Development of an Advanced Practice Clinician (APC) Onboarding and Credentialing Process for the Department of Surgery and Perioperative Services

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Introduction

- Creation of an onboarding/credentialing process of Advance Practice Clinicians (APCs) will ensure all providers are well acclimated with the network and Department of Surgery
- New systematic evaluation plan (Ongoing Professional Practice Evaluation, OPPE) will ensure all APCs remain clinically competent
- This will increase retention rate and patient satisfaction

Methods

- Onboarding/Credentialing-
  - Gathered orientation information from within LVHN and adjusted to align with the role of a surgical APC
  - Created a module on The Learning Curve (TLC) to focus on polices and procedures of the Operating Room
  - Set up mandatory educational and training sessions in the Surgical Education Center
- Ongoing Professional Practice Evaluation-
  - Created ongoing evaluation form based on the six core competencies: patient care, medical clinical knowledge, practice based learning and improvement, systems based practice, interpersonal communication skills, and professionalism.
  - Created online assessment tool to be completed by supervising physician

Results and Discussion

- Onboarding/Credentialing-
  - Provides sequential flow to orientation process
  - FPPE checklist allows surgical privileges to be granted based on competency
- Ongoing Professional Practice Evaluation-
  - Six item questionnaire to be completed biannually (once by APC, once by supervising physician)
  - APC must report their Continuing Medical Education (CME) credits
  - Both factors will help determine the status of the provider’s privileges (maintain, limit, or revoke)

REFERENCES