The Use of Interval Division of Education in the Navigation of Breast Cancer Patients

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Identification of Problem
Feedback from patient survey and focus group revealed patients felt ill prepared for breast surgery. Education was provided but feedback showed:
• Too much information
• Not given at the proper time
• They remember getting information, but don’t remember the content

Solution
Development of an educational program providing key information at key times: at time of diagnosis, treatment, and completion of treatment (survivorship).