So this is it – my last column as President of the Medical Staff. It has been an incredible journey, full of learning, new relationships, and challenges. In my CAPOE role, I had already gotten to know many of the Medical Staff before my term as President began. This experience has provided me with a deeper understanding of the challenges and issues facing all of us as we move forward together. I am continually amazed by our Medical Staff: the incredible quality of care, the compassion and caring shown to patients, the dedication to the profession, and mostly, the ability to maintain all of this effort while dealing with the dizzying changes and challenges occurring both internally and externally. I thank all of you for your effort, patience, and caring. The Medical Staff is a critical factor in making LVH a truly incredible healthcare institution. I would also like to thank the Medical Staff for the respect they have shown me, the Medical Staff leadership, and the Medical Staff Services office. It has truly been an honor and privilege to serve as your President.

So what did Troika accomplish during the last two years? My consistent message has revolved around the ABC’s of Effective Communication (being Aware of your Behavior and Consequences). I have tried to deliver this message in my columns in Medical Staff Progress Notes: recounting lessons from the systems theory literature, the use of humor in healthcare and the importance of feedback. Through the Medical Executive Committee, the “Physician Code of Behavior” was developed and endorsed, and is now part of all departmental rules and regulations.

“...My only friend, the end
Of everything that stands, the end
No safety or surprise, the end.”

(Jim Morrison, 1967)
Management Changes Announced

With the recent resignation of Louis L. Liebhaber as Chief Operating Officer, a number of management changes have been announced.

Stuart S. Paxton, Jr., who has served as Senior Vice President of Operations at LVH-Muhlenberg since October 1997, was appointed Chief Operating Officer. Mr. Paxton has been with Lehigh Valley Hospital for 24 years. He has the respect and affection of the staff and the community, and he has been instrumental in the growth and acceptance that the Muhlenberg campus enjoys in the community.

Mr. Paxton began his LVH career as controller at The Allentown Hospital. He assumed positions of increased responsibility in the finance department. In 1994, he moved into operations, taking on the role of Vice President for Support Services, overseeing implementation of a number of improvement initiatives, particularly in materials management. When what was then Muhlenberg Hospital Center merged with LVH, Mr. Paxton became Senior Vice President of Operations for that campus. His initial focus was to ensure that the merger was successful. For the past six years, he has overseen the revitalization of that campus and its expansion, with the seven story patient care pavilion completed two years ago.

Mr. Paxton serves on the board of the Lehigh Valley Industrial Park and has served on the board of the Bethlehem Area Chamber of Commerce. At present, he is president of the Bethlehem Area Moravian Board and serves on the board of the Moravian Book Shop.

Mark H. Holtz, who has served as Senior Vice President of Operations for the past two years, has been appointed Senior Vice President of Operations at Lehigh Valley Hospital-Muhlenberg.

Mr. Holtz joined LVH in 1999 as Vice President of Operations. He was named Senior Vice President of Operations in 2004.

“Mark is already so closely involved in LVH-Muhlenberg’s day-to-day management and operations that this feels like a very natural succession,” Mr. Paxton said.

His experience establishes continuity in the operations function, as LVH-Muhlenberg continues to seek new efficiencies and provide the community with a high standard of care.

Mr. Holtz has had a big impact on improving both employee satisfaction and on the efficiency of the operating rooms, as well as on GOC initiatives to improve patient access and throughput. He was instrumental in the development and implementation of the Patient Logistics Center as part of GOC.

Mr. Holtz serves on LVH-Muhlenberg’s Medical Advisory Committee and is well known to the physicians who practice at the LVH-Muhlenberg campus. He also serves on the Patient Satisfaction Improvement Council. In addition, Mr. Holtz serves on several community organizations, and is President-elect of the Minsi Trails Council of the Boy Scouts of America.

James F. Geiger, who has served as Vice President of Ambulatory Services for nearly two years, has been appointed Senior Vice President of Operations.

Mr. Geiger began his career at LVH in 2001 as Administrator of Residency Practices. He was named Vice President of Ambulatory Services in January 2005. He has done an outstanding job managing the 17th & Chew campus and the clinic practices that serve the uninsured and underinsured in our community. Under his leadership, the Residency Practices experienced a 27% increase in annual outpatient visits, while community enrollment in HealthChoices

Continued on next page
Continued from Page 1

Dr. Irvin Rubin spoke at Medical Grand Rounds and the General Medical Staff meeting in September 2005. His message, which has been central to my personal behavior over the years, dealt with keeping the caring in healthcare.

With the help of Dr. Alan Berger and the Bylaws Committee, the Medical Staff Bylaws and Rules and Regulations were completely rewritten. The language was updated to make the documents more reader friendly and to stay current with regulatory bodies.

We've revamped many of the Medical Staff committees and instituted the Medical Staff Scholarship program. If you are a member of a Medical Staff committee, please investigate the Scholarship program and take advantage of the benefits. We worked with hospital leadership and outside consultants to develop a tool to aid physicians with making choices regarding malpractice insurance. This monograph, "Medical malpractice insurance coverage: how to determine the best choice for your practice type," is available in the Medical Staff Services office.

Also in conjunction with hospital leadership, we are working on a system that will eventually acknowledge the members of our Medical Staff who contribute to our Departmental on-call systems. The goal is to make this equitable and representative of the true work that is involved.

And, of course, there is CAPOE. The past two years have taken us from great utilization of CAPOE by the Medical Staff to essentially Universal use by everyone. Our current utilization is 95%, which is an incredible achievement for the Medical Staff and the institution. Although the system continues to be refined and enhanced, the benefits to patient safety and quality are already being realized. As we continue to move toward a complete online environment, I believe that CAPOE has set the standard for a successful collaboration between the Hospital Information Services Department and all of the users – physicians, staff, pharmacy, etc.

We have also worked to ease the stress on our Medical Staff. The addition of fruit on Fridays to the Medical Staff Lounges, the expansion of the physician parking lot and the renovation of the Medical Staff Lounge at Cedar Crest are several examples.

Troika continues to try to act as advocates for the Medical Staff, especially in areas where added communication would be beneficial. I hope those who have been involved in these situations feel that they have been fairly represented. Clearly, our role with the Medical Staff extends far beyond overseeing the credentialing and privileging process.

As I move into the role of Past President, I'm extremely confident that the Medical Staff is being left in extraordinary hands. Both Dr. Linda Lapos and Dr. Matt McCambridge will continue to represent the Medical Staff with integrity, fairness, and a deep understanding of the need for a successful collaboration between a hospital and its Medical Staff.

Stay well and enjoy the holidays. And again, thank you for allowing me to serve in this role.

As Gene Hart, the voice of the Flyers, used to say, "Goodnight and good hockey."

Donald L. Levick, MD, MBA
Medical Staff President
Visitors to Procedural Areas of the Hospital

Changes to the Administrative Policy – Visitors to Procedural Areas of the Hospital – were reviewed and approved by the Medical Executive Committee on November 7, 2006.

The policy states, “Visitors to any LVHHN operating room, procedural area, or patient care area for the purposes of observing, proctoring, teaching, assisting, or learning, shall submit a written request and obtain appropriate authorization through the Office of Medical Staff Services or (if student) the Division of Education or (if vendor) Supplier Services prior to the exercising of these privileges.”

The policy has been revised to include more stringent requirements for individuals requesting observation and/or temporary privileges (non applicant). Following are the requirements for both of these privileges.

Requirements for Observation Privileges

- Copy of curriculum vitae
- Copy of Pennsylvania license, if applicable
- Completed health certification form
- Signed “Acknowledgement of Confidentiality” form

Requirements for Temporary Privileges (non applicant)

- Copy of curriculum vitae
- Copy of Pennsylvania license
- Completed health certification form
- Signed “Acknowledgement of Confidentiality” form
- Copy of current malpractice policy cover sheet
- Copy of DEA certificate, if applicable
- Signed consent for temporary privileges
- Signed consent for criminal background and GSA checks
- Completed peer reference
- “Good Standing” letter and Delineation of Privileges form from primary hospital

Enforcement of the above requirements will begin on January 1, 2007.

If you have any questions or for a copy of the policy, please contact Ruth Davis, Director of Medical Staff Services, at 610-402-8975 or via email at ruth.davis@lvh.com.

Life Support Certification Required for Moderate Sedation Privileges

Prior to each biennial Medical Staff reappointment, all members of the Medical Staff who have Moderate Sedation privileges at Lehigh Valley Hospital are required to successfully complete the on-line Medical Staff approved Moderate Sedation information program and on-line examination. This requirement was initially established with the inception of moderate sedation criteria in 2003.

In addition, current life support certification (NRP, NALS, ACLS, PALS, APLS, ATLS, or ARLS/BLS as appropriate for patient practice population) is also a requirement for continuation and maintenance of moderate sedation privileges. This requirement was approved by the Medical Executive Committee on February 7, 2006.

Practitioners are required to provide evidence of certification renewal no later than the expiration date on file in the Medical Staff Services office. Evidence of renewal should be in the form of a copy of the card/certificate or, if not yet available, a signed statement from the testing agency indicating the following items:

- the type of certification (e.g., ACLS, ATLS, etc.)
- the effective and expiration dates of the new certification

The above information should be faxed to Medical Staff Services at 610-402-8926.

Failure to provide the required copy by the expiration date of the current life support certification will result in the voluntary relinquishment of Moderate Sedation privileges.

Enforcement of this policy will begin on January 1, 2007.

If you have any questions, please contact Ruth Davis, Director of Medical Staff Services, at 610-402-8975 or via email at ruth.davis@lvh.com.
LVHHN Smoke-Free Work Environment Begins January 1, 2007

Beginning January 1, 2007, LVHHN’s new smoke-free work environment policy will go into effect. This new policy will prohibit smoking by employees, physicians, volunteers, patients and visitors outside all owned and leased LVHHN buildings, including business and physician offices and parking lots. First announced in November 2005, the policy was phased in during 2006. Currently, smoking is only permitted in designated areas. Additionally in 2006, the health network’s insurance plan began offering tobacco cessation services free of charge. This coverage will continue indefinitely. Services include face-to-face or over-the-phone meetings with a tobacco treatment counselor and nicotine replacement therapy, including the patch, gum or medication, at no cost to the person attempting to quit smoking.

Since the smoke-free announcement was made over a year ago, more than 100 people working at an LVHHN owned or leased property signed up for LVHHN’s Tobacco Treatment Program. Thirty percent of these participants are smoke-free today.

Elliot J. Sussman, MD, LVHHN’s President and CEO, knows many people will benefit from a smoke-free environment. “One of the best ways to ensure the well-being of our community is by confronting the nation’s leading cause of preventable deaths: smoking,” he says. “Committed to building a healthier community, it’s imperative that we, as the region’s leading health care organization, set an example for other industries throughout the Lehigh Valley to help curb the use of tobacco and protect others from secondhand smoke.”

LVHHN became the first major employer in the region last November to announce the implementation of a completely smoke-free work environment. LVHHN is the area’s largest employer with more than 8,000 workers.

At a recent news conference held at Lehigh Valley Hospital-Cedar Crest & I-78, Dr. Sussman told those in attendance that ‘volumes of research’ show smoking is a major risk factor for cancer, heart and lung disease. Smoking causes an estimated 440,000 premature deaths in the U.S. annually. Each worker who smokes costs employers $1,760 in lost productivity and $1,623 in excess medical expenses.

Dr. Sussman encouraged the community to help keep LVHHN tobacco-free and said the network is available to help any smoker quit for good. Anyone wishing to take advantage of LVHHN’s Tobacco Treatment Program should call 610-402-CARE.

News from the Libraries

You asked for it and the Library made it happen. There is now a list of the journals to which the library subscribes, both print and electronic. The list will be continuously updated to reflect the changing journal collection. Convenient links provide access to the electronic version of the journals, regardless of which vendor provides it.

To access the list, go to the hospital’s Intranet page and select the following links:

- Resources
- General
- Education and Training
- Library Services

Under “Resources,” select “Journal List” which will take you to an alphabetic list of the journals available.

If you have any questions or need some coaching the first time, call Library Services at 610-402-8410 or 610-969-2263.
Automated Discharge Instructions (ADI)

ADI is a web-based tool that was developed to make discharge instructions more legible and to facilitate doing prescriptions on-line. The process automatically extracts data from the LastWord system thus saving valuable time. Clear discharge instructions can be printed for patients as well as necessary prescriptions (referred to as e-scripts). The process will also help with JCAHO compliance and will eventually be part of electronic medication reconciliation.

In LastWord, there are two orders that will start the ADI process and create the ADI web-based form. These orders are found under the Admitting button on the CAPOE Order Pad.

... INITIATE ADI
... DISCHARGE CAPOE PATIENT

The *Initiate ADI* order can be placed at time of admission and creates the discharge instructions form on-line. The form is accessible via the Resources button on the toolbar in LastWord. At the Physician Base web page, click on the ADI option and then select from the patient list. The form can be updated at any time prior to discharge and is available from any computer with access to the LVH network and LastWord.

The *Discharge CAPOE Patient* order is placed the day of discharge. Remember to select the *Electronic ADI* option from the Disch Instructions drop-down list. The order will update the existing on-line discharge instructions form with the discharge date (current date) and any changes to allergies or demographics. Medications from LastWord are also added to the form at this time. These need to be reviewed for any reconciliation. When instructions are complete, they can be printed. Prescriptions (e-scripts) can also be printed and signed.

If you have questions regarding ADI, please call I/S Customer Service at 610-402-8303 and select option 9. To schedule a brief training session, please call Information Services at 610-402-1703.

> “Using ADI makes it easy to provide clear, concise, and thorough instructions at discharge. ADI eliminates handwriting related questions. With ADI, discharges, including prescriptions, can be prepared ahead of time or without returning to the patient’s floor on a busy day.”

... Edward J. Rosenfeld, MD (Lehigh Area Medical Associates, PC)
Looking for the Patient Assessment or the Patient Admitting/Care Plan?? Look Online!!

- Located in LastWord under the VIEWER tab
  - View Patient Assessment
  - View Patient Admission / Care Plan
- Remember to right click any data field to retrieve additional information
- Any abnormal findings should also be documented in the paper chart
- All Units live except:
  - Peds
  - OB
  - Psych

Call 610-402-1703 for additional Viewer training.

**Construction Update**

**Parking Decks**

**East Parking Deck** – Signs are being hung and the surrounding sidewalks are nearly complete. The deck is scheduled to open later this month.

**Five-Story Parking Deck** – Curbing is being installed around the surface parking areas of the five-story parking deck. When work on the surface parking is complete, employees who work the 3 to 11 p.m. shift and normally park in Lot 11 will park here temporarily due to construction near Lot 11.

**Pedestrian Bridge**

Work on the Pedestrian Bridge that joins the Center for Advanced Health Care and the John and Dorothy Morgan Cancer Center is nearly complete.

**Kasych Family Pavilion**

Storm drainage from the Kasych building has been tied into the existing system. Work is being completed on the roof of the south tower.

*To get the latest construction update or if you have questions, please call 610-402-CARE.*
Observation Services — Frequently Asked Questions

Q. **What is Observation status?**
A. According to Medicare, it is the use of a bed and periodic monitoring by hospital staff to evaluate an outpatient’s condition to determine the need for possible inpatient admission.

Q. **What is LVHHN doing about Observation?**
A. At this time, LVHHN is designating 16 beds on 4A (Cedar Crest & I-78) and six beds on 7T (LVH-Muhlenberg) to care for observation patients. These will be protocol driven units. Physicians utilizing these units are expected to follow the established protocols. Protocols will be available via the Resource page in LastWord. The protocol for low risk chest pain patients has been developed. Others, as listed below, are under development.

Q. **What are some examples of diagnoses appropriate for observation status?**

... Gastroenteritis/Dehydration/Nausea/Vomiting – requiring fluids and assessment of adequacy of oral intake

... Allergic reaction, generalized – after initial treatment to see if symptoms resolve

... Asthma – to assess response to initial treatments

... Chest pain – with negative EKG and negative MIP #1

... Back pain without neurological compromise

... Complications post-outpatient surgery (persistent nausea, vomiting, uncontrolled pain, urinary retention, fluid electrolyte imbalance)

... Kidney stones, renal colic

... T.I.A.

... Weakness/dizziness/syncope

... Head injury with a negative CAT

Q. **What does not qualify for outpatient observation?**

... Routine stays following late surgery

... Elective diagnostic testing

... Normal post-op recovery time following surgery or procedure

... Convenience of patient, family or doctor

... Placing patient into observation before the outpatient surgical procedure

... Awaiting placement in a long term care facility

Q. **Can the observation patient be admitted as an inpatient?**
A. Yes, the observation stay can be converted to inpatient; the physician must then enter an order to “admit as inpatient.” The patient will be moved to an inpatient bed on the appropriate unit. The documentation in the chart must support medical necessity of the inpatient admission.

Q. **What can I do to assure compliance with Medicare?**

... Date and time the order

... Specify the level of care: “Place in observation”

... Make a decision within 23 hours to either admit or discharge the patient

... For outpatient surgery patients who may need further monitoring post surgery, document - after the surgery - the reason patient is being placed in observation. (This cannot be for patient/family/physician convenience).

... Bill the same as the hospital (both should bill as observation)

Q. **How many hours of outpatient observation will Medicare cover?**
A. A decision to release or admit the patient should be made within the first 23 hours.

Q. **Is the physician reimbursed for outpatient observation?**
A. Yes, the following CPT codes should be used:

... *99234-99236* – patients in and out of observation on the same date

... *99218-99220* - patients in and out on two different calendar days along with discharge code of *99217*

If you have any questions regarding observation services, please contact Susan Lawrence, Administrator, Care Continuum, at 610-402-1760.
Policy Revision: Clinical Practice Guideline Development

In order to ensure compliance with JCAHO standards, the Clinical Practice Guidelines Task Force was established in 2005 to examine and revise the policy governing the process for development and revision of clinical practice guidelines.

A collaborative effort between physician and nursing leadership, the goals were to standardize the definition of clinical practice guidelines (CPGs), delineate the process for their development, utilization and approval, and ensure periodic evidence-based revision and centralized access.

The revised policy was approved by Chairs/Troika on October 31, 2006, and by the Medical Executive Committee on November 7, 2006.

As work progresses toward creating an online, searchable repository of guidelines, departments and divisions can be working proactively to:

Identify all current clinical practice guidelines, interdisciplinary guidelines and clinical protocols as well as any standardized order sets not currently supported by a CPG.

Identify administrative leaders and/or sponsor groups for each CPG.

Perform literature reviews and create evidentiary tables for existing guidelines. Any clinical documents (e.g., order sets, algorithms, care plans, etc.) developed to implement a CPG should be examined along with the CPG.

Format existing guidelines according to Attachment B of the policy.

Define a process to monitor the outcomes of the CPG.

Identify a method of data collection and reporting. Clinical outcomes reporting should be included in the departmental quality reports to PIC.

Any clinical practice guidelines under development should adhere to the new policy. Previous terminology (medication management protocol, clinical pathway, practice standard) will no longer be used. CPG administrative leaders/sponsor groups should plan for the approval, dissemination, and any related education. All new CPGs require approval from the Medical Executive Committee.

The Task Force will develop a worksheet to aid development. Further information on centralized access will be available in the future.

If you have any questions regarding this issue, please contact John Jaffe, MD, member of the Clinical Practice Guidelines Task Force, at 610-969-0026.

Documentation Improvement Tip of the Month

Pleural effusion is an abnormal accumulation of fluid in the pleural space. Pleural effusion is commonly seen with Congestive Heart Failure with or without pulmonary edema. When CHF and pleural effusion are documented, the effusion can only be coded if it is treated with additional X-rays, thoracentesis, or with chest tube insertions. Pleural effusion can never be sequenced before heart failure when the effusion is due to CHF.
Gary Bonfante, DO, Division of Emergency Medicine, was elected to the American College of Osteopathic Emergency Physicians Board of Directors at the annual Scientific Assembly of the ACOEP held in October in Las Vegas, Nev. Dr. Bonfante serves as the CME Chair of the ACOEP annual meeting. Dr. Bonfante, who has been a member of the hospital’s Medical Staff since December, 1995, is the Associate Program Director for the Emergency Medicine Residency at LVHHN.

Margaret L. Hoffman-Terry, MD, Division of Infectious Diseases, was recently elected secretary of the National Board of the American Academy of HIV Medicine. Dr. Hoffman-Terry will serve for two years on the executive committee of this national organization which represents over 2,000 HIV primary care providers nationally and is the only national organization credentialing providers as HIV specialists. Dr. Hoffman-Terry also chairs the Academic Workshop Committee and serves on the Finance and International Committees. She was also recently elected vice-chair of the Pennsylvania State Board of the Academy. Dr. Hoffman-Terry has been a member of the hospital’s Medical Staff since August, 1994.

Donald L. Levick, MD, MBA, President of the Medical Staff and Physician Liaison for Information Services, was recently elected to the Board of Governors of the Pennsylvania eHealth Initiative.

The Pennsylvania eHealth Initiative (PAeHI) was created to encourage the development and use of electronic medical records (EMR) in Pennsylvania along with health information exchanges (HIE), which will ultimately tie into a national system allowing patients and health care providers to securely access medical records regionally and throughout the country. The initiative is working with providers, health insurers, businesses, and government to inform health care stakeholders and all Pennsylvanians of the benefits of utilizing electronic health records; interconnect all health care stakeholders to make health information available; address legal and policy issues which could impede the development of HIEs; enable secure, confidential access to health information; and enable patient access and control of their health information.

Dr. Levick, who is a pediatrician with ABC Family Pediatricians, joined the Medical Staff in July, 1985.

Recognized for her significant role in water fluoridation, Shirley A. Nylund, DMD, Division of General Dentistry/Special Care, recently received the coveted Harvard School of Dental Medicine (HSDM) 2006 Silver Anniversary Alumni Award for her outstanding achievement in the field of dentistry.

Dr. Nylund was elected as an outstanding HSDM graduate by her classmates and the HSDM community for her unselfish commitment to volunteerism and community work. The Harvard School of Dental Medicine Alumni Day Award was presented to Dr. Nylund in June in Boston, Mass.

Dr. Nylund has been a member of the Medical Staff since August, 1987.
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Daniel E. Ray, MD, Division of Pulmonary/Critical Care Medicine, was recently awarded the prestigious Roger C. Bone Award for Advances in End-of-Life Care, which among other things, recognizes his efforts to improve communication, compassion and effective listening of patients’ stories. The award, which he received at the Annual International CHEST convention held on October 22 in Salt Lake City, Utah, honors his leadership in end-of-life care on the local, national and international levels.

Dr. Ray is Director of the Medical Intensive Care Unit. He is the co-principal investigator of the Palliative Care in the ICU Project at LVH and has been involved in all aspects of the project, including conceptualization, implementation, evaluation, and reporting. He has provided leadership within the organization as Chairman of the Palliative Care Advisory Group and Symposium Planning Committee. Throughout this project, he has emphasized the primacy of improved communication between all those involved, which includes the caretakers, the patient, and the family.

Alex M. Rosenau, DO, Division of Emergency Medicine, was elected to the Board of Directors of the American College of Emergency Physicians at the annual meeting held in October in New Orleans, La., at the annual Councilors Meeting prior to the annual ACEP Scientific Assembly. Dr. Rosenau is currently finishing his term as President of the Pennsylvania Chapter of ACEP and the Chair of the ACOEP Emergency Medicine Program Director’s Committee. He recently served as a specialty delegate to this year’s House of Delegates meeting of the Pennsylvania Medical Society. Dr. Rosenau, who joined the hospital’s Medical Staff in June, 1987, is the Program Director of the LVHHN Emergency Medicine Residency.

Research Corner

EXCEED: Hypertension Trial

This is a multicenter, prospective, randomized, open-label study with blinded outcome evaluation to evaluate the effects of systolic blood pressure lowering to different targets (less than 130 mmHg vs. less than 140 mmHg) on diastolic function using valsartan + amlodipine in patients with hypertension and diastolic dysfunction. Study involvement consists of nine visits over a 24-week period. Subjects will be excluded if they have a known contraindication to ARB’s, CCB, thiazides or to drugs with similar chemical structure. Other exclusion criteria include but are not limited to: severe HTN, secondary forms of HTN, history of stroke or MI, TIA in the past 12 months, CABG in past 12 months, DM, and major GI tract surgery.

Principal Investigator: Mark A. Kender, MD, Division of General Internal Medicine
Study Coordinator: Sharon Kromer, RN, BSN, Department of Medicine—Research

If you have any questions regarding this study, please call the Department of Medicine Research office at 610-402-1635. For study referrals, please page the coordinator on call at 610-402-5100 0999.
Papers, Publications and Presentations

Sigrid A. Blome-Eberwein, MD, Divisions of Burn/Trauma-Surgical Critical Care/Plastic Surgery, coordinated and conducted the “Beyond the Burn” symposium for providers and patients, which was held October 20-22, at Lehigh Valley Hospital. She also presented the abstract – “The Burn Spa: A Scar Treatment Program” – at the 19th Annual Southern Region Burn Conference held November 3-5, in Durham, N.C.

In addition, Dr. Blome-Eberwein co-authored a number of articles which have been published. They include: “Facial Burns: A Structured Clinical Approach for Dealing with These Sometimes Horrific Injuries,” which was published in the January 2006 issue of Plastic Surgery Products; “Randomized Clinical Study of Hydrofiber Dressing with Silver or Silver Sulfadiazine in the Management of Partial-Thickness Burns,” which appeared in the May/June 2006 issue of the Journal of Burn Care & Research; and “Use of Transeyte® and Dermabrasion to Treat Burns Reduces Length of Stay in Burns of All Size and Etiology,” which was published in Volume 32, #7 of Burns.

William E. Bond, MD, Director of Research, Department of Emergency Medicine, co-authored two articles. The first article, “Using Innovative Simulation Modalities for Civilian-based, Chemical, Biological, Radiological, Nuclear, and Explosive Training in the Acute Management of Terrorist Victims: A Pilot Study,” was published in the July/August 2006 issue of Prehospital and Disaster Medicine. The second article, “Using Screen-Based Computer Simulation to Develop and Test a Civilian, Symptom-Based Terrorism Triage Algorithm,” was published in Volume 16, Number 1, 2006 of International TraumaCare.

Members of the Division of Neurological Surgery – Stefano Camici, MD; P. Mark Li, MD, PhD, Chief; Mei Y. Wong, MD; and Chris A. Lycette, MD, Associate Chief (LVH-M) – presented a poster – “Odontoid Screw Fixation in the Elderly Population” – at the Congress of Neurological Surgeons 56th Annual Meeting held in Chicago, Ill., in October.

Dennis B. Cornfield, MD, Chief, Section of Hematopathology & Clinical Laboratory Medicine, co-authored a paper, “Large Natural Killer Cell Lymphoma Arising from an Indolent Natural Killer Cell Large Granular Lymphocyte Proliferation,” which appeared in the November 2006 issue of Archives of Pathology and Laboratory Medicine.

Shereen M.F. Gheith, MD, PhD, Section of Hematopathology & Clinical Laboratory Medicine, co-authored a paper – “Adhesion and Degranulation-promoting Adapter Protein is Required for Efficient Thymocyte Development and Selection” – which appeared in the June 2006 issue of the Journal of Immunology.

Members of the Department of Emergency Medicine – Bryan G. Kane, MD; William F. Bond, MD, Director of Research; Charles C. Worrilow, MD, Director of Education; and David M. Richardson, MD, Associate Vice Chair (LVH-M), on behalf of the Lehigh Valley Hospital Airway Task Force – co-authored the article, “Airway Carts: A Systems-based Approach to Airway Safety,” which was published in Volume 2, Number 3, September 2006 of the Journal of Patient Safety.

Donald L. Levick, MD, MBA, President of the Medical Staff and Physician Liaison for Information Services, was a contributing author of the recently published book, "Guide to the Electronic Medical Practice: Strategies to Succeed, Pitfalls to Avoid," edited by Steven L. Arnold MD, MS, CPE. The book was written by physicians, nurses, and IT professionals, and brings a hands-on perspective to the challenges and solutions of implementing the electronic health record in the medical practice.

Daniel D. Lozano, MD, Chief, Division of Burn, presented two abstracts at the 13th International Society for Burn Injuries Congress, held September 24-29, in Brazil. The first abstract was titled “The Effect of a Fibroblast Derived Skin Substitute on Keratinocyte Proliferation.” The second abstract, which was co-authored by Dr. Lozano along with Sigrid A. Blome-Eberwein, MD, Divisions of Burn/Trauma-Surgical Critical Care/Plastic Surgery, and Pamela A. Howard, MD, Divisions of Burn/Trauma-Surgical

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Critical Care/General Surgery, was titled “Are CDC Guidelines for Prevention of Intravascular Catheter-Related Blood Stream Infections Effective in Burn Patients?”

In addition, Dr. Lozano co-authored the article, “Pediatric Burns with Snap-Cap Fireworks,” which was published in Volume 27, Number 2 (March/April 2006) of the *Journal of Burn Care & Research*.

**Martin A. Martino, MD**, Division of Gynecologic Oncology, co-authored an article, “Identification of Genes Associated with Ovarian Cancer Metastasis,” which was published in Volume 16, Number 5 (September/October 2006) of the *International Journal of Gynecological Cancer*.

**Orion A. Rust, MD**, Divisions of Maternal-Fetal Medicine/Obstetrics, recently spoke to members of the Department of Obstetrics and Gynecology at Woman’s Hospital in Baton Rouge, La., on October 6. His topic of discussion was “Management Strategies for Patients with Advanced Cervical Change Past 14 Weeks: The Role of Expectant Management.”

Members of the Department of Obstetrics and Gynecology – **Patrice M. Weiss, MD**, Residency Program Director and Vice Chair of Education and Research; Craig A. Koller, MEd, Director of Medical Education; **Joseph E. Patruno, MD**, Chief, Division of Gynecology, and **L. Wayne Hess, MD**, Chair, were co-authors of “Does the Amount of Teaching Time Affect the Accuracy of Clerkship Evaluations?”, which was presented as a poster by **Orion A. Rust, MD**, Divisions of Maternal-Fetal Medicine/Obstetrics, at the American College of Obstetricians and Gynecologists District III Meeting held in Kohala Coast, Hawaii, November 7-12.

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**2006 National Patient Safety Goals**

**Standardizing Drug Concentrations**

Commonly heard phrases in a health care institution consist of “give this patient two units of blood” or “we need four units of FFP.” The reason statements like this can be made is because these products come in standard preparations. This approach should also be applied to medications to ensure their safe administration. We have already taken action in this direction by using pre-made IV bags, standardizing drip medication orders in CAPOE, and having standard concentrations built in the “smart” IV pumps.

Listed by JCAHO as one of the 2006 and 2007 Hospital/Critical Access Hospital National Patient Safety Goals is to “standardize and limit the number of drug concentrations available in the organization.” This goal improves patient care in all steps of medication administration.

... Physicians become more familiar with ordering medications...
... Standard concentrations increase precision and accuracy during pharmacy preparation...
... Consistency among all areas of nursing improves accuracy during administration and increases patient safety.

Due to the current shortage of nurses seen across the country, nurses often work in multiple units, campuses or institutions. While we cannot standardize medication administration across different institutions, we can make medication delivery safer and easier for nurses who practice at any campus of Lehigh Valley Hospital. One way to accomplish this is to use standard concentrations of medications in order to prevent confusion and administration errors.

Although there is no such thing as a “standard” patient, the safest way to treat patients is with standard medication concentrations.

If you have any questions regarding this issue, please contact Leroy Kromis, Medication Safety Officer, at 610-402-8087.

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**Attention Physicians**—Are your patients’ blood sugar levels borderline? If so, refer them to the Pre-Diabetes Education classes today. These classes are held in two sessions – each two hours in length – at various locations throughout the network convenient for your patients. For more information, referral forms or a schedule, please call 610-969-2563.
Upcoming Seminars, Conferences and Meetings

General Medical Staff Meeting
The regularly scheduled General Medical Staff meeting will be held on Monday, December 11, beginning at 6 p.m., in the Auditorium of Lehigh Valley Hospital – Cedar Crest & I-78, and videoconferenced to the Educational Conference Center, Rooms C and D, at LVH-Muhlenberg.

Light refreshments will be available at the meeting. All members of the Medical Staff are encouraged to attend.

Emergency Medicine Grand Rounds
Emergency Medicine Grand Rounds are held on Thursdays, beginning at 8 a.m. (unless otherwise noted), at various locations. Topics to be discussed in December will include:

December 7 – LVH-M Banko Building
... “Hypertonic Saline for Severe Injury – the Resuscitation Outcomes Consortium (ROC) Trial” and “Trauma Systems – Where is the Evidence?” – Jerris Hedges, MD, Department of Emergency Medicine, OHSU Healthcare
... Resident Lecture Series – Gerald Coleman, DO
... St. Luke’s Resident Lecture (TBA)

December 14 – LVH-M 4th Floor Classroom
... “Rashes You Should Know” – Andrew Miller, DO
... “Visual Diagnoses of Pediatric Diseases” – Eric Bruno, MD
... “Toxidromes” – Jeff Kuklinski, DO
... Rosen’s Club – Gavin Barr, Jr., MD

December 21 – EMI – 2166 S. 12th Street
... CPC

December 28
... Holiday Outing – No Grand Rounds – Happy Holidays!

For more information, please contact Dawn Yenser in the Department of Emergency Medicine at 484-884-2888.

Family Medicine Grand Rounds
Family Medicine Grand Rounds are held the first Tuesday of every month from 7 to 8 a.m., in the Educational Conference Center #1 at Lehigh Valley Hospital – Cedar Crest & I-78, located in the Anderson Wing across from the Library, and teleconferenced to the Educational Conference Center, Room B, at LVH-Muhlenberg, unless otherwise noted. The program for December is as follows:

December 5
... “Sports Injuries in Primary Care” – Laura M. Dunne, MD, Department of Family Medicine

For more information, please contact Sue Turi in the Department of Family Medicine at 610-969-4894.

Geriatric Trauma Conference
The next Geriatric Trauma Conference will be held on Wednesday, December 6, beginning at noon, in Classroom 1B, located in the John and Dorothy Morgan Cancer Center. The topic of discussion will be: “Spirituality in the Elderly” – Barbara Rutt, Manager, Pastoral Care

For more information, please contact Marie Locher, Trauma Development, at 610-402-8464.

Medical Grand Rounds
Medical Grand Rounds are held every Tuesday, beginning at noon, in the Auditorium of Lehigh Valley Hospital – Cedar Crest & I-78, and videoconferenced to the First Floor Conference Room at LVH-Muhlenberg. Topics to be discussed in December will include:

... December 5 – “Current Topics in Rheumatology” – Manisha Naik, DO, Stephanie Morris, DO, and Mark Ayers, MD
... December 12 – “Diffuse Lung Disease: The Clinician’s Approach to Diagnosis and Treatment” – Steven Weinberger, MD, Senior Vice President, Medical Education and Publishing Division, American College of Physicians
... December 19 – “Congestive Heart Failure” – Ulrich Jorde, MD, Director of the Heart Failure Program at NYU

For more information, please contact Theresa Marx in the Department of Medicine at 610-402-5200.

Neurology Conferences
The Division of Neurology conferences are held on Fridays, beginning at noon, and videoconferenced to the First Floor Conference Room at LVH-Muhlenberg. Topics to be discussed in December will include:

Continued on next page
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... December 1 – “Upper Extremity Nerve Injuries and Entrapments” – Classroom 1, Anderson Wing - Phillip R. Bryant, DO
... December 8 – Stroke DVD Presentation – Auditorium – John E. Castaldo, MD
... December 15 – Division of Neurology meeting only
... December 22 – No Conference – Happy Holidays
... December 29 – No Conference – Happy New Year

For more information, please contact Sharon Bartz, Program Coordinator, Neurosciences and Pain Research, at 610-402-9008.

**OB/GYN Grand Rounds**
The Department of Obstetrics and Gynecology holds Grand Rounds every Friday morning from 7:15 to 8:15 a.m., in the Auditorium of Lehigh Valley Hospital – Cedar Crest & I-78, unless otherwise noted. Topics to be discussed in December will include:

... December 1 – Gynecologic Tumor Board – Martin Martino, MD
... December 8 – No Grand Rounds – Resident Retreat
... December 15 – “Hair Loss in Women” – Thomas A. Klein, MD, Visiting Professor, Jefferson Medical College
... December 22 – “Contemporary Treatment of Chronic Pain” – Joseph Patruno, MD, Lauren Garges, PT
... December 29 – No Grand Rounds – Happy New Year

For more information, please contact Teresa Benner in the Department of Obstetrics and Gynecology at 610-969-4515.

**Pediatric Grand Rounds**
The Department of Pediatrics holds Grand Rounds every Tuesday, beginning at 8 a.m., in the Educational Conference Room #1 at Lehigh Valley Hospital – Cedar Crest & I-78, unless otherwise noted. Topics to be discussed in December will include:

... December 5 – “PANDAS” – C. April Bingham, MD, Pediatric Rheumatologist
... December 12 – “Update on Asthma Treatment in Pediatric Patients” – Robert W. Miller, MD, Pediatric Pulmonologist
... December 19 – “Gluten Free Diets” – Holly Van Poots, RD, Clinical Dietician
... December 26 – No Grand Rounds – Happy Holidays

For more information, please contact Kelli Ripperger in the Department of Pediatrics at 610-969-2540.

**Psychiatry Grand Rounds**
The next Department of Psychiatry Grand Rounds presentation will be held on **Thursday, December 21**, beginning at noon (registration at 11:45 a.m.), in the Educational Conference Center, Rooms C and D, at LVH-Muhlenberg.

The topic of discussion will be:

... “Obstetrical Issues in Psychiatry” – Rory L. Marraccini, MD, Section of Consultation-Liaison Psychiatry

For more information, please contact Tammy Schweizer in the Department of Psychiatry at 610-402-5255.

**Spine Conference**
Conferences relating to spine cases are held the first Wednesday of every month beginning at 7 a.m. Attendees typically include spine surgeons, neurosurgeons, pain management specialists, and radiologists, among others. All clinicians are invited to bring interesting cases to this meeting.

The next Spine Conference will be held on **Wednesday, December 6**, in the Educational Conference Room #1 in the Anderson Wing of Lehigh Valley Hospital, Cedar Crest & I-78.

For more information, please contact James C. Weis, MD, Division of Orthopedic Surgery, or Lorraine Pasieka, Clinical Coordinator, at 610-973-6339.

**Surgical Grand Rounds**
Surgical Grand Rounds are held on Tuesdays, beginning at 7 a.m., in the Auditorium of Lehigh Valley Hospital – Cedar Crest & I-78, and via videoconference in the First Floor Conference Room at LVH-Muhlenberg. Topics for December will include:

... December 5 – No Grand Rounds
... December 12 – “The HIV+ Patient in Surgery” – Troy Hixson, MD, Chief Surgery Resident
... December 19 – TBA
... December 26 – No Grand Rounds – Happy Holidays

For more information, please contact Cathy Glenn in the Department of Surgery at 610-402-7839.
Who’s New

This section contains an update of new appointments, address changes, status changes, resignations, etc. Please remember to update your directory and rolodexes with this information.

Medical Staff

New Appointments

Shereen M.F. Gheith, MD, PhD
Health Network Laboratories
Lehigh Valley Hospital
Cedar Crest & I-78
P.O. Box 689
Allentown, PA 18105-1556
610-402-8140
Fax: 610-402-1691
Department of Pathology and Laboratory Medicine
Division of Anatomic Pathology
Section of Hematopathology & Clinical Laboratory Medicine
Provisional Active

Michael J. La Rock, MD
Afterhours Physician Coverage Group
1240 S. Cedar Crest Blvd.
Suite 410
Allentown, PA 18103-6218
610-402-5200
Fax: 610-402-1675
Department of Medicine
Division of General Internal Medicine
Provisional Limited Duty

Jonathan R. Pletcher, MD
The Pediatric Specialty Center at Lehigh Valley Hospital
401 N. 17th Street
Suite 210
Allentown, PA 18104-5050
484-664-2450
Fax: 484-664-2458
Department of Pediatrics
Division of Pediatric Subspecialties
Section of Adolescent Medicine
Provisional Active

John J. Viteritti, DO
LVPG-Emergency Medicine
1240 S. Cedar Crest Blvd.
Suite 214
Allentown, PA 18103-6369
610-402-8130
Fax: 610-402-7160
Department of Emergency Medicine
Division of Emergency Medicine
Provisional Active

Anne M. Yawman, MD
LVPG-Internal/Geriatric Medicine
The Center for Healthy Aging
17th & Chew
P.O. Box 7017
Ground Floor
Allentown, PA 18105-7017
610-969-3390
Fax: 610-969-3393
Department of Medicine
Divisions of Geriatrics/General Internal Medicine
Provisional Active

John A. Yulo, MD
Pain Specialists of Greater Lehigh Valley, PC
The Center for Pain Management
1240 S. Cedar Crest Blvd.
Suite 307
Allentown, PA 18103-6218
610-402-1756
Fax: 610-402-1747
Department of Anesthesiology
Division of Pain Medicine
Provisional Active

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**Status Changes**

Mary E. Loftus, DPM
Department of Surgery
Division of Podiatric Surgery
From: Affiliate  To: Provisional Active

Brian V. Melito, MD
From: (LVPG-Emergency Medicine)
Department of Emergency Medicine
Division of Emergency Medicine
To: (HealthWorks)
Department of Family Medicine
Section of Occupational Medicine

Douglas R. Trostle, MD
Department of Surgery
Division of General Surgery
From: Active  To: Honorary

**Status and Practice Change**

Carolyn S. Scott, MD
(No longer with Lehigh Valley Women’s Health Care Alliance)
Women’s Health Consultants
1611 Pond Road, Suite 101
Allentown, PA 18104-2256
610-366-8555  Fax: 610-366-8550
Department of Obstetrics and Gynecology
Division of Gynecology
From: Active/LOA  To: Active

**Address Changes**

Robert B. Doll, Jr., MD
St. Luke’s Endocrinology Associates
3131 College Heights Blvd.
Suite 400
Allentown, PA 18104-4876
610-774-0906  Fax: 610-774-0908

Michael S. Patriarco, DO
St. Luke’s Center for Advanced Gynecologic Care
250 Cetronia Road
Suite 305
Allentown, PA 18104-9168
484-223-3279  Fax: 484-223-2380

Good Shepherd Physician Group
Yasmeen Bhatti, MD
Phillip R. Bryant, DO
James J. Daley, MD
Brian L. Fellechner, DO
Deborah N. Kimmel, MD
Maria L.C. Labi, MD, PhD, MBA
Karen E. Senft, MD
Daniel Q. Yeager, MD
Good Shepherd Plaza
850 S. Fifth Street
Allentown, PA 18103-3308
610-776-3278  Fax: 610-776-3326

**Practice Change**

Larry R. Glazerman, MD
St. Luke’s Center for Advanced Gynecologic Care
250 Cetronia Road
Suite 305
Allentown, PA 18104-9168
484-223-3279  Fax: 484-223-2380

Adam J. Teichman, DPM
(No longer with Lehigh Valley Foot & Ankle Surgeons)
3315 Hamilton Blvd.
Allentown, PA 18103-4536
484-274-4125

**Phone Number Changes**

Lou A. Lukas, MD
Sarah Nicklin, MD
OACIS Services
610-969-0100  Fax: 610-969-0101

**Additional to Departmental Assignment**

Timothy E. Steckel, MD
Department of Medicine
Divisions of Hospital Medicine/General Internal Medicine

**Removal from Sectional Assignment**

Dennis M. McGorry, DO
Department of Family Medicine
Removal from Section of Geriatrics
**Resignations**

**Sashidhar Bollini, MD**  
Department of Medicine  
Division of General Internal Medicine

**Michael J. Chaffier, DO**  
Department of Family Medicine

**Heather J. Edwards, DPM**  
Department of Surgery  
Division of Podiatry

**Christopher R. Ferrante, MD**  
Department of Surgery  
Division of Orthopedic Surgery

**Abel A. Gonzalez, MD**  
Department of Psychiatry

**Robert Kiesel, MD**  
Department of Surgery  
Division of Ophthalmology

**John B. Kucharczuk, MD**  
Department of Obstetrics and Gynecology  
Division of Primary Obstetrics and Gynecology

**Carla M. Rossi, MD**  
Department of Medicine  
Division of Infectious Diseases

**David S. Warsaw, DO**  
Department of Surgery  
Division of Plastic Surgery

**In Memoriam**

**Edgar S. Baum, MD**  
Department of Family Medicine  
Honorary  
February 2, 1916 – September 5, 2006

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**Allied Health Staff**

**New Appointments**

**Krista J. Allshouse, PA-C**  
Physician Assistant-Certified  
(Lehigh Valley Heart Specialists – David B. Goldner, MD)

**Michael Beidler, OTC**  
Orthopedic Technologist Certified  
(Coordinated Health – Emil J. DiIorio, MD)

**Andrea L. Campbell, PA-C**  
Physician Assistant-Certified  
(LVPG-Emergency Medicine – Charles C. Worrilow, MD)

**Justin F. Cooper, PA-C**  
Physician Assistant-Certified  
(Lehigh Valley Infectious Diseases Specialists – Jaan P. Naktin, MD)

**Lizanne Galatis, PA-C**  
Physician Assistant-Certified  
(Neurosurgical Associates of LVPG – Mei Y. Wong, MD)

**Roxanne Gerow-Smith, CRNP**  
Certified Registered Nurse Practitioner  
(Lehigh Valley Heart Specialists – Bruce J. Silverberg, MD)

**Robert A. Hipp III, PA-C**  
Physician Assistant-Certified  
(The Heart Care Group, PC – Prasant Pandey, MD)

**Cassondra K. Houser, CRNP**  
Certified Registered Nurse Practitioner  
(Palliative Care Associates of the Lehigh Valley – OACIS Services – Lou A. Lukas, MD)

**Jodi L. Hyndman, CRNP**  
Certified Registered Nurse Practitioner  
(LVPG-Transplant Surgery – Michael J. Moritz, MD)

**Chad W. Kinch**  
Pacemaker/ICD Technician  
(Guidant Corporation – Koroush Khalighi, MD)

**Jacquelyn Lageman, PA-C**  
Physician Assistant-Certified  
(Lehigh Area Medical Associates, PC – Daniel T. Valancius, MD)

*Continued on next page*
Nominations for Special Awards Being Accepted

Nominations are currently being accepted for the special awards which will be presented at the Physician Recognition Dinner to be held on Saturday, March 31, 2007, at the Holiday Inn Conference Center in Fogelsville. Plan to attend the event to celebrate with your colleagues and recognize those who will be celebrating 25 and 50 years of service on the hospital's Medical Staff. In addition to the years of service awards, there will be several special awards presented at the big event. These awards will be presented to the individuals who best meet the criteria for each award. The awards and criteria include:

**Community Service Award** - Given to the physician who best embodies the importance of participation in community activities in terms of service on boards, involvement in community groups, philanthropic interests, or other community activities over a period of years.

**Team Builder Award** - Given to the physician who best embodies the ability to build a team of physicians, allied health professionals, or other health care workers and to nurture the cohesive actions of the team over a period of years.

**Physician Research Award** - Given to the physician who has shown excellence in the pursuit of academic activities in clinical research, primarily in terms of peer reviewed publications.

**Friend of the Medical Staff Award** - Given to the allied health professional, management professional, or other health care worker who over a period of years has shown exceptional ability in assisting physicians in improving the care of patients at Lehigh Valley Hospital and Health Network.

Nominations for these awards will be accepted until Friday, December 29, 2006. To submit a nomination, list the name of the award, the nominee's name, your name, and a brief explanation of why you feel the nominee should receive the award, and send them to John W. Hart, Vice President, Medical Staff Services, Lehigh Valley Hospital, Cedar Crest & I-78, P.O. Box 689, Allentown, PA 18105-1556, or send an email to john.hart@lvh.com.

If you have any questions regarding the Physician Recognition Dinner or the special awards, please contact Janet M. Seifert in Medical Staff Services at 610-402-8590.
Medical Staff Progress Notes

Donald L. Levick, MD, MBA
President, Medical Staff

Linda L. Lapos, MD
President-elect, Medical Staff

Alexander D. Rae-Grant, MD
Past President, Medical Staff

John W. Hart
Vice President, Medical Staff Services

Janet M. Seifert
Coordinator, Communications & Special Events
Managing Editor

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Gregory Brusko, DO
Michael J. Consuelos, MD
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Richard A. Kolesky, MD
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William L. Miller, MD
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VICTOR R. RISCH, MD, PhD
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Elliott J. Sussman, MD
Ronald W. Swinfard, MD
Gary W. Szydlowski, MD
John D. Van Brakle, MD
L. Kyle Walker, MD
Michael S. Weinstock, MD
John F. Welkie, MD
James T. Wertz, DO
Robert E. Wertz II, MD
Thomas V. Whalen, MD
Matthew J. Winas, DO

Best Wishes for a Very Happy, Safe, and Healthy Holiday Season!

We’re on the Web!
Visit the Medical Staff Services website at:
http://lvhhn.org.dws0158.fast.net/medicalstaff

Medical Staff Progress Notes is published monthly to inform the Medical Staff and employees of Lehigh Valley Hospital of important issues concerning the Medical Staff.

Articles should be submitted by e-mail to janet.seifert@lvh.com or sent to Janet M. Seifert, Medical Staff Services, Lehigh Valley Hospital, Cedar Crest & I-78, P.O. Box 689, Allentown, PA 18105-1556 by the 15th of each month. If you have any questions about the newsletter, please contact Mrs. Seifert by e-mail or phone at (610) 402-8590.