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Annalise Armstrong
Annalise.Armstrong@lvhn.org

Daniel Relles MD

Lehigh Valley Health Network, daniel.relles@lvhn.org

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A Qualitative Study to Understand Resident and Student Perceptions of Factors Leading to a Meaningful Third-Year Clerkship Experience

Annalise Armstrong, Daniel Relles, MD, Department of Surgery, Pediatric Surgical Specialties Lehigh Valley Health Network, Allentown, Pennsylvania

INTRODUCTION

- Third year clerkships play an important role in educating and training medical students, and influence student career selection.^{1,2}
- While prior studies have focused on medical student mistreatment,³ less in known about how medical student perception of the learning environment affects their satisfaction with the clerkship experience.
- A deeper understanding of factors affecting medical student satisfaction might lead to improvements in the clerkship experience.

OBJECTIVE

• The purpose of this study was to understand what medical students and residents believe contributes to a meaningful experience for students during their thirdyear clerkships.

METHODS

Interviews and Transcription

- Created questions to explore the clerkship experience
- · Conducted 8 oneon-one interviews
- 15-32 minutes in length
- · Recorded and transcribed interviews

Data Analysis

- · Reviewed interview transcripts to determine themes and patterns
- Compared themes and quotes in the resident and student samples

 Coded interviews to determine how many times each theme was mentioned by the residents and by the medical students in each interview

RESULTS

Factors Related to a Positive Clerkship Experience	Number of mentions, resident	Number of mentions, student
Treating the medical students with respect	5	24
Creating a learning environment for the medical students and making time to teach	6	23
Allowing the medical students to feel like a part of the team	11	19
Trusting the medical students and giving them some autonomy	9	15
Being proactive and engaged as a medical student	11	1

Table 1. Most Common Themes from Interviews with Students and Residents. Including Frequency of Identification of Each Factor

Top 3	Representative Quotes
Themes	
Treating the	"Treating people like they are a living, breathing person is just
medical	all it takes sometimes. You don't have to do much beyond that.
students	Just acknowledging them is all it takes." – Student 3
with respect	"I think when the residents actually treat you like a person who is there, who wants to learn, who wants to be there and who isn't an equal but plays a valid role It is a lot more rewarding."—Student 1
Creating a	"When a resident actually takes the time to teach me, they
learning	respect the fact that I am going to be going into the medical
environment	field." –Student 1
	"That is how you show you are interested in someone; I feel like giving them the time of day and teaching someone." – Student 2
Allowing the	"I think that when you allow a med student to feel like they are
medical	contributory toward the team, they start to develop one of the
students to	core foundations of becoming a physician." - Resident 2
feel like a	"I think it goes back to having a purpose on your team. I think
part of the	that if you don't feel like you have a purpose, you don't learn,
team	and you don't have positive experience because who wants to
	feel useless? You feel like you are wasting your time, you feel
	like you are wasting someone else's time." – Resident 3

Table 2. Representative Quotes from Medical Students and Residents from the Top Three Themes

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- 1. Being proactive and engaged as a 1. Treating the medical students with medical student respect 2. Allowing the medical students to 2. Creating a learning environment
- feel like a part of the team for the medical students and making time to teach
- 3. Trusting the medical students and Allowing the medical students to giving them some autonomy feel like a part of the team

Table 3. Top Three Themes Mentioned by Residents and Medical Students

CONCLUSIONS

- Medical students focus on being treated with respect, the learning environment, being included on the team, and feeling trusted by gaining autonomy.
- Proactivity was important to residents as well as including the medical students in the team and trust. rather than how medical students are treated.

RECOMMENDATIONS

- Conduct additional interviews to gather more data for qualitative and quantitative analysis
- Conduct surveys to better quantitate the importance of different factors related to medical student satisfaction
- Share data with medical students and residents to help create a more meaningful clerkship experience

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