Riding the Tide of Meaningful Use Implementation: Case Study of Hospital Based Transitional Nursing Facility

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CMS Quality Initiative

- MDS 3.0 is a powerful tool for implementing standardized assessment and facilitating care management in nursing home.
- Use has been found to have a profound implications for nursing homes and public policy.
- Selection supports the primary legislative intent as a tool to improve clinical assessment.

MDS Implementation

October 1, 2010

- Two vendors were evaluated and one was selected based on capability and ease of use of the software and site visits reviews.
- Webhost solution was selected based on the timeline, cost and support as there were other internal projects to implement at the same time.
- The selected vendor was ready to implement MDS 3.0 by the CMS deadline.

Organizational Budget Process

- Submissions for the Fiscal Year Budget occurred in October 2009.
- Funds were released on July 1, 2010.
- Contract with the vendor was signed in July 2010.

Change

- Scope of the project increased significantly when the implementation process started and it was realized full nursing documentation will need to be included.
- IS requested extension for implementation.
- Informatics nurse joined the implementation team on 8/9/10 to assure successful and timely implementation.

Role of Informatics Nurse

- Understand the scope of the project from the CMS compliance standpoint.
- Determine negotiable/non-negotiable items.
- Familiarize self with the configuration and customization of the software by attending vendor led web based training sessions.
  - Create user friendly training materials.
  - Negotiate for clinical services and IT department to support the project.
  - FAST track various teams to stay on timeline.

Successful Outcome

- Training materials were redone to address specific roles (physician, allied health, RN, LPN, CNA).
- All physician and nursing staff were trained by the unit leadership and the Informatics nurse.
- Software and hardware (kiosks, computers, printers) were functional.
- EHMR – acceptable download process was determined.
- Accounting – acceptable process was determined.
- IS security, user access/roles completed.
- Implementation - Wednesday, 9/29/10 (avoid Friday, 10/1/10)