

Insights to Patient Care Continuum: A Collaborative Approach From to Rehabilitative Care Settings

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Abstract:

The concept of collaborative practices in a health network is not new; however, inter-facility partnerships are not customarily developed and implemented. This offering demonstrates collaboration between one Magnet health network and a rehabilitation facility to gain insights to the patient care continuum. The primary goal was to improve care provided to neurologically impaired patients and achieve positive outcomes. Mutual knowledge and experiences are gained through an observational nurse exchange program which promoted an understanding of the importance of each nurse's role and how it impacts a patient's transition from an acute care to rehabilitative setting. This presentation will detail program development and strategies utilized to establish an organizational collaborative relationship and the resulting outcomes. Attendees will be stimulated to consider engaging in relationship building as well as gain pragmatic strategies to make the experience mutually beneficial through the creation of information sharing between the facilities allowing for successful patient adaptation.

Objectives:

- Describe a collaborative project that resulted in gained insights for the care of neuroscience patients across the care continuum.
- Discuss the implications of a shadowing experience and its effects of care provided to the neuroscience patients.
- Relate a minimum of three positive outcomes that can be achieved through inter-facility information sharing and relationship development.

Nurse Shadowing Program Development:

- Establish Goals
 - Improve patient care and outcomes across the continuum
 - Patient satisfaction
 - Staff satisfaction
- Collaboration between neuroscience and rehabilitation nurses
 - Information sharing
 - Relationship development
- Identify expectations for shadowing experience
 - Identify participating units
 - Rehabilitation Setting
 - Acute Stroke Unit
 - Brain Injured Unit
 - Acute Care Setting
 - Neuroscience Intensive Care Unit
 - Neuroscience Medical-Surgical Unit
 - Develop schedule for rotation
 - Program Structure



Achieved Outcomes Through Relationship Development:

- Standard approach to care
- Facilitate smooth patient transitions
- Professional development
- Organizational cultural awareness
- Shared learnings
- Increase knowledge base and skills
- Improve communication skills
- Tight connections
- Enhance job satisfaction



Shadowing Implications:

- Facilitate learning
- Impact quality care
- Skill development
- Improved communication across care continuum

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