Community Collaborations Foster Successful Health Care Partnerships

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Community Collaborations Foster Successful Health Care Partnerships

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Background
- To improve chronic disease management, physicians and health systems need to proactively engage with the communities they serve.
- Partnerships need a reliable way to determine how well their collaborative process is working.

The Medical Home Project (MHP) is a partnership of individuals committed to improving health care for patients with differing abilities (disabilities).

Methodology
- Partnership Self-Assessment Tool (PSAT) is used for assessing MHP collaborative efforts.
- 20 MHP team members given the PSAT, required to return them anonymously within 30 days.
- PSAT is a 67-question survey in 9 areas of assessment.
- Scores in each area averaged and assigned to zones (Figures 1, 3, 4).
- Overall member satisfaction measured (Figure 5).

Results
- Figure 1. Overall Scores in Assessment Areas
- Figure 3. Benefits and Drawbacks from Participation on MHP
- Figure 4. Comparison of Benefits to Drawbacks of the Partnership
- Figure 5. Overall Satisfaction of Participation in MHP
- Figure 2. Respondents’ View of MHP’s Decision-Making Process

Conclusions
- Most areas were in the headway zone (doing well with potential for improvement).
- Areas needing work identified (e.g. public policy, financial resources).
- Individual members mostly satisfied with their involvement in the partnership.
- Every member felt the achievements as a team exceed individual potential.

Study Limitations
- PSAT not specifically designed for the Medical Home Project.
- Not all areas were completely applicable.
- Small team size allows for outliers (2/20) to affect the overall average.

Future Directions
- Identify similar partnerships and other assessment tools for comparison.
- Survey patients, their families, and medical practices to study the impact of this partnership.

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References:

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