

A Newsletter of the Lehigh Valley Hospital Center

# update

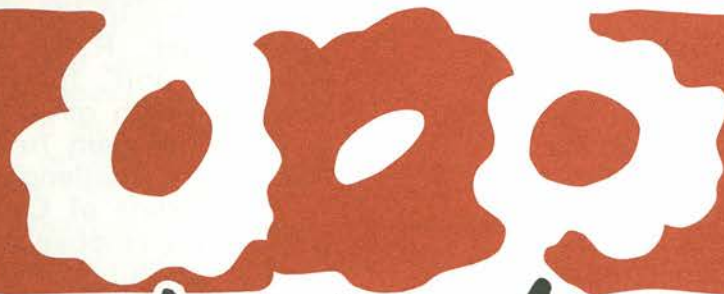
VOL. 10, NO. 5

MAY, 1987

We feel good



helping you feel better



ANA

National Hospital Week • May 10-16, 1987





## STAFF NURSE RETURNS FROM HAITI

Helen Jacobson, R.N.

Recently, Helen Jacobson, R.N., a staff nurse on 7B, took her desire to do her part for the world's poor as well as work overseas to the island of Haiti, one of the poorest nations on earth.

This past February, Helen left for a month-long visit to LaGonave, an island off Haiti's western coast with a population of about 65,000, where she worked in its only hospital. As a volunteer for the Wesleyan Gospel Corps, she was housed in the mission's compound, consisting of a guest house, a 36-bed hospital, and other buildings.

During her stay, Helen assisted the hospital's two doctors and three nurses in treating the 150-200 patients who showed up on clinic mornings, held each Monday, Wednesday and Friday. In the afternoon, she filled prescriptions in the pharmacy.

Working in a hospital in a tropical, underdeveloped country opened Helen's eyes

to illnesses seldom seen at the Hospital Center: malaria, typhoid, tuberculosis, meningitis, and anthrax. Children were often treated for dehydration and starvation, two other sicknesses of the poor. Helen also witnessed several births.

This being her first trip overseas, says Helen, "the biggest problem I had was the language barrier, but the whole experience was very worthwhile." So much so, that she would like to make a return trip to Haiti -- this time for a longer stay -- to become proficient in French.

Helen would like to thank Sally Schulberger, R.N., head nurse, and the entire 7B unit, for granting her the leave of absence which gave her the chance to travel to Haiti and gain first-hand knowledge of its health care challenges.

A graduate of Cedar Crest College, Helen has been a member of the Hospital Center staff since July, 1985.



Pictured above is a front view of the hospital in LaGonave, Haiti, where Helen Jacobson spent most of her time during her recent month long visit.

The hospital in LaGonave contained a laboratory, x-ray department, and two operating rooms. Pictured here is one of the operating rooms.





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# MAY IS BETTER SPEECH AND HEARING MONTH

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Nearly 24 million people in the United States suffer from speech or hearing disorders. That's one in every ten people. Speech and language disorders may be due to various causes. Some are related to hearing loss, neuromuscular disorders, severe head injuries, stroke, short memory span, physical impairments such as cleft lip and palate, and inadequate speech and language models in the home environment.

Dysphagia (swallowing disability) often accompanies speech and language disorders. Conditions which can cause dysphagia include stroke, head injuries, head and neck cancer, and progressive neurological disorders such as Parkinson's disease, Amyotrophic Lateral Sclerosis, and Multiple Sclerosis.

Voice disorders occur most frequently in children due to vocal abuse associated with screaming, frequent throat clearing or coughing which can lead to the formation of small growths on the vocal cords called nodules and polyps. Allergies, smoking, and the consumption of alcoholic beverages can adversely affect the larynx and result in varying degrees of laryngitis.

Every year, 60,000 Americans suffer from aphasia, an impairment in the ability to use speech and language, due to stroke or head injury. There are 30,000 Americans who have had surgery for laryngeal cancer, and 800 new cases are diagnosed yearly. More than one million people in the United States stutter; half of these are children. Articulation disorders comprise about three out of five of all speech and language disorders.

Better Speech and Hearing Month is a time for all of us to consider the needs and feelings of those people with communication disorders. Practicing small courtesies can make a big difference in the lives of people with speech and hearing problems. All of us can take a little more time to be patient and listen carefully to what the person is trying to say. Another way to help those with suspected speech, language or hearing disorders is to refer them for professional help. Speech-Language pathologists and audiologists are specifically trained to work with individuals having such problems.

The Department of Speech-Language Pathology at the Hospital Center is staffed by fully trained, certified and licensed speech-language pathologists. The department is located in Physical Medicine and the telephone extension is 8480.

For further information, please contact: Callie McClatchy, M.S., CCC/SLP, director of Speech-Language Pathology; Marion Piccolomini, M.S., CCC/SLP; or Denise Wolst, M.A., CCC/SLP.

May we all have a meaningful Better Speech and Hearing Month.



ARLINE CONNORS, R.N., assistant director of Utilization Review since she joined the Hospital Center's staff in May of 1986, was recently promoted to director of Utilization Review.

In this position, she is responsible for planning and coordination of activities for the Utilization Review Department. She will also be responsible for developing Utilization Review policies and procedures.

Mrs. Connors is a graduate of Wilkes-Barre General Hospital School of Nursing. She is currently attending Cedar Crest College where she is working toward a Bachelor of Science Degree in Health Care Administration.

Mrs. Connors is a member and past vice president of Quality Assurance Professionals of Eastern Pennsylvania. She is also a member of the Pennsylvania League for Nursing and the National League for Nursing.



Arline Connors, R.N.

DONNA A. CRUZ, R.N., was recently promoted to the position of assistant head nurse for the Open Heart Unit, night shift. In this position, she is responsible for assisting the head nurse with the organization, supervision, coordination, delegation, and evaluation of all nursing activities within the unit.

Mrs. Cruz has been a staff member of the Open Heart Unit since she came to the Hospital Center in November of 1986.

A graduate of Episcopal Hospital School of Nursing in Philadelphia, Mrs. Cruz is a member of the national and local chapters of the American Association of Critical Care Nurses.

BEVERLY DEBOLD, R.N., formerly assistant head nurse in the Operating Room, was recently promoted to the position of clinical instructor for the Operating Room. In this position, she will teach the four month operating room course twice a year and be responsible for staff development.

Mrs. DeBolt, a member of the Hospital Center's staff since July, 1979, has been a staff nurse in the Acute Coronary Care Unit, the Progressive Coronary Care Unit, and the Operating Room.

Mrs. DeBolt is a graduate of Thomas Jefferson University School of Nursing. She is presently working toward her Bachelor of Science Degree in Nursing at Cedar Crest College. She is a member of the Association of Operating Room Nurses.

THERESA ANN ENGELHARDT, R.N., B.A., staff nurse on the Short Stay Unit, was selected as an Outstanding Young Woman of America for 1986 in recognition of outstanding ability, accomplishments, and service to the community.

Ms. Engelhardt earned a Bachelor of Arts Degree in Psychology from Mt. St. Mary's College. She also earned an Associate Degree in Nursing from the Reading Area Community College. She is presently working toward her Bachelor of Science Degree in Nursing at Cedar Crest College.

Ms. Engelhardt is a member of the Pennsylvania Nurses Association and the American Association of Critical Care Nurses. She has been a member of the Hospital Center's staff since June of 1984.



EDITH J. SNYDER, R.N., B.S.N., formerly a staff nurse in the float pool, has been promoted to the position of clinical coordinator for the Emergency Medical Institute. In this position, she will coordinate educational conferences and programs for nurses, physicians, pre-hospital personnel, and public service groups.

Ms. Snyder graduated from West Chester State College earning her Bachelor of Science Degree in Nursing. She is currently attending Widener University where she expects to receive her Master of Science Degree in Nursing this month.

Ms. Snyder is a member of the Trauma Nurse Network and the American Trauma Society. She is a member of Sigma Theta Tau, the International Honor Society of Nursing and an active member of the Suburban Rescue Squad.



Edith J. Snyder, R.N., B.S.N.

ROBERTA WICKEL, R.N., B.S.N., staff nurse on 4C, won third place during the recent 15th Annual State Nurse of Hope Program sponsored by the Pennsylvania Division of the American Cancer Society. Ms. Wickel was one of the top five nurses selected from 55 Nurses of Hope from across the state. Her duties will include promoting public education on cancer prevention for Lehigh County and Pennsylvania.

The State Nurse of Hope selection process took three days and involved two personal interviews and a two-minute speech on "The Hopeful Aspects of Cancer." The nurses attended seminars on cancer education programs as well as an inservice on "Breast Cancer, Surgery and Reconstruction."

Ms. Wickel is a graduate of Allentown College of St. Francis de Sales, where she earned her Bachelor of Science Degree in Nursing.



Roberta Wickel, R.N., B.S.N.

LINDA M. WOODIN, R.N., M.S.N., staff nurse on the General Intensive Care Unit, recently earned her Master's Degree in Nursing from the University of Pennsylvania School of Nursing. She earned her Bachelor of Science Degree in Nursing from Metropolitan State College, Denver, Colorado. She is also a graduate of The Allentown Hospital School of Nursing.

Ms. Woodin joined the Hospital Center's staff in November of 1979. Since that time, she has been a clinical instructor for 4A and 5B, and a staff nurse on the Special Care Unit.

Ms. Woodin is a member of the American Association of Critical Care Nurses and the National Association of Orthopedic Nurses.



Linda M. Woodin, R.N., M.S.N.



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1987

# Cancer Care

## *Increasing the Odds*

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"Cancer Care 1987: Increasing the Odds," a two-day symposium designed for pharmacists, nurses, physicians, and other health professionals involved in the treatment and care of the cancer patient, will be held on Friday, June 5, and Saturday, June 6, at Harrah's Marina in Atlantic City, New Jersey.

The conference will provide participants with a better awareness and understanding of such topics as recent advances in the diagnosis and treatment of select malignancies, pain management, immunology, home health care, and the treatment of infectious diseases in the cancer patient.

Members of the faculty from the Hospital Center include Richard M. Attilio, R.Ph., M.S., senior clinical pharmacist; Geoffrey G. Hallock, M.D., F.A.C.S., plastic surgeon; and Lynn M. Kuster, R.Ph., clinical pharmacist. Sandra L. Smith, R.N., M.S.N., oncology nurse educator, Comprehensive Community Cancer Center, will also participate on the faculty.

The cost for the two-day program includes all course materials, break refreshments, a cocktail reception, lunches and parking. Registration for one or both days is available. For both days, the cost is \$125. For Friday only, the cost is \$85; for Saturday only, \$75.

Harrah's Marina has reserved a block of rooms for the conference at a special rate which will be guaranteed until May 14.

For additional information or to register, call Mr. Attilio in the Pharmacy at Ext. 8880.



## THE HOSPITAL CENTER WELCOMES

To Admitting  
Susan Ressler

To Burn Foundation  
Barry Siegel

To Computer Services  
Deborah Drake

To Financial Services  
Sherry Faux

To Housekeeping  
Raymond Adorno  
Tammy Beller  
Edna Skerlock  
Robert Watson  
Dorothy Wise

To Laboratory  
Susan Figuli - Chemistry  
Bozena Madey - Computer System  
Diane Raber - Hematology

To Nursing Services  
Pamela Amelio - 4A  
Rosemary Bossard - 6B  
David Dauksha - University MedEvac  
Michael DeMatto - Operating Room  
Suzanne McCooley - Open Heart Unit  
Jacqueline Stewart - Emergency  
Department  
Diane Stoffan - 5A  
Kim Trexler - Operating Room  
Susan Wade - 4A

To Perfusion  
Judith Manion

To Personnel  
Keith Strawn

To Pharmacy  
Nancy Huber

To Radiology  
Cynthia Zenz

To Research & Publication Support  
Kathleen Moser

To Secretarial Float Pool  
Beryl Micek

To Security  
Dale Kern  
David Leibensperger



With the temperature hitting the mid-70's, Saturday, April 11, turned out to be a gorgeous day for an Easter Egg Hunt. Over 200 children attended the third annual egg hunt sponsored by the Recreation Committee.



Ben Dorsam, 6½ year old son of Rich Dorsam, assistant director of Materials Management, and Judy Dorsam, assistant supervisor, critical care, shows off his prize goose egg.



# NURSES!





# PROFESSIONALS THAT MAKE A DIFFERENCE

This year, the week of May 3-9 was celebrated as Pennsylvania Nurse Week. It takes qualified professionals to meet the varied health needs of our patients. And Pennsylvania Nurse Week is held to honor these individuals -- Our Nurses: Professionals That Make a Difference!

As part of the celebration, members of the Nurse Recognition Week Committee planned numerous activities for the week. On Sunday, May 3, the premiere showing of "Professional Nursing: The Essence is Caring," a videotape developed by the Hospital Center's nursing management, was held in the auditorium.

On Monday, May 4, the videotape was shown at various times in the auditorium.

On Wednesday, May 6, Diane Kinsey, R.N., Ph.D., clinical specialist/mental health, spoke on "The Image of Nursing" in the auditorium. A videotape of Diane Kinsey's presentation was also shown for night shift in the conference dining room.

Friday, May 8, was a day for applause and feasting. Outstanding Nurse Recognition awards were presented to staff nurses chosen by their unit co-workers, and the newly organized Friends of Nursing organization announced the winners of their own prizes decided upon by nominations

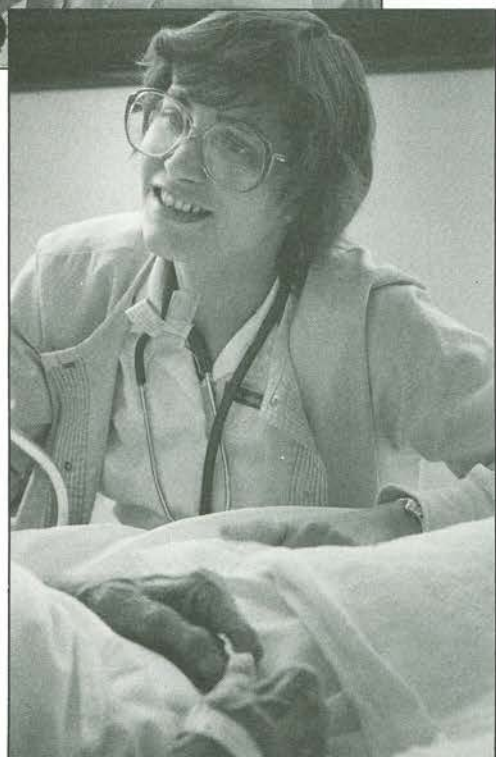
from Hospital Center staff members and personal interviews. During the course of the day, receptions were also held for all members of the nursing department with members of administration assisting with the serving of a large assortment of delectables.

On Saturday, May 9, recipients of the Friends of Nursing Awards were honored at a luncheon.

During the entire week, posters from various units were displayed in the lobby. Also, the Lobby Showcase Display featured nursing pins of Hospital Center staff members, and the Library Showcase Display featured various articles published by Hospital Center nurses.

More than 1,200 nurses comprise the staff of the Hospital Center. They work not only on patient units but in seldom seen corners of the hospital such as the Cardiac Cath Lab, the G.I. Lab, and the Vascular Lab, to name a few. They wear the pins of enterostomal therapy, infectious diseases, nutritional therapy, and the x-ray department. They teach. They direct. They care.

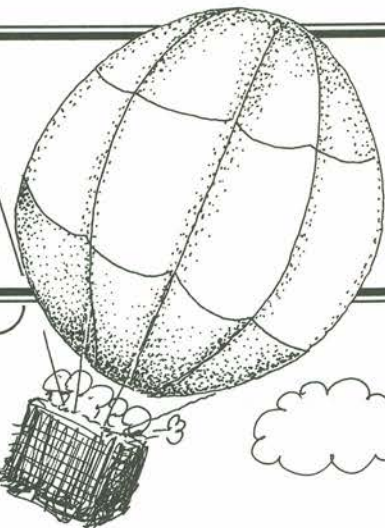
A big thank you goes out to all our nurses, nurses aides, and unit clerks for giving so much of themselves each day and for providing the high quality of care that puts the Lehigh Valley Hospital Center above the rest.





# MAY DAZE

## MAY 15, 16, 17



Although there are only a few days until May Daze, the hustle and bustle have been going on for several months. Committee chairs have been working diligently to finalize their activities and prepare for yet another successful event.

This year, May Daze will get underway on Friday, May 15, at 4:00 P.M. On Saturday, May 16, the activities will begin at 10:00 A.M. and continue until 10:00 P.M. On Sunday, May 17, the final day of the event, festivities will run from 11:00 A.M. to 6:00 P.M. May Daze will be held rain or shine.

Other fun activities include amusement and pony rides, samples of recipes from the Medical Records' Cook Book, the infamous dunking booth sponsored by Physical Therapy, the popular wine booth sponsored by the Recreation Committee, and back by popular demand -- Bingo. New this year will be "Touch the Sky" hot air balloon rides from dusk to dark.

Hamburgers, hot dogs, tacos, ice cream, funnel cakes, and so much more will be available at numerous food stands during the three-day event. In addition, the annual May Daze dinner will be held on Friday from 4:30-7:30 P.M., and Saturday, from 4:00-7:30 P.M. A brunch will also be held on Sunday from Noon to 3:00 P.M.

The menu for dinner includes:

Bar-b-qued Chicken  
Lyonnaise Potatoes  
Green Beans  
Coleslaw  
Fruit Cup  
Rolls and Butter  
Strawberry Tarts  
Coffee \* Tea \* Milk

The menu for the brunch includes:

Juice  
Pastry Roll  
Sausage and Eggs  
Toast  
Coffee \* Tea \* Milk

Tickets for the dinner are \$5.75 for adults and \$3.50 for children. Brunch tickets are \$3.00 for adults and \$2.50 for children. Discounted advance sale tickets (50¢ savings) are available in the Tree Top Shop until May 13. Regular priced tickets will also be available at the dining tent at May Daze.

Come on out and join the fun!

### THE FOLLOWING SPECIAL APPEARANCES HAVE BEEN PLANNED FOR THIS YEAR'S EVENT:

#### Friday, May 15

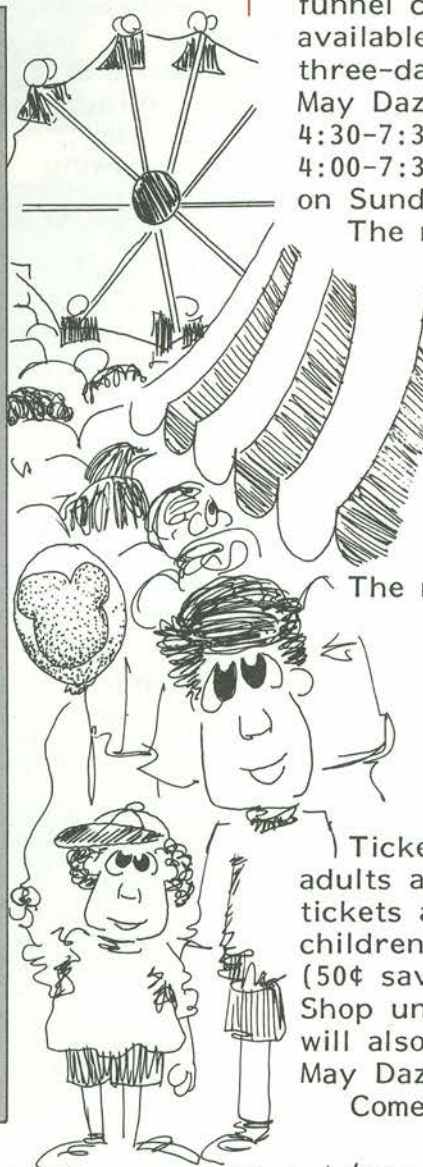
5:30 P.M. - Miss Lehigh Valley, Tamara L. Kent  
6:00 P.M. - Mayor Daddona  
6:30 P.M. - The Happy Boombadears  
8:00 P.M. - Macungie Minstrelaires

#### Saturday, May 16

1:00 P.M. - Contempo School of Dance  
2:00 P.M. - Baby Contest Winners Announced  
4:00 P.M. - Jan Nagy Modeling  
8:00 P.M. - McGruff - Rock & Roll Band

#### Sunday, May 17

1:00 P.M. - Ronald McDonald  
2:00 P.M. - A. J. the Clown  
4:00 P.M. - Jade and Student Belly Dancers  
4:30 P.M. - Saucon Square Dancers





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# *Years of Service*

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## 5 YEARS

The following staff members will reach five years of service this month:

Elizabeth Allem, Histology - May 12  
Lee Arnold, Operating Room - May 25  
Mali Bartges, Shock/Trauma Unit - May 13  
Deborah Boorse, Shock/Trauma Unit - May 17  
Joan Collette, Operating Room - May 3  
Gail Cummings, General Intensive Care Unit - May 3  
Mark Johnson, Pharmacy - May 3  
Janet Kessel, Acute Coronary Care Unit - May 17  
Cathryn Knudsen, Acute Coronary Care Unit - May 17  
Connie Ann Kocher, Pre-Admission Testing - May 17  
Diane Limoge, Central Nervous System Unit - May 10  
Diane Miller, 6A - May 17  
Zakieh Nimeh, Housekeeping - May 10  
Evelyn Petrash, Physical Therapy - May 3  
Richard Richard, Central Nervous System Unit - May 17  
Karen Sladovnik, Short Stay Unit - May 17  
Carolyn Stiegler, Short Procedure Unit - May 17  
Mary Swierczynski, Diabetes Education - May 2  
Sharon Vass, Open Heart Unit - May 3  
Christine Wieder, Messenger - May 24

## 10 YEARS

The following staff members will reach ten years of service this month:

Julia Clelland, Short Stay Unit - May 23  
Eleanor Franges, Clinical Programs - May 23  
Debra Lutz, Short Procedure Unit - May 23  
Wayne Parsons, Financial Services - May 9  
Karoline Peeler, Heart Station - May 17  
Lee Wehr, Engineering - May 29

## 15 YEARS

The following staff member will reach 15 years of service this month:

Judith Dorsam, Nursing Services - May 30



## BENEFIT SPOTLIGHT

## DID YOU KNOW . . .

...Two staff members of the Short Stay Unit recently passed their certification exams. They are Shirley Bleiler, R.N., C (certified in Medical/Surgical Nursing), and Cathy Kline, R.N., C.E.N., (Certified Emergency Department Nurse). Congratulations!

...Several staff members were participants at the Second Annual Nursing Research Day held at Cedar Crest College on March 25.

"A Stroke Team's Approach to Family Education at LVHC" was presented by Mary Ann Gergits, R.N., Stroke Team leader/discharge planner. Alyson J. Breisch, R.N., M.S.N., CCRN, director of Clinical Programs, discussed "The Effects of Two Positioning Techniques on the Circulatory Status of the Right Leg of Healthy Adults."

"Assessing Critically Ill Patients' Risk of Nosocomial Infections," a poster presentation, was given by Mary Ellen Beideman, R.N., B.S.N., CIC, nurse epidemiologist. Alverta Stichter, R.N., M.S., senior vice president, and Mrs. Breisch made a poster presentation entitled "National Survey of Nurse Internship Programs."

...Ann Zeravsky, unit clerk instructor, recently spoke on "The Role of Unit Clerks in Health Care Facilities" at Lehigh County Vo-Tech. Three classes of health care students and their instructors heard the presentation.

...To date, the Phoenix Campaign has collected over 500 pounds of aluminum cans for recycling. For the cans, the Environmental Impact Committee has received \$113.53 for their efforts. Keep bringing your aluminum cans in from home.  
REMINDER - Diet Pepsi cans are not aluminum!

### BLOOD PROGRAM MEMBERSHIP

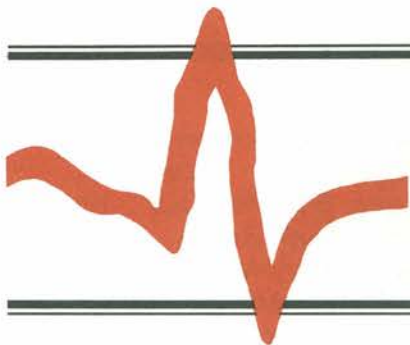
...In the March issue of Update, we reported a change in Miller Memorial Blood Center's coverage for dependent children which was to take effect on July 1, 1987. Please be advised that this change (elimination of coverage for dependent children, 18 years of age and older) will not be implemented. The program will continue to cover the enrollee, spouse, parents and grandparents of both the enrollee and spouse. Coverage will also include dependent children and children living at home regardless of age or financial status.

Again, we cannot emphasize enough how important it is to be a member of the Blood Program. As mentioned before, medical plans generally do not reimburse you for the cost of replacement blood, and a serious illness or operation can require many pints of replacement blood. More importantly, your donation can help save the life of someone you love.

### SECOND OPINION ANYONE?

...Under the Hospital Center's medical coverage, you do not need to get a second surgical opinion for elective surgery in order to have it considered a covered expense. However, if you want a second opinion, the consultation fee will be considered an eligible charge.





## MEDICAL STAFF NEWS

WILLIAM T. DEFEO, D.P.M., Chief of the Section of Podiatry at the Hospital Center, recently became a Fellow of the American College of Foot Surgeons. Fellowship in this organization requires passing a written and oral examination, as well as meeting additional requirements of the College.

Dr. DeFeo, a graduate of the Pennsylvania College of Podiatric Medicine, completed a residency in Foot Surgery at John F. Kennedy Memorial Hospital, Stratford, New Jersey.

A member of the Board of Directors of the Lehigh Valley

Diabetes Association, Dr. DeFeo is a Fellow in the American College of Foot Orthopedists and a Diplomat of the American Board of Podiatric Surgery.

ROBERT KRICUN, M.D., of the Hospital Center's Radiology Department, recently co-authored "Computed Tomography of the Spine: Diagnostic Exercises." Written for physicians interested in computed tomography of spinal disorders, the book includes extensive case material,

medical illustrations and a list of 500 references.

Dr. Kricun is a graduate of Muhlenberg College and Temple University School of Medicine. After a year of medical internship at Abington Hospital, he completed a residency in diagnostic radiology at Hahnemann University Hospital in Philadelphia.

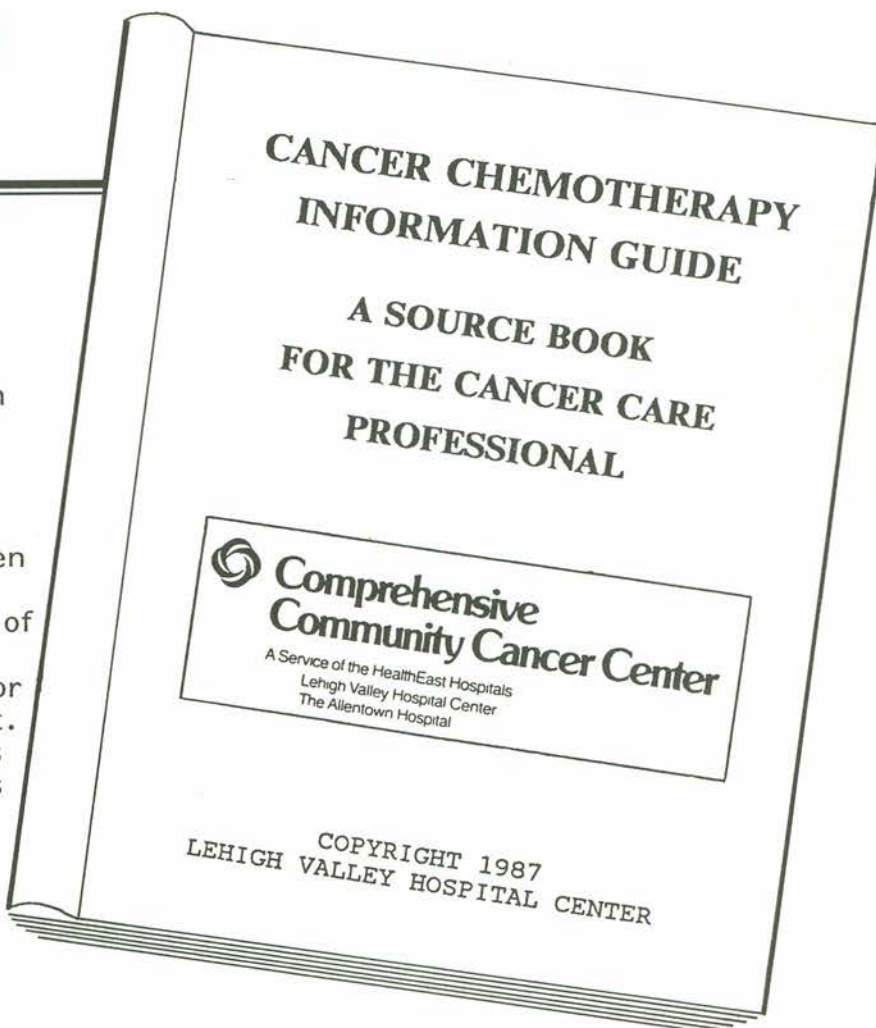
Dr. Kricun's brother, Morrie E. Kricun, M.D., associate professor of radiology, orthopedic radiology section, Hospital of the University of Pennsylvania, is co-author of the book.

## NEW CANCER GUIDE NOW AVAILABLE

"Cancer Chemotherapy Information Guide," a 130-page pocket guide for the cancer care professional, is now available. The guide was developed by the Comprehensive Community Cancer Center in conjunction with the Hospital Center's Clinical Pharmacy Service to assist the professional in:

- Identification of the investigational protocol being utilized to treat a given patient.
- Determination of the appropriateness of prescribed chemotherapy doses.
- Identification of the proper method for handling each chemotherapeutic agent.
- Determination of what adverse effects are likely when utilizing these agents and how best to avoid and/or handle these problems.

For more information about the guide or to obtain a copy, contact Richard Attilio, senior clinical pharmacist, at Ext. 8880.







## The Wellness Corner

The Wellness Center has a message for smokers: **PLEASE QUIT!**

Smoking has been called "the most important of the known modifiable risk factors for coronary heart disease" by U.S. Surgeon General C. Everett Koop. It not only causes various types of cancers and lung diseases, but is a major risk factor for heart disease and stroke. An estimated 350,000 Americans die prematurely each year because of cigarette smoking.

Research has shown that a smoker, especially a cigarette smoker, has a two to three times greater chance of dying from a heart attack or stroke than a non-smoker. Additionally, smokers have a much lower survival rate from heart attacks than do non-smokers.

But the negative effects of smoking are not necessarily permanent and often can be reversed by quitting. When a person quits smoking cigarettes, the likelihood of developing heart and blood vessel diseases declines rapidly.

Studies have shown that one year after a person stops smoking cigarettes, the risk of developing heart and blood vessel diseases is significantly reduced, and after ten years of non-smoking, the risk is essentially that of a person who has never smoked. Further, a person who stops smoking after a heart attack reduces the risk of heart death by 20 to 50 percent.

So doesn't it make sense to quit smoking?

Here at the Hospital

Center, numerous employees have made an effort to do just that. Since April of 1986, when the HealthEast hospitals adopted a non-smoking policy, over 100 employees have received counseling for smoking; over 160 attended hypnosis sessions at the Hospital Center; and over 110 kicked the habit for six weeks or more. Congratulations!

## BURN FOUNDATION PRO-AM TEE-OFF



In recent years, the Burn Foundation has been associated with the largest charity Pro-Am Golf Tournament conducted in the Lehigh Valley. According to Dan Dillard, Burn Foundation Executive Director, "Our last tournament raised over \$30,000 to support the Foundation's community fire and burn education and prevention programs and the care of burn victims."

Well, it's "tee-off" time again! The fourth Burn Foundation benefit pro-am will be held on Monday, June 22, at Silver Creek Country Club (formerly the Bethlehem Steel Club), in Hellertown. Debbie Massey, LPGA Tour Professional and Lehigh Valley native, has invited a roster

of many well-known LPGA Tour players. The list includes Bonnie Laur, Hollis Stacey, Amy Benz, Australia's M. J. Smith, Val Skinner, Judy Dickenson, Jane Geddes (1986 Open winner), Joanne Washam, Jody Rosenthal (1986 Rookie of the Year), and others.

"We're excited about this year's Pro-Am," Dillard offered. "With a prestigious, first-class course and a charming and talented crew of professional players, it promises to be the Burn Foundation's best tournament ever," he concluded.

It takes a great deal of voluntary effort to pull off an event of this magnitude. That effort begins at the very top with the Foundation's Chairman of the Board, Ellwyn D. Spiker.

Other members of the Hospital Center's staff actively involved with the Debbie Massey/Burn Foundation Pro-Am include Walter J.

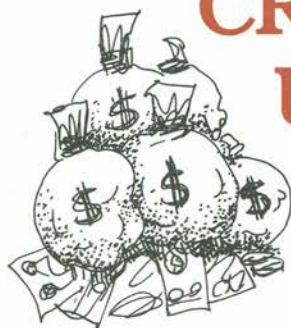
Okunski, M.D., Burn Center medical director; F. Geoffrey Toonder, M.D., cardio-thoracic surgeon; and Petey Shoemaker, chairperson of the Burn Twig and member of the Hospital Center's auxiliary.

The success of the previous Burn Foundation benefit tournaments has been due to the overwhelming support received from local business, industry and individual patrons. For a contribution of \$100, a patron will receive 20 spectator tickets valued at \$5 each, and his/her name will appear in the official tournament program.

Player enthusiasts are also still being accepted. For an entry fee of \$350, 72 amateurs will be competing for \$4,000 in prizes.

For more information about the golf tournament, please contact the Burn Foundation at 776-8455.





## CREDIT UNION NEWS

The HealthEast Federal Credit Union recently dropped new car loan rates. For a three year loan, the rate is 8.9%, with 5% down. For four years, the rate is 9.75%, with 10% down. And for five years, the rate is 10.4%, with 20% down. Used car loans have also been reduced to 10.9%. In addition, personal loan rates have dropped from 13.5% to 12%.

For additional information, call the Credit Union Office on Wednesdays and Fridays at 776-8405.

## *Notes from our Patients*

Dear Mr. Huston:

I would like to take this opportunity to share with you my comments concerning the personnel at the hospital. A few weeks ago, I was admitted to the Short Stay Unit for a cardiac catheterization. Test results indicated a coronary bypass was necessary and my short stay would now last exactly two weeks. During this time I got to experience several aspects of hospital care. These include spending time in a short stay unit, a recovery room, an open heart unit, a critical care unit, and lastly, a general care unit. During my entire stay, I had never seen an unpleasant nurse. Their behavior was always professional yet personable. The housekeeping staff was considerate at all times during their "working visits" to my room. They always had a cheery manner and time for hellos. I can speak likewise of the hospital's food service personnel.

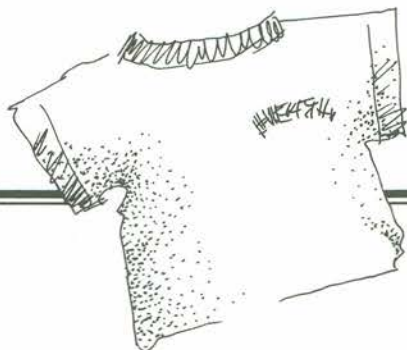
I would also like to comment on the educational aspects of the nursing staff in preparing myself and my family in understanding my surgery. This included a wealth of informative pamphlets, a tour of the Open Heart Unit before my surgery, and most of all, a listening ear. My doctor's efforts in this area were outstanding. Each physician explained their responsibilities and my involvement. Nothing was left to doubt. I was also surprised upon my discharge to find several of my physicians stopping by my room simply to wish me well.

In general, from admission to discharge, my stay was pleasant. I have never experienced such wonderful hospital care! Sincere thanks to all and keep up the excellent work.

Sincerely,

John Pisak  
West Hazleton





Ann Holmes, Physical Therapy assistant, and Dave Kozemchak, employee relations specialist, model the latest in HealthCounts T-shirts. The price of the shirts is \$5.00 each, and they are available in the Personnel Department.



A Newsletter of the Lehigh Valley Hospital Center

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