Standardized Handoff Report

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Does bedside guide along with utilizing the PER (professional exchange report) versus just using the PER on medical surgical units lead to improved comfort and efficiency at the start of shift?

The research was completed in three stages.

1. A survey was sent to each participating unit to determine what was important to the RNs to receive during report. 23 responders were subdivided based on years of experience.
2. Educational PowerPoint and laminated guide given to each RN to reference during report.
3. Follow up survey to determine if the education and use of guide increased the comfort and efficiency of the RN after report. There was a 43% response rate.

Overall, results indicated the education and laminated guide were helpful. Of the 10 respondents, 50% stated that it helped with comfort and efficiency and another 40% stated that it somewhat helped.

Providing education and guides for reference during handoff reporting leads to increased levels of comfort and efficiency at the start of shift. This education and information can be disseminated to a wider clinical area for testing and adoption.

REFERENCES


