From the President

Stop Charging Those Hidden Fees!

I recently traveled and was reminded of all the hidden fees we deal with in our daily lives. Checking luggage, once a simple matter, now requires the swipe of a credit card. A hotel bill has a myriad of taxes and fees to help fund local projects and municipal services. Thinking about this, I was reminded of a radio commercial I heard some months ago talking about the “handling fees” in our interpersonal relationships. Basically, the narrator talked about the barriers we put up with each other in our personal and professional lives and how that limits the effectiveness in our relationships. In essence, rather than making things as simple as possible, we force each other to pay these “fees” as a cost of doing business.

Allow me to draw a parallel to sports – as you know by now, that is how my mind functions. In the first round of the NHL playoffs, the Philadelphia Flyers played the Pittsburgh Penguins. I’ll admit my bias up front – I love the Flyers and detest the Penguins, so Penguin homers may want to flip the page. Despite my rooting interest, I can look objectively at teams I do not like. There were plenty of Penguins players in the past who I respected for how they played the game – Mario Lemieux, Ron Francis, Larry Murphy. Lemieux is one of the greatest players in NHL history. His skills were amazing and overall, he played the game the right way. There were no ‘hidden fees’ with him on the ice – what you saw was what you got. Players and fans alike appreciated that. You might not like what he or his Penguins did to your team, but you respected the manner in which they did it.

Contrast that to Sidney Crosby, the current star of the Penguins and the “face” of the NHL. Crosby is an immensely talented player – easily one of the, if not the, best in the world. In my opinion, he is also a punk. In game three of the series against the Flyers, he acted like a petulant child and an instigator unwilling to back up his own actions. He pushed a glove away from...
a Flyer as that player was reaching over to pick it up. He was the root cause for several incidents that escalated into borderline melees, each time taking no real responsibility for his actions, allowing a teammate to clean up the mess. When asked about some questionable headshots by Penguins players after the game, Crosby—who missed about a year because of concussions and has spoken out about taking headshots out of the game—stated “that’s playoff hockey.” When asked why he pushed the glove away, he responded “Because I don’t like them.”

The “hidden fees” that Crosby brings to the ice and the locker room—the whining, the petulance, the borderline to outright dirty play—impact him and his team. They prevent players and fans from celebrating his talent and focusing on the excitement he brings to the game of hockey. Instead, people focus on the negatives and diminish the positives. Outside of Pittsburgh, conversations about Crosby move along the lines of “Yeah, he’s a great player, but…”

We each bring these hidden fees to our relationships. It might be how we react when we are asked to help a colleague. It might be our nature to deflect blame whenever possible and not accept responsibility. Perhaps it is unnecessary sarcasm we add to a conversation. We need to be aware of these hidden fees. We all have them and some fees are bigger than others. Over the next week, think about what might make people hesitant to deal with us. Identify those characteristics and work to reframe things. Minimize those fees or eliminate them outright if you can. It is difficult work, but the payoff is immense. Information can be sent and received clearly. Our conversations—our relationships—with each other can be honest and sincere. Stop asking people to pay more—give them a discount for once.

Have a great month and enjoy spring.

Michael J. Pistoria, DO
Medical Staff President

PCE PRESCRIPTION: STREAMLINING COLLABORATION

The goal of Lehigh Valley Health Network’s Patient-Centered Experience (PCE) initiative is to give patients and their families the best possible health care experience. Through PCE, steps are being taken to streamline communication between physicians, and to educate hospitalized patients about who is in charge of their care.

PCE Outcomes: Two fields were added to Centricity. One field tasks consulting physicians to “Evaluate and Advise.” The second field contains the phone or pager number of the physician who requested the consult, making it easier for the two to connect. As part of a pilot on 7A, patients are given a brochure that contains photos of all physicians who are members of the network’s hospitalist programs. It explains how a hospitalist works closely with primary care physicians and specialists to deliver quality care.

Why it’s important to you: When physicians collaborate to determine a patient’s best plan of care, it improves outcomes and helps eliminate disparities that can lead to increased length of stay. “By changing the paradigm, we can find ways to enhance communication between physicians and deliver an even higher level of care,” says hospitalist Daniel P. Bitetto, MD, the physician leading this PCE project.

Next steps: When applicable, use the new fields in Centricity and strive to collaborate with the appropriate physician.

For more information about this PCE project, contact Dr. Bitetto at daniel_p.bitetto@lvhn.org or by pager at 610-402-5100 4578. For information about PCE, contact James Geiger, Senior Vice President, Operations, at 610-969-4290; Anne Panik, Senior Vice President, Patient Care Services, at 610-402-4267, or James Prowant, Associate Executive Director, Primary Care Operations, at 484-884-8531.
In March, Lehigh Valley Health Network (LVHN) launched HeartAware – a free, on-line heart risk assessment, to help people learn if they are at risk for heart disease and how they can become more heart-healthy.

HeartAware is a 28-question survey that takes about seven minutes to complete. The heart risk assessment can be accessed at LVHN.org – LVHN’s web page.

“Every 34 seconds, someone in the United States has a heart attack, and many people who are at risk don’t know it,” says cardiologist Andrew D. Sumner, MD, the medical director for HeartAware. “The HeartAware heart risk assessment can empower people to take control of their health and make changes that reduce their risk for a heart attack.”

When someone completes the test, he/she will receive a customized report about how to become more heart healthy. If the person is at risk for heart disease, he/she will be offered a free cholesterol blood test and a free appointment with a HeartAware nurse. This consultation will include: height and weight measurement; blood pressure screening; review of the cholesterol blood test results; and risk factor education.

If the appointment finds the person is at an elevated risk for heart disease, the person can follow up with his/her primary care physician or he/she can be referred to a physician who is a member of the HeartAware program.

For more information or if you have any questions about the HeartAware program, contact Dr. Sumner at 610-402-3110 or via email at andrew.sumner@lvhn.org.

Delirium Assessment

Lehigh Valley Health Network (LVHN) is a NICHE network. NICHE is “Nurses Improving the Care of Health System Elders,” a comprehensive program providing nursing education and resources to address geriatric syndromes and prevent the occurrence of hospital complications. It is being rolled out across the network with a goal of reaching all units and areas caring for older adults.

As part of this initiative, LVHN has begun to screen patients for delirium at least every 12 hours. This effort began on 7B and 6C and rolled out to all Med-Surg units in April. The Confusion Assessment Method (CAM) will be used to screen for delirium.

What is Delirium?
Delirium is “a disturbance of consciousness with impaired attention and disorganized thinking that develops rapidly and with evidence of an underlying physiologic or medical condition.”

Why is this Important?
Delirium is associated with
- Higher mortality
- Decreased functional ability (short term and long term)
- Nursing home placement
- Higher hospital complications (falls, pressure ulcers, restraint use)
- Increased length of stay

How common is it?
Studies have shown an incidence of 13-50% on Med-Surg floors and 60-87% in ICUs.

Screening is only part of the answer; timely evaluation and treatment must be done on those cases identified. Patients who screen positive will be brought to your attention for assessment and treatment. Any group wishing to have an educational program on delirium should call Kathy Robinson at 610-969-2175 to schedule.

A few good resources about delirium are listed below:
- www.hospitalelderlifeprogram.org

For more information about this article, please contact Catherine M. Glew, MD, Chief, Division of Geriatrics, at 610-969-3390.
Retrospective Physician Queries

Similar to Clinical Documentation Requests (CDRs) (yellow notes), retrospective physician queries seek to clarify or further specify medical record documentation. The difference is that CDRs occur while the patient is still in-house and are produced by a Clinical Documentation Specialist. Retrospective physician queries are produced by a member of the Health Information Management Coding Staff and occur after patient discharge.

Following are a few questions and answers related to this topic:

**Question 1: Is the Coder questioning my clinical judgment?**

**Answer:** No, not at all. It is not the job of the person performing the query to question your judgment. The coder is simply asking for more information in order to code the encounter correctly.

It is very important to consider that although a condition may be documented very clearly from a clinical standpoint, the coder must be able to translate it into codes in order to capture the appropriate diagnosis and severity.

Some instances in which a coder may generate a query:

- **Completeness** – Includes a report indicating abnormal test results without notation of the clinical significance of these results (e.g., an x-ray shows a compression fracture of lumbar vertebrae in a patient with osteoporosis and no evidence of injury).
- **Clarity** – Includes a patient diagnosis noted without statement of a cause or suspected cause (e.g., the patient is admitted with abdominal pain, fever, and chest pain and no underlying cause or suspected cause is documented).
- **Consistency** – Includes conflicting documentation (e.g., EP report states that a dual chamber pacemaker was removed and a single chamber pacer was inserted, but documentation elsewhere in the encounter notes that a dual pacer was removed and a new dual pacer implanted. The coder will query to ask what kind of pacemaker was removed and re-inserted.
- **Precision** – Includes an instance where clinical reports and clinical condition suggest a more specific diagnosis than is documented (e.g., congestive heart failure is documented when an echocardiogram and the patient’s documented clinical condition on admission suggest acute or chronic diastolic congestive heart failure).

**Question 2: How do I respond to a retrospective query? Is there a deadline for responding?**

**Answer:** The best practice is to edit the coding clarification document while completing medical record items in the EHMR deficiency module. Type response below the “Query Response” prompt.

Exception: Cath Lab queries are completed in DMS and interfaced to EHMR.

Responses to queries are required within seven days of query generation. As with all medical record deficiencies, lack of response will be handled through the normal deficiency suspension process which includes a courtesy call to the physician’s office on Mondays. If still not completed by Wednesday at 3 p.m., the physician and group may have privileges suspended.

**Question 3: Is there a benefit to me? Why should I bother?**

**Answer:** Responding to queries will help improve your quality metrics/profiles, LVHN’s quality profiles, justify length of stays/medical necessity and resource utilization to outside reviewers, and ensure accurate reimbursement for services rendered.

Many agencies (CMS, AHRQ, UHC, National Quality databases, U.S. News & World Report, etc.) analyze and publish your personal profile created by your documentation.

If you have any questions regarding this issue, please contact Carolyn Murphy, Director, Coding and Clinical Outcomes, at carolyn.murphy@lvhn.org or 610-402-2871.

**Suspension for Incomplete Dictations/Signatures**

Every Monday, the Health Information Management (HIM) Department provides a courtesy call to Physician Offices to provide information on any incomplete charts that have met or exceeded the deficiency time limit. Charts not completed by Wednesday at 3 p.m. will result in the physician and/or group being placed on suspension. Suspension affects the entire physician group for any admissions and/or procedures that may be scheduled.

As soon as the deficiencies are completed, please contact the HIM Department at 484-884-3831. The HIM Department is open from 7:30 a.m. to midnight, 7 days a week. If calling between midnight and 7:30 a.m., please call Bed Management at 610-402-8062 to let them know that you have completed your deficiencies and they will remove you from suspension.

Any extension to complete charts must be approved by John W. Hart, Vice President, Medical Staff Services at 610-402-8980.

If you have any questions regarding this issue, please contact Susan Cassium, Director, Health Information Management, at susan.cassium@lvhn.org or 610-402-8330.
COMING SOON: NEW EHMR SYSTEM

Each month, more than two million files are added to our electronic historical medical record (EHMR), the system we use to manage and save all official medical records. Currently, there are 213 million files saved in EHMR.

Information Services and Health Information Management colleagues currently are transferring all those files into a new EHMR system. Beginning June 11, all colleagues will use the new system to access, add information to, and save medical records.

When the new system goes live, medical record “tasks” (items that require an action, such as workflow assignments, dictations, signatures and text editing) created in the current EHMR will not be moved to the new system. These tasks will still need to be completed in the current EHMR. In order to avoid having to complete deficiencies in two systems, you are encouraged to keep all deficiencies up-to-date in the current EHMR.

You will continue to access EHMR on your SSO Toolbar.

Click this icon for all new medical record tasks beginning June 11.

Click this icon for tasks prior to June 11.

The new system will have the same features and functionality as the current EHMR, however, it will have some new features and a slightly different look. To help you understand how to use it, an educational program will be available on The Learning Curve (TLC) by mid May, or you can attend one of the following EHMR educational sessions:

<table>
<thead>
<tr>
<th>Date</th>
<th>LVH-Cedar Crest</th>
<th>LVH-Muhlenberg</th>
<th>LVH-17th Street</th>
</tr>
</thead>
<tbody>
<tr>
<td>June 11</td>
<td>9 a.m., Kasych Computer Lab 2</td>
<td>Noon, ECC Room C</td>
<td>8:30 a.m., Conference Room A</td>
</tr>
<tr>
<td>June 12</td>
<td>9 a.m., Kasych Computer Lab 1</td>
<td>2:30 p.m., ECC Room B</td>
<td>9 a.m., Conference Room A</td>
</tr>
<tr>
<td>June 13</td>
<td>3 p.m., Kasych Computer Lab 1</td>
<td>8 a.m., I/S Training Room, South Entrance</td>
<td></td>
</tr>
<tr>
<td>June 14</td>
<td>9 a.m., Kasych Computer Lab 2</td>
<td>2 p.m., I/S Training Room, South Entrance</td>
<td></td>
</tr>
<tr>
<td>June 15</td>
<td>8 a.m., I/S Training Room, South Entrance</td>
<td>2 p.m., Conference Room A</td>
<td></td>
</tr>
<tr>
<td>June 16</td>
<td>9 a.m., Kasych Computer Lab 1</td>
<td>8 a.m., I/S Training Room, South Entrance</td>
<td>2 p.m., Conference Room C</td>
</tr>
<tr>
<td>June 17</td>
<td>9 a.m., Kasych Computer Lab 1</td>
<td>2:30 p.m., I/S Training Room, South Entrance</td>
<td>10 a.m., Conference Room C</td>
</tr>
<tr>
<td>June 18</td>
<td>11 a.m., Anderson—Presidents’ Room, First Floor</td>
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<td></td>
</tr>
</tbody>
</table>

OnBase EHMR One-Hour Drop-In Sessions for Providers — June, 2012

If you have any questions regarding implementation of the new EHMR or training, contact Greg Burns, Project Manager, at 610-402-1437 or via email at greg.burns@lvhn.org.

Save the Date!

Mark your calendar! The date and place for the next Physician Recognition Dinner have been set — Saturday, April 13, 2013, at Bear Creek Mountain Resort & Conference Center in Macungie. Plan to attend the event to celebrate with your colleagues and recognize those who will be celebrating 25 and 50 years of service on the hospital’s Medical Staff. Stay tuned!
Ethics Symposium Epilogue
by Robert D. Barraco, MD, MPH

Our Fifth Annual Ethics Symposium is now over. And what a success it was as our centerpiece for Ethics Week! The week had started with Schwartz Rounds on April 4. We had our largest attendance ever with almost 200 participants. In fact, it was the largest attendance ever for an interdisciplinary continuing education event at LVHN. In addition to registrants from LVHN, the event was attended by students of various levels, from our Emerging Health Program students, the DeSales Physician Assistant program and the Penn State Practical Nursing program. There were participants from other hospitals as well including Grandview and Hahnemann. We centered on the new movement in Professionalism in healthcare. Our visiting professor and keynote speaker was Mark Kuczewski, immediate past president of the American Society for Bioethics and Humanities. One of his areas of expertise has been the Professionalism movement. He entertained us with Grand Rounds for Surgery, Family Medicine and Internal Medicine on Tuesday. Dr. Kuczewski reflected on our perceptions of Professionalism from Osler to House for his first lecture. Video clips of “Ben Casey” and from the series “Six Feet Under” truly put things in perspective. His next lecture related medical students’ perceptions of dealing with death and dying. We have come a long way but still have much to do in this area. Then Dr. Kuczewski spoke about the New Professionalism Movement and its beginnings as part of our symposium.

We also showcased our own expertise during the symposium. Dr. Dan Valancius gave breakouts on Social Media and its effects on Professionalism. Dr. Lorraine Dickey and her Caregiver Resiliency team held narrative medicine breakouts on issues of Professionalism. Dr. Steve Lammers and I held a case-based session on best and worst cases of Professionalism. There was also a thought-provoking lunch and learn on oaths by Dr. Lammers. The week rounded out with two grand rounds for Pediatrics and Ob-Gyn which I moderated.

Our visiting professor complimented us on our efforts and expertise and encouraged us to keep building on what we have started. And with such excellent interdisciplinary participation, we will do just that. I am especially thankful for all the hard work and dedication of our speakers listed above and our Education Subcommittee. Members of the subcommittee include Steve Lammers, Cheryl Brunovsky, Jane Grube, Cathy Fuhrman, D. James Ezrow, Ruth Fillebrown, John Lizza, Diane Biernacki and me. None of this would have been possible without the efforts of this great group of professionals.

If you have any questions regarding this article, please contact Robert D. Barraco, MD, MPH, Chair of the Ethics Committee, at robert_d.barraco@lvhn.org.

Ethics Corner

Meet Our Students – Class of 2015

Name: Sven Oman
Hometown: Watertown, NY
Undergraduate College: Hamilton College
Major: Neuroscience
Hobbies/Interests: Soccer, running, tennis, skiing

Why did you choose SELECT?
I wanted to participate because I believed I would get close attention and feedback from my SELECT mentors. This type of close relationship with my teachers has always helped me to grow as a student and individual in the past. Also, I would say the opportunity to have new experiences in Tampa and Allentown was a big selling point for me. I have been very active here and have played a lot of sports including golf, tennis, and soccer. I have enjoyed my time so far at USF in Tampa and learned a great deal already. I believe this will continue when the SELECT program starts at LVHN!

Future Goals/Interests:
I am interested in orthopedics, surgery, and internal medicine. Though I know I still have a lot to learn about all fields in medicine these jump out at me. I have always enjoyed hand-eye coordinated activities so that is why I think orthopedics and surgery might be a good fit for me. I also am considering internal medicine because of the variety of cases that you would see. I like to solve puzzles and reason things out so it may be a good career for me as well.

For more information about the SELECT program, please contact Michael J. La Rock, MD, Division of General Internal Medicine and Associate Clinical Professor, Morsani College of Medicine, USF Health, at michael_j.larock@lvhn.org.
CONGRATULATIONS

Jaime M. Cernansky, DMD, MD, Division of Oral and Maxillofacial Surgery, was recently certified by the American Board of Oral and Maxillofacial Surgery. Dr. Cernansky has been a member of the Medical Staff since May, 2009. He is in practice with Valley Oral Surgery, PC.

William T. DeFeo, DPM, Division of Podiatric Surgery, was recently recertified in Foot and Ankle Surgery by the American Board of Podiatric Surgery. Dr. DeFeo has been a member of the Medical Staff since November, 1977. He is in practice with Dr. Brad Lilly at DeFeo and Lilly, PC.

Elizabeth M. Evans, DO, Division of Emergency Medicine, was recently recertified in Emergency Medicine by the American Osteopathic Board of Emergency Medicine. Dr. Evans has been a member of the Medical Staff since September, 2001. She is in practice with LVPG-Emergency Medicine.

Charles J. Incalcaterra, DMD, Residency Program Director, Dental Medicine (LVH), was recently elected President of the Second District of the Pennsylvania Dental Association. The Second District includes the counties of Lehigh, Northampton, Montgomery, Bucks, Chester, and Delaware, and is the largest District Society in Pennsylvania with over 1,600 members. Dr. Incalcaterra has been a member of the Medical Staff since March, 1984. He is in the Division of General Dentistry/Special Care and is in private practice.

Brad H. Lilly, DPM, Division of Podiatric Surgery, was recertified in Foot Surgery by the American Board of Podiatric Surgery. Dr. Lilly has been a member of the Medical Staff since January, 2003. He is in practice with Dr. William DeFeo at DeFeo and Lilly, PC.

Sarah L. Stevens, MD, MPH, Division of Pediatric Subspecialties, Section of Adolescent Medicine, was recertified in Adolescent Medicine by the American Board of Internal Medicine. Dr. Stevens has been a member of the Medical Staff since March, 1999. She is in practice with Pediatric Specialists of the Lehigh Valley.

John J. Viteritti, DO, Division of Emergency Medicine, was recertified in Emergency Medicine by the American Osteopathic Board of Emergency Medicine. Dr. Viteritti has been a member of the Medical Staff since November, 2006. He is in practice with LVPG-Emergency Medicine.

LVHN DIGITAL LIBRARY

The Digital Library Goes Mobile!

Library Services is pleased to announce the addition of a NEW mobile website, available to certain LVHN colleagues. The mobile site is designed and structured specifically for viewing on a mobile device, and features direct links to Library Services’ most used and recommended resources.

To Connect, follow the Instructions Below:

- You must have cookies enabled in your browser
- Enter the following URL exactly in the browser bar: https://intranet.lvh.com/library
- Enter your regular User ID (ex. P1234) and Password, and Sign In

The mobile site has been tested on iPhone, iPad, Android, Blackberry and Kindle Fire.

IMPORTANT

- If you want to bookmark the site, be sure the URL is the exact bookmark URL address, otherwise the bookmark will not work. You may need to edit the bookmark after it is created.
- Clear your browsers’ cookies before switching between the Library Mobile Site and LVH Intranet site.

Other Tips and Tricks:

- Some sites/resources/articles/eBooks may require scrolling using two fingers.
- MDConsult and Access Medicine require smartphone users to create a personal account via an LVHN computer before using their app/mobile site.

If you have trouble connecting, contact the I/S Help Desk at 610-402-8303. For other questions, contact Krista Pegnetter in Library Services at 610-402-8410.
The Joint Commission now requires evidence of ongoing proficiency evaluation in the credentialing process for hospital staff membership. This process is known as OPPE (Ongoing Professional Practice Evaluation). This column highlights aspects of the OPPE survey performed biannually by the LVHN primary care ambulatory practices.

The past two months have prompted reflection on the current OPPE survey process along with solicitation of feedback from those within the Department of Family Medicine and the Division of General Internal Medicine within the Department of Medicine. All providers required to complete the survey were asked for input on areas that can be improved.

Listed below are a few of the feedback threads received along with follow-up responses:

- **“This survey is not applicable to me; I am per diem/affiliate/performing in another area of medicine, etc.”**
  
  **Response:** If you have received the OPPE survey and feel that you are exempt from inclusion in the OPPE process, please notify the appropriate individual in your area (Dorothy Jacquez, Department of Family Medicine or Sherry Sawka, Department of Medicine).

- **“I am interested in learning more about how this tool will help to develop quality programs and allocate resources.”**
  
  **Response:** The OPPE survey data is summarized to provide a larger scale picture of how the Primary Care Outpatient practices are performing in regards to quality, patient safety, and Patient Centered Medical Home (PCMH) principles. When an area is found to be deficient, efforts are taken to develop initiatives and resources in that direction.

For example, and prompted from the OPPE survey, CME awareness and tracking was highlighted last month in Progress Notes and information on how to track CME was performed on the LVHN TLC eLearning system. Last June, results of the OPPE survey noted a deficiency in the area of cultural awareness. As a result, a number of Grand Rounds were dedicated to educating providers in that area. Every OPPE survey allows for awareness that integration of LVHN I/S technology may be deficient in some practices. When these practices are identified, efforts are made to get those practices in line with the network.

The larger scope of the survey allows us to obtain practice and provider information as well as abide by the requirement, without the invasive process needed to obtain practice and practitioner level data for every member in Primary Care. Once each practice is able to report on their practitioner’s clinical performance, the ambulatory OPPE process will adjust from this survey tool to reflect that data information.

- **“Why such a high frequency? Can the OPPE surveys be distributed annually or every two years instead of every six months?”**
  
  **Response:** The Joint Commission requires “ongoing” evaluation, which is deemed at less than a 12 month period. Six months was chosen by LVHN as the standard time frame.

- **“For private practitioners, this can be challenging to complete – please try to streamline and simplify if possible.”**
  
  **Response:** It is the goal of the OPPE team to help this be as simple as possible. We are working to streamline the online survey tool and use a similar tool as was used for Medical Staff Reappointment. If there are other suggestions for simplification, please pass along to the key contact liaisons and they will be discussed with the working group.

Thank you again to all those practitioners involved in this OPPE process. Your input has been truly valuable to making this a stronger tool and system for everyone. Keep the lines of communication open!

If you have any questions regarding OPPE, contact Bruce A. Ellsweig, MD, Vice Chair of Family Medicine Community Practices, at 610-969-0300, or Jennifer Mariotti, DO, Department of Medicine Associate Vice Chair (17th Street), at 610-969-2255.
Changes to Tube/Enteral Feeding Orders

The Enteral Nutrition Order Set in Centricity has been updated to reflect the current Clinical Practice Guidelines, based on the recommendations from the Nutrition Quality Committee. The goal is to ensure patients reach their tube feeding target rate in a timely fashion and prevent inappropriate holding of tube feedings. Tube feeding initial administration rate will default in the order to 50 ml/hr for enteral formulas providing <1.8 cal/ml and 25ml/hr for formulas providing > 1.8ml/ml. The “Hold for Residual” field in the Gastric tube feedings orders will default to hold for residuals >250 ml. Residuals should not be checked if a jejunal access device is the route of tube feeding administration. Updates will be effective in CE early in May. Please contact the Clinical Nutrition Department at 610-402-8313 if you have questions.

Changes to Consult Screens

To better address the scope of responsibility for consults, the Consult Order screens will be changing this month. A new required field, “Consult type” will provide options for the ordering clinician to define the responsibility for the consultant. The first choice is, “Evaluate and Advise,” – the consultant should NOT enter orders on the patient; and should discuss the case and recommendations with the ordering clinician. In the second choice, “Evaluate and place Orders,” – the consultant can enter orders, if appropriate, and should discuss the case with the ordering clinician. To facilitate communication, the clinician ordering the consult can enter contact information into the appropriate field (this field is optional).

Changes to DCI

Sometime this month, you will notice a slight change to DCI. To meet CMS Core Measures for Heart Failure Discharge Instructions, DCI will require the provider to enter a diet and one activity before the DCI is finalized. This area will be outlined with a red box until entered and saved.

Changing Batteries on the new Wyse Devices – It’s a Two-Latch System

We have experienced issues with broken battery clips that hold the battery in place. We believe this is due to the battery not being removed properly. When looking at the back of the device, with the battery at the top – the latch on the left is the lock/unlock, and the latch on the right is the release. When changing the battery – unlock the latch on the left, and then slide and hold the latch on the right to remove the battery. After sliding the new battery into place, please remember to lock the battery in place using the latch on the left. This will prevent the battery from slipping out of place and from potentially breaking the clip.

If you have any questions regarding these topics, please contact Don Levick, MD, MBA, Chief Medical Information Officer, at 610-402-1426 or pager 610-402-5100 7481.
UPCOMING SEMINARS, CONFERENCES AND MEETINGS

The Jeffrey Paul and Grace Kathryn Feather Endowed Lectureship Series

“Forty Years of the War on Cancer: From Carpet Bombing to Magic Bullets” will be presented by Dario C. Altieri, MD, Director, The Wistar Institute Cancer Center, on Tuesday, May 15, from Noon to 1 p.m., in the hospital Auditorium at Cedar Crest & I-78, with overflow in Kasych ECC Room 7. Lunch will be provided.

For more information, contact Kathy Gaspari in the Department of Medicine at 610-402-5200.

Emergency Medicine Grand Rounds

Emergency Medicine Grand Rounds are held on Thursdays, beginning at 9 a.m., at various locations. Topics to be discussed in May will include:

- May 3 – LVH-M ECC Rooms C and D
  - “No Pain, Big Gain, Effective Pain Management” and “Opioid Misuse” – Visiting Speaker – James Ducharme, MD, Editor-in-Chief, Canadian Journal of Emergency Medicine, Senior Vice President and Chief Medical Officer, AIM Health Group, Clinical Professor of Medicine, McMaster University
  - Journal Club – Bryan Kane, MD and Steven Frei, MD
  - Histoacryl Inservice/Program Director’s Corner
- May 10 – LVH-M Banko Building
  - Rosen’s Club – Robert Cannon, DO
  - Hand Trauma – Jen Sears, DO
  - Toxicology Series – Matt Cook, DO
  - M & M (2 hours) – Andy Miller, DO
- May 17 – LVH-M Banko Building
  - Peripheral Vascular Trauma – Kevin Vong, DO
  - Encephalopathies – Mike Weigner, MD
  - Procedural Sedation (2 hours) – Charles Worrilow, MD
- May 24 – LVH-M Banko Building
  - Rosen’s Club – Matt Cook, DO
  - Upper Extremity Trauma – Kayla Long, DO
  - Endocrine Disorders – Michael Nguyen, MD

- Pediatric Abdominal Pain – Andy Miller, DO
- DIO Meeting
- May 31 – LVH-M Banko Building
- Research Day
- Pediatric topics – Claudia Busse, MD
- Reimbursement, Budgeting and Cost Containment – Teresa Wigoda

For more information, contact Dawn Yenser in the Department of Emergency Medicine at 484-884-2888.

Medical Grand Rounds

Medical Grand Rounds are held on Tuesdays from Noon to 1 p.m., in the Auditorium at LVH-Cedar Crest and teleconferenced to ECC Room B at LVH-Muhlenberg and the VTC Room at LVH-17th Street. Topics for May will include:

- May 1 – “Update in Nephrology” – Kathryn Ussai, MD
- May 8 – Residency Presentation of the Year
- May 15 – 4th Annual Feather Endowed Lectureship Series – “Forty Years of the War on Cancer: From Carpet Bombing to Magic Bullets” – Dario C. Altieri, MD, Director, The Wistar Institute Cancer Center – Overflow room – Kasych ECC Room 7. Lunch will be provided.
- May 22 – Department of Medicine Year in Review – Debbie Salas-Lopez, MD, MPH, Chair, Department of Medicine

For more information, contact Kathy Gaspari in the Department of Medicine at 610-402-5200.

OB-GYN Grand Rounds

The Department of Obstetrics and Gynecology Grand Rounds are held on Fridays from 7 to 8 a.m. The topics for May will include:

- May 18 – “Narrative Medicine” – Lorraine Dickey, MD – Location: Kasych ECC Room 7

For more information, contact Julie Gualano in the Department of Obstetrics and Gynecology at 610-969-4515.

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Pediatric Grand Rounds

The Department of Pediatrics will hold Grand Rounds at 8 a.m., in Kasych ECC Room 6 at LVH-Cedar Crest on the following Tuesdays in May:

- May 1 – “QI and Maintenance of Certification” – Steve Kairys, MD, Chair, Pediatrics, Meridian Health
- May 8 – “Appendicitis, Lumps & Bumps” – William D. Hardin, Jr., MD
- May 15 – Pulmonary topic
- May 29 – GI topic

For more information, contact Cari Coelho in the Department of Pediatrics at 610-969-2540.

Psychiatry Grand Rounds

The next Department of Psychiatry Grand Rounds presentation will be held on Thursday, May 17, at Noon (registration at 11:45 a.m.) in ECC Rooms B, C and D at LVH-Muhlenberg. The presentation will also be teleconferenced to the hospital Auditorium at LVH-Cedar Crest.

“Grief Work – Important Tools for Your Kit” will be presented by Jason Boyko, MS, LPC, Coordinator of Bereavement Services for Lehigh Valley Health Network and Hospice.

For more information, contact Tammy Schweizer in the Department of Psychiatry at tammy.schweizer@lvhn.org or call her at 610-402-5766.

Spine Conference

Conferences relating to interesting spine cases are held on the first Wednesday of each month beginning at 7 a.m. Clinicians are invited to bring interesting cases to the meeting.

The next Spine Conference will be held on Wednesday, May 2, in Kasych ECC Room 9 at LVH-Cedar Crest.

For more information, please contact James C. Weis, MD, Co-Chief, Division of Spine Surgery, or Lori Zimmerman, Nursing Manager, at 610-973-6271.

Surgical Grand Rounds

Surgical Grand Rounds are held on Tuesdays at 7 a.m., in the Auditorium at LVH-Cedar Crest and teleconferenced to the First Floor Conference Room at LVH-Muhlenberg, unless otherwise noted. Topics for May will include:

- May 1 – Stahler-Rex Lectureship – “How and For How Long Should We Educate Surgeons? Some Reflections on Surgical Education – From Osmosis to Intentionality” – John Tarpley, MD, Director, General Surgery Residency Program, Professor, Department of Surgery, Section of Surgical Sciences, Vanderbilt University, Nashville, Tenn.
- May 8 – “Progress in pancreas cancer management: Not an oxymoron!” - Nipun Merchant, MD, Professor of Surgery and Cancer Biology, Vanderbilt University Medical Center
- May 15 – “Chicks with Knives: How Women have Changed Surgery” – Danielle Cheeseman, MD, Chief Surgical Resident

For more information, contact Cathy Glenn in the Department of Surgery at 610-402-7839.

Emergency Medicine Institute – Life Support Classes

Upcoming life support classes sponsored by the Emergency Medicine Institute (EMI) for June are listed below:

Advanced Cardiac Life Support (ACLS)

ACLS renewal classes will be held from 8 a.m. to Noon, at the Emergency Medicine Institute located at 2166 S. 12th Street, Allentown, on the following dates:

- June 19
- June 25

A two-day provider course will also be held June 5 and 6 from 8:30 a.m. to 4 p.m., at the Emergency Medicine Institute.

Pediatric Advanced Life Support (PALS)

PALS renewal classes will be held from 8 a.m. to 4 p.m., at the Emergency Medicine Institute on the following dates in June:

- June 12
- June 18

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A two-day provider course will also be held June 7 and 8, from 8 a.m. to 4 p.m., at the Emergency Medicine Institute.

Registration information and a list of additional classes are available on the EMI website. To access the EMI website from the LVHN Intranet homepage, select “Departments” – “Non-Clinical” – “EMI.”

For more information regarding these classes, please contact Christine Ash at the Emergency Medicine Institute at 610-969-0299.

What’s New in Continuing Medical Education?

**FYI Upcoming Events**

- **Stroke Syndromes: What’s Old is New, and What’s New is Old**
  May 10 – 4 to 8 p.m., and
  May 11 – 7 a.m. to 3 p.m.
  Kasych Conference Rooms and Auditorium, LVH-Cedar Crest

- **Peripartum Emergencies Workshop**
  May 19 – 8 a.m. to 12:30 p.m.
  LVHN Simulation Center – 1247 S. Cedar Crest Blvd., 2nd Floor

- **4th Annual Ultrasound in Obstetrics and Gynecology Conference**
  September 21 and 22
  LVH-Cedar Crest
  Further details to follow

To register for the events listed, call 610-402-CARE (2273). For more information about the events, preview the brochures available on the Division of Education’s website under “Continuing Education Event Brochures.”

If you have any questions regarding CME/CNE accreditation, PI CME, or the CE Advisory Board, please contact Jane Grube, Associate Director, Continuing Education, at 610-402-2398.

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**PAPERS, PUBLICATIONS AND PRESENTATIONS**

**Dennis B. Cornfield, MD**, Chief, Section of Hematopathology & Clinical Laboratory Medicine; Usman Shah, MD, Division of Hematology-Medical Oncology; and **Courtney E. Bennett, DO**, Chief Medical Resident, were co-authors of the article – “Philadelphia Chromosome-Negative Myeloproliferative Neoplasm with a Novel Platelet-Derived Growth Factor Receptor-β Rearrangement Responsive to Imatinib” – which was published in the *Journal of Clinical Oncology*, Volume 30, Number 9, March 20, 2012.

**Dale A. Dangleben, MD**, Associate Program Director, General Surgery Residency Program, was featured in an article – “Surgical Education: Finally, There Are Some Apps for That” – which appeared in the February, 2012 issue of *General Surgery News*.

**Mark A. Gittleman, MD**, Division of General Surgery, Section of Surgical Oncology, co-authored and presented the paper – “Analysis of the impact of intraoperative margin assessment of partial mastectomy with adjunctive use of MARGINPROBE® vs. standard of care on margin status with different definitions of positive margin depth; results from a randomized prospective multi-center study” – at the European Breast Cancer Congress held in Vienna, Austria, on March 23.

**Indru T. Khubchandani, MD**, former member of the Division of Colon and Rectal Surgery with Honorary Status, was invited to deliver a lecture on “C. Difficile Colitis, when to perform surgery” at the annual meeting of the Association of Colon and Rectal Surgeons of India held in Kochi, India on December 29, 2011. Dr. Khubchandani is an Honorary Member of the Association of Surgeons of India.

**Thomas Miller, MSW**, Program Director, Adult Partial Hospitalization Program, was first author of the Fifth Edition of the Standards & Guidelines for Partial Hospitalization Programs published by the Association for Ambulatory Behavioral Healthcare (AABH). The AABH sets the standards and guidelines for partial hospitalization programs throughout the country.
WHO’S NEW

This section contains an update of new appointments, address changes, status changes, resignations, etc. Please remember to update your directory with this information.

Medical Staff

New Appointments

Taffy A. Anderson, MD
Health Information Management
Lehigh Valley Hospital
Cedar Crest & I-78, P.O. Box 689
Allentown, PA 18105-1556
Phone: 610-402-5809  Fax: 610-402-8322
Department of Obstetrics and Gynecology
Division of Obstetrics/Gynecology
Provisional Medical Administrative

Eric W. Bean, DO
LVPG-Emergency Medicine
Lehigh Valley Hospital
Cedar Crest & I-78, P.O. Box 689
Allentown, PA 18105-1556
Phone: 610-402-8130  Fax: 610-402-7160
Department of Emergency Medicine
Division of Emergency Medicine
Provisional Active

Nicole L. Grube, DO
LVHN Hospital Medicine at Muhlenberg
Lehigh Valley Hospital-Muhlenberg
2545 Schoenersville Road
Second Floor, Tower
Bethlehem, PA 18017-7384
Phone: 484-884-9677  Fax: 484-884-9297
Department of Medicine
Division of General Internal Medicine
Section of Hospital Medicine
Provisional Active

Allen M. Khademi, MD
Good Shepherd Physician Group
Good Shepherd Rehab Hospital
850 S. Fifth Street
Allentown, PA 18103-3308
Phone: 610-776-3278  Fax: 610-776-3326
Department of Medicine
Division of Physical Medicine-Rehabilitation
Provisional Active

Eileen C. Quintana, MD, MPH
LVPG-Emergency Medicine
Lehigh Valley Hospital
Cedar Crest & I-78, P.O. Box 689
Allentown, PA 18105-1556
Phone: 610-402-8130  Fax: 610-402-7160
Department of Emergency Medicine
Division of Emergency Medicine
Section of Pediatric Emergency Medicine
Provisional Active

Shakuntala Y. Varhade, MD
Pediatric Hospitalist at Pottstown Memorial Medical Center
1600 E. High Street
Pottstown, PA 19464-5008
Phone: 610-327-7540  Fax: 610-327-7669
Department of Pediatrics
Division of General Pediatrics
Provisional Active

Medical Staff Leadership Appointments

Department of Emergency Medicine
Alexander M. Rosenau, DO
Senior Vice Chair

Department of Surgery
Linda L. Lapos, MD
Chief
Division of Colon and Rectal Surgery

Robert J. Sinnott, DO
Associate Chief
Division of Colon and Rectal Surgery

Medical Directors of Patient Care Units

James K. Wu, MD
Medical Director
Open Heart Unit
(Cedar Crest & I-78)

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Change of Departmental Assignment

Joseph E. Patruno, MD
Department of Obstetrics and Gynecology
From: Obstetrics/Gynecology
To: Gynecology

Changes of Address

Pleasant Valley Family Practice
Christine K. Block, MD
Jonathan J. Burke, DO
Daisy Thomas-Gobalakrishna, DO
Tavershima Asom, CRNP
208 Kevin Lane
Suite 101
Brodheadsville, PA 18322-7044
Phone: 570-992-7620  Fax: 570-992-9884

Practice Changes

John J. Cassel, MD
Sacred Heart Medical Associates – Cardiology
325 N. Fifth Street
Suite 200
Allentown, PA 18102-3325
Phone: 610-776-8253  Fax: 610-439-2308

Amanda B. Flicker, MD
LVPG-Maternal Fetal Medicine
Lehigh Valley Hospital
Cedar Crest & I-78, P.O. Box 689
Allentown, PA 18105-1556
Phone: 610-402-8510  Fax: 610-402-2430

Stephen J. Ksiazek, MD
Coordinated Health Cardiology
2300 Highland Avenue
Bethlehem, PA 18020-8920
Phone: 610-861-8080  Fax: 610-997-0726

Practice Name Change

William T. DeFeo, DPM
Brad H. Lilly, DPM
From: William T. DeFeo, DPM and Associate, PC
To: DeFeo and Lilly, PC
3131 College Heights Blvd.
Suite 1500
Allentown, PA 18104-4890
Phone: 610-821-0444  Fax: 610-820-7006

Honorary Status

John S. Jaffe, MD
Department of Surgery
Division of Urology

John S. Ziegler, DDS
Department of Dental Medicine
Division of General Dentistry/Special Care

Resignations

James F. Frommer, Jr., DO
Department of Family Medicine
(West Broad Street Family Medicine)

Todd R. Holbrook, MD
Department of Family Medicine
(Bub and Associates Medical Center)

H. Christina Lee, MD
Department of Obstetrics and Gynecology
Division of Reproductive Endocrinology & Infertility/Gynecology
(Family Fertility Center)

Allied Health Staff

New Appointments

Barbara A. Ebert, CRNP
Certified Registered Nurse Practitioner
Lehigh Valley Heart & Lung Surgeons
Center for Advanced Health Care
1250 S. Cedar Crest Blvd.
Suite 310
Allentown, PA 18103-6224
Phone: 610-402-6890  Fax: 610-402-6892
Supervising Physician: Timothy S. Misselbeck, MD

Corrine M. Fillman
Certified Genetic Counselor
LVPG-Maternal Fetal Medicine
Lehigh Valley Hospital
Cedar Crest & I-78, P.O. Box 689
Allentown, PA 18105-1556
Phone: 610-402-8510  Fax: 610-402-2430
Supervising Physician: Albert P. Sarno, Jr., MD, MPH

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Don O. Gourdine
Pacemaker/ICD Technician
Biotronik, Inc.
6024 Jean Road, Suite B4
Lake Oswego, OR  97035-5333
Phone: 800-547-0394  Fax: 503-635-9936
Supervising Physician: Sultan M. Siddique, MD

Mark J. Graber, CRNP
Certified Registered Nurse Practitioner
Lehigh Neurology
Center for Advanced Health Care
1250 S. Cedar Crest Blvd., Suite 405
Allentown, PA  18103-6224
Phone: 610-402-8420  Fax: 610-402-1689
Supervising Physician: Sultan M. Siddique, MD

Sandra A. Grello, CRNP
Certified Registered Nurse Practitioner
Pain Specialists of Greater Lehigh Valley, PC
The Center for Pain Management
1240 S. Cedar Crest Blvd., Suite 307
Allentown, PA  18103-6224
Phone: 610-402-1757  Fax: 610-402-9089
Supervising Physician: Bruce D. Nicholson, MD

Amanda L. Lucik, PA-C
Physician Assistant-Certified
Coordinated Health
2775 Schoenersville Road
Bethlehem, PA  18017-7307
Phone: 610-861-8080  Fax: 610-861-2989
Supervising Physician: Emil J. DiIorio, MD

Carissa L. Werkheiser, PA-C
Physician Assistant-Certified
Adult Medicine & Geriatric Associates
798 Hausman Road, Suite 270
Allentown, PA  18104-9108
Phone: 610-871-3300  Fax: 610-871-5566
Supervising Physician: Sandra Fogelman-MacKenzie, MD

Melissa C. Lehmann, PA-C
Physician Assistant-Certified
From: HealthWorks – Patrick B. Respet, MD
To: Surgical Specialists of the Lehigh Valley – Jayme D. Lieberman, MD

Aaron E. Robertshaw, PA-C
Physician Assistant-Certified
(LVHN Hospital Medicine at Muhlenberg)
From: Gonzalo E. Pimentel, MD
To: Patricia A. Quinlan, MD

Addition/Removal of Supervising Physician

Joan G. Finno, CRNP
Certified Registered Nurse Practitioner
(LVPG-Emergency Medicine – Anthony T. Werhun, MD)
Addition of: Health Center at Moselem Springs – Joselito A. Ouano, MD
Removal of: LVHN Medical Services – Holly L. Binnig, MD

Removal of Supervising Physician

Daniel B. Taylor, CRNP
Certified Registered Nurse Practitioner
(Surgical Specialists of the Lehigh Valley – John J. Hong, MD)
Removal of: LVHN Medical Services – Holly L. Binnig, MD

Resignations

Christopher J. Arma
Intraoperative Neurophysiological Monitoring Specialist
(Surgical Monitoring Associates, Inc.)

Krista L. Gerlach, PA-C
Physician Assistant-Certified
(Lehigh Neurology)

Michael D. Lee, PA-C
Physician Assistant-Certified
(Lehigh Valley Center for Sight, PC)

Nancy L. Minnich, PA-C
Physician Assistant-Certified
(Medical Imaging of LV, PC)

Catherine L. Monhollen, CRNP
Certified Registered Nurse Practitioner
(Lehigh Valley Family Health Center)

David A. Palanzo, CCP
Perfusionist
(Perfusion Care Associates, Inc.)
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President, Medical Staff

Robert J. Motley, MD
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Matthew M. McCambridge, MD
Past President, Medical Staff

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Vice President, Medical Staff Services

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Coordinator, Communications & Special Events
Managing Editor

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Ronald W. Swinfard, MD

Pat Toselli, DO

John D. Van Brakle, MD

James T. Wertz, DO

Thomas V. Whalen, MD

S. Clarke Woodruff, DMD

Visit us on the new LVHN internet site at www.lvhn.org
Select “Information for: Physicians” in the lower black section, then select “Medical Staff Services” and “Services for Members of the Medical Staff”

Progress Notes is published monthly to inform the Medical Staff, Advanced Practice Clinicians, and employees of Lehigh Valley Health Network of important issues concerning the Medical Staff and Advanced Practice Clinicians.

Articles should be submitted by e-mail to janet.seifert@lvhn.org or sent to Janet M. Seifert, Medical Staff Services, Lehigh Valley Health Network, Cedar Crest & I-78, P.O. Box 689, Allentown, PA 18105-1556 by the 15th of each month.

If you have any questions about the newsletter, please contact Mrs. Seifert by e-mail or phone at (610) 402-8590.