

Bedside Shift Report

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BEDSIDE SHIFT REPORT

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BACKGROUND

- Bedside shift report in the ED is not often complied with due to unpredictability and time sensitivity around critical patients on the unit.
- Report more commonly occurs at the nurse's stations rather than in the patient rooms at the bedside.
- BSR compliance goal: 75% or higher

PICO

- P – RN's in the Children's ED
- I – educate about bedside shift report
- C – traditional shift report at nursing station
- O – BSR compliance

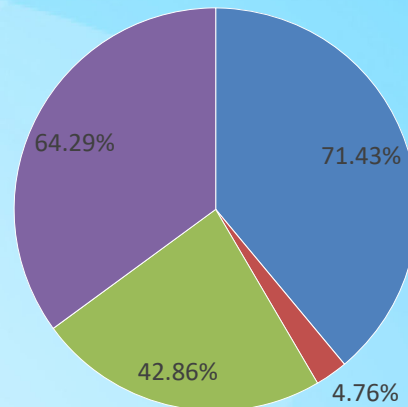
EVIDENCE

- BSR provides oncoming nurses with a more wholesome picture of the patient's status (Ofori-Atta, 2015 p. 2)
- Introduces the opportunity for questions from parents/guardians and time to review the care plan (Murray, 2015 p. 244)
- Reinforce names and roles of care team
- Rapport is strengthened between staff and patient/family with an increase in communication (Dorvil, 2018 p. 22)

OUTCOMES

- Due to real time record collection, data has been gathered to the best of our ability. Unfortunately, in March of 2020 a global pandemic, COVID-19, arose and changed our day to day routines in the ED. Beginning in April, this pandemic brought up many barriers in the Children's ED that impacted our BSR compliance due to maintaining staff and patient safety the priority. Minimizing unnecessary entry into patient rooms helped with our safety but hindered our BSR compliance data. Below is a pie chart depicting 4 weeks of BSR compliance. As we continue to put staff and patient safety first, it has been difficult to gather our data as we initially intended.

BSR Compliance during COVID-19 pandemic



■ Week 3/8 - 3/14 ■ Week 3/15 - 3/21
■ Week 3/22 - 3/28 ■ Week 6/7 - 6/13

IMPLEMENTATION

- Education handouts reviewed with nursing staff during daily 1100 huddles
- Expected criteria outlined and posted in nursing stations around the unit
- BSR record logs created and kept in their appropriate sections on the unit
 - Instructions on how to fill out log provided at the bottom of each sheet

NEXT STEPS

- Continue to educate new staff and reinforce BSR needs
- Adhere to safety protocols and comply with BSR when possible
- Adjust collection method to something nurses will comply with more

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