

LVHN WEEKLY VOUR WRAP-UP OF THE WEEK'S NEWS FROM LVHN



LVHN Cuts Ribbon at Lehigh Valley Hospital-Dickson City Hospital campus includes ER, surgical suites and health center.

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## **LVH-Dickson City Tour**

Watch a video that takes you inside LVHN's new hospital in Lackawanna County.

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# CEO Update: Recruitment Update, May 2022

Dr. Nester shares stats about our recruitment efforts and how you can help us attract new colleagues.

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# Share Your #LVHNProud Story

Inspire others by sharing why you joined the LVHN family.

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Visit covidtests.gov to submit an online order for eight rapid antigen tests.

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# COVID-19 Projection Update – May 16

Positive tests and hospitalizations are increasing.

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**Introducing the President of LVH–Carbon** Christine Biege helped lead service line growth at LVHN since she joined us in 2017.

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**Partner of the Month Award – May 2022** Shariel Fonville and Lori Csensits ensure patient's safety and well-being during routine home care visit.

<u>Read more  $\rightarrow$ </u>

# Welcome New Colleagues Who Attended Connections May 16

We have 232 new colleagues in the LVHN family. Read more  $\rightarrow$ 



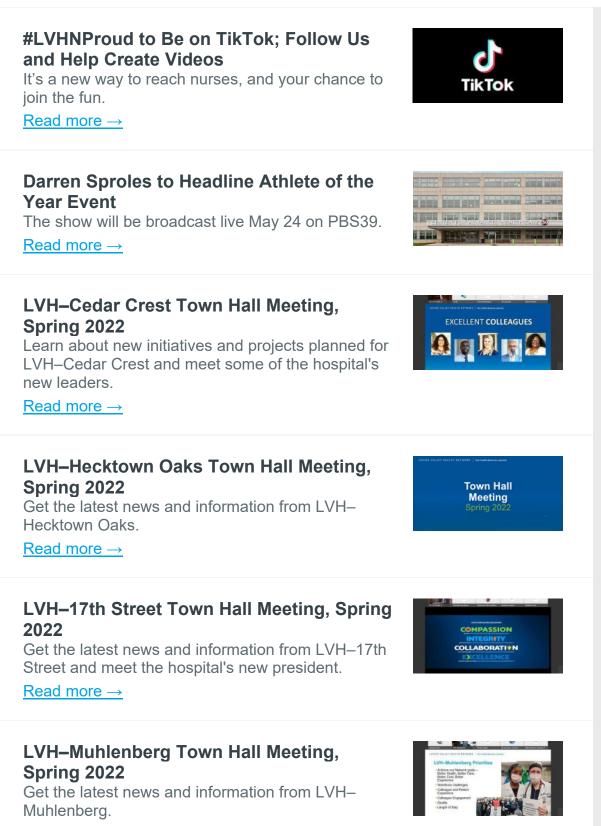












Read more  $\rightarrow$ 

## Prescription Pick-Up for Lehigh Valley Pharmacy Services Coming to New Hospitals

Learn what pharmacy services are available and where.

Read more  $\rightarrow$ 

# LVHN Among Becker's Best Places to Work in Health Care for 2022

LVHN is among top places to work for promoting diversity, employee engagement and professional development.

Read more  $\rightarrow$ 

# LVHN Hospitals Earn Top Marks for Safety

The "A" rating means LVH–Pocono and LVH– Hazleton protect patients from harm and errors in the hospital.

Read more  $\rightarrow$ 

## Chantal Branco Earns National Recognition, Furthers Legacy of Nursing Excellence

She is an AACN 2022 Circle of Excellence award recipient.

Read more  $\rightarrow$ 

## LVHN-Pittston, Thomas Meade, MD, Recognized by Citizens' Voice

Readers' Voice Awards were presented during event at the Kirby Center.

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# **NEWS ANNOUNCEMENT**

Lehigh Valley Hospital–Dickson City to Open Thursday, May 19

Hospital campus includes ER, surgical suites and health center















On Thursday, May 19, Lehigh Valley Health Network (LVHN) will open Lehigh Valley Hospital (LVH)–Dickson City, bringing world-class, compassionate care to the Lackawanna County community.

The campus on Main Street includes a 100,000-square-foot state-of-the-art hospital with an extensive range of patient care and advanced diagnostic testing and a previously opened Health Center. The hospital has a surgical specialty focus with seven operating rooms and two procedure rooms.

The community will also have access to premier emergency care, with a 19-bay emergency room (ER) and a helipad for times when a higher level of care is needed.

LVH–Dickson City was constructed with patient comfort top of mind and features 24 private inpatient rooms.

"This campus will be an indispensable part of the community, healing its residents and helping them live their best lives," says Michael A. Rossi, MD, LVHN Executive Vice President and Chief Clinical Officer. "Great health care is part of what makes a community special."

The new hospital has created more than 250 new jobs and will be led by President Kim Jordan, DNP. Jordan has more than three decades of nursing experience.

"My nursing background has always been my North Star because I know first-hand the value of compassionate care," says Jordan. "I know the importance of always putting the patient first, of fulfilling the trust they have in their caregivers. It is the foundation of what we do."

## Services provided at LVH–Dickson City include:

- Unmatched surgical expertise <u>Lehigh Valley Institute for Surgical Excellence</u> is known for its expertise in less invasive techniques and robotic technology. Surgical and procedural programs that will be offered at this campus include <u>spine</u>, joint <u>replacement</u>, general <u>orthopedic surgery</u>, hand surgery, general surgery, ENT, urology, bariatric surgery and GI surgery.
- Advanced imaging From CT (computed tomography) to ultrasound, X-ray and fluoroscopy, advanced imaging will be in one convenient location.

- 24/7 emergency room The 19-bay emergency room will be equipped to provide care for everything from minor issues to more complex problems, all while providing an exceptional patient experience.
- Telemedicine technology Our secure virtual-care technology means all the specialists in the health network are at your fingertips.
- Private inpatient rooms All inpatient rooms are private for added comfort.

The Health Center at Dickson City offers outpatient services such as:

- <u>Coordinated Health Scranton Orthopedics</u> Musculoskeletal care for every phase of life.
- **3T MRI (magnetic resonance imaging)** The fastest diagnostic MRI technology available.
- **Rehabilitation services** Offering personalized treatment plans.
- **Pain management** Our dedicated pain-suite will offer the care you need.
- Orthopedic Injury Center Be seen by an orthopedic surgeon or specialist without an appointment.

# LVH-Dickson City Tour

# Watch a video that takes you inside LVHN's new hospital in Lackawanna County.

https://youtu.be/3 MLGcG-y7o

# CEO Update: Recruitment Update, May 2022

Dr. Nester shares stats about our recruitment efforts and how you can help us attract new colleagues.

https://youtu.be/6SpHDbKvVdQ



Share Your #LVHNProud Story

# Inspire others by sharing why you joined the LVHN family.

## LVHN Insider

## Friday, May 13, 2022

Whether you've been a colleague for three months or 30 years, you are a valued member of the LVHN family. You make LVHN exceptional. Here's your chance to share what makes you #LVHNProud. We are looking for clinical and nonclinical colleagues to participate in a series about your careers with LVHN.

## How to share your story

Visit <u>LVHN.org/stories</u> to submit a "selfie" style photo of yourself wearing LVHN gear or showing off your badge. In the "Story Description" box, include your response to the prompts below.

- How long have you worked at LVHN?
- Describe your role.
- What makes LVHN a great place to work for you?
- What do you wish others knew about working in health care?
- What about your role makes you most #LVHNProud?
- Share anything else you'd like your colleagues to know.

#### Next steps

If your story is selected, we will reach out to speak with you about featuring your story on LVHN Insider and social media.

## Thank you for all you do and for being #LVHNProud.



# Free At-Home COVID-19 Tests Once Again Available From Government

Visit covidtests.gov to submit an online order for eight rapid antigen tests.

LVHN Insider Wednesday, May 18, 2022 The government is offering a third round of free at-home COVID-19 tests to all U.S. households.

#### Visit covidtests.gov to submit an online order for eight rapid antigen tests.

The ordering process is simple and convenient. Kits and shipping are completely free. You can expect to receive your tests in 7-12 days.

#### Ordering tests from government reduces our health plan costs

While colleagues covered by the LVHN Health Plan can seek <u>reimbursement or point-of-sale</u> <u>coverage for COVID-19 test kits</u> bought at pharmacies or retail stores, you can help curb health plan costs by ordering free tests from the government.

Remember, COVID-19 tests purchased to confirm eligibility to travel, attend school or for employment-related purposes do not qualify for coverage or reimbursement under the LVHN Health Plan. Government-issued tests have no limitations on use.



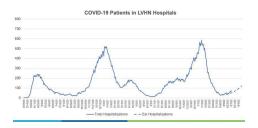
# **COVID-19 Projection Update – May 16**

Positive tests and hospitalizations are increasing.

LVHN Insider

Tuesday, May 17, 2022

On May 16, LVHN moved from COVID-19 Operation Level Orange to <u>Level Red</u>. We did so because positive test results and hospitalizations are increasing. These numbers are expected to increase into June. See the graph below and information about what it means for you.



#### What it means

- On May 15, there were 87 patients in LVHN hospitals with COVID-19 (12 patients in the ICU and five on a ventilator).
- The BA.2 and BA.2.12.1 subvariants, which spread more easily than other variants, account for most of the cases in our region.
- As the region's leader in COVID-19 care, our patients, families, colleagues and communities are counting on us to exercise the best medical judgement that will help protect them and their loved ones.
- Masking remains required for anyone working in or visiting LVHN facilities. Masks are a proven method for preventing the spread of COVID-19.
- The pandemic is not over and our most vulnerable citizens remain at risk.

## Get your booster shot; encourage family and friends to do the same

- LVHN encourages colleagues to get a COVID-19 booster shot. <u>Pop-up vaccination</u> <u>clinics</u> are scheduled throughout LVHN. No appointment is needed.
- Evidence clearly shows that getting vaccinated reduces your risk of severe illness, hospitalization and death from COVID-19.
- Remind people to visit <u>LVHN.org/vaccines</u> for information about COVID-19 vaccines.
- COVID-19 vaccine appointments are required at LVHN COVID-19 vaccine clinics in <u>Hazleton</u>, <u>Pottsville</u> and <u>East Stroudsburg</u>, as well as at the <u>COVID-19 Drive-Through</u> <u>Vaccination Clinic–Emrick Blvd</u>. in Bethlehem. Appointments and walk-in visits are available at <u>LVHN COVID-19 Vaccine Clinic–Northampton Crossings</u> and <u>LVHN COVID-19</u> <u>Vaccine Clinic–MacArthur Road</u>.



# Introducing the President of LVH–Carbon

Christine Biege helped lead service line growth at LVHN since she joined us in 2017.

LVHN Insider Friday, May 13, 2022

> This message is from John Pierro, Executive Vice President and Chief Operating Officer, and Terry Purcell, President, LVHN Northwest Region and LVH–Hazleton.

Lehigh Valley Health Network (LVHN) continues to grow, and in June, we will open Lehigh Valley Hospital (LVH)–Carbon near Lehighton. Construction is significantly complete, and leaders are readying their departments for opening day.

Every organization's success is predicated upon having strong teams with great leaders, and we are pleased to announce that Christine Biege will serve as the new President of LVH–Carbon. Christine's responsibility will be for the overall operations of LVH–Carbon, which will be part of LVHN's Northwest Region along with LVH–Hazleton and LVH–Schuylkill. Christine will work closely with colleagues in these locations and report to Terry Purcell, President of LVHN's Northwest Region and LVH–Hazleton.

Christine currently serves as Vice President, Patient Care Services, at LVHN/Coordinated Health. Since joining Coordinated Health in 2017, Christine was instrumental in starting urology, bariatric and sleep medicine service lines and developing and opening an ambulatory surgery center in New Jersey. She currently oversees 23 operating and surgical procedure rooms, as well as all clinical services at LVHN/Coordinated Health. Christine's leadership also was instrumental in Coordinated Health receiving Healthgrades's Patient Safety Excellence Award for four consecutive years.

"Having skilled, innovative and experienced leaders is essential for LVHN to be a high-performing organization and to grow and fulfill our commitment to extraordinary care in all the communities we serve," says John Pierro.

Prior to Christine coming to LVHN/Coordinated Health, she served in several leadership positions at Easton Hospital, including Quality Improvement and Regulatory Compliance Director, Vice President of Support Services and Assistant Chief Executive Officer for the 254-bed hospital. As former facility administrator of Palmerton Dialysis Center–DaVita, Christine is very familiar with the Carbon County community and developed good working relationships with many of the independent physicians in that area. Christine has lived in Palmerton, has worked in Carbon County and has family ties to the Carbon County region.

Christine is a registered nurse who received her Bachelor of Science from Temple University. She went on to receive her Master's in Health Care Administration from Walden University.

Having skilled, innovative and experienced leaders is essential for LVHN to be a high-performing organization and to grow and fulfill our commitment to extraordinary care in all the communities we serve. Being able to promote LVHN colleagues like Christine to fill leadership roles is a testament to the quality, experienced colleagues at LVHN. She will be a great asset to LVHN's leadership team and to Carbon County.

Please join us in congratulating Christine as she assumes her new responsibilities as President, LVH–Carbon.



# Partner of the Month Award – May 2022

Shariel Fonville and Lori Csensits ensure patient's safety and well-being during routine home care visit.

LVHN Insider

Thursday, May 19, 2022 Shariel Fonville, LPN, and Physical Therapist Lori Csensits, Home Care Skilled Nursing and Physical Therapy, LVH–Cedar Crest

Shariel Fonville and Lori Csensits arrived at the home of a patient, and the patient's friend hurriedly greeted them outside. The home care team came for a routine visit but discovered the patient was lying on the floor, bleeding and blocking the entrance to the apartment. Without hesitation, Csensits entered the apartment through an open window, moved the patient away from the door and asked Fonville to call 911. The patient's speech was slurred. He had diabetes and forgot to take his medication that day. Moments later, EMS arrived to transport the patient to the emergency department. Before leaving the premises, Fonville and Csensits performed a safety check. They noticed that the stove's burner light was on but no heat was coming from it. Fonville called the fire department to report the hazard. Soon after, they arrived on the scene to cut the circuit to the stove. "Shariel and Lori exemplified the core value of collaboration in their swift actions to respond to a patient in distress," says nominator Rita Ferrara. "Their teamwork ensured he not only received timely care but also that his residence remained safe."

## **Next Steps**

Nominate a Partner of the Month.

Congratulate these Proud Partners Award recipients.

#### Team of Colleagues, Geriatric Behavioral Health Unit, LVH–Schuylkill

A woman with dementia was admitted to the geriatric behavioral health unit. Finding a nursing home for this patient with aggressive behaviors proved to be very challenging. Over time, however, the patient stabilized and became a fixture near the nursing station. She would sit and talk to everyone. After nearly nine months, she was finally discharged to a skilled nursing facility. Shedding tears, she said goodbye to staff who stopped to wish her well. A few days later, the

patient's husband called to inform the staff that his wife passed away. Learning that he couldn't afford the cremation costs, the behavioral health team raised more than \$1,400 to cover funeral expenses.

#### Theresa Shelhamer, CRNP, HealthWorks–Allentown

Shelhamer used the Heimlich maneuver to expel a stuck piece of food from a colleague's throat. Her quick action help save a colleague's life.

#### Denise Ketch, Social Worker, Home Health Care, LVH–Schuylkill

Ketch was counseling a 25-year-old home care client who became paralyzed after a swimming accident. The young woman needed nursing home level care. After an extensive search, Ketch found a skilled nursing facility that was glad to welcome her. Ketch made the arrangements, went to the client's home and packed up her belongings. She gave this patient her wholehearted support throughout the difficult transition. She carried the young woman's personal belongings to the facility and escorted her into her new home, while a friendly staff welcomed the patient.

#### Ashley Frantz, Office Coordinator, LVPG

Frantz was driving her son to an appointment on I-78 when a terrible car accident happened in front of her. She immediately pulled over to the side of the road and rushed over to offer assistance. She stayed by the driver's side, providing support until EMS arrived. She remained calm at the scene of the wreck. Afterward, she said the experience reinforced her aspiration to become a registered nurse.

#### Malgorzata "Gosia" Protasewicz, Supply Distribution, LVH–Pocono

The positive attitude of Protasewicz is contagious. Her radiant smile makes everyone feel welcome. Recently, Protasewicz stopped everything she was doing to console a colleague who just lost a family member. She invited the colleague to talk over a cup of coffee. The colleague accepted her offer and returned to work in a much better mindset. The next day Protasewicz brought the colleague flowers and was there for this colleague in time of need.

## Kelly Zerbe, Mike Smith and Jennifer Evans, Rehabilitation, LVH–Schuylkill

During a physical therapy appointment, a patient became short of breath and dizzy. Within seconds of sitting in a chair, the patient passed out. Zerbe calmly enlisted the help of Smith and Evans. They safely lowered the patient to the floor, assessed his vitals and retrieved the AED. Fortunately, the patient quickly regained consciousness. The team talked to the patient until EMS arrived. Zerbe walked to the waiting area to calmly explain the situation to the patient's wife, who was visibly upset. This team showed true professionalism and compassion. Other patients in the gym expressed how impressed they were by their actions.

#### Renee Brutosky, RN, Medical-Surgical Unit, LVH–Hazelton

A 3-month-old baby was admitted to the unit with dehydration. Upon arrival, the patient was pale, coughing and congested. The baby started to decline. Brutosky stayed with the baby throughout the night. She stayed in contact with the provider, ensuring the doctor was made aware of every change in the baby's condition. When morning arrived, the baby was transferred to the PICU. Brutosky made sure the baby was transferred successfully, ensuring her patient received excellent care and a positive outcome



# Welcome New Colleagues Who Attended Connections May 16

We have 232 new colleagues in the LVHN family.

LVHN Insider

Wednesday, May 18, 2022 Alex Aiken, Nurse Extern II

Caitlyn Albitz, Nurse Assistant

Timothy Allen, Ophthalmic Trainee

Rolette Alleyne, Inpatient LPN

Ken Andris, Security Officer

Elexes Anello, Nurse Extern III

Megan Archer, Nurse Extern II

Brianna Artiachi, RN Phys Prac

Tekeste Asghedom, Peri OP Specialist

Laura Atchison, Supv Radiology

Laurie Audige, Sterile Processing Technician Thobernia Augustin, Nurse Extern II Jocelyn Avila, Scheduling Coord Francesca Bachman, Revenue Cycle Educator Richard Bachman, Security Officer II Arianna Basile, Mental Health Technician Benjamin Bazzley, Tech Partner WKND Night Felicia Bell, Nursing Assistant Diane Best, Office Coord Necola Blake, Inpatient LPN Dani Boksan, Casual RN Shakira Boone, Housekeeper Chloe Border, Surgical Technician Dylan Bowman, Technical Partner Lisette Boyce, Registered Nurse Meghan Brandt, Nurse Extern II Kaitlyn Brown, Registered Nurse Jordyn Bruder, Nurse Extern II Makenna Burke, Technical Partner Paul Burke, Suprv Nursing Greichca Cadiz, Nurse Extern II

Heidilita Cahotoc, Registered Nurse Maria Capwell, Registered Nurse - OR Digna Caraballo, Housekeeper Molly Carbone, Nurse Extern III Samantha Carraghan, HUC Lori Carson, LPN Phys Prac Melanie Carter, Reg Spec Katherine Carvajal, Medical Assistant Phys Prac Jillian Castellani, PA Glenn Catalan, Sr Clin/Rev Apps and Supp Expert Daniel Cataldo, DO Kim Celano, Registered Nurse Amelia Cesanek, Nurse Extern II Krystal Chironis, Medical Assistant Phys Prac Jordan Cicio, Nurse Extern I Amber Cieri, Nurse Extern II Bridget Clark, Nursing Asst II - Acute Care Deiry Contreras, Nurse Extern III Kiersten Conville, Patient Obs Assistant Franchesse Couyoute, Patient Transporter Johnay Cranford, Technical Partner

Tanya Crochunis, Nurse Extern II Ileana Cruz, A/P Spec Eric Culp, Certified Registered Nurse Anesthetist Weston Cummings, Nurse Extern II Kevin Dacus, RN Stroke/Chest Pain Qlty Spec Stacey Davis, Registered Nurse Mindy Decker, Licensed Psychiatric Case Manager Kimberly Delbo, Adjunct Nursing Instructor Mikayla DeLuca, Genetics Counselor Macy Dillensnyder, Patient Services Rep Julie Dinh, Pharmacy Technician Natalie Dispoto, Occupational Therapist Ciara Dolan, Nurse Extern II Patricia Dominick, Pt Observation Asst Brett Douvarjo, Registered Nurse Hemali Dubal, Cash Reconciliation Spec Emily Dutzer, Patient Services Rep Harshani Ekanayake, Inpatient LPN Maddison Engle, Technical Partner Dawn Fairchild, Radiology Support Tech Minan Faris, ALS Technical Partner

Amy Farmer, Registered Nurse John Faust, RN Phys Prac Abigail Marielle Feleo, Nurse Extern II Jasmine Feliciano, Patient Services Rep Andrew Ference, Exer Physiologist Alanna Festa-Gerhardt, CRNP Jessica Florkowski, Director Clin Svcs Marilourdes Fontanez, Nurse Extern II Rachael Foster, CT Tech Morgan Frantz, Nurse Extern II Ashley Freeman, Insur Coverage Coord Courtney Garloff, Technical Partner Traci Gayle, RN PDM III Evng/Night Rolanda Getz, Patient Services Rep Deborah Goldberg, Community Health Worker Ciana Gomez, Diag Technologist Tara Graci, Inpatient Care Manager - MSW Kimora Grant, Inpatient LPN Nichole Grover, Nurse Extern II Desire Gutierrez, Reg Spec Kaleigh Haas, Nurse Extern II

Iqra Habib, Admin Partner Shelby Hafler, Nurse Extern II Rita Hakizimana, Nursing Assistant Kaitlyn Hardgrove, Nurse Extern II Kaitlyn Harper, Clinical Pharmacist Rachel Hartzell, Technical Partner Kailee Harwick, Pharmacy Intern Christopher Hayes, Pharmacist Catherine Hays, Lead Care Navigator Daisy Heard, Nurse Extern II Antoinette Hedglin, Inpatient LPN Whitney Henry, Registered Nurse Celso Herandez-Delgado, Radiology Support Tech Samuel Hess, Informaticist Lindsay Hischak-Mrozowski, CRNP Colleen Hitt, Patient Care Mgr Lindsay Hoffer, Nursing Assistant Madison Hoherchak, Patient Obs Assistant Alexa Janda, Occupational Therapist Hua Jiang, Registered Nurse Kirsten Karbach, Scheduling Coord

Charissa Karcher, Nurse Extern II Gurpreet Kaur, Security Officer Patricia Keller, Periop Tech Asst Kjiersten Kerzmann, New Business Ops Mgr Natasha Khela, Technical Partner Mackenna Kingsley, Patient Transporter PDM Payce Korpics, Nurse Extern II Samuel L Kouri, Cash Reconciliation Spec Samantha Kracz, Nurse Extern II Kendra Krauss, Reg Spec Theodore Kross, Suprv Nursing Jillian Labatch, RN Phys Prac Alanna Lee, Nurse Extern II Yvonne Lewis, Patient Services Rep Sianni Lister, Technical Partner Makenna Long, Technical Partner Kendra Lopez, Patient Obs Assistant Grace Major, Technical Partner Lauren Mangan, Patient Services Rep Catherine Maniscalco, Registration Rep Amanda Marino, LPN Phys Prac

Kirk Martin, Mental Health Tech Madison Martin, Nurse Extern II Claribel Matos, Technical Partner Paige Mayer, Nurse Extern II Amanda McCarthy, PA Maria McMyne, Certified Registered Nurse Anesthetist Daniel Medina, MRI Technologist Melanie Mendez, Front Desk Specialist Natasha Mickle, Scheduling Coord Angelica Millroy, Medical Assistant Phys Prac Kaitlyn Mulhall, CT Tech Lisa Mullen, Certified Registered Nurse Anesthetist Suzinne Murphy, Patient Care Spec Lorain Murra, Technical Partner Cleopatra Nehme, Technical Partner Brittany Nunez, Reg Spec Ifeatu Nwosu, Pt Observation Asst Akeem Oliphant, Nurse Extern III Amanda O'Neill, Nurse Extern II Mya Ortiz-kay, Medical Assistant Phys Prac Karen Ozoria, Registration Rep

LoriAnn Pajalich, Registered Nurse Megan Peifer, Nurse Extern II Nikki Perez, Nurse Extern II Jennifer Pinto, Nurse Extern III Ivelisse Polanco, Central Transporter Colby Powell, PA Paige Pratt, Nurse Assistant Joesph Protsko, Registered Nurse Samantha Prutsman, Nurse Extern II Nhi Quach, Nurse Extern I Aubrey Quinn, Food Service Worker Michael Quinn, Nurse Extern II Elisabeth Ramous, Patient Safety Data Analyst Rylee Rapali, Technical Partner Heather Reaser, Patient Services Rep Ashley Richardson, HUC Nursing Assistant Melissa Rissmiller, Patient Services Rep Roberta Robbins, CT Tech Natcha Rojrattana, CRNP Amanda Rosario, Pharmacy Technician Ryan Roth, Sr Data Systems Analyst

Kelly Roycroft, Authorization Specialist Stephanie Russell, Licensed Psychiatric Case Manager Gene Sagan, Diag Tech WKND Lmorn Robert Sanko, Electrician Nayelis Santana, Patient Transporter Austin Sauerzopf, Nurse Extern II Jerome Scarpati, CRNA PerDiem Incentive Ryan Schreffler, Technical Partner Sarah Schwartz, Nurse Extern II Ariella Sell, Asst Teacher Mikayla Shankweiler, Nurse Extern III Ashley Sleva, Casual RN Nyasha Smith, Technical Partner Tabitha Smith, CT Tech Teague Smith, Pharmacy Intern Adrienne Snik, Clin Staff Pharmacist Jeriann Sokach, Registered Nurse - OR Alissa-Nollyn Solano, Nurse Extern II Jean Sommer, Behavioral Health Spec Elizabeth Stanton, Scheduling Coord Madeline Steiner, Nurse Extern I

Christine Stendell, Psych Case Worker Brittany Stephen, Nurse Extern II Brian Stringer, Pharmacy Technician Alnisa Strother, PFS A/R Follow Up Team Lead June Stuart, RN Home Care John Swistak, Nurse Extern II Indira Tavares, Reg Spec Katie Tavares, RN Phys Prac Alixandria Testa, Technical Partner Tiffany Thompson, Pharmacy Technician Cynthia Thurs, Casual RN Jennifer Toback, Housekeeper II Zachary Tone, Nurse Extern II Melvin Torres, Security Officer Jessica Townsend, Front Desk Specialist Skylar Treat, Nurse Extern II Krystal Trinkle, CRNP Kristine Ulshafer, Nurse Extern II Belgica Urena, Registered Nurse Michelle Van Pelt, Suprv Nursing Kenia Vasquez, Reg Spec

Amneris Vega, Technical Partner

Justine Wehnke, Patient Obs Assistant

Tessa Weigand, Registered Nurse

John Wesley, Distribution Specialist

Imani Williams, Reg Spec

Nykeema Williams, Secretary

Ashley Wojton, Nurse Extern II

Marisa Wormuth, Pharmacy Technician

Anton Yakob, LPN Phys Prac

Kyrstin Young, Nurse Extern III

Ashley Zellner, Process Coordinator

Samantha Zilinski, Surgical Techn



## #LVHNProud to Be on TikTok; Follow Us and Help Create Videos

It's a new way to reach nurses, and your chance to join the fun.

LVHN Insider

Wednesday, May 18, 2022

With nearly 120,000 followers across Facebook, Instagram, Twitter and LinkedIn, LVHN has an incredible opportunity to shape conversations on social media. Now, that conversation is happening on TikTok, and we are #LVHNProud to be part of it.

## Follow LVHN on TikTok @lvhealthnetwork Watch our first video: We're on TikTok! #LVHNProud

#### Laughter is the best medicine; join the fun



Whether they are lip-synching the latest hits or re-creating viral dances, you can't help but watch and see what TikTokers have to say.

If you've got a knack for TikTok (or Instagram Reels), or you find joy in being creative on social media, we invite you to join us as we spread the word about LVHN on TikTok. You can act as an organizational insider and LVHN advocate on social media by helping to tell our story in your own videos.

#### Think you might be our next TikTok star?

Share your TikTok username in the comments on this post to be considered as we search for TikTok correspondents. If TikTok is not your thing, don't worry. You will see LVHN's TikTok videos cross-posted to Instagram and Facebook, so look for us there.

#### Why TikTok and why now?

TikTok skyrocketed in popularity during the COVID-19 pandemic in part because the fun, shortform videos found on the "For You" page offered a momentary escape from the stresses of life during a pandemic, especially for health care workers.

#### Using TikTok to reach and recruit nurses

As you know, an effort to attract new colleagues continues amid a national shortage of health care professionals. No one feels the impact of our staffing challenges more than our nurses. Launching LVHN's TikTok presence is one more tactic to recruit top talent.

#### Watch our first few videos



Lookin for more out of your benefits package? Visit LVHN.org/Careers **#Nurse #nursetok** 



Feel like it's time for a change? Check us out at LVHN.org/careers



Nurses create moments that matter. Your chance to make a difference is found at LVHN.org/careers.



How excited are we to celebrate nurses week? We're jumping for joy! **#LVHNProud #thankyounurses** 

Because we know nurses are on TikTok, and two-thirds of all TikTok users are under 30, we will leverage current trends on TikTok to highlight nursing careers and benefits to the captive audience we know is scrolling the app for jobs content.

#### Advocate responsibly on social media

When participating on social media, it's important to model LVHN's core values: compassion, integrity, collaboration and excellence. Remember these social media tips when you post. When you identify yourself publicly as an LVHN colleague, we trust you to use social media for the good of our health network.

## **NEWS ANNOUNCEMENT**

# Former Philadelphia Eagles Running Back Darren Sproles to Headline Lehigh Valley Orthopedic Institute's Athlete of the Year Event

The show will be broadcast live May 24 on PBS39

By Brian Downs May 17, 2022



<u>Lehigh Valley Orthopedic Institute</u> is hosting its ninth annual Athlete of the Year awards program on May 24 at 7 p.m. The show will be broadcast live on PBS39. Former Philadelphia Eagles running back Darren Sproles will speak during the event, providing inspiration to area student-athletes.

The Athlete of the Year event is the culminating celebration of the Athlete of the Week program, sponsored by Lehigh Valley Orthopedic Institute. The 35-week program, featured in The Morning Call, gives the public an opportunity to vote from three male and three female student-athletes weekly. Each weekly male and female winner receive a \$500 scholarship.

In addition to the weekly scholarships, Lehigh Valley Orthopedic Institute awards one female and one male Athlete of the Week winner with a \$10,000 scholarship. This year's winners will be announced live during the broadcast May 24. All weekly winners are eligible for the top prize, which is determined based on academics, community leadership and athletic accomplishments.

In addition to the Athlete of the Year winners, other non-monetary awards announced during the broadcast will include Comeback Athlete of the Year, Coach of the Year, presented by The Morning Call, and the Community Support Award, presented by PBS39.

"Athlete of the Year is an important part of Lehigh Valley Orthopedic Institute's sports medicine program. Over the last nine years, we have recognized over 400 student-athletes who have gone on to do amazing things, and we know that this year's Athlete of the Week winners will be no different," says Daniel Terpstra, DO, orthopedic surgeon, Lehigh Valley Orthopedic Institute.

The program is supported by PBS39 as the Premier Production Partner and The Morning Call as the Premier Media Partner.

"At Lehigh Valley Orthopedic Institute, we understand the commitment and hard work it takes to succeed as a student-athlete, and we're proud to celebrate the success of all of our Athlete of the Week winners," says Gabriel Lewullis, MD, orthopedic surgeon, Lehigh Valley Orthopedic Institute.

Lehigh Valley Orthopedic Institute's Athlete of the Year is the region's largest scholarship program for student-athletes with nearly \$400,000 in scholarships being awarded since it began in 2013.

# LVH–Cedar Crest Town Hall Meeting, Spring 2022

Learn about new initiatives and projects planned for LVH–Cedar Crest and meet some of the hospital's new leaders.

https://youtu.be/KK9Z4r7oIGQ

# VH–Hecktown Oaks Town Hall Meeting, Spring 2022

Get the latest news and information from LVH–Hecktown Oaks.

https://youtu.be/CUxg-WeZ6q4

# LVH–17th Street Town Hall Meeting, Spring 2022

Get the latest news and information from LVH–17th Street and meet the hospital's new president.

https://youtu.be/b5s0leKY q8

# LVH–Muhlenberg Town Hall Meeting, Spring 2022

Get the latest news and information from LVH–Muhlenberg.

https://youtu.be/6P5DedaXOsQ



# Prescription Pick-Up for Lehigh Valley Pharmacy Services Coming to New Hospitals

Learn what pharmacy services are available and where.

LVHN Insider

Thursday, May 19, 2022

As Lehigh Valley Hospital (LVH)–Dickson City opens, a new way to pick-up prescriptions from Lehigh Valley Pharmacy Services (LVPS) is opening to ensure that the prescription needs of patients who are being discharged and colleagues are served. Similarly, when LVH–Carbon opens this summer, it too will have a pick-up location for LVPS.

## Here's what this means to you

These new convenient pick-up locations are different than the full-service LVPS pharmacy locations (such as at LVH–Cedar Crest and LVH–Muhlenberg). A prescription pick-up window will be located at the inpatient pharmacy like the one currently operating at LVH–Hecktown Oaks. That means the hours may be different, and more time will be required to fill non-urgent prescriptions.

## Pharmacy services at LVH–Dickson City, LVH–Hecktown Oaks and LVH–Carbon (opening soon)

- These locations require 48-hours-notice for prescriptions to be filled, as the medication will be ordered in specifically for you.
- Urgent prescriptions (such as, antibiotics, pain medications, inhalers, etc.), can be accommodated as same day pick-up with notice when the prescription is dropped off or called in.

## LVH–Hecktown Oaks

3788 Hecktown Rd. Easton, PA 18045 Telephone: (610) 333-8900 Fax: (484) 546-5864

Hours:

- Monday-Friday: 9 a.m.-5:30 p.m.
- Saturday and Sunday: 9 a.m.-1 p.m.
- Closed holidays

#### LVH–Dickson City

330 Main St. Dickson City, PA 18519 Telephone: (570) 614-2020 Fax: (570) 330-5024

#### Hours:

- Monday–Friday: 9 a.m.-5:30 p.m.
- Saturday and Sunday: 9 a.m.-1 p.m.
- Closed holidays

#### LVH–Carbon (opening soon)

2128 Blakeslee Blvd. Drive East Lehighton, PA 18235 Telephone: (484) 224-9805 Fax: (484) 224-9809

#### Hours:

- Monday Friday: 9 a.m.-3 p.m.
- Saturday and Sunday: Closed
- Closed holidays

#### **Convenience shipping**

LVPS offers colleagues free shipping of prescription medication through its convenience shipping program. This is an ideal option for medications that are refilled on a regular basis, saving you a trip to the pharmacy. The pharmacies located at LVH–Hecktown Oaks, LVH–Dickson City and LVH–Carbon do not offer mail service, however, you may utilize one of the full-service LVPS locations for this service. (Note: This service is available for all LVPS customers including LVHN colleagues who have health insurance through LVHN Health Plan.)

To enroll, complete the PDF found on <u>LVHN.org/pharmacy</u>, in the section titled, "Convenience Shipping."

#### **Full-Service Lehigh Valley Pharmacy Services locations**

Please note the hours and days may differ from location to location.

#### Lehigh Valley Pharmacy Services–Cedar Crest

1202 S. Cedar Crest Blvd. Allentown, PA 18103 Telephone: (610) 402-8444 Fax: (610) 402-8800

#### Hours:

- Monday–Friday: 7 a.m.-7 p.m.
- Saturday and Sunday: 9 a.m.-3 p.m.

## Lehigh Valley Pharmacy Services–17th Street

1637 Chew St. Allentown, PA 18103 Telephone: (610) 969-2780 Fax: (610) 969-2784

#### Hours:

- Monday Friday: 7 a.m.-6 p.m.
- Saturday and Sunday: Closed

#### Lehigh Valley Pharmacy Services–Muhlenberg

2542 Schoenersville Rd. Bethlehem, PA 18017 Telephone: (484) 884-7004 Fax: (484) 884-2969

#### Hours:

- Monday Friday: 8 a.m.-6 p.m.
- Saturday: 9 a.m.-3 p.m.
- Sunday: Closed

## Lehigh Valley Pharmacy Services–Pocono

206 E. Brown St, 1st Floor East Stroudsburg, PA 18301 Telephone: (272) 762-6337 Fax: (570) 476-3645

Hours:

Monday–Friday: 8:30 a.m.-5 p.m.

Saturday and Sunday: Closed

Lehigh Valley Pharmacy Services–Schuylkill 700 E. Norwegian St. Pottsville, PA 17901 Telephone: (570) 621-4110 Fax: (570) 621-4963

Hours:

- Monday–Friday: 8:30 a.m.-5 p.m.
- Saturday and Sunday: Closed



# LVHN Among Becker's Best Places to Work in Health Care for 2022

LVHN is among top places to work for promoting diversity, employee engagement and professional development.

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LVHN is being recognized by Becker's Healthcare on its 2022 list of "150 Top Places to Work in Healthcare." LVHN is among seven hospitals, health systems and health care companies in Pennsylvania – and the only one in the region – to be recognized for promoting diversity within the workforce, employee engagement and professional growth.

#### Cultivating our culture by focusing on diversity, equity and inclusion

LVHN is committed to sustaining an inclusive environment where everyone's identities are respected, and all colleagues feel valued and part of the LVHN community. LVHN is proud to be recognized as a national leader on the LGBTQ+ Healthcare Equality Index (HEI), which evaluates organizations on their commitment to inclusion and equity of LGBTQ patients, visitors and colleagues.

To improve and sustain inclusion and equity for all colleagues, LVHN formed its Actions Against Racism and Advancing Equity (AARAE) Council in September 2020. The recommendations and ongoing work of this group help make LVHN a great place to work – and a great place for care –

for all.

This year, we introduced a newly expanded network-wide women's professional group: Women in Leadership and Learning, acknowledging all women as leaders navigating a wide range of personal and professional roles over a lifetime.

#### Supporting colleagues with wellness offerings and comprehensive benefits

Colleagues are LVHN's most important asset. LVHN's Total Rewards package includes exceptional perks and benefits that recognize the contributions made by the health network's nearly 20,000 health care professionals.

LVHN offers comprehensive health and wellness programs that allow colleagues to thrive, including My Total Health, which supports physical, emotional, financial and social wellness.

Counseling and stress reduction programs are also offered by LVHN. Preferred EAP provides confidential counseling, coaching and consultation to colleagues and their families for personal or work-related problems at no cost to the colleague.

LVHN introduced a first-of-its-kind program in fall 2020 to help colleagues reduce stress and anxiety in a unique way. The Pet Adoption Assistance Program offers LVHN colleagues up to \$250 toward the cost of a recent or upcoming qualifying rescue pet adoption.

#### Encouraging colleagues to grow from hire to retire

LVHN's comprehensive professional development resources allow colleagues to cultivate existing skills or learn new ones. This encourages growth within an existing career path and allows colleagues to pursue a new path at LVHN if desired.

LVHN offers academic advising and generous tuition reimbursement. Colleagues receive 100% tuition reimbursement up to an annual undergraduate or graduate program maximum. The cost of textbooks and fees charged to all students, including graduation fees, also are eligible for reimbursement.

Professional development and certificate programs give colleagues an opportunity to expand their skill set while gaining confidence in the work they do. Some of the offerings include education in diversity, equity and inclusion, responsive leadership, management and customer service.

This recognition by Becker's Healthcare is the latest in a growing list of national top-workplace designations for LVHN.



# LVHN Hospitals Earn Top Marks for Safety

The "A" rating means LVH–Pocono and LVH–Hazleton protect patients from harm and errors in the hospital.

LVHN Insider

Thursday, May 12, 2022

LVH–Pocono and LVH–Hazleton each received an "A" Hospital Safety Grade from The Leapfrog Group for spring 2022.

This distinction recognizes LVH–Pocono and LVH–Hazleton for protecting patients from preventable harm and errors in the hospital. Safety grades are meant to help inform the community about safety measures hospitals have in place, which can be useful to those who are selecting a hospital for care.

"Practicing sound safety measures while delivering the best care possible is among the most important things our doctors, nurses and hospital staff can do for our patients," says Matthew McCambridge, MD, Lehigh Valley Health Network (LVHN) Chief Quality and Patient Safety Officer. "Receiving this recognition from The Leapfrog Group reflects the dedication of our colleagues to the safety of our patients."

Leapfrog is an independent nonprofit organization whose goal is for American health care to take leaps forward for safety. Leapfrog rates general hospitals on over 30 performance measures and then assigns an "A," "B," "C," "D" or "F" grade. Performance measures were developed under the guidance of a national expert panel and are assigned twice per year, in the spring and fall.

"As our health care system continues to feel the strain of the pandemic, I thank the workforce and leadership of Lehigh Valley Hospital–Pocono and Lehigh Valley Hospital–Hazleton for sustained commitment to patient safety, day in and day out," says Leah Binder, president and CEO, The Leapfrog Group. "An 'A' Safety Grade is an outstanding achievement, and one that is not possible without a 24/7 effort by the entire health care workforce to protect patients from harm. This community should be proud."

To see full grade details for LVH–Pocono and LVH–Hazleton and to access tips for staying safe in the hospital, visit <u>hospitalsafetygrade.org</u>.



# **Chantal Branco Earns National Recognition, Furthers Legacy of Nursing Excellence**

She is an AACN 2022 Circle of Excellence award recipient.

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Chantal Branco, BS, MSN, Director, Patient Care Services at Lehigh Valley Hospital (LVH)–Cedar Crest, made local headlines as the <u>first person at Lehigh Valley Health Network to receive the</u> <u>COVID-19 vaccine in December 2020</u>. Branco is now making national headlines as an American Association of Critical-Care Nurses (AACN) 2022 Circle of Excellence award recipient.

Among just 16 nurses honored by AACN, Branco demonstrates an exceptional commitment to achieving excellent outcomes in the care of critically ill patients and their families.

## Admired as an inspirational leader

Branco is known to her staff as an inclusive, respectful and passionate leader. During COVID-19 surges, you would find Branco alongside clinical nurses caring for patients in the medical-surgical intensive care unit on days, nights and weekends.

Circle of Excellence Award recipients are evaluated on relentless promotion of patient-driven excellence; strong communication skills; true collaboration; effective decision-making; meaningful recognition of others; ability to transform thinking, structures and processes; and ability to address challenges and remove barriers to excellent patient care and achieve visible results through leadership.

"Chantal is an effective communicator who fosters a team environment and has a vision and plan for the future that includes staff engagement and involvement," says Katie Didyoung, RN, LVH–Cedar Crest. "She promotes a positive work environment, exhibits LVHN's core values and genuinely cares about the well-being of her staff."

## A legacy of nursing excellence

LVHN recognizes Nurses Week each year beginning May 6 and ending May 12, Florence Nightingale's birthday. Nightingale is best known as the founder of modern nursing. She was extraordinary – a trailblazer and role model for all nurses who followed her.

Nightingale spent her days and nights caring for her patients. She wandered the wards at night to provide comfort and care to her patients. This action, and her endless compassion, earned her the title of "Lady with the Lamp." Nightingale surely would be grateful to see her legacy alive and well all these years later at LVHN thanks to nurses and leaders such as Chantal Branco who make a difference in every moment with every patient, every day.

# LVHN–Pittston, Thomas Meade, MD, Recognized by Citizens' Voice

Readers' Voice Awards were presented during event at the Kirby Center

By John Moralis

May 12, 2022



"Winning this award is a team effort. No outcome would be possible without an enormous professional staff that maintains the highest professional standards." - Thomas Meade, MD

Lehigh Valley Health Network (LVHN)–Pittston offers exceptional care that patients in the Pittston community have come to expect and trust. That high level of care is being recognized by the readers of The Citizens' Voice newspaper in Wilkes-Barre.

LVHN–Pittston Rehabilitation Services and one of its physicians, Thomas Meade, MD, are being honored with 2022 Readers' Voice Awards.

For a sixth year, Meade won Best Surgeon, while LVHN–Pittston is being recognized for Best Physical Therapy.

Meade, a Pittston native, is a nationally-recognized orthopedic surgeon who holds several quality awards and accreditations. He has been recognized by the prestigious Medical Fitness Association for his lifetime contributions to the field of medical fitness and honored with the Sir John Charnley Award for orthopedic achievement.

"It's an honor to know that our patients would take the time to acknowledge our care. This is very humbling," says Meade. "Winning this award is a team effort. No outcome would be possible without an enormous professional staff that maintains the highest professional standards."

LVHN–Pittston, which is part of the Lehigh Valley Orthopedic Institute, offers patients comprehensive, convenient and high-quality care that's close to home.

"I am honored that the Rehabilitation Services team at Pittston was recognized by the community with this award," says Dawn Daye, Director of Operations, Rehabilitation Services. "They are an awesome team that is highly engaged with their patients and produces exceptional results. They really take the time to listen so they can provide customized treatments to help guide the patient through their recovery."

Rehabilitation Services offered by LVHN–Pittston:

- Physical therapy
- Orthopedic rehabilitation

Award-winners were honored at a celebration event at the Kirby Center in Wilkes-Barre on May 12.