#### Lehigh Valley Health Network

## **LVHN Scholarly Works**

Patient Care Services / Nursing

### **Emergency Room Need for Ancillary Staff**

Nicole Cameron RN Lehigh Valley Health Network, Nicole.Cameron@lvhn.org

Catherine Olivier RN Lehigh Valley Health Network, Catherine.Olivier@lvhn.org

Sarah Orosco RN Lehigh Valley Health Network, Sarah.Orosco@lvhn.org

Stephen Bolusky RN Lehigh Valley Health Network, Stephen.Bolusky@lvhn.org

Follow this and additional works at: https://scholarlyworks.lvhn.org/patient-care-services-nursing



Part of the Nursing Commons

## Let us know how access to this document benefits you

#### Published In/Presented At

Cameron, N., Olivier, C., Orosco, S., & Bolusky, S. (2020, September 3). Emergency Room Need for Ancillary Staff. Poster presented at LVHN Vizient/AACN Nurse Residency Program Graduation, Lehigh Valley Health Network, Allentown, PA.

This Poster is brought to you for free and open access by LVHN Scholarly Works. It has been accepted for inclusion in LVHN Scholarly Works by an authorized administrator. For more information, please contact LibraryServices@lvhn.org.

# **Emergency Room Need for Ancillary Staff**

Nicole Cameron RN, Catherine Olivier RN, Sarah Orosco RN, Stephen Bolusky RN

Lehigh Valley Health Network, Allentown, Pennsylvania

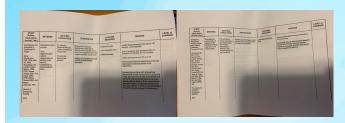
#### BACKGROUND

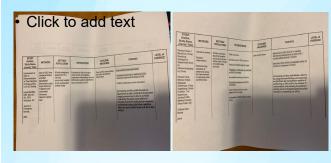
 Understaffing leads to delayed lab and ekg times which causes a delay in patient care and finally results in a higher instance of poor outcomes.

#### PICO

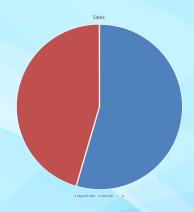
- Population: Hazleton ED patients
- · Intervention: Increased Ancillary Staff
- Comparison: Data before and after the addition of Ancillary Staff.
- · Outcome: Improved door to EKG and lab order to result time.

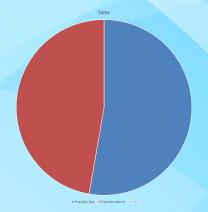
#### **EVIDENCE**





#### **OUTCOMES**





#### **IMPLEMENTATION**

The implementation of our project is a comparison of the door to EKG times as well as the order to lab resulted times in the Hazleton ED from before we had technical partners against after technical partners were added to our staff. In addition we also introduced a tube system for lab specimen delivery.

#### **NEXT STEPS**

Pivot nurse adding orders will decrease ekg wait times along with blood work wait times.

Tube system will decrease lab times

Adding more ancillary staff will decrease ekg times and lab draw times.

#### REFERENCE

Christensen, Maria (2016) Pivot Nursing: An Alternative to Traditional ED Triage Journal of Emergency Medicine Cline, Kristen (2014) Saving Hearts 1 Minute at a Time: Reducing Emergency Department Door to EKG Times. Critical Care Nurse.

Hwang, Ula (2010) Emergency Department Patient Volume and Troponin Laboratory Turn Around Time. The Society for Academic Emergency Medicine. Stanfield, Laura (2018) Improvement of Door to EKG Time using the First Nurse Role in the ED Setting. Journal of Emergency Nursing.

