

# Bias in Healthcare: A Problem

A few weeks ago I received an email from one of my past residents with the subject heading “Bias in Medicine.” To preface, this was one of the finest residents we have trained and is currently in her second year of fellowship at Massachusetts General Hospital.

She wrote: “As a young Afghan female, not a week goes by without a patient commenting on my age, sex, or supposed ethnic and religious background, and whether that makes me a capable physician. This has been true as a medical student in New York, as a resident in Pennsylvania and now as a fellow in Massachusetts”

As a middle-aged, white male, I have to admit the topic is not one I deal with often. However, this trainee’s admission regarding her experience as a resident at Lehigh Valley Health Network (LVHN) got my attention. It also begs the question how endemic is the issue of bias and prejudice against all of our caregivers?



Joseph E. Patruno, MD  
President, Medical Staff  
Obstetrics and Gynecology  
Gynecology/Primary Care OBGYN

In 2017, WebMD issued the results of an online survey of more than 2,000 doctors, other health care providers and patients focusing on the topic of bias and prejudice in medicine.<sup>1</sup> Fifty-nine percent of providers described being discriminated and biased against based on derogatory or offensive remarks from patients. This percentile was similar for other team members, including advanced practice clinicians and nurses. Female physicians are more likely to be prejudiced against for their gender and age, whereas their male counterparts experience greater bias relating to their ethnicity and religion. Race also plays a factor, perhaps not surprisingly, with nearly 70 percent of African American and Asian doctors reporting being exposed to prejudicial remarks when caring for patients. Being female, younger than 34 years of age and nonwhite were identified as the major risk factors to be a target of bias as a physician.

Although the clinical impact of bias may be difficult to ascertain, the emotional impact may be profound on physicians. A quarter of the physicians victimized by bias said the experience has affected them significantly. System responses to such cases – should they come to attention – vary. In 22 percent of cases, patients are asked to leave the practice. But nearly as often the physician who is biased against is asked – and expected – to continue caring for the patient. Most often, the physician is replaced by another provider, simply accommodating

the patient. The survey also found that only 15-20 percent of institutions have a formal process for reporting and dealing with cases of patient bias, or provide any training on how to manage biased patients.

As providers, we have been trained to care for and treat patients but also to do everything in our ability to satisfy them. To be effective, any physician-patient relationship is contingent on mutual respect. In cases of bias, respect and therefore trust is lost, making this impossible. Bias can certainly go both ways, with clinicians exhibiting bias toward patients. This further emphasizes the importance of this topic on a more global level.

Recently in other institutions, more formal education, policies and processes have been established for dealing with bias against health care personnel. We at LVHN, as the email alluded to, are not immune to this issue. We care for a diverse community and have a similarly diverse medical staff. We're also accountable for both students and residents – trainees who come from various backgrounds – who are vulnerable and may not share their experiences with bias and prejudice. Although patient and family satisfaction needs to remain a goal, we must also advocate for and support our own. Disregarding or ignoring bias against our caregivers is traumatic, adds to burnout and chips away at the humanity and joy that makes medicine a truly special profession.

The email closed with the following: "What I've realized is this doesn't have to be a solitary fight. I can let my mentors and the institutions I represent and work for support me. I apologize that I never spoke up when I should have and gave you the respect and opportunity to fight for me and my peers. I won't make that mistake again."

The time has come for us to proactively join this fight. Please take the time to share your thoughts regarding patient bias with me ([joseph\\_e.patruno@LVHN.org](mailto:joseph_e.patruno@LVHN.org)) or Judith Sabino ([Judith.sabino@LVHN.org](mailto:Judith.sabino@LVHN.org)), our Diversity/Cultural Awareness Liaison. Your feedback will be critical as we move forward and focus on this important subject.

A handwritten signature in black ink, appearing to read 'Joseph E. Patruno'. The signature is fluid and cursive, with a large loop at the beginning and a long horizontal stroke at the end.

Joseph E. Patruno, MD  
Medical Staff President

1. "Credentials don't shield doctors, nurses from bias." S. Watson. WebMD website. [webmd.com/a-to-z-guides/news/20171018/survey-patient-bias-toward-doctors-nurses](http://webmd.com/a-to-z-guides/news/20171018/survey-patient-bias-toward-doctors-nurses)

# 'Neurology for the Non-Neurologist' Event Scheduled in February

"Neurology for the Non-Neurologist: General Review and Update" will be held Wednesday and Thursday, Feb. 21-22, at Lehigh Valley Hospital–Cedar Crest. The event will take place 4:30 to 8:30 p.m. each day at the Richard Fleming Educational Conference Center inside Medical Imaging of Lehigh Valley at Kasych Family Pavilion, Conference Rooms 6, 7 and 8, 1200 S. Cedar Crest Blvd., Allentown. The fee is \$30 per day, \$50 for both days. Registration deadline is Sunday, Feb. 14.

# 'First Thursday' Physician Social Event

Starting in March, we would like to invite physicians to a monthly social event sponsored by the Medical Staff. On the first Thursday of each month, we will be hosting the event at various local restaurants. The gatherings will be from 5:30 to 7:30 p.m. and will include drinks, light food fare and, most importantly, the chance to connect and unwind away from the office or hospital.

All you need to do is sign up. You will be receiving an email on how to sign up in the coming month. We hope to see you there.

***If you have any questions about First Thursday, please call or email [Resam Andujar](#) in Medical Operations at 484-862-3223.***

# Medical Staff Biennial Reappointment

In accordance with the regulations of the Pennsylvania Department of Health, Medical Staff and Hospital Bylaws, the standards of The Joint Commission and Healthcare Facilities Accreditation Program, each member of the hospital's Medical Staff must be reappointed a minimum of once every two years.

On March 3, this year's biennial reappointment process will be put into motion when reappointment applications will be deployed online for approximately 1,500 members of the Medical Staff. In addition to the online reappointment application, instructions will be included for submitting the reappointment application and how to:

- Review your current privilege sheet and relinquish any privileges that you no longer perform.
- Complete the LVHN conflict of interest/commitment questionnaire, which must be done annually. Completion for fiscal year 2018 is required in conjunction with the biennial reappointment and must be done by April 2.
- Complete the appropriate TLC (The Learning Curve) moderate/deep sedation module(s) and examination if you have adult/children/infant moderate sedation and/or deep sedation privileges. This requirement is mandatory for continuation and maintenance of the privileges and for your 2018 Medical Staff biennial reappointment, and must be completed by April 2.

Practitioners are encouraged to review the checklist to make sure all information is provided and arrangements for submission of all required documents have been made, including:

- Copy of curriculum vitae (CV) to include current office name and address
- Copies or listing of continuing medical education (CMEs) within the past two years

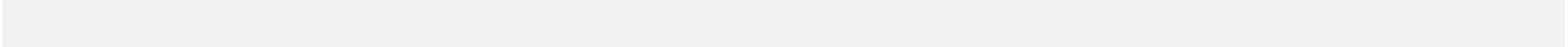
As a convenience, the application will be prepopulated with information previously provided to Medical Staff Services. It is of paramount importance that all the information be reviewed, changes made where necessary and missing data completed.

An annual tuberculosis skin testing (PPD Mantoux) is **no longer required**.

**The deadline to return reappointment applications is March 23.**

Please note: Communication concerning the reappointment process will be sent to your LVHN email account and is time-sensitive. You are urged to check your LVHN email account on a regular basis (at least weekly) so you do not miss important communications that can affect your Medical Staff membership and privileges. If you are not a regular user of the LVHN computer system, you are urged to log on to a network computer prior to Feb. 15 to ensure that any login issues can be corrected prior to March 3. You should call the I/S Help Desk for any issues logging in to the LVHN network. If you need further assistance that the I/S Help Desk is unable to provide, you may call Rita Mest at **484-862-3907** or Diane Horoski at **484-862-3909**.

*If you have any other questions regarding this year's Medical Staff biennial reappointment process, contact Medical Staff Services at 484-862-3900.*



# For Emergency Medicine Practitioners with Deep Sedation Privileges

All emergency medicine Medical Staff members with deep sedation privileges at Lehigh Valley Health Network (LVHN) are required to successfully complete The Learning Curve (TLC) deep sedation module and examination by April 2. This requirement is mandatory for continuation and maintenance of these privileges and for your 2018 Medical Staff biennial reappointment.

In addition, current ACLS life support certification is also required to maintain deep sedation privileges. If your ACLS life support certification will expire before June 30, please make arrangements for renewal by registering with the Emergency Medicine Institute using the following link: <http://gem-emi.content.lvh.com>.

Failure to complete the deep sedation TLC module and/or renewal of required ACLS life support certification will result in the loss of your deep sedation privileges.

Access to the deep sedation module(s) is available from any network computer by selecting the TLC icon on your SSO toolbar. An automatic email notification was sent by TLC to your LVHN email for completion of the deep sedation module. You can access your assigned module by clicking on Learner Dashboard in TLC.

***If you have any questions regarding this issue, please contact Medical Staff Services at 484-862-3900.***

# Conflict of Interest/Commitment Questionnaire 2018

As stipulated in the Medical Staff bylaws, all members of the Medical Staff are required to complete the Lehigh Valley Health Network (LVHN) Conflict of Interest/Commitment Questionnaire on an annual basis.

For Fiscal Year 2018, in conjunction with the Medical Staff biennial reappointment, you will be required to complete the questionnaire by April 2. Please remember, the overarching purpose of our conflict-of-interest policy is to protect LVHN's interest when it is entering into or contemplating a transaction or arrangement that might benefit the private interest of any individual who has a role in the decision-making process with respect to the transaction or arrangement, or who otherwise has the ability to affect the decision-making process in any manner.

The internal audit and compliance services department has partnered with Health Endeavors to administer the Conflict of Interest Questionnaire. The information is confidential and will be reviewed by the LVHN internal audit and compliance services department. The online survey tool includes links to updated LVHN conflict-of-interest policies, key definitions and other documents.

In January, you received an email via your LVHN email account that included your personalized link to access the new online questionnaire. Deadline for completion is April 2.

***If you have questions related to the questionnaire, contact [Shannan Ott](#), LVHN Compliance Analyst, administering the conflict of interest program, at 484-884-0438.***



# New Chief of Neurology Joins LVHN

“Neurology for the Non-Neurologist: General Review and Update” will be held Wednesday and Thursday, Feb. 21-22, at Lehigh Valley Hospital–Cedar Crest. The event will take place 4:30 to 8:30 p.m. each day at the Richard Fleming Educational Conference Center inside Medical Imaging of Lehigh Valley at Kasych Family Pavilion, Conference Rooms 6, 7 and 8, 1200 S. Cedar Crest Blvd., Allentown. The fee is \$30 per day, \$50 for both days.

Sessions include:

- Multiple Sclerosis – MS, Is It More Common Now?
- Multiple Sclerosis, Making Sense of New Treatment
- Dementia Update – Review of Clinical Diagnosis and New Diagnostic Methods
- Headache Update
- Seizure Update – When Is It a Seizure and When Do I Start Treatment?
- Epilepsy – Review of New Terminology and Advancement in Diagnoses
- Stroke Update
- LVH Update – Benefits of a Comprehensive Stroke Center
- Not Everything Occurs in the Central Nervous System – Review of Myasthenia Gravis and Other PNS Disorders
- Review of Myasthenia Gravis and Other PNS Disorders
- Parkinson’s Disease Update

The target audience is health care professionals working with patients to ensure better interim care while awaiting neurological consult.

Registration deadline is Sunday, Feb. 14. To complete electronic registration and payment, please go to [go.activecalendar.com/lvhn-doe](http://go.activecalendar.com/lvhn-doe) and search for the event by title or date. On-site registrations may be available if space permits at an additional fee of \$10. Please be prepared for additional time to process your registration when you arrive. Payment can be made on-site by check or credit card only.

***For questions, please contact LVHN Department of Education at 610-402-2277, option 1.***

# Update Your 'Find A Doctor' Profile for LVHN.org

Each month, about 49,000 people use LVHN.org's "Find a Doctor" tool. It's the most visited section of our public website.

**LVHN.org/Find\_a\_Doctor** is where community members get to know more about their health care providers. When we created it, we asked prospective patients to tell us what they wanted to know about their providers. They told us that information about your personality and care philosophies helps them to make informed decisions about where to turn for care.

# Find a Doctor

[Find Another Doctor](#)

## Lori A. Alfonse, DO

Cancer Institute  
General Surgery



### Rating



5 out of 5

215 Ratings

About Our Survey



Accepting  
New Patients

Watch a video of  
this provider

[Make an Appointment](#)

### Need Help Scheduling?

Call 888-402-LVHN (5846)

Chat Online

Monday-Friday,

7 a.m. - 8 p.m.

Saturday, 9 a.m. - 5 p.m.



A secure way for you to  
review your medical  
record.

[LEARN MORE](#)

### Overview

#### LVPG Surgical Oncology-1240 Cedar Crest

Practice 1 of 2

Formerly called Lehigh Valley Surgical Oncology

#### Address

1240 S Cedar Crest Blvd

Suite 205

Allentown, Pennsylvania 18103-6264 [\(get directions\)](#)

#### Phone

610-402-7884

#### Fax

610-402-8876



[View Larger Map](#)

#### Languages

English

#### Experience

▶ [Education](#)

▶ [Training](#)

▶ [Certifications](#)

#### ▼ [Ratings & Comments from Patients](#)

To ensure our ratings come only from verified patients, we work with Press Ganey, a third-party organization. Press Ganey sends patient satisfaction surveys on LVHN's behalf following an office visit or procedure. They ask patients about their impression of the health care provider and the doctor's or advanced practice clinician's communication skills. [Read more about our survey.](#)



\*Dr. Lori Alfonse was great with information on my surgery. I knew what was going to happen with my operation. She is very caring and concerned about her patients and their family. Loved her pep and energy and smile.



That's why keeping your Find a Doctor profile current is so important. To get started, please log in at [LVHN.org/doclogin/login.php](http://LVHN.org/doclogin/login.php). You can update your answers to the following questions:

- Why I Entered Medicine
- Philosophy of Care
- Community and Charity Involvement
- Personal Interests

After you submit your answers, they will be edited for grammar and style by our marketing team.

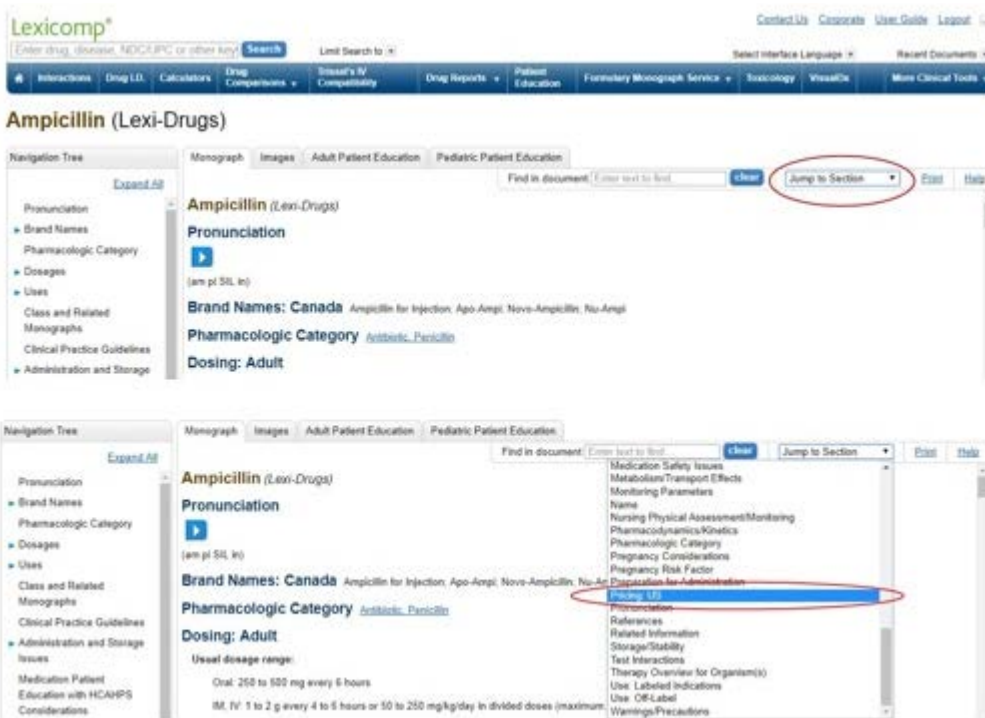
*If you need assistance, please contact **Alyssa Banotai** at 484-844-8595.*



# Locate Drug-Pricing Information in Lexicomp

Lexicomp provides drug-pricing information for drugs covered in their database. In order to find the prices, use the **Jump to Section** dropdown tool in Lexicomp online or in the Lexicomp app to quickly access a drug's average wholesale price (AWP).

## Online



## Mobile App



Alternatively, [goodrx.com](https://www.goodrx.com) provides retail pricing at a variety of pharmacies. Patients can use the site to get discounts and free coupons for their prescriptions.

### Where can I find Lexicomp?

- **Free mobile app** available on Android and iOS platforms. Go to Lexicomp Mobile for directions: [com/cdi/codes/?universal=M3M6Y79FWJXJ](https://com/cdi/codes/?universal=M3M6Y79FWJXJ)
- On site at Lehigh Valley Hospital (LVH)–Hazleton: From the intranet homepage, click on Library Services and then click on [Lexicomp](#).
- On site at LVH–Schuylkill: From the intranet homepage, click on Library Services & Patient Ed and then click on [Lexicomp](#).
- On site at LVH–Pocono: *Please note not all eBooks are currently available at your site.* From the intranet homepage, click on LVHN Links, then click on Library Services/Patient Ed and then click on [Lexicomp](#).
- On site at LVH–Cedar Crest/17th Street and LVH–Muhlenberg:
  - From the intranet homepage, click on Find Fast/Library Services and then click on [Lexicomp](#).
  - For EPIC click on this link [libguides.com/digital\\_library/epic](https://libguides.com/digital_library/epic).

**For questions or feedback on this article, contact [Linda Matula Schwartz](#), Director, Department of Education, Educational Infrastructure, at 610-402-5290.**

# February 2018 Papers, Publications and Presentations

- Michelle Hong, a USF SELECT student; Lauren Porter, DO, Andrew Miller, DO, and Marna Rayl Greenberg, DO, MPH, of the Department of Emergency Medicine; and Debra Esernio-Jenssen, MD, of the Department of Pediatrics, co-authored an article, “Pancreatic laceration in a pediatric patient: an unexpected diagnosis.” It was published Nov. 2, 2017, online ahead of print in Case Reports in Pediatrics.
- Nainesh Patel, MD, of the Lehigh Valley Heart Institute, co-authored an article, “Derivation and validation of the CREST model for very early prediction of circulatory etiology death in patients without STEMI after cardiac arrest.” It was published Oct. 26, 2017, online ahead of print in circulation.

# February 2018 Upcoming Seminars, Conferences and Meetings

## Department of Education Conferences

- 21-22 – Neurology for the Non Neurologist: General Review & Update; Richard Fleming Educational Conference Center inside Medical Imaging of Lehigh Valley, Conference Rooms 6, 7 and 8, 1200 S. Cedar Crest Blvd., Allentown, 4:30 to 8:30 p.m. each day

*For more information, call 610 402 2277, option 1, or [go.activecalendar.com/LVHN-DOE](http://go.activecalendar.com/LVHN-DOE).*

## Pediatric Grand Rounds

- 13 – Thoracic Pathology, with Marybeth Browne, MD, Vice Chair, Department of Surgery, Children's Surgery; LVH–Cedar Crest Kasych Family Pavilion ECC Room 6, 8-9 a.m.
- 20 – NICU topic, with Rebecca Perry, MD, Neonatology; LVH–Cedar Crest Kasych Family Pavilion ECC Room 6, 8-9 a.m.
- 27 – Learning Disabilities, with Kelly Nayak, MD; LVH–Cedar Crest Kasych Family Pavilion ECC Room 6, 8-9 a.m.

*For more information, contact [Cari Cleffi](#) in the Department of Pediatrics at 484-862-3131.*



# Who's New—February 2018

**Jump to:** | [Medical staff new appointments](#) | [Resignations](#) | [Name Change](#) | [ALLIED HEALTH STAFF](#)  
| [Resignations](#) | [Change of Supervising Physician](#)

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## **MEDICAL STAFF**

### **New Appointments**

Effective Feb. 6, 2018

#### **Pradip K. Chakrabarti, MD**

(LVPG Transplant Surgery—1250 Cedar Crest – Michael J. Moritz, MD)

Surgery

General Surgery

LVPG Transplant Surgery—1250 Cedar Crest

Center for Advanced Health Care

1250 S. Cedar Crest Blvd., Suite 210

Allentown, PA 18103-6271

Phone: 610-402-8506 Fax: 610-402-1682

Appointment Date: 02/06/2018 Temporary Privileges: 01/29/2018

LVH LVH–M

#### **Liza B. Green, MD**

(LVPG Physiatry—Schuylkill)

Medicine

Physical Medicine-Rehabilitation

Pediatric Physical Medicine-Rehabilitation

LVPG Physiatry—Schuylkill

100 Schuylkill Medical Plaza

Pottsville, PA 17901

Phone: 570-621-5630 Fax: 570-621-5699

Provisional Active

Appointment Date: 02/06/2018 Temporary Privileges: 01/15/2018

LVH–H LVH–S

#### **Charles T. Kempf, MD**

(Medical Imaging of Lehigh Valley, PC – Devang M. Gor, MD)

Radiology-Diagnostic Medical Imaging

Diagnostic Radiology

Lehigh Valley Hospital  
Cedar Crest and I-78, PO Box 689  
Allentown, PA 18105-1556  
Phone: 610-402-8088 Fax: 610-402-1023  
Appointment Date: 02/06/2018 Temporary Privileges: 01/11/2018  
LVH LVH-M LVH-H LVH-S

**Andrew L. Koons, DO**

(LVH-M Emergency Medicine – David B. Burmeister, DO)  
Emergency and Hospital Medicine  
Emergency Medicine  
LVH-M Emergency Medicine  
Lehigh Valley Hospital-Muhlenberg  
2545 Schoenersville Road, Fifth Floor  
Bethlehem, PA 18017-7300  
Phone: 484-884-2888 Fax: 484-884-2885  
Provisional Limited Duty  
Appointment Date: 02/06/2018 Temporary Privileges: 01/11/2018  
LVH LVH-M LVH-H LVH-S

**Carmella R. Shemansik, MD**

(Allentown Anesthesia Associates, Inc. – Debra M. Fullan, MD)  
Anesthesiology  
General Anesthesiology  
Allentown Anesthesia Associates, Inc.  
4905 W. Tilghman St., Suite 250  
Allentown, PA 18104-9131  
Phone: 484-866-9581 Fax: 610-366-1147  
Appointment Date: 02/11/2018 Temporary Privileges: 01/15/2018  
LVH LVH-M LVH-H LVH-S

**Lisa A. Silvotti, DO**

(LVPG Hospital Medicine at Cedar Crest – Anthony P. Buonanno, MD, MBA)  
Emergency and Hospital Medicine  
Hospital Medicine  
LVPG Hospital Medicine at Cedar Crest  
Lehigh Valley Hospital  
Cedar Crest and I-78, PO Box 689  
Third Floor, Anderson Wing  
Allentown, PA 18105-1556  
Phone: 610-402-5369 Fax: 610-402-5959  
Appointment Date: 02/06/2018 Temporary Privileges: 01/15/2018  
LVH LVH-M

## Resignations

Basil S. Ahmed, MD  
Medicine  
Hematology-Medical Oncology  
(LVPG Hematology Oncology–1240 Cedar Crest)  
Active  
LVH LVH–M  
11/30/2017

Tatiana Arolli, DO  
Emergency and Hospital Medicine  
Hospital Medicine  
(LVPG Hospital Medicine at Muhlenberg)  
Active  
LVH LVH–M  
12/22/2017

Robert C. Behm-Lopez, MD  
Emergency and Hospital Medicine  
Hospital Medicine  
(Advanced Inpatient Medicine)  
Active  
LVH–H  
01/15/2018

Sarah Friedman, MD  
Obstetrics and Gynecology  
Urogynecology/Gynecology  
(LVPG Urogynecology–Muhlenberg)  
Active  
LVH LVH–M  
01/04/2018

Brenda A. Jenkins, DDS  
Dental Medicine  
General Dentistry  
(Brenda A. Jenkins, DDS)  
Active  
LVH–S  
01/10/2018

Samone E. Nore, MD  
Pediatrics  
General Pediatrics  
(Children's Clinic)

Active  
LVH LVH-M  
12/31/2017

Ivan J. Perry, DO  
Anesthesiology  
General Anesthesiology  
(Allentown Anesthesia Associates, Inc.)  
Active  
LVH LVH-M LVH-H  
10/24/2017

Elizabeth L. Stanton, MD  
Family Medicine  
(Fogelsville Family Medicine)  
Active  
LVH LVH-M  
01/05/2018

Keith A. Thatch, MD  
Surgery  
Pediatric Surgical Specialties  
Pediatric Surgery  
(LVPG Pediatric Surgical Specialties-1210 Cedar Crest)  
Active  
LVH LVH-M  
12/31/2017

Jeannine E. Wyke, DMD  
Dental Medicine  
Pediatric Dentistry  
(Jeannine E. Wyke, DMD)  
Active  
LVH LVH-M  
11/01/2017

David E. Young, MD  
Family Medicine  
(Michael J. Zawisza, DO, PC)  
Affiliate  
LVH-S  
12/11/2017

**Name Change**

Melissa L. Hamilton, PA-C, changed to Melissa L. Breiner, PA-C  
LVPG Hospital Medicine at Cedar Crest  
Emergency and Hospital Medicine  
Hospital Medicine

Meredith L. Jennings, PA-C, changed to Meredith L. Murray, PA-C  
LVPG–Neonatology  
Pediatrics  
Neonatology

Minh T. Nguyen, PA-C, changed to Minh T. Nguyen-Rivera, PA-C  
LVPG Internal Medicine–1255 Cedar Crest  
Medicine  
General Internal Medicine

Monica A. Paduch, RD, changed to Monica A. Barlet, RD  
Sodexo Dietitians  
Pediatrics  
General Pediatrics

Jaclyn K. Saliba, PA-C, changed to Jaclyn K. Sharkazy, PA-C  
LVPG General and Trauma Surgery–1240 Cedar Crest  
Surgery  
General Surgery/Trauma-Surgical Critical Care

### **ALLIED HEALTH STAFF**

Effective Feb. 6, 2018

#### **Rebecca L. Bicking, CRNP**

Certified Registered Nurse Practitioner  
LVPG Neurology–Health & Wellness Center  
Lehigh Valley Physician Group–Hazleton  
50 Moisey Drive  
Hazle Township, PA 18202-9297  
Phone: 570-501-6470 Fax: 570-501-6479  
Supervising Physician: Shu G. Xu, MD, PhD  
Appointment Date: 02/06/2018 Temporary Privileges: 01/29/2018  
LVH–H

#### **Anna J. Emore, CRNP**

Certified Registered Nurse Practitioner  
LVPG Consultation Liaison Psychiatry–1251 Cedar Crest  
1251 S. Cedar Crest Blvd.

Allentown, PA 18103-6214  
Phone: 610-402-5766 Fax: 610-402-5763  
Supervising Physician Kenneth J. Zemanek, MD  
Appointment Date: 02/06/2018  
Temporary Privileges: 01/15/2018  
LVH LVH-M

**Gazal Jabir**

Emergency Department Scribe  
ScribeAmerica  
LVHN-One City Center  
PO Box 1806  
Department of Emergency Medicine, Ninth Floor  
Allentown, PA 18105-1806  
Phone: 484-862-3232 Fax: 484-862-3250  
Supervising Physician: Richard S. MacKenzie, MD, MBA  
Appointment Date: 02/06/2018 Temporary Privileges: 01/15/2018  
LVH LVH-M LVH-H

**Amy T. Kester, PA-C**

Physician Assistant-Certified  
LVPG Hospital Medicine at Muhlenberg  
Lehigh Valley Physicians Group  
2545 Schoenersville Road  
Second Floor Tower  
Bethlehem, PA 18017-7384  
Phone: 484-884-9677 Fax: 484-884-9297  
Supervising Physician: Donyell A. Doram, MD  
Appointment Date: 02/06/2018 Temporary Privileges: 01/29/2018  
LVH LVH-M

**Heather R. Kromer, LCSW**

Licensed Clinical Social Worker  
LVPG Family Medicine-Brodheads ville  
208 Kevin Lane, Suite 101  
Brodheads ville, PA 18322-7044  
Phone: 570-992-7620 Fax: 570-992-9884  
Supervising Physician: Susan D. Wiley, MD  
Appointment Date: 02/12/2018  
LVH LVH-M

**Jillian M. McArdle, CRNP**

Certified Registered Nurse Practitioner  
LVPG Family Medicine-Hometown  
Lehigh Valley Physician Group  
241 Claremont Ave.

Tamaqua, PA 18252-4302  
Phone: 570-225-7211 Fax: 570-225-7221  
Supervising Physician: Jane R. Lagan, MD  
Appointment Date: 02/06/2018 Temporary Privileges: 01/15/2018  
LVH-H

**Abby E. Owsinski, RD**

Registered Dietitian  
Sodexo Dietitians  
700 E. Norwegian St.  
Third Floor Nutrition and Wellness Center  
Pottsville, PA 17901-2710  
Phone: 570-621-4264 Fax: 570-621-4928  
Supervising Physician: Robert J. Thurick II, DO  
Appointment Date: 02/06/2018 Temporary Privileges: 01/11/2018  
LVH-S

**Lindsey B. Reidler**

Intraoperative Neurophysiological Monitoring Specialist  
SpecialtyCare, Inc./Surgical Monitoring Associates, Inc.  
300 Stevens Drive, Suite 370  
Lester, PA 19113-1533  
Phone: 610-328-1166 Fax: 610-328-1533  
Supervising Physician: Stefano Camici, MD  
Appointment Date: 02/06/2018 Temporary Privileges: 01/11/2018  
LVH LVH-M

**Taylor A. Wilk, RD**

Registered Dietitian  
Sodexo Dietitians  
Lehigh Valley Hospital-Schuylkill  
700 E. Norwegian St.  
Pottsville, PA 17901-2710  
Phone: 570-621-4264 Fax: 570-621-4928  
Supervising Physician: Robert J. Thurick II, DO  
Appointment Date: 02/06/2018 Temporary Privileges: 01/11/2018  
LVH-S

**Katie A. Yext**

Emergency Department Scribe  
ScribeAmerica  
One City Center  
PO Box 1806  
Department of Emergency Medicine, Ninth Floor  
Allentown, PA 18105-1806  
Phone: 484-862-3232 Fax: 484-862-3250

Supervising Physician: Richard S. MacKenzie, MD, MBA

Appointment Date: 02/06/2018

Temporary Privileges: 01/15/2018

LVH LVH-M LVH-H

## **Resignations**

Najerry M. Bejarano

Dental Assistant

(Pediatric Dentistry)

Allied Health

LVH LVH-M

01/03/2018

Cara T. Fehnel, CRNP

Certified Registered Nurse Practitioner

(LVPG Cardiology-1250 Cedar Crest)

Allied Health

LVH LVH-M

12/16/2017

Heidi P. Gearhart

Public Health Dental Hygiene Practitioner

(Greater Lehigh Valley Oral Health Partnership)

Allied Health

LVH LVH-M

12/13/2017

Joseph Kieba, CRNA

Certified Registered Nurse Anesthetist

(Lehigh Valley Anesthesia Services, PC)

Allied Health

LVH LVH-M LVH-S

12/31/2017

Alexandria Lapp

Dental Assistant

(Greater Lehigh Valley Oral Health Partnership)

Allied Health

LVH LVH-M

09/29/2017

Marla T. Lyons

Pacemaker/ICD Technician

(Medtronic USA Inc.)

Allied Health



LVH LVH-M  
12/26/2017

Mackenzie M. Minotti  
Emergency Department Scribe  
(ScribeAmerica)  
Provisional Allied Health  
LVH LVH-M LVH-H  
01/01/2018

Lynette E. Nicolette  
Pacemaker/ICD Technician  
(Boston Scientific)  
Allied Health  
LVH LVH-M  
12/26/2017

Jennifer I. Roque  
Dental Assistant  
(Smile Garden Pediatric Dentistry and Orthodontics)  
Allied Health  
LVH LVH-M  
12/19/2017

Lauren E. Sterner  
Emergency Department Scribe  
(ScribeAmerica)  
Provisional Allied Health  
LVH LVH-M LVH-H  
01/01/2018

Michael S. Wolfe  
Mapping Support Specialist  
(Biosense Webster)  
Allied Health  
LVH LVH-M  
12/26/2017

**Change of Supervising Physician**

Nicholas Bevivino, CRLT  
Certified Renal Lithotripsy Technologist  
(Keystone Mobile Partners)  
From: Daniel M. Silverberg, MD  
To: Clifford E. Georges, MD  
Allied Health

LVH LVH-M

02/06/2018

Matthew S. Dornblaser, CRLT  
Certified Renal Lithotripsy Technologist  
(Keystone Mobile Partners)

From: Daniel M. Silverberg, MD

To: Clifford E. Georges, MD

Allied Health

LVH LVH-M

02/06/2018

Francine M. Greco, CRNA  
Certified Registered Nurse Anesthetist  
(Hazleton Anesthesia Services/Somnia, Inc.)

From: Tony H. Tseng, MD

To: Randy S. Cohen, MD

Allied Health

LVH-H

02/06/2018

Patricia A. Kolowajtis, CRLT  
Certified Renal Lithotripsy Technologist  
(Keystone Mobile Partners)

From: Daniel M. Silverberg, MD

To: Clifford E. Georges, MD

Allied Health

LVH LVH-M

02/06/2018

Carmella A. Pretti, CRNA  
Certified Registered Nurse Anesthetist  
(Lehigh Valley Anesthesia Services, PC – Thomas M. McLoughlin, Jr., MD)  
(Hazleton Anesthesia Services/Somnia, Inc.)

From: Tony H. Tseng, MD

To: Randy S. Cohen, MD

Allied Health

LVH LVH-M LVH-H LVH-S

02/06/2018

Tasha Reck, Aud  
Audiologist  
(LVPG Ear, Nose and Throat-17th Street)

From: John J. Sirotnak III, MD

To: Kevin J. Kriesel, MD

Allied Health

LVH LVH-M

02/06/2018

Jerome F. Scarpati, CRNA

Certified Registered Nurse Anesthetist

(Lehigh Valley Anesthesia Services, PC – Thomas M. McLoughlin, Jr., MD)

(Hazleton Anesthesia Services/Somnia, Inc.)

From: Tony H. Tseng, MD

To: Randy S. Cohen, MD

Allied Health

LVH LVH-M LVH-H LVH-S

02/06/2018

Jessica L. Schwartz, PA-C

Physician Assistant-Certified

(LVPG Hospital Medicine at Cedar Crest – Jose E. Santiago-Rivera, MD)

From: Amy E. Collis, MD

To: Roje Saleet, MD

Allied Health

LVH LVH-M

02/06/2018

Andrew C. Slocum, PA-C

Physician Assistant-Certified

(LVPG Hospital Medicine at Cedar Crest)

From: Amy E. Collis, MD

To: Craig M. Chuhuran, MD

Allied Health

LVH LVH-M

02/06/2018

Penny E. Yenchick, CRNA

Certified Registered Nurse Anesthetist

(Hazleton Anesthesia Services/Somnia, Inc.)

From: Tony H. Tseng, MD

To: Randy S. Cohen, MD

Allied Health

LVH-H

02/06/2018

# Upcoming APC Skills Workshop in March

The Department of Education is offering a free skills workshop for advanced practice clinicians:

## Wound Healing and Excision of Skin Lesions

- Tuesday, March 6, 8 to 10 a.m.
- Facilitator: Robert Murphy, MD
- LVHN Department of Education, 1247 S. Cedar Crest Blvd., 2nd floor, Multipurpose Room 2, Allentown
- Click here to register:  
[http://go.activecalendar.com/lvhn doe/site/internal/event/apc\\_skillsworkshop\\_series\\_wound\\_healing\\_and\\_excisions](http://go.activecalendar.com/lvhn_doe/site/internal/event/apc_skillsworkshop_series_wound_healing_and_excisions)

Lehigh Valley Health Network is approved by AAPA to award AAPA Category 1 CME credit to PA participants in the regularly scheduled series entitled “APC Skills Workshop Series.” This approval is valid for one year beginning March 27, 2017.

This activity is designated for a maximum of 2.0 AAPA Category 1 CME Credits. PAs should claim only the credit commensurate with the extent of their participation in the activity. This program was planned in accordance with AAPA CME Standards.

Lehigh Valley Health Network is an approved provider of continuing nursing education by the Pennsylvania State Nurses Association, an accredited approver by the American Nurses Credentialing Center’s Commission on Accreditation.

Completion criteria: Registered nurses attending the entire program and completing the evaluation tool will receive 2.0 contact hours.

***Have questions? Please contact the Department of Education at 610-402-2277.***