

Joan Farrell

From: LVHN Insider <no-reply@insider.lvhn.org>
Sent: Thursday, July 01, 2021 2:59 PM
To: Joan Farrell
Subject: LVHN Weekly: Celebrate the Opening of LVH-Hecktown Oaks, Attend a COVID-19 Town Hall Meeting, and More



LVHN WEEKLY | YOUR WRAP-UP OF THE WEEK'S NEWS FROM LVHN



LVHN Cuts Ribbon to Open Lehigh Valley Hospital-Hecktown Oaks

Located in Lower Nazareth Township, it's our first newly built hospital in almost 50 years.

[Read more →](#)

Take a Look Inside LVH-Hecktown Oaks

Watch a video that gives you an exclusive look inside our newest hospital.

[Read more →](#)



Infusion Services at Bangor Relocating to LVH-Hecktown Oaks

Beginning June 29, infusion services at Bangor will relocate to our newest hospital.

[Read more →](#)



Get Your Questions Answered at a COVID-19 Town Hall Meeting

Town Halls will be held July 2 and 15.

[Read more →](#)



Watch the COVID-19 Town Hall Meeting Held June 23

Get the latest news on COVID-19, vaccine safety and effectiveness, and revised LVHN guidelines.

[Read more →](#)



Lynn's Turn: It's OK to Brag

If you get the Great Place to Work survey, be boastful because there's something in it for you.

[Read more →](#)



Training Sessions for New Approach to Patient Experience

Colleagues talk about our new patient experience improvement and loyalty system in partnership with NRC Health.

[Read more →](#)



Deadline Extended for LVHN Health Plan Audit

You have until July 22 to submit documentation for your dependent(s).



[Read more →](#)

Free Continuing Education for Colleagues on LGBTQ Patient-Centered Care

Explore courses available through Center for Affiliated Learning and National LGBTQIA+ Health Education Center.

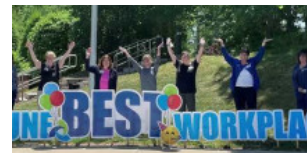
[Read more →](#)



Colleagues Make Us a Fortune Best Workplace

Watch colleagues celebrate; encourage others to explore career opportunities at LVHN.org/careers.

[Read more →](#)



We're Hiring! Refer a Qualified Candidate and Earn a Bonus

The hiring incentive is in effect for a limited time for positions at multiple locations.

[Read more →](#)



HNL Lab Medicine Unseen Heroes

Watch a video recognizing HNL Lab Medicine colleagues for their work during the COVID-19 pandemic.

[Read more →](#)



Service Anniversary List – July 2021

Happy anniversary to these colleagues celebrating a career milestone at LVHN.

[Read more →](#)



Fitness Tuesdays with LVHN

Join LVHN Fitness for weekly workouts in the ArtsWalk Pocket Park; it's free for LVHN Fitness members.

[Read more →](#)



Picnic in the ArtsWalk Pocket Park

Enjoy a meal from a Downtown Allentown restaurant while enjoying live music and yard games every Wednesday.

[Read more →](#)



Happy Hour on Hamilton Street

Take advantage of happy hour specials and live music in Downtown Allentown every Thursday through Oct. 14.

[Read more →](#)



Rock the Walk

Listen to live music, explore pop-up vendors, and watch opening performances from community groups on Thursdays.

[Read more →](#)



Palettes With a Purpose

A vibrant, healing technicolor mural is taking shape in a LVH-Cedar Crest courtyard.

[Read more →](#)



LVHN Now Offers Rehabilitation Services in Palmerton

Receive outpatient physical therapy services at 524 Delaware Ave., Palmerton.

[Read more →](#)



Scoliosis Didn't Stop High School Athlete Makenna DeLucia

During one of her regular check-ups, her pediatrician noticed unevenness in her back and shoulders.

[Read more →](#)





Lehigh Valley Health Network 1200 Cedar Crest Blvd, Allentown, PA 18105

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LVHN Cuts Ribbon to Open Lehigh Valley Hospital-Hecktown Oaks

Located in Lower Nazareth Township, it's our first newly built hospital in almost 50 years.

<https://youtu.be/zEWomckUE8s>



Infusion Services at Bangor Relocating to LVH–Hecktown Oaks

Beginning June 29, infusion services at Bangor will relocate to our newest hospital.

LVHN Insider

Wednesday, June 30, 2021

Soon, Infusion Services at Bangor will have a new home. Beginning June 29, 2021 infusion services at Bangor will be relocating to Lehigh Valley Hospital (LVH)–Hecktown Oaks.

Infusion services at Hecktown Oaks will join a full complement of services, providing a more comprehensive approach to care. Other Lehigh Valley Cancer Institute services at LVH–Hecktown Oaks include:

- **Breast Health Services.** A full range of breast health services will be available at LVH–Hecktown Oaks, from 3D mammography to leading-edge surgical options.
- **Radiation Oncology.** Patients will have access to the most innovative technologies and techniques, including options that offer shorter courses of treatment.
- **Chemotherapy and other outpatient infusion therapies.** Chemotherapy, immunotherapy, biotherapy and other targeted therapies will be offered in private infusion bays.
- **Rehabilitation services.** Patients will have access to lymphedema therapy, physical therapy and occupational therapy.

- **Cancer support services.** Additional specialized care including genetic risk counseling, personalized cancer nutrition therapy, counseling services and cancer financial coordination services.

To learn more visit LVHN.org/hecktownoaks or call 888-402-LVHN.



Get Your Questions Answered at a COVID-19 Town Hall Meeting

On July 15, a meeting will be held for Hazleton, Schuylkill, Pocono and Coordinated Health colleagues.

LVHN Insider

Friday, June 18, 2021

The number of COVID-19 cases continues to decline and things are beginning to return to normal. Yet LVHN's fight against COVID-19 continues, and you may have questions about how the virus and the vaccines will impact the way we care and work at LVHN moving forward.

To keep you informed, we are hosting another round of virtual COVID-19 Town Hall Meetings for colleagues via Webex. Meetings will be held based on location to help prevent us from exceeding the maximum number of participants who can attend a Webex meeting. Webex meeting invitations will be sent soon. Please attend the meeting for your location only.

COVID-19 Town Hall Meeting for colleagues at LVH–Cedar Crest and LVH–17th Street

Wednesday, June 23, 4-5 p.m.

COVID-19 Town Hall Meeting for colleagues at LVH–Muhlenberg, LVPG and administrative buildings

Friday, July 2, 11 a.m.-noon

COVID-19 Town Hall Meeting for colleagues at LVH–Hazleton, LVH–Schuylkill, LVH–Pocono and Coordinated Health

Thursday, July 15, 12-1 p.m.

What to expect

You'll get the latest updates on COVID-19 and the vaccines, and learn about the latest changes to LVHN guidelines based on the decline in cases. You will be able to submit questions and comments electronically during the meeting. You will hear from:

- Timothy Friel, MD, Chair, Department of Medicine
- Alex Benjamin, MD, Chief Infection Control and Prevention Officer
- Physician specialists
- Hospital presidents

Thank you for doing your part to help us win our fight against COVID-19.

[Watch the COVID-19 Town Hall Meeting Held June 23](https://onfirstup.com/LVHN/LVHN/contents/26002877)

<https://onfirstup.com/LVHN/LVHN/contents/26002877>



Lynn's Turn: It's OK to Brag

If you get the Great Place to Work survey, be boastful because there's something in it for you.

LVHN Insider

Thursday, July 1, 2021

Sometimes it's perfectly fine to brag! It tells others you are proud of what you do or the team with which you're associated. We all can be #LVHNProud to be a colleague at this remarkable health network, and soon you'll have a chance to share how we shine.

If you get the Great Place to Work® survey, spread the good news

In July, 5,000 randomly selected colleagues will receive a survey from Great Place to Work. This is your chance to share all the things that make LVHN a great place to work, grow and receive world-class health care.

What's in it for you?

When you highlight all the positive aspects of LVHN in your survey responses, our health network is likely to be recertified as a Great Place to Work. This prestigious national designation helps us attract talented health care professional to our team, which leads to a stronger workforce, less turnover, stable teams, and enhanced efficiency and quality. That makes the work experience better for YOU, and the care experience even better for our patients. It creates loyalty between LVHN and our patients, and when people continually turn to us for care, it gives us the financial strength to provide you with even greater benefits and rewards.

Positivity is infectious

No good comes from submitting unfavorable responses in the Great Place to Work survey. In fact, negativity will hurt all of us in the long run because it will be more difficult to attract new colleagues to LVHN during a time when the health care job market is extremely competitive.

Save your constructive criticisms

We always want to hear what's on your mind, but there is a time and place for it. Our annual Colleague Engagement Survey is your opportunity to provide open and honest feedback about how we can improve. And remember, you can always talk with your supervisor if there is something on your mind.

So, if you get the Great Place to Work survey, brag, boast, crow, show off and be #LVHNProud. It's what I do every time I talk about our LVHN family.



Training Sessions for New Approach to Patient Experience

Colleagues talk about our new patient experience improvement and loyalty system in partnership with NRC Health.

LVHN Insider

Monday, June 28, 2021

Beginning July 1, LVHN partners with NRC Health on a new inpatient and outpatient experience improvement system. Partnering with NRC Health is just the first step to giving our patients the experience they expect and deserve as we transform the patient experience into loyalty at LVHN.

Every moment, every person, every day and with every interaction, LVHN colleagues can make a difference and altogether transform the patient experience. That's why colleagues are engaging in NRC Health training sessions so they can share this valuable information with colleagues on their team.

Training sessions are underway

In preparation for the launch of our new patient experience and loyalty system with NRC Health, the first round of training sessions for LVHN service-alert owners and loyalty champions took place last week.

- **Service-alert owners** are directors or managers of a clinical area. They are responsible for addressing service alerts (see description below) in the LVHN-NRC portal in real time.
- **Loyalty champions** are colleagues who are advocates of improving the patient experience. They are responsible for sharing data and feedback with their colleagues.

What colleagues are learning

The training sessions are focused on service alert and service recovery for inpatient and outpatient ambulatory services. LVPG colleagues are well-versed in this approach since they launch with NRC Health in July 2019.

What are service alerts?

After a patient completes a survey, NRC Health uses Natural Language Processing (NLP) on survey comments to identify any issues about the patient's experience. Comments from patients who may benefit from service recovery or clinical follow-up are identified and flagged. Comments describing things like negative experiences, clinical errors, mistreatment or privacy concerns will be tagged as an alert.

Service-alert owners receive an email notification about a new alert. When LVHN goes live with the new NRC Health system this week and patients begin sharing feedback in real time, managers will start receiving service alerts.

"I liked the training and found the views of the NRC system to be helpful in understanding the new look and process with service alerts and how to forward or respond to the alerts," says Alice Wilson, Vice President, Operations, LVH-Pocono. "The presenter shared examples to clarify ways a user may experience alerts or who may or may not receive surveys."

Why timely service recovery matters

When a service failure is resolved quickly and properly, customers are more loyal to a company than customers who never had a service failure in the first place. The same is true when it comes

to patient satisfaction. With real-time feedback, managers will receive notifications alerting them of a patient's concern. This allows them to reach out to the patient within 48 hours.

“Surveying patients in real time and receiving the feedback within the day will be a great resource to leaders,” says Sherry Onushco, MBA, Administrator, Outpatient Registration. “We will be able to recognize colleagues more quickly when positive feedback is shared and follow up with patients more quickly when there is a service breakdown.”

Sign up today

Colleagues who are required to attend this training should have received an email from the LVHN Patient Experience and Loyalty System Implementation team. If you have not already registered for an upcoming training, register today.

LVHN HEALTH PLAN

Deadline Extended for LVHN Health Plan Audit

You have until July 22 to submit documentation for your dependent(s).

LVHN Insider

Thursday, July 1, 2021

As you know, LVHN has partnered with HMS to conduct a dependent eligibility verification program of the LVHN Health Plan, and you were required to submit documentation to HMS by June 28, 2021 for your covered dependents to remain on your coverage. ***This audit will allow us to not increase medical premiums in 2022 for the third year in a row.***

We have extended the due date to *July 22, 2021* for you to submit the documentation for your dependent(s).

If you do not submit the appropriate documentation for your dependent(s), they will be removed from your LVHN coverage and you will not be able to enroll them until the next Open Enrollment period. If you are covering your spouse and do not have a copy of your state or county issued marriage license, you have the option to submit your marriage certificate issued when the marriage took place along with a completed Affidavit of Marriage. The Affidavit of Marriage is available on the www.AuditOS.com website Welcome page

We encourage you to contact HMS if you are uncertain if the required documentation has been submitted for your dependent(s). You can access www.AuditOS.com or call HMS at 833-309-2015.

Thank you for your cooperation during this verification process.



Free Continuing Education for Colleagues on LGBTQ Patient-Centered Care

Explore courses available through Center for Affiliated Learning and National LGBTQIA+ Health Education Center.

LVHN Insider

Thursday, July 1, 2021

In June, LVHN celebrated Pride Month. Colleagues can keep the celebration going by learning about health care needs of the LGBTQ community. As a [leader on Human Rights Campaign's](#)

[Healthcare Equality Index](#), LVHN has access to free educational courses through the Center for Affiliated Learning (CAL) and the National LGBTQIA+ Health Education Center.

These online, on-demand course options are available to LVHN colleagues at no cost. You will find introductory courses as well as courses for advanced clinical learning and for health care executives. Most courses offer continuing education credit and are available as interactive eLearning courses or recorded webinars. Publications and videos are available for download. To take advantage of these free educational opportunities, follow the instructions below.

Center for Affiliated Learning (CAL) courses

1. [Visit this website.](#)
2. Click “Sign Up” to register or sign in if you already have an account.
3. When registering, enter Security Key: HRC and the HEI Facility ID that best fits your work site:
Lehigh Valley Hospital-Cedar Crest: 55721
Lehigh Valley Hospital-Muhlenberg: 58336
All other LVHN colleagues: 99999
4. Click on “Courses,” then “Enroll.”

All courses identify eligibility for CME. Complete your course and take the competency test and/or survey to receive credit. You can then print or download your certificate of completion.

Available courses include:

- Expanding LGBTQ Cultural Competency Series
- Expanding LGBTQ Youth Cultural Competency Series
- Introduction to Your LGBTQ Patients Series
- LGBTQ Healthcare for Clinicians Series
- LGBTQ Patient Centered Care: An Executive Briefing Series
- Working with Trans Youth Series
- Working with Transgender and Nonbinary Adults

National LGBTQIA+ Health Education Center courses

1. [Visit this website.](#)
2. Click “My Learning” in the top right and then click “Register an Account” or log in if you already have an account.
3. Under “My Learning” click on “HEI Information” to enter the HEI Facility ID:
Lehigh Valley Hospital-Cedar Crest: 55721
Lehigh Valley Hospital-Muhlenberg: 58336

All other LVHN colleagues: 99999.

Once you entered all information, click “Update”

4. Click “Learning Resources” at the top to access the variety of webinars and learning modules and click “Take This Course” to begin. There are also videos available for viewing and publications available for download.

All courses identify eligibility for CME. Complete your course and take the competency test and/or evaluation to receive credit. You can then print or download your certificate of completion.

Available courses include:

- Achieving Health Equity for LGBT People
- Behavioral Health Care for LGBTQIA+ Patients during COVID-19
- Health Equity and COVID-19
- Motivational Interviewing to Improve Chronic Illness Management in Marginalized Populations
- Providing Quality Care to Lesbian, Gay, Bisexual, and Transgender Patients: An Introduction for Staff Training
- Sexual Health in the time of COVID-19



Colleagues Make Us a Fortune Best Workplace

Watch colleagues celebrate; encourage others to explore career opportunities at [LVHN.org/careers](https://www.lvhn.org/careers).

<https://youtu.be/aGKui3pEV0E>



We're Hiring! Refer a Qualified Candidate and Earn a Bonus

Check out the new bonuses just added to the list.

LVHN Insider

Thursday, July 15, 2021

Do you know a qualified candidate interested in working for LVHN? When you refer a qualified candidate for select positions you could be eligible to earn a referral bonus.

LVHN is always looking to attract experienced nurses, technical partners and nursing assistants at Lehigh Valley Hospital (LVH)–Cedar Crest, LVH–Muhlenberg, LVH–Hecktown Oaks, LVH–Hazleton, LVH–Schuylkill and LVH–Pocono. As LVHN's most passionate ambassadors, we're counting on your partnership to refer people in your social and professional networks to apply for open roles at LVHN. When you help us attract qualified candidates, you could be eligible for a significant financial reward.

- **Refer an experienced* inpatient registered nurse, earn up to a \$5,000 bonus.** You will receive \$1,500 at six months of active employment, \$1,500 at one year and \$2,000 at two years.

- **Refer an experienced* technical partner or nursing assistant, earn up to a \$1,000 bonus.** You will receive \$500 at six months of active employment, \$250 at one year and \$250 at two years.
- **Refer a full-time physical therapist, earn up to a \$1,000 bonus.** You will receive \$500 at six months of active employment and \$500 at one year.
- **Refer a colleague who is hired for Environmental Services or Dietary at LVH–Pocono,** earn up to a \$200 bonus. You will receive \$100 in your first paycheck after the colleague is hired and \$100 after 60 days.

*At least one year of direct patient care

How does the referral bonus work?

When you refer a candidate to LVHN, they will include your name on their application. Candidates can explore job opportunities here: [LVHN.org/careers](https://lvhn.org/careers).

Then, you will complete the Employee Referral Form found here: [LVHN.org/referral](https://lvhn.org/referral).

The Employee Referral Bonus is being offered for eligible colleagues entering positions where the need is greatest at the moment. While we are only able to offer a referral bonus on select positions, we continue to work diligently to fill all vacant positions throughout the health network.

You can learn more by reading about Active Referral Programs here: [LVHN.org/employee-referral-form](https://lvhn.org/employee-referral-form)

Referral bonuses are available for a limited time. Positions chosen for a referral bonus are based on supply and demand and will change based on the needs of the organization.

Thank you for your partnership in attracting the best and brightest health care professionals to LVHN.



HNL Lab Medicine Unseen Heroes

Watch a video recognizing HNL Lab Medicine colleagues for their work during the COVID-19 pandemic.

LVHN Insider

Tuesday, June 29, 2021

This message is from Matthew Sorrentino, Esq., HNL Lab Medicine President and CEO.

Since the beginning of COVID-19, medical laboratory professionals have gone above and beyond to respond to the shifting needs of the pandemic. Roche Diagnostics has traveled to laboratories across the country to capture the journey of those behind the front line.

This is our story, highlighting the heroic efforts, sacrifices and determination displayed by HNL Lab Medicine's 'Unseen Heroes' during COVID-19.

Thank you to Roche Diagnostics for recognizing HNL Lab Medicine's everyday lab heroes and allowing us the opportunity to share our story with the world.

<https://vimeo.com/567214338>



Service Anniversary List – July 2021

Happy anniversary to these colleagues celebrating a career milestone at LVHN.

LVHN Insider

Thursday, July 1, 2021

Happy anniversary to these colleagues celebrating a career milestone at LVHN in July 2021.
Congratulate them on their years of service.

50 years

Frances Worman, Healthcare Research

45 years

Patricia Atno, Dental Clinic

Beverly Reinik, 4KS Medical/Surgical Unit

40 years

Tracy Arnold, Radiology-Diagnostic - Cc

Elizabeth Fried, Human Resources Administration

Jill Green, Pharmacy MPA

Francine Miranda, Dept. Of Ob/Gyn

Jeanne Schevets, Child Life Department

Lori Turnbach, LVPG Hematology Oncology CC

35 years

Karen Allwein, Special Procedure Unit

Frederick Beers, 2K South

Mary Conklin, Cardiac Cath Lab

Marybeth Gallucci, Operating Room

Phillip Hinds, Respiratory Care Services

Janet Nino, Benefits Verification

John Sawka, Emergency Service - 17Th

Jill Wagner, Emergency Room

Charmaine Welsh, Pharmacy

30 years

John Bubnis, Adult Psych - Jackson

Carol Capozzelli, Med Surg 7

Susan Clayton, Pain Management

Daniel Eckert, Sterile Processing - 17

Jeffrey Engleman, Security

Wendy Geissinger, JACHO

Christine Hutchison, EPIC Conversion

Lori Marsh, Diagnostic Radiology

Stephen Motsay, LVPG Family Med Trexlertown

Deborah Petruno, Specialty Clinic-Schnrs

Kathleen Ring, Cancer Financial Services

Gina Rush, Amb Surg Unit - Staging

Melissa Vaillancourt, Mammo Bartonsville

Judith Visaggi, 2B (PCU)

25 years

Lindsay Hoffman, LVPG Pediatrics Center Valley

Maribel Santana, Same Day Surgery

Ivette Santiago, Patient Accounting
Ginger Schurawlow, Cardiac Diagnostic Center
Jennifer Smetana, Lehigh Valley Fam Health Ctr

20 years

W. Adams, Info Svcs Technical Operations
Doremi Avila, MICU/SICU
Timothy Billowitch, Info Svcs Technical Operations
Melissa Brunt, Specialty Clinic-Schnrs
Emily Burns, LVPG Hematology Oncology Easton
Michaelene Butler, Case Management
Lisa Critchisin, Neurology
Scott Czura, Emergency Service - CC
Roxanne Davis, Emergency Department
Edward Dougherty, Business Development
Tracy Estrada, Pharmacy
Elizabeth Evans, ED Providers
Susan Falcone, Cardiac Diag Ctr Palmer HC
Abigail Gasper, HC/HO Clinical Service
Linda Horn, Marketing
Dawn Koons, LVPG Internal Med West Broad
Karen Kramer, HC Central Business Office
Laureen LeDonne, Pre-Srvcs/Financial Clearance
Christine Leh, Revenue Cycle Systems
Andrea Mauro, Patient Accounting
Diane Mccrickerd, HIM Provider Based Coding
Jennifer Mendiolina, Lab - HLA
Ralph Minchin, Info Svcs Customer Service
Michael Moore, Info Svcs Technical Operations
Kathy Olenick, Cardiopulmonary - Norwegian
David Onder, EMS Hazleton APTS Operations
Nadine Opstbaum, EPIC Conversion
Patricia Rodriguez, Guest Services
Kevin Roth, ED Providers
James Saul, Master Facilities Admin
Susan Sayers, Group Health Admin Svcs
Michele Sciarra, Central Document Processing
Tina Sherer, Specialty Clinic-Allen 1621
Marie Spaar-Pinto, CECE Ctr
Joann Stivala, LVPS Muhlenberg
Michele Volkert, Clinical Services Admin.
Kevin Weaver, ED Providers
Cathy Zeliff, Hematology Oncology Clinic -CC
Karyn Zwoyer, Ultrasound

15 years

Maria Agostini, Per Diem Pool
Lisa Bednarski, Upper Bucks Health & Diagnostic
Annette Beers, LVPG Pulmonary Crit Care Med 1250
Terri Behler, Wound Healing Center
Kara Brotzman, Info Svcs Clinical Service
Suzanne Brown, CPP Orthopedics - Dickson 334
Ursula Casaldi, MICU/SICU
Jody Caufield, Radiology
Cassandra Christiansen, Labor & Delivery
Gwendolyn Chung, ABCFP/Rice PHYS Capacity Pilot
Rachel Downey-Ferrante, LVPG Family Med Hellertown
Bruce Feldman, LVPG Cardiology 1250CC
Kelly Frinzi, Patient Blood Management
Christopher Geosits, Info Svcs Data Analytics
Martin Gibson, Float Pool
John Paul Gomez, MHC Inpatient Psychiatry
Katherine Gonzalez Picart, LVPG Peds West Broad
Marjorie Hamm, Quality
Phyllis Harper, Geriatric Psych - Norwegian
Corinna Heffelfinger, Rehab at Bath
Tamara Hilliard, Clinical Services Admin.
Jillian Intelisano, Neonatal ICU
Gregory Jones, Emergency Med Hazleton
Joseph Kleaveland, LVPG Cardiology 1250CC
Bobbi Kolment, MHC Outpatient Registration
Gail Kupchinsky, Centralized Transport
Shui Lee, Special Procedure Unit
Amy Levan, Medical Oncology MHC
Gerald McGlinn, Organizational Development
Debra Moyer, Solution Center
Marion Nihen, Mother Baby Unit
Lauren Pierce, CPP Orthopedics - Dickson 334
Joseph Rittle, Radiology - Norwegian
Diane Rizzetto, Cardiology Clinic -CC
Denise Russomano, Specialty Care #2-Operations
Jeffrey Schanck, Diagnostic Imaging-Allen 1503
Gene Sinkus, MEDEVAC
Yekaterina Smith, Guest Services
Angela Stoner, Neurosurgery Clinic - CC
Susan Strickler, Electrophysiology Lab
Daniel Tillman, LVAS LVH - Cedar Crest
Kelly Torres, Respiratory Care Services

Kristen Trawin, Specialty Clinic-Pburg
Brian Ulrich, Cardiac Cath Lab
Kerry Willis, Emergency Med Hazleton

10 years

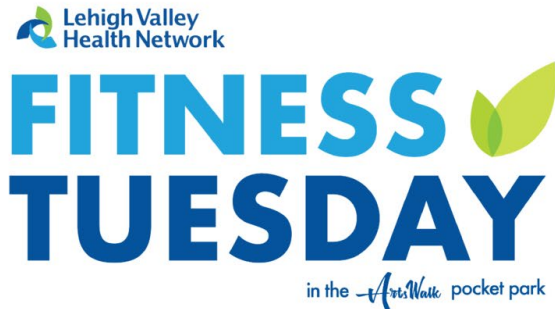
Gabriella Arellano-Cervantes, Obstetrics
Maryann Argese, Guest Services
Jordan Atwell, LVPG Family Med Moselem Spring
Trisha Basile, Human Resources Administration
Felicia Bennett, Neurology Clinic - CC
Jamieson Chorney, Labor & Delivery
Jacquelyn Conapinski, 5 North
Danielle Connor, Physical Therapy-Brodhead
Cynthia Coraggio, LVPG Endocrinology 1243CC
Jaclyn Cummings, Cardiovascular/Telemetry Unit
Maureen Curran, Supply Chain Administration
Erin Detweiler, 5T Med/Surg
Valerie Domines, Nurse Float Pool
Jacob Erickson, ED Providers
Sarah Falatyn, Quality
Elpidia Fenton, Healthcare Mgmt Info-DKSON
Marjorie Ferrer, 2B (PCU)
Brian Fisher, Education Infrastructure
Ashley Flowers, 7T Med/Surg
Violette Francois, Labor & Delivery
Alicia Garger, Nursing Float Pool
Lauren Geerlof, Population Health
Laura Gilfert, Mother Baby Unit
Evangelia Gregory, Neonatal ICU
Rachel Haja, 7KS Inpatient Rehab Facility
Caitlin Herman, LVPG-Peds-Express Care-Fogelsv
Steven Johnson, ED Providers
Regina Jones, Family Lodging Center
Wendi Kingsbauer, Cancer Ctr Multi-Purpose Area
Tiffany Knappenberger, Operating Room
Vitaliy Koss, LVPG Neurology 1250CC
Stephanie Krohn, Case Management
Rena Lambert, LVPP PCP
Stephen Luettgen, EPIC Conversion
Amit Malhotra, Imaging General (Payroll Only)
Linda Meyer, Perinatal Unit
Katherine Moore, Pharmacy
Richard Powers, Pharmacy
Billy Ratliff, Emergency Dept Registration

Carolyn Reinhart, Payor Based Care Cordination
Patrick Respet, LVPG Healthworks-Admin
Mary Beth Scarcella, Central Scheduling Hwc
Jillian Schaffer, Labor & Delivery
Kristen Scheier, Obstetrics
Rebecca Schippang, Emergency Department
Brittany Schlosser, Gynecologic Oncology Clinic-CC
Elizabeth Solt, Emergency Department
Janell Souder, 5K Medical/Surgical Unit
Mary Stock Keister, Lehigh Valley Fam Health Ctr
Elizabeth Tejada, Patient Accounting
Martin Wambold, Marketing
Jenna Welch, Neurology Clinic - CC
Mark Werner, LVAS LVH - Cedar Crest
Hussam Yakoub, LVPG Neurology 1250CC

5 years

Ghulam Akbar, LVPG Cardiology 1250CC
Krystal Alimenti, ICU
Valerie Allwine, Cardiology Clinic -CC
Emily Alvarado, 4K Med/Surg
Jean Azar, LVPG Physiatry Muhl
Shelbby Barz, LVPG Family Med Emmaus
Ashley Bergey, Pre-Op Staging
Jeffrey Bittner, Home Care - Physical Therapy
Shannon Borlodon, Home Care - Skilled Nursing
Desiree Bostic, Patient Access Ctr Scheduling
Karen Brunner, Hospice Skilled Nursing
David Burnham, LVPG Pediatrics Palmer Twp
Misbat Chaudry, LVPG Hematology Oncology CC
Donna Christman, LVPG Family Med Orefield
Don Chung, Inpatient Unit
Faydah Cooley, LVPG-P Family Med-E Strdsburg
Kenneth Czar, Pharmacy
Alfonse Desanto, Sports Perfrm-Lafayette
Allyson Edwards, LVPG Cardiology 1250CC
Colin Ellis, Rehab Services At CC
Anastasia Filippova, LVPG GYN/Oncology 1240CC
Ian Foster, LVPG-P Family Med-E Strdsburg
Danielle Giuliani, Sports Perfrm-Other Sd
Samantha Gorman, Radiology-Diagnostic - Cc
Christina Hauser, Mgmt Svcs Org
Adam Haydt, LVPG Family Med/Peds Hamburg
Andrew Hill, 2K South

Angela Hillan, Sports Perfrm-Pocono Mtn Sd
Karen Holveck, Neuroscience Intensive Care
Janessa Horn, Operating Room
Lucinda Hurst, LVPG-P Family Med-E Strdsburg
Valeria Intravaia, LVPG-P Family Med-Blakeslee
Natalie Janotka, Partial Hosp Adoles Psych
Kristen Jones-Marcks, LVPG Family Med Emmaus
Christina Kercher, CPP Orthopedics - 26 Station
Kevin Knox, CT Scan
Necla Kudrick, LVPG-P Neonatology-Pocono
Catherine Kuklinski, Home Care - Speech Therapy
Alexandra Lazaridis, Pediatric ED
Melinda Liptak, LVPG-L Ortho Hausman Rd
Sarah Lum, Speech & Hearing
Florence Mauro, LVPG Family Med Kutztown
Raquel Medina, LVPG Pediatrics Quakertown
Jennifer Mezzina, Patient Accounting
Roger Nunez, Emergency Room
Lindsay Oates, Cancer Ctr Multi-Purpose Area
Zakiye Ohanian, LVPG-P Ob/Gyn Office-East Stro
Prasant Pandey, CPP Cardiology
Priya Patel, Heart Station
Truptiben Patel, LVPG PulmonaryCritCare Med1250
Susan Prunty, LVPG-P Family Med-E Strdsburg
Margaret Renneisen, LVPG Fam Med/Peds Cetronia Rd
Theresa Rice, Operating Room
Behrang Saminejad, LVPG Neurology 1250CC
Andrew Schrag, Home Care Physical Therapy
Ryan Smith, LVPG Family Med Nazareth
Jenna Snyder, Transitional Skill Unit
Carrie Sorrentino, Operating Room
Eric Strauss, Cardiac Float Pool
Amanda Tarantino, Cancer Ctr Multi-Purpose Area
William Terry, MEDEVAC
Carmen Torrales, LVPG Family Med Quakertown
Wilman Vicioso Richiez, Revenue Cycle Systems
Melissa Waidelich, LVPG Family Med/Peds Hamburg
Heidi Walker, X-Ray
William Watson Jr, 2K South
Stacy Wentz, Rehab Services Tilghman
Kari Whitley, LVPG Maternal Fetal Med 3900HA
Lynn Wilson, Lehigh Valley Fam Health Ctr
Jennifer Young, LVH-CC Hospitalist Program



WORK OUT IN THE POCKET PARK WITH LVHN!

WEEKLY WORKOUT **5:30-6:15pm**
experienceallentown.com | #experienceallentown
PLEASE BRING YOUR OWN YOGA MAT



Fitness Tuesdays with LVHN

Join LVHN Fitness for weekly workouts in the ArtsWalk Pocket Park; it's free for LVHN Fitness members.

LVHN Insider

Tuesday, June 29, 2021

Work out in the ArtsWalk Pocket Park with LVHN.

Start Date: Tuesday, June 1

Time: 5:30-6:15 p.m.

Recurring event? Every Tuesday

End Date: Tuesday, Aug. 31

Rain Date: This event will be cancelled if there is rain and pick up the following week.

Location: ArtsWalk Pocket Park

Choose between Bailamos & Bowls and Bootcamps & Bowls when you sign up. After you work it out, you can head over to Frutta Bowls to get an exclusive discount on one of their delicious menu items.

- **Bailamos & Bowls:** 45 minutes of dance-inspired aerobics with Latin and salsa-style music. Join the party!
- **Bootcamp & Bowls:** 45 minutes of strength and cardio workouts to work up a sweat!

Additional Details: You are encouraged to bring your own mats for Bootcamp & Bowls. Make sure to also wear sneakers and breathable clothes, and bring a water bottle to stay hydrated.

No need to RSVP. Just show up day of.

Cost: First class is free! \$8/class after, or FREE for LVHN Fitness members. Must sign a waiver.

Frutta Bowls Offer: 15% discount or \$3+tax plain whey protein pack. **Discount does not include gift cards or catering**

Visit experienceallentown.com to learn about all the events happening in Downtown Allentown. Share the fun on social and use the hashtags **#ExperienceAllentown** and **#LVHNProud** when you post on Facebook or Instagram!

Don't forget to take advantage of the [FREE parking deck](#)!



Picnic in the ArtsWalk Pocket Park

Enjoy a meal from a Downtown Allentown restaurant while enjoying live music and yard games every Wednesday.

LVHN Insider

Wednesday, June 30, 2021

Enjoy lunch and dinner specials from your favorite Downtown Allentown restaurants while enjoying live music and yard games in the ArtsWalk Pocket Park.

Start Date: June 2

Time: 11:30 a.m.-1:30 p.m. and 5-7 p.m.

Recurring event? Every Wednesday

End Date: Sept. 29

Performance schedule: See updated calendar.

Participating Restaurants: Hamilton, Bru Daddy's, Tacos y Tequila, The Dime, Blended, Downtown Allentown Market, more to be announced.

Rain Date: To-go specials will still be available. Musicians will be cancelled.

Location: ArtsWalk Pocket Park

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Don't forget to take advantage of the [FREE parking deck](#)!

All events will follow PA Gov. Wolf's and the Health Dept.'s mitigation requirements for bars, restaurants and outdoor events. Masks are required.



Happy Hour on Hamilton Street

Take advantage of happy hour specials and live music in Downtown Allentown every Thursday through Oct. 14.

LVHN Insider

Thursday, July 1, 2021

Take advantage of the nightlife in Downtown Allentown. Come out for a city-wide Happy Hour on Hamilton every Thursday.

Participating restaurants will offer happy hour specials like \$5 cocktails, \$5 glasses of wine, \$4 beers, half-priced appetizers and live music playing throughout downtown.

Start Date: May 20

Time: 4-6 p.m.

Recurring event? Every Thursday

End Date: October 14

Rain Date: Rain or shine; live outdoor music may be cancelled.

Performance schedule: TBD

Participating Restaurants: Hamilton, Bru Daddy's, Tacos y Tequila, The Dime, Blended, Downtown Allentown Market, Bell Hall, more to be announced.

Visit experienceallentown.com to learn about all the events happening in Downtown Allentown.

Share the fun on social and use the hashtags **#ExperienceAllentown** and **#LVHNProud** when you post on Facebook or Instagram!

Don't forget to take advantage of the [FREE parking deck](#)!



Rock the Walk

Listen to live music, explore pop-up vendors, and watch opening performances from community groups on Thursdays.

LVHN Insider

Thursday, July 1, 2021

Come to the ArtsWalk Pocket Park every Thursday to listen to live music from your favorite Lehigh Valley bands, explore pop-up vendors, and watch opening performances from local community groups. Stop at the Downtown Allentown Market for some great food and drinks, too.

Start Date: May 20

Performance Times:

4-6 p.m. – Community Group Performance

6-9 p.m. – Featured Performer

Recurring event? Every Thursday

End Date: October 14

Rain Date: Move band into Blended

Performance schedule: See Calendar.

Location: ArtsWalk

Visit experienceallentown.com to learn about all the events happening in Downtown Allentown. Share the fun on social and use the hashtags **#ExperienceAllentown** and **#LVHNProud** when you post on Facebook or Instagram!

Don't forget to take advantage of the [FREE parking deck](#)!

All events will follow PA Gov. Wolf's and the Health Dept.'s mitigation requirements for bars, restaurants and outdoor events. Masks are required.



A vibrant, healing technicolor mural is taking shape in an outdoor courtyard at the Kasych Family Pavilion at [Lehigh Valley Hospital \(LVH\)–Cedar Crest](#).

Working since May 1, a team of artists from Freehand Murals has been transforming an 11-foot-high by 183-foot-long wall into a healing mural in the courtyard. In addition to the mural, the project will include new plantings to ensure colorful blooms through most of the year, a new

walking path and a gazebo. Though helping burn patients is the primary reason for the mural, the garden area is open to all.

Behind the project

LVHN's Jill Krystofinski, CRNA, with Lehigh Valley Anesthesia Services, is one of the driving forces behind the healing garden project. Seven years ago, Krystofinski, her family, and the artists from Freehand Murals, created a mural in LVH-Cedar Crest's operating room M, specifically designed for burn patients. That mural covers all four walls and the ceiling with beautiful hand painted wildlife specific to Pennsylvania. "It's peaceful and calming and our burn patients and their families absolutely love it," says Krystofinski.

Previous plans for another mural in an interior courtyard area at LVH-Cedar Crest were shelved in favor of the current mural wall and garden project, located in a more accessible, outdoor area. The original indoor design was used as the basis for the current mural.

The garden and mural are intended to help burn patients, whose psychological outlook is extremely important, says Krystofinski. "They (burn patients) are very special people."

Krystofinski says several of her former burn patients also advocated for the mural. She says the project will help with the physical and emotional toll on burn patients. "It will be a place they can go with their families, a respite from the hospital environment," she says.

LVHN Project Manager Lucas Gordils-Molina says the garden and mural had "a lot of input from burn patients" and will be a place they can go to enjoy nature and greenery.

Through the artists' eyes

Virginia Abbott, one of those painting the mural, says she and the other artists spoke with burn patients about the kind of mural they wanted. "We kept burn patients in mind with our palette choices," she says. The mural has a Japanese water garden feel and features beautiful greens, blues, and pinks among other pastels.

Mural artist Kim Hogan says hospital leadership has been very supportive of the project. Another artist, Janet Hodick, says many of those walking by the mural work thank her and her fellow painters for what they're doing. "I'm honored to be part of it," she says.

Painter Jeanette Leggett says the group will likely wrap up painting in late July or early August. Landscaping changes will then take center stage.

Famed textile artist and printmaker Anni Albers once said art "is something that makes you breathe with a different kind of happiness."

That's just what Krystofinski is looking for.

Here's a peek inside:

<https://youtu.be/68zGiPQDQUc>



LVHN Now Offers Rehabilitation Services in Palmerton

Receive outpatient physical therapy services at 524 Delaware Ave., Palmerton.

LVHN Insider

Saturday, June 26, 2021

LVHN now offers outpatient rehabilitation services at its 524 Delaware Avenue facility in Palmerton. The new rehabilitation facility will offer outpatient physical therapy services.

“Our goal at Lehigh Valley Health Network is to offer exceptional care close to home and we are thrilled to be offering the Palmerton community just that through our new outpatient rehabilitation facility,” says Brian McElmoyle, DPT, OCS, LVHN Outpatient Rehabilitation Manager.

The facility is open weekdays by appointment with convenient early morning and evening hours available. Talk with your physician to see if rehabilitation services are right for you. To make an appointment, call 888-402-LVHN or visit [MyLVHN.org](https://www.MyLVHN.org).



Scoliosis Didn't Stop High School Athlete Makenna DeLucia

During one of her regular check-ups, her pediatrician noticed unevenness in her back and shoulders.
