Transparencies of Documentation Across Disciplines.

Amy E. Evans BSN, RN
Lehigh Valley Health Network, amy_e.evans@lvhn.org

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OBJECTIVES

• Achieve documentation transparency across disciplines through use of the electronic medical record (EMR).
• Provide examples which have achieved a more transparent workflow of real-time data based on evidence based practice for all disciplines.

BACKGROUND

• Documentation across disciplines is an important component to multi-disciplinary practice.
• Real time documentation provides data at the point of care, providing comprehensive snapshot of patient’s data to assist with care decisions.
• Documentation must be transparent and coordinated across disciplines.
• Information previously lived in silos according to discipline.

ASSESSMENT

• PROBLEM: Assessments could not be seen by other disciplines.
• SOLUTION: Transparency of assessment documentation across disciplines.

INTAKE/OUTPUT

• PROBLEM: I/O documented in niche systems.
• SOLUTION: I/O can be viewed in different phases of care with patient movement, from procedure room to post anesthesia care, to inpatient bed.

POSITIONING IN THE OR

• PROBLEM: Differences in documentation between anesthesia and nursing staff.
• SOLUTION: Standardization of patient positioning documentation.

OUTCOMES

• Searchable data across disciplines.
• Streamlined documentation.
• Standardized workflow across disciplines.
• Use of standardized evidence based practice in EMR.

STRATEGIES

• Evaluated current state of documentation and decision made to move from smaller, niche systems to integrated EMR.
• Involvement of staff in development of documentation in EMR.
• Reviewed, redesigned, and standardized documentation among disciplines with redrafting process.
• Tested EMR in several test environments to ensure accuracy and usability. User acceptance testing completed.
• Opportunity to enhance patient experience, care and improve quality outcomes.