Extending Care Beyond Our Doors with a Novel Ridesharing Platform

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INTRODUCTION

- 3.6 million Americans miss or postpone medical care due to a lack of transportation
- Per fiscal year, taxi vouchers cost Lehigh Valley Health Network (LVHN) approximately $100,000
- Ridesharing costs half the price of a traditional taxi

RESULTS

- Pilot program will be for patients receiving first-time surgery as part of cancer treatment
- Pathway of ridesharing at Cedar Crest and Muhlenberg campuses

CONCLUSION

- By providing transportation LVHN removes a significant barrier to healthcare
- Survey will provide feedback on improvement of patient experience
- Partnering with ridesharing platform will allow to significantly reduce costs

METHODS

- Explored existing ridesharing programs at other healthcare institutions
- Analyzed patient need within 25-mile safe harbor radius

FUTURE DEVELOPMENT

- Expanding ridesharing to other campuses
- Increase access to care
- Utilization in other departments and purposes

REFERENCES


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