.



Buy “green”—To celebrate Earth Day, waste reduction specialist Linda Zengen teamed with Office Max to tell colleagues about products we can buy made from recycled materials, like the folders she is holding.

Linda Zengen will visit every unit in the next six months to teach you to discard waste properly.

To schedule a visit, call 610-969-4292.

- **Paper products**—Tissues, paper towels, packing materials, paper or foam cups and anything that isn’t recyclable.
- **Bedpans, urinals and emesis basins**
- **Urine and glucose strips**
- **Electrode pads**
- **Dressings and bandages not saturated with blood or body fluids**

Tips:

- Never place a red bag into the regular trash, even if it’s unused.

— Rick Martuscelli





15 Minutes Look Who's in the News

Check Out Our Outlook

Lori Wittner, R.N., made the front page of *The Morning Call's* outlook section recently. The operating room nurse discussed how intense and fulfilling a career in nursing can be. The special section, which gives an overview of the region's job market, also featured Harry Lukens, chief information officer, and Molly Sebastian, R.N., vice president, patient care services.

Read and view our news online. Go to lvh.org/news for the latest media coverage!

Here are some other noteworthy news items:

- Parent education program coordinator **Deanna Shisslak, R.N.**, and physical therapist **Jennifer Roeder** were featured in *The Morning Call* and *Bounty Magazine* (a U.K. publication) regarding the need for prenatal exercise.
- Float pool nurse **Sherry Kramer, R.N.**, was featured in *The Express Times* for helping to organize the Lehigh Valley Food Co-op program to support local farms.
- **Richard Strobel, M.D.**, medical director of the Sleep Disorders Center, was featured in a *Morning Call* article about adjusting to daylight saving time.
- 69 News (WFMZ-TV) featured Lafayette College students who toured the **Pediatric Specialty Center at LVH-Muhlenberg**.
- The *Lancaster New Era* featured Allentown's **The Caring Place**, where Lehigh Valley Hospital and Health Network hosts one of its clinics.
- Cardiologist **Ronald Freudenberger, M.D.**, was featured on 69 News (WFMZ-TV) for taking part in groundbreaking research on managing heart failure.

— Matthew Burns

SERVICE STAR *of the* MONTH

A husband and wife both became critically ill and needed intensive care. While the husband began to show signs of progress after several days on the medical-surgical intensive care unit, his wife's condition rapidly deteriorated, and it became clear she wasn't going to recover.

The husband had one request: to be in the same room with his wife so they could spend her final moments together. He asked his nurse, Patti Notte, R.N., to make it happen.

Because the husband and wife both needed several monitors, pumps and other medical equipment, sharing a room was not easy. Notte assessed the situation and the patients' medical conditions. She then placed the husband on a portable monitor and brought him to his wife's room. She positioned their beds so they could face each other and hold hands.

"Comfort care isn't always easy; it takes extra effort," says patient care specialist Lucy Cascioli, R.N. "Patti's efforts made a profound impact on the patient and his family, and they touched us as well."

— Matthew Burns



Congratulations to Award Nominees

To nominate a star, go on the intranet at lvh.com. Go to the "What's New" box and click on **Nominate a Service Star**.

Marilyn Pickett, general services, and **Susan Weigand, R.N.**, and **Evelyn Uhler, R.N.**, behavioral health

Timothy Steckel, M.D., hospitalist

Lorraine Gyauch, R.N., Cancer Center

Russell Blair, M.D., pastoral care

Daniel Valancius, M.D., internal medicine

SERVICE STAR *Patti Notte, R.N.*, medical-surgical intensive care unit

What's Happening

Welcome to the new "What's Happening"

We've redesigned it to make it easier for you. This is your place to learn news about your colleagues and get information about benefits, Culture of Wellness classes and upcoming events.



New place for good eats—When renovations begin on the new LVH—Cedar Crest cafeteria, colleagues can use the temporary eatery being built in the former Anderson Pavilion library and ECC space. The new cafeteria will open in August and feature a larger menu and more seats.



HIV testing 101—Prevention specialist Dinnette Medina (left) and tester Deborah Morris (seated) show the simplicity of a rapid HIV test to (from left) Melissa Pina, Brenda Green, L.P.N., and Sicilia Kleppinger. AIDS Activities Office colleagues recently instructed caregivers about HIV risks and testing at LVH—17th and Chew, hoping to increase routine HIV testing.



Baby on board—Technical partner Terry Wieder (left) explains to nurse anesthetist Michael Hartman (right) why you won't get a proper fit if you put a blanket under a baby when in a car seat. The mother-baby unit's display—one of 14 posters and 15 interactive displays at the Patient Safety Fest—won the top prize of \$300 to be used toward a patient safety initiative on the unit.



Sparkling memories—Hospital colleagues, including Lesley Zakos, and community members gathered to remember loved ones during the recent Tree of Life Celebration at the Kasych Family Pavilion. The highlight: the lighting of a symbolic tree adorned with lights purchased in honor or memory of family members or former colleagues.

Read more about your colleagues at lvh.org/checkup.

Special Events

April 27—March For Babies

May 5-26—Inspiring Images
Depicting Magnet Care

May 7—Care for Hepatitis C

May 10—Medallion Lecture—
Lessons From Mother Teresa

May 12—Learn How to Apply Mineral Makeup

May 17—Lehigh Valley Heart
Specialists Open House

Benefits

Discounts

10 percent off Chocolate
Fantasy Fountain Rentals

Recreation Committee Trips

June 7—NYC on Your Own

Aug. 17-24—Myrtle Beach

Refer a Physician, Earn \$500

Culture of Wellness

Starting May 1—Weight Watchers at Work

Starting May 2—Exercise for Life

May 3—Partner Massage III

May 5 and 14—Healthy Bones
(free screenings and more)

Starting May 7—Tai Chi

Starting May 9—Belly Dancing

Starting May 20—Skin Care (free class)

Starting May 28—Pilates Express

Starting May 31—PUMP

Starting May 31—Get on the Ball

Starting June 1—10K-a-day Walking Program

Starting June 12—Body Wedge 21™

For more details on classes (including times and costs), **call 610-402-CARE or visit lvh.org/checkup.**

Check This Out

Retirement Strategies for Life

AIG Retirement, the company managing our retirement plans, will host three seminars to help you prepare for your retirement. These seminars are intended for colleagues age 55 and over who are nearing retirement.

Wed., May 14;

LVH—Muhlenberg, ECC-C, noon–1 p.m.

Thurs., May 22;

LVH—Cedar Crest, Kasych, ECC 10, noon–1 p.m.

Wed., May 28;

LVH—17th and Chew, auditorium, noon–1 p.m.

To register, visit my.aigretirement.com/ seminars and enter seminar code 3074ALL11AR (LVH—Cedar Crest) or 5547BET11AD (LVH—17th and Chew and LVH—Muhlenberg)

Lunch will be served.

AIG Retirement advisers are available to help you at:

Rich Silva Sr.: (610) 402-8801 (LVH—Cedar Crest)

Rich Silva Jr.:

(973) 454-6251 (LVH—Cedar Crest and LVPG)

Kevin Gertz: (610) 402-8801 (LVH—Cedar Crest)

Frank Deeney:

(484) 884-8362 (LVH—17th and Chew, LVH—Muhlenberg and the network's for-profit entities)



E-learning: A Classroom at Your Fingertips

Learning will soon be just a click away. Starting July 1, the Division of Education will introduce Lehigh Valley Hospital and Health Network eLearning. Colleagues can enroll in online learning activities and register for in-person training sessions via the SSO Toolbar (right) on your computer. This new on-demand system will help you expand your knowledge base and stay up to date on new protocols and regulations. The system will replace the annual DeMedici training, OneStaff Education Record and CME Tracker. It also will provide one centralized system for training records and registration. Look for more information about e-learning later this spring.



She referred her spouse—Part-time cardiac float pool nurse Carina Messenlehner, R.N., knew her husband, Dan, a pharmacist, wanted to grow professionally. She submitted his name to our Employee Referral Program, and he got the job. “It’s a pleasure to work in an open, friendly environment alongside an impressive staff,” he says. Not only are the Messenlehners happy to receive the referral bonus, they’re glad to have excellent health benefits for their newborn twins.

Do you know someone who has what it takes to work here? If so, learn more about our Employee Referral Program on the human resources **Web site at lvh.com or call 610-402-LVHR (5847).**

Happy Anniversary! MAY 2008



Celebrating 30 years!

Karen Dimmig

Finance secretary

Most Memorable Moment Here

When a nurse came to my parents' home and gave my mother—who was 88 and bedridden with Alzheimer's—a flu shot. I will always remember that gesture!

My Inspiration at LVHHN

Touching people's lives by volunteering

Best Virtues

Team player, resourceful, compassionate, sense of humor

Other Areas Where I Worked

Social services, volunteer office and pathology at LVH—Muhlenberg

Favorite Pastimes

Spending time with my family, flea markets, cooking, reading, watching Food Network and playing Scrabble

Favorite Cafeteria Food

Chicken fingers, tuna fish, salad bar



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Operating Room

15 YEARS

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Clinical Engineering

Donna Grather
Trauma Development

Debra Kleppinger
Physical Medicine

Jo Sabia
Home Care

Theresa Shelhamer
Float Pool

Melodie Wendling
Pharmacy

10 YEARS

Melissa Czarnecki
Pharmacy

Laura Fisher
Hamburg Family Practice

Geraldine Jones
Hamburg Family Practice

Michael Kurinec
Clinical Engineering

Joseph Matus
Kutztown Primary Care

Jay Needle
Pharmacy

Dawn Sonon
Hamburg Family Practice

Teresa Wigoda
Dept. of Emergency
Medicine

5 YEARS

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The Guidance Program

Sherri Beck
Scott A. Rice, MD

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Benjamin Bleiler
Clinical Engineering

Jaime Bohn
Cardiac Cath Lab

Gwenis Browning
Operating Room

Diane Colver
ABC Family Peds -
Allentown

Kathalina Corpus
Family Health Center

Tracy Crivellaro
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Cheryl Deily
Cancer Center

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4A Medical-Surgical

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Leahna Haldeman
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Susan Henry
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Raycee Kolowitz
Family Health Center

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Operating Room

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Melissa Rasmussen
Burn Center

Chad Roarabaugh
Burn Center

Patricia Rodriguez
Family Health Center

Beth Rowe
Operating Room

Stefanie Schoeneberger
Case Management

Randy Schwartz
Nursing Float Pool

Kristin Schoenberger
Open Heart Unit

Madeline Sharkey
Department of Medicine

Kathleen Sharp
LVPG

Ivan Torres
Operating Room

Sheyla Torres
LV Physicians Practice

Elizabeth Umberger
Pediatric Unit

Cynthia Umbrell
TNICU

Cynthia Wanamaker
LVPG

Tracy White
Home Care

Linda Widner
ASU-PACU/OR

Patricia Williams
Security

Robert Williams
Operating Room

Marlene Worthington
Pharmacy

Amy Yaple
4C Medical-Surgical

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