Seven Critical Steps to Sustained Quality Improvement (Poster)

Cheryl Barr BSN, RN, CPAN  
*Lehigh Valley Health Network*, Cheryl.Barr@lvhn.org

Jodi Koch BSN, RN  
*Lehigh Valley Health Network*, Jodi.Koch@lvhn.org

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Seven Critical Steps to Sustained Quality Improvement
Cheryl Barr, BSN, RN, CPAN & Jodi Koch, BSN, RN, Postanesthesia Care Unit
Lehigh Valley Health Network, Allentown, Pennsylvania

Background

- **Problem Statement:** A 23-bay Post Anesthesia Care Unit within a Magnet hospital was not meeting expected quality outcomes.
- **Objectives:** Implement strategies to improve and sustain three significant quality measures.
- **Goals:**
  - Improve compliance with established autotransfusion policy
  - Improve compliance with line reconciliation policy
  - Ensure completeness of critical nursing assessments

**STEP 1**
- Validate that the perioperative leadership and councilor structure fostered a culture of patient safety.

**STEP 2**
- Identify the “Chief Quality Officer” in the department
  - Nursing educator assumed bottom-line ownership for monitoring clinical practice and outcomes.

**STEP 3**
- Assuring consistent, accurate data collection.

**STEP 4**
- Engaging staff in describing the story that the data told.
  - What was really happening at the bedside?

**STEP 5**
- Providing hands-on teaching methods and realtime re-education
  - Rounding with a purpose

**STEP 6**
- Plan-Do-Check-Act Method
  - Re-evaluate effectiveness of strategies

**STEP 7**
- Celebrate successful practices!

**Results**

![Graph showing results](image-url)